The Prentice Bulletin

Special Issue!

This special issue of The Prentice Bulletin has been mailed to all University employees. Previously it has been sent only to the Prentice Computer Centre's clients and contacts. However, we've realised there are many people around the University who know little about the Prentice Computer Centre and its services. Through reading this bulletin, you'll find out what the Prentice Computer Centre can do, not only for your department but for you too.

The Prentice Bulletin is a newsletter distributed regularly. It informs readers about the Prentice Computer Centre's services, what's happening in computing around campus, and computing in general. It is informal and brief (one sheet only).

We will continue to send you The Prentice Bulletin unless you tell us not to. Telephone Claire Groves (ext 4169) or Sylvia Hoath (ext 2189) to have your name removed from the mailing list.

Where are we?

The Prentice Computer Centre is located in the Prentice Building, the new name for the old Hawken Building. It is Building No. 42 on University maps. Accounts staff and the Help Desk are both on the Ground Floor (Level 2).

Get the Bulletin via Electronic Mail

If you would prefer to receive the Prentice Bulletin via electronic mail, telephone:

Claire 4169
Sylvia 2189

or Electronic Mail CCLAIRE on UQVAX.

PCC Services

Help Desk
If you have any computing query and you don't know who to call **377 3025**

Network Design and Development
PCC staff will help you design and develop your connection to the Campus network, UQNET. This network provides access to mainframe services, Administration and Library services, and to the Australian academic network, AARNet **377 3288**

Network Installation and Maintenance
Once you have planned your connection to UQNET, PCC staff will organise its installation and look after ongoing maintenance **377 3288**

Mainframe Computing Accounts
Now you're ready to set up your mainframe account. Mainframe computers with VMS, UNIX and VM operating systems are available. Application forms are with your departmental Administration Officer...**377 2188**

Computing Education Courses
We offer a wide range of mainframe and microcomputer courses for staff and students to attend. The Prentice Bulletin No. 7 (available from the Help Desk) describes all courses offered **377 3018**

PC Special University Software Purchasing
We have a wide range of discounted software for sale (including Microsoft and WordPerfect)...**377 3166**

PC/Workstation Repairs and Maintenance
Your PC isn't working? Bring it to our PC Support Group........................**377 4018**

PC/Workstation Advice and Assistance
You're confused about what PC to buy. You're having trouble understanding your computer. You've got problems and you don't know how to solve them. The PC Support Group may have the answers!...**377 4018**

Data Entry
We can enter your survey results, reports, journal articles, etc, ready for statistical reporting, and any form of text...**377 3967**

MCQ Exam Processing
We have an Optical Mark Reader to mark, regrade and print results of your Multiple Choice Tests usually within one hour. We can also perform statistical analyses on the test for you **377 3025**

Text Processing/Typesetting
We can help you convert text from one wordprocessing format to another. PCC can do typesetting and desktop publishing work **377 3021**

Program Library
For your queries on mainframe (and VAXstation) software and licencing....**377 4075**

Computer Media Conversion
Bring your tapes (diskettes, cartridges too) from other sites in to us. We can read the data and write it onto our systems **377 3025**

Applications Development and Support
If there is no package on the market to suit your specific need, our analysts and programmers can design and develop a package for you..........................**377 4281**

Contract & Purchasing Administration
We can organise the purchasing of computer equipment for your department at discounted prices and look after ongoing maintenance............................**377 3963**

Systems Strategy Consulting
Maybe your department is considering a new computer system and you need direction. PCC can provide answers **377 3017**

Project Management
You've decided upon a new computer system and now you want to make sure it's implemented smoothly. PCC staff can manage the project for you............**377 3017**

Facilities Management
We can look after your system for you just as we do for the University Administration. We provide their mainframe with a home, maintenance, operators, etc.....**377 4017**

The UQNET Connection
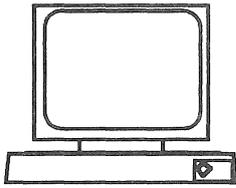
What Is UQNET?

The University of Queensland Network (UQNET) is:

- A campus-wide system of wires, cables, and other equipment linking computers and terminals in and between buildings.
- Part of an international network linking computers at universities and other research organisations.
- A link between resources: big, mainframe computers; mini-computers; computer terminals; personal computers; high-quality printers; and graphics plotters, etc.
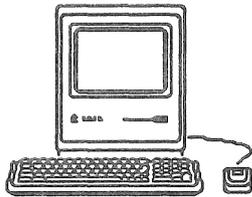
What Can UQNet Help You Do?

- Exchange electronic mail with colleagues on and off campus.
- Transfer data files electronically—an efficient way for academics to work together on projects and review papers.
- Share expensive resources, such as high-speed printers and plotters.
- Access the Prentice Computer Centre's mainframes for programs (eg, languages, statistics, typesetting) and departmental databases (such as Administration and the University Library).
- Access other networks such as Australian Academic Research Network (AARNet), Queensland Education Science and Technology Network (QUESTnet), and public networks (Austpac and OTC).

What UQNet Services Are Available From Prentice Computer Centre?

- Assistance with planning, installing, and using UQNET connections.
- Assistance with planning, installing, troubleshooting, and operating local networks within University departments and affiliated organisations (external contract work).
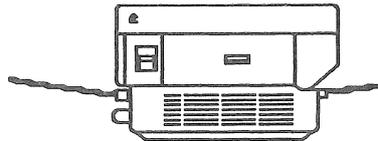
What Costs Are Involved?

- No charge for sending or receiving information across UQNET.
- No charge for initial consultation or limited assistance with planning and implementing approved types of connections to UQNET. Charges do apply for extended consultation, labour and materials.
- Users pay for all wiring and all hardware within their departments.
- Users pay for the initial connection fee to UQNET.
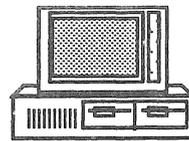
For More Information....

Network Engineering Services Group:
Prentice Computer Centre
The University of Queensland
QLD 4072
Telephone: (07) 377 4307
E-Mail:
NETENQUIRE on UQVAX

PC Software Discounts!

The PC Support Group's strong buying power attracts good deals with software suppliers. This means we can offer software discounts for our clients. Both staff and students can take advantage of this service.

Discounted software is supplied from Sourceware (suppliers of WordPerfect), and Microsoft. Both supply various wordprocessing, graphics, database, spreadsheet, utility and communication products. We also subscribe to PC-SIG Shareware. More than one thousand software packages are available for both IBM compatible and Macintosh Personal Computers.

Listed below are examples of popular Microsoft Academic Edition and WordPerfect products and prices.

IBM PC & Compatibles

Microsoft Excel	$199
Microsoft Word 5.0	$150
Microsoft Word for Windows	$205
Microsoft Works	$90
Microsoft QuickBASIC	$60
Microsoft QuickC	$75
WordPerfect	$18(

Apple Macintosh

Microsoft Excel	$195
Microsoft Word 4.0	$125
Microsoft Works	$139
Microsoft Powerpoint	$150

Enquiries about discounted software may be directed to the PC Support Group on 377 4018.

The Prentice Bulletin is created using the desktop publishing package, QuarkXPress, on an Apple Macintosh model IICX.
The typeface used is Souvenir.

Printers—Use Ours!

You would be very lucky to work in a department with a laser printer, line printer, plotter and phototypesetter. Few people would have access to these resources, but you can use ours instead! That's one of the benefits of being connected to the University's network, UQNET.

Once you have an account on one of our mainframe computers, you have these different types of printers at your fingertips. You just select which printer you want each time you print.

Select the laser printer when you want a high quality result for your final report, but select a line printer for the drafts. The phototypesetter will give you the highest quality printout. Use it for stationery masters, posters and material to be published. Select the plotter for coloured charts and graphs for that presentation or report.

Not only can you print on A4 paper but you also have the choice of A3 (double size of A4). When plotting, you have the choice of A4 and A3, as well as even bigger (A2, A1 and A0)! There are varieties in the density of paper too. You can choose to print on paper, stick labels or transparencies for use on overhead projectors (laser printing only).

Sounds great? Telephone Accounts on 377 2188 to organise your mainframe account; or the Help Desk on 377 3025 for more information.