

End-to-end management

Messaging solutions have evolved beyond their initial role as communications and productivity tools, and emerged as a platform for business-critical applications. In today's e-business arena, losing access to your messaging system for minutes can significantly affect your bottom line.

Many organizations are faced with the challenge of managing distributed messaging and collaboration servers in large-scale production environments.

NetIQ products meet these requirements, spanning the full management lifecycle for your Exchange environment. They provide maximum reliability, manageability and security for a lower overall cost of ownership and confidence that your infrastructure is Microsoft Exchange Server 2000-ready. These products include:

- > **AppManager for Exchange** — Monitors and manages the performance and availability of Exchange 5.5 and Exchange 2000 servers.
- > **AppManager for Exchange Conferencing Server** — Enables administrators to monitor performance of in-progress conferencing, review audio and video operations history and automatically respond to events that might disrupt conferencing, instant messaging or chat.
- > **AppAnalyzer** — Delivers powerful message traffic analysis and reports on message delivery times, historical and current mailbox and public folder storage data, and provides charge back and message content analysis.

Business results

- > *Ensure the availability and performance of servers on a 24 x 7 basis*
- > *Reduce support costs associated with deploying and managing a messaging and collaboration environment*
- > *Reduce security threats*
- > *Simplify mailbox administration*
- > *Fulfill corporate service-level agreements*
- > *Ease migration to Microsoft Exchange Server 2000 and its new robust features*

- > **Exchange Migrator** — Enables migration from Microsoft Exchange 5.5 to Microsoft Exchange 2000. Provides granular migration of Exchange mailboxes, distribution lists, custom recipients and public folders between Exchange organizations.
- > **Exchange Administrator** — Gives you the unique ability to seamlessly manage mailboxes in both Exchange 5.5 and Exchange 2000 as if they were in one directory, greatly reducing administration time and cost. You can also define policies that are automatically enforced and propagated across all directories, mailboxes and distribution lists — spanning Windows NT, Windows 2000 and Active Directory.
- > **Chariot** — Allows you to predict the performance of Exchange on a network prior to deployment.
- > **Pegasus** — Monitors the performance of Exchange from the end user's perspective. Pegasus also pinpoints the cause of Exchange performance problems by determining if the problem is at the client, server or network level.

Optimizing performance – NetIQ AppManager and Compaq Insight Manager

Many of the world's largest IT organizations, including Microsoft's own internal IT group, rely on NetIQ AppManager to manage large-scale messaging and collaboration environments. AppManager helps companies improve the availability and performance of their Exchange

deployments as part of their entire Windows NT and Windows 2000 environments.

In addition to providing a central console to monitor and manage Windows NT — and Windows 2000 — based applications such as SQL Server or IIS, AppManager monitors Compaq server hardware through tight integration with Compaq *Insight Manager™*. Compaq *Insight Manager* is widely known for the depth and breadth of information about Compaq hardware it makes available to system administrators.

Together, Compaq *Insight Manager* and NetIQ AppManager provide a comprehensive, end-to-end view of your Exchange environment, allowing you to optimize performance while lowering support costs associated with management of messaging and collaboration environments.

About NetIQ Corporation

NetIQ (Nasdaq: NTIQ) is a leading provider of e-business infrastructure management software, encompassing application, directory, server and network performance management. The company is headquartered in San Jose, California, and has more than 2,000 customers worldwide.

Learn more

For more information about NetIQ products for Exchange management, visit www.netiq.com, call 888-323-6768 or e-mail Info@netiq.com

To learn more about Compaq Business Solutions for Microsoft Exchange, visit www.compaq.com/messaging

The NetIQ Exchange Solutions are part of the Compaq Business Solutions for Exchange program. As the first to offer tested, complete solutions on the Compaq and Microsoft Exchange Server messaging platform, this program helps you enhance efficiency, improve workflow and realize greater productivity from your Exchange investments.

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