Intel Technical Advisory

TA-942-1

5200 NE Elam Young Parkway
Hillsboro, OR 97124

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Update to Intel® Server Chassis SC5299UP, SC5299DP, SC5299BRP required to support Intel® Server Board S3420GP family

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Products Affected

Product Code	MM#	TA
SC5299BRP	877864 and earlier MM#	D46870-012 and earlier revision
SC5299BRPNA	881190 and earlier MM#	D46870-012 and earlier revision
SC5299DP	877875 and earlier MM#	D46866-011 and earlier revision
SC5299DPNA	880985 and earlier MM#	D46866-011 and earlier revision
SC5299UP	892757 and earlier MM#	D98044-004 and earlier revision
SC5299UPNA	893064 and earlier MM#	D98044-004 and earlier revision

Description

One 6-32# screw and four rubber pads have been added to the accessory kit of Intel® Server Chassis SC5299UP, SC5299DP and SC5299BRP to support the Intel® S3420GP series server boards.

Intel® Server Chassis has passed full scale validation on Intel® S3420GP series server boards with the additional **one 6-32# screw and four rubber pads.** The updated product support matrix for Intel® Server Chassis SC5299 family is:

Configuration	SC5299UP	SC5299DP	SC5299BRP	SC5299WS
Intel® Server Board Support	Intel® Server Board S3200SHV Intel® Server Board S3210SHLC Intel® Server Board S3210SHLX Intel® Server Board S3420GPV	Intel® Server Board S5000VSA Intel® Server Board S5000PSL Intel® Server Board S5000XSL Intel® Server Board S3420GPLC Intel® Server Board S3420GPLX	Intel® Server Board S5000VSA Intel® Server Board S5000PSL Intel® Server Board S5000XSL Intel® Server Board S3420GPLC Intel® Server Board S3420GPLX	Intel® Server Board S5000XVN

Intel will provide free upgrade kit(s) (including one 6-32# screw and 4 rubber pads) to customers requesting them.

If you need to get upgrade kit(s), please contact Intel using your normal warranty process, indicating that you are calling regarding TA-942-1. Have the following information when you call: the TA number(s) of the affected board(s), system(s) or chassis(s); and the MM#, Product Code and/or part number of the affected item needed.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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