

Matrox® **Display Driver Release Notes**

For display driver version 5.02.00 (Beta)

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Graphics for Professionals

Overview

This document describes the current release of the Matrox display driver (v. 5.02.00) for Microsoft® Windows® 10. Matrox provides these notes to describe bug fixes and improvements to PowerDesk software and to the display driver.

What's new in this release

- Microsoft® Windows® 10 support for Matrox C-Series products.

Notes and limitations

- Before installing your Matrox C-Series hardware and display driver, remove any currently installed display drivers. For more information, see your Matrox C-Series User Guide.
- If you're adding a second Matrox C-Series card to an existing C-Series setup, you must remove any currently installed display drivers *before* installing your second Matrox C-Series graphics card. After your second C-Series card is installed, install the latest Matrox C-Series display driver. For more information, see your Matrox C-Series User Guide.
- If you're using Matrox C-Series products, Matrox PowerDesk software isn't supported if non C-Series graphics cards are installed in your system or if graphics hardware is built into the motherboard of your system (on-board graphics). If graphics hardware is built into the motherboard of your computer, you may need to disable it manually. For more information, see your system manual.
- **Windows 10 – Matrox PowerDesk** – Matrox PowerDesk software may be unable to apply multi-display layouts made up of different modes (for example, a setup made up of multiple displays that use a combination of independent, stretched, and clone modes).
- **Windows 10 – Matrox PowerDesk** – In some cases (for example, while playing video), the mouse pointer may appear offset.
- **Windows 10 – Matrox PowerDesk** – The PowerDesk rotation feature isn't currently supported.
- **Windows 10 – Matrox PowerDesk** – The new Windows 10 keyboard shortcuts aren't currently supported.

- **C680 only** – The Matrox PowerDesk **EDID Management** feature for DisplayPort™ 1.2 monitors is currently supported only with C680 products and only if the monitors are connected directly to your C680 product. **EDID Management** isn't supported with DisplayPort 1.2 monitor configurations that use MST (Multi Stream Transport) daisy chaining.
- **C680 only** – Matrox C680 products support 4K UHD (Ultra High Definition) monitors, including those that require internal MST. Monitors that use internal MST are seen by PowerDesk as two (2) daisy-chained monitors, each using a display resolution of 1920 x 2160.
- **C680 only** – To use a display resolution of 3840 x 2160 @ 60 Hz with your 4K monitor, you need to manually configure your monitor to use DisplayPort 1.2 (most 4K monitors use DisplayPort 1.1 by default). Also, make sure your 4K monitor is using an input that supports a display resolution of 3840 x 2160 @ 60 Hz. For more information, see your monitor documentation.
- **C420 only** – To maintain adequate airflow for your Matrox C420 product, we strongly recommend running the internal system fan at medium speed, instead of the default low or automatic. Because the internal system temperature is normally read from the CPU (and the system airflow is optimized for the CPU), the temperature near the add-in cards may not be properly controlled.

Display Driver Information

Display driver package

This beta driver release supports Matrox C-Series products with Microsoft Windows 10 only.

Supported languages

This driver package supports the following languages:

- English

Contact us

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If you have any questions or comments about our products or solutions, contact us at www.matrox.com/graphics/contact.

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