

## success story



"We wanted a more versatile information architecture, which could support advanced communications among dozens of remote facilities... HP had the technology we needed for the job."

**Dick Bergstrom**, Director of Information Technology, Mission Linen Supply



### company profile

Mission Linen specializes in the sale of executive apparel, the sale and laundering of uniforms, and the rental of textiles to hotels, restaurants and other establishments. The company has 3,500 employees in 50 locations throughout Arizona, California, New Mexico, Oregon and Texas.

### challenge

Mission Linen needed to provide an interactive communications capability for customers and employees that was secure, reliable, easy to use and fast. Better integration was needed among 50 remote locations spread across five states. Another priority was to improve business processes using new software applications to lower costs.

### type of solution

To implement the new technology, Mission Linen worked with CompuVision, Inc., an experienced systems integrator. CompuVision recommended ProLiant server technology and StorageWorks solutions to build a modular, thin client information architecture supporting IP. The new high-speed storage array supports about 30 ProLiant DL380 servers running the Windows 2000 operating system. Ten ProLiant DL380 servers host Citrix MetaFrame XP for Windows software. Approximately 12 ProLiant DL380 servers host the SAP R/3 Enterprise Resource Planning Software, with one server devoted to Microsoft Exchange and several other servers allocated for fax, proxy and host integration. HP services supplies technical support as needed through the CarePac services agreement.

## results

- increased productivity with speedy access to current business data
- reduced costs for IT maintenance activities via centralized servers and storage devices
- maximum storage capacity and expandability for current and future needs
- enhanced customer communications for competitive advantage

## in conclusion

The ability to work with one vendor for a total solution to meet Mission Linen's needs simplified the transition to the new infrastructure. Combining the exceptional HP storage technology with reliable, easy-to-configure HP servers kept systems integration work to a minimum and provided Mission Linen with the flexibility needed for the future.

## contact

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## thin client server solution

A Web-based portal provides customers access to products and services. VPN technology streamlines communication among Mission Linen facilities. ProLiant servers, part of the new HP, along with StorageWorks systems and Citrix MetaFrame XP for Windows, provide a thin client information architecture with secure access and management of centralized software applications such as SAP R/3 for improved business processes.

### hardware

- two StorageWorks RAID Array 4100 systems
- two StorageWorks HSG80 controller pairs
- 30 ProLiant DL380 servers running the Microsoft Windows 2000 operating system

### software

- Microsoft Windows 2000 Advanced Server operating system
- Microsoft Outlook, Microsoft Office and Microsoft Exchange Server 2000 software applications
- SAP R/3 Enterprise Resource Planning Software
- Veritas Backup Exec software
- Citrix MetaFrame XP for Windows software

### services

- CompuVision, Inc., a systems integrator with years of experience deploying hp-supported information systems
- 24 x 7 CarePaq warranty-support contract

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