IBM Fibre Channel

IBM

Problem Determination Guide

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Fibre Channel Problem Determination Guide:

Note: Before using this information and the product it supports, be sure to read the general information under "Notices" on page 352.

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Fibre Channel Problem Determination Guide

Contents

Chapter 1. Introduction to Fibre Channel problem determination

Fibre Channel technology, outlined in the *Information Systems - Fibre Channel Protocol for SCSI (small computer system interface -FCP)* standard, revision 12, 30 May 1995, is a high-speed data transport technology used for mass storage and networking. This technology enables a network host bus adapter to connect the following components:

- Mainframe computers
- Super computers
- Workstations
- Storage devices
- Servers

Using a Fibre Channel Arbitrated Loop (FC-AL), a network can support 126 devices, compared to 15 devices with Ultra SCSI.

Fibre Channel technology supports data transfer rates of 100 MB per second. A multimode optical interface is used for distances up to 500 meters. With increased connectivity and performance, Fibre Channel is the technology preference of system designers.

About this book

This manual provides problem determination and resolution information for the issues most commonly encountered with IBM® Fibre Channel devices and configurations. This manual should be used in conjunction with the *Fibre Channel Hardware Maintenance Manual* (19K6130), which contains useful component information, such as specifications, replacement and installation procedures, and basic symptom lists.

To use this guide correctly, begin by identifying a particular problem area from the lists provided in "Starting points for problem determination" on page 5. The starting points direct you to the related problem determination maps, which provide graphical directions for identifying and resolving problems. The problem determination maps in Chapter 2 might also refer you to other PD maps or to other chapters or appendices in this book. When completing tasks required by the PD maps, it might be helpful to refer to the component information provided in the *Fibre Channel Hardware Maintenance Manual*.

The procedures in this guide are designed to help you isolate problems. They are written with the assumption that you have model-specific training on all computers, or that you are familiar with the computers, functions, terminology, and service-related information provided in this manual and the appropriate IBM server hardware maintenance manual.

Installation and service information

For information about managed hubs and switches that might be in your network, refer to the individual publications for those devices:

- *IBM 3534 SAN Fibre Channel Managed Hub Installation and Service Guide SY27-7616*

- *IBM SAN Fibre Channel Switch 2109 Model S8 Installation and Service Guide SC26-7350*
- *IBM SAN Fibre Channel Switch 2109 Model S16 Installation and Service Guide SG26-7352*

This installation and service information can also be accessed on the World Wide Web:

http://www.ibm.com/storage/ibmsan/products.htm

Chapter 2. Problem determination starting points

This chapter contains information to help you perform the tasks required when following problem determination (PD) procedures. Review this information before attempting to isolate and resolve Fibre Channel problems. This chapter also provides summaries of the tools that might be useful in following the problem determination procedures provided in this book.

Note: The PD maps in this book are not to be used in order of appearance. *Always begin working with the PD maps from the starting points provided in this chapter* (see "Starting points for problem determination" on page 5). Do not use a PD map unless you are directed there from a particular symptom or problem area in one of the lists of starting points, or from another PD map.

Problem determination tools

The problem determination maps in this book rely on numerous tools and diagnostic programs to isolate and fix the problems. You will use the following tools when performing the tasks directed by the PD maps:

Loopback Data Test

Host bus adapters type 2200 and above support loopback test, which has now been integrated in the Fast!UTIL utility that can be invoked during system POST. Depending on the BIOS level or the type of adapter, the Alt+Q or Ctrl+Q key sequence starts the Fast!UTIL utility. (For more information on Fast!UTIL, see Appendix K, "Using IBM Fast!UTIL" on page 195.) The Loopback Data Test is a menu item in the utility. The Loopback test can also be run from the FAStT MSJ Diagnostics. (For more information on FAStT MSJ, see Chapter 4, "Introduction to FAStT MSJ" on page 39.)

Wrap plugs

Wrap plugs are required to run the Loopback test at the host bus adapter or at the end of cables. There are two types of wrap plugs: SC and LC. SC wrap plugs are used for the larger connector cables. LC wrap plugs are smaller than SC wrap plugs and are used for the IBM FAStT700 Storage Server and the IBM FAStT FC-2 HBA. A coupler is provided for each respective form-factor to connect the wrap plugs to cables. The part numbers for the wrap plugs are:

- SC: 75G2725 (wrap/coupler kit)
- LC
  - 24P0950 (wrap connector/coupler kit)
  - 11P3847 (wrap connector packaged with FAStT700 Storage Server)
  - 05N6766 (coupler packaged with FAStT700 Storage Server)

Note: Many illustrations in this book depict the SC wrap plug. Substitute the LC wrap plug for the FAStT700 Storage Server (1742) and the IBM FAStT FC-2 HBA (2300).

SANavigator

SANavigator is a SAN discovery tool that displays link, device, and interconnecting problems. It monitors the health of the SAN and identifies problem areas. It provides a topological view of the SAN, displaying the devices, the interconnection, and the switch and controller port assignments.

The SAN discovery is accomplished out-of-band through the network and (optionally) in-band through the Fibre medium. The HBA API library (supplied) is required for in-band management.

Install SANavigator to help you monitor your SAN and diagnose problems. See Chapter 5, "Introduction to SANavigator" on page 83 for further details.

FAStT Management Suite Java® (FAStT MSJ)

FAStT MSJ is a network-capable application that can connect to and configure remote systems. With FAStT MSJ, you can perform loopback and read/write buffer tests to help you isolate problems.

See Chapter 4, "Introduction to FAStT MSJ" on page 39 for further details on FAStT MSJ.

IBM FAStT Storage Manager 7.2 and 8.xx

The newest versions of FAStT Storage Manager (versions 7.2 and 8.xx) enable you to monitor events and manage storage in a heterogeneous environment. These new diagnostic and storage management capabilities fulfill the requirements of a true SAN, but also increase complexity and the potential for problems. Appendix J, "Heterogeneous configurations" on page 191 shows examples of heterogeneous configurations and the associated profiles from the FAStT Storage Manager. These examples can help you identify improperly configured storage by comparing the customer's profile with those supplied (assuming similar configurations).

Event Monitoring has also been implemented in these versions of Storage Manager. The Event Monitor handles notification functions (e-mail and SNMP traps) and monitors storage subsystems whenever the Enterprise Management window is not open. Previous versions of the IBM FAStT storage-manager software did not have the Event Monitor and required that the Enterprise Management window be open in order to monitor the storage subsystems and receive alerts. The Event Monitor is a separate program bundled with the Storage Manager client software; it is a background task that runs independently of the Enterprise Management window.

In addition to these enhancements, controller run-time diagnostics have been implemented for Storage Controllers types 3526, 3542, 3552, and 1742. The FAStT Storage Manager version 8.xx also implements Read Link Status (RLS), which enables diagnostics to aid in troubleshooting drive-side problems. Storage Manager establishes a time stamped "baseline" value for drive error counts and keeps track of drive error events. The end user receives deltas over time as well as trends.

Considerations before starting PD maps

Because a wide variety of hardware and software combinations are possible, use the following information to assist you in problem determination. Before you use the PD maps, do the following:

- Verify any recent hardware changes.

- Verify any recent software changes.

- Verify that the BIOS is at the latest level. See "File updates" on page 5 and specific server hardware maintenance manuals for details about this procedure.

- Verify that device drivers are at the latest levels. Refer to the device driver installation information in the appropriate hardware chapter of the *Fibre Channel Hardware Maintenance Manual*.

- Verify that the configuration matches the hardware.

- Verify that FAStT MSJ is at the latest level. For more information, see Chapter 4, "Introduction to FAStT MSJ" on page 39.
- If SANavigator is not installed, install it to assist you in isolating problems. For more information, see Chapter 5, "Introduction to SANavigator" on page 83. After SANavigator is installed, export the SAN to capture its current state. This will be useful in later diagnoses.

As you go through the problem determination procedures, consider the following questions:

- Do diagnostics fail?
- Is the failure repeatable?
- Has this configuration ever worked?
- If this configuration has been working, what changes were made prior to it failing?
- Is this the original reported failure? If not, try to isolate failures using the lists of indications (see "General symptoms", "Specific problem areas" on page 6, and "PD maps and diagrams" on page 6).

Important

To eliminate confusion, systems are considered identical only if the following are *exactly* identical for *each* system:

- Machine type and model
- BIOS level
- Adapters and attachments (in same locations)
- Address jumpers, terminators, and cabling
- Software versions and levels

Comparing the configuration and software setup between working and non-working systems will often resolve problems.

File updates

Use the IBM support area on the World Wide Web (WWW) to download diagnostic, BIOS flash, and device driver files:

http://www.ibm.com/pc/support

SANavigator automatically links to the xSeries® Fibre Channel Solutions Web site. Right-click the desired device (a host bus adapter or a controller) and select IBM Solutions Support.

Starting points for problem determination

The lists of indications contained in this section provide you with entry points to the problem determination maps found in this chapter. (Links to useful appendix materials are also provided.) Use the following lists of problem areas as a guide for determining which PD maps will be most helpful.

General symptoms

- **RAID Controller passive**

If you determine that a RAID Controller is passive, go to "RAID Controller Passive PD map" on page 11.

- **Failed or moved cluster resource**

  If you determine that a cluster resource has failed or has been moved, go to "Cluster Resource PD map" on page 12.

- **Startup long delay**

  If at startup you experience a long delay (more than 10 minutes), go to "Boot-up Delay PD map" on page 13.

- **Systems Management or Storage Manager performance problems**

  If you discover a problem through the Systems Management or Storage Management tools, go to "Systems Management PD map" on page 14.

Specific problem areas

- **Storage Manager**

  "Systems Management PD map" on page 14

  See also Appendix L, "Storage Manager FAQs" on page 203.

- **Port configuration (Linux)**

  "Linux port configuration PD map 1" on page 37

- **Windows NT Event Log**

  Appendix A, "PD hints — RAID controller errors in the Windows NT event log" on page 117

- **Indicator lights on devices**

  "Indicator lights and problem indications" on page 176

- **Major Event Log (MEL)**

  Appendix M, "PD hints — MEL data format" on page 213

- **Control panel or SCSI adapters**

  Refer to the driver installation information in the appropriate hardware chapter of the *Fibre Channel Hardware Maintenance Manual*.

- **Managed hub or switch logs**

  Appendix H, "PD hints — Hubs and switches" on page 185

- **Cluster Administrator**

PD maps and diagrams

- **Configuration Type Determination**

  To determine whether your configuration is type 1 or type 2, go to "Configuration Type PD map" on page 10.

  In order to break larger configurations into manageable units for debugging, see Appendix C, "PD hints — Configuration types" on page 135.

- **Hub or Switch PD**

  If you determine that a problem exists within a hub or switch, go to "Hub/Switch PD map 2" on page 16.

- **Fibre Path PD**

  If you determine that a problem exists within the Fibre Path, go to "Fibre Path PD map 1" on page 18.

- **Device PD**

  If you determine that a problem exists within a device, go to "Device PD map 1" on page 24.

- **SANavigator PD**

  If SANavigator is installed (as is strongly suggested), go to "Diagnosing with SANavigator PD map 1" on page 26.

Chapter 3. Problem determination maps

This chapter contains a series of problem determination maps which guide you through problem isolation and resolution. Before you use any of the following PD maps, you should have reviewed the information in Chapter 2, "Problem determination starting points" on page 3.

The PD maps in this chapter are not to be used in order of appearance. *Always begin working with the PD maps from the starting points provided in the previous chapter* (see "Starting points for problem determination" on page 5). Do not use a PD map unless you are directed there from a particular symptom or problem area in one of the lists of starting points, or from another PD map.

Configuration Type PD map

To perform certain problem determination procedures, you need to determine whether your fibre configuration is Type 1 or Type 2. Use this map to make that determination. You will need this information for later PD procedures.

Configuration Type PD map

```
                                        Entry
                                        Point
                                          │
                                          ▼
                              ┌───────────────────────┐
                              │   Logically break     │
                              │   large configurations│
                              │   into sections       │
                              │   representing        │
                              │   Type 1 and 2        │
                              └───────────────────────┘
                                          │
                                          ▼
                                    ◇ Is MSCS ◇
              ┌──────────┐   Yes   ◇ being used? ◇
              │  Type 2  │ ◄───────
              └──────────┘              │ No
                   ▲                    ▼
                   │            ◇ Are external ◇
                   │  Yes       ◇ concentrators ◇
                   ◄───────────  ◇   used?    ◇
               Yes                      │ No
                   │                    ▼
          ◇ Fully redundant ◇   No   ◇ 3526 or ◇
          ◇ configuration?  ◇ ◄────── ◇  3542  ◇
                   │               ◇  unit?  ◇
               No  │                   │ Yes
                   ▼                   ▼
               ┌──────────┐      ┌──────────┐
               │          │─────►│  Type 1  │◄──────
               └──────────┘      └──────────┘
                   │
                   ▼
            Return to
            PD Starting
            Points
```

Additional information: See Appendix C, "PD hints — Configuration types" on page 135.

Note: Repeat this process for each section.

To return to the PD starting points, go to page 3.

RAID Controller Passive PD map

From: "General symptoms" on page 5; "Cluster Resource PD map" on page 12.

Controller Passive PD map

Additional information:
See Appendix D, "PD hints —
Passive RAID controller" on
page 141.

Additional information:
Use MEL information to find
the approximate fail time in the
Windows NT Event Log. See
Appendix M, "PD hints —
MEL data format" on page 213.

Additional information:
See Appendix A, "PD hints —
RAID controller errors in the
Windows NT event log" on
page 117.

Additional information: See
Appendix A, "PD hints —
RAID controller errors in the
Windows NT event log" on
page 117.

To see Fibre Path PD map 2, go to "Fibre Path PD map 2" on page 19.

Cluster Resource PD map

From: "General symptoms" on page 5.

Cluster Resource PD map

```
                          ┌─────────┐
                          │  Entry  │          Additional
                          │  Point  │          information: This can
                          └────┬────┘          occur only from
                               │               multiple concurrent
                               ▼               fails (if not moved by
                        ┌──────────────┐       the administrator).
                        │ Was Cluster  │   ┌──────────────┐
                        │  Resource    │─No─▶│  Cluster    │
                        │   Moved?     │    │  Resource    │
                        └──────┬───────┘    │   Failed?    │
                               │            └──────┬───────┘
                              Yes                  │
                               ▼                  Yes        Additional
                        ┌──────────────┐           ▼         information: This can
  ┌──────────────┐      │    Was       │    ┌──────────────┐ occur only from
  │   Problem    │◀─Yes─│  resource    │    │  Check SM,   │ multiple concurrent
  │   solved     │      │ moved by     │    │Indicator Lights,│ fails.
  └──────────────┘      │administrator?│    │ cluster log  │
                        └──────┬───────┘    └──────┬───────┘
                               │                   │
                              No                   ▼
                               ▼            ┌──────────────┐
                        ┌──────────────┐    │ Debug one failure│
                        │    Check     │    │  at a time   │
                        │    RAID      │    └──────────────┘
                        │  Controllers │
                        └──────┬───────┘
                               │
                               ▼
  ┌──────────────┐      ┌──────────────┐
  │  Check SM,   │◀─No──│  Controller  │
  │Indicator Lights,│   │   Passive?   │
  │ cluster log  │      └──────┬───────┘
  └──────────────┘             │
                              Yes
                               ▼
                        ┌──────────────┐
                        │     To       │
                        │  Controller  │
                        │   Passive    │
                        │   PD map     │
                        └──────────────┘
```

To see the Controller Passive PD map, go to "RAID Controller Passive PD map" on page 11.

Boot-up Delay PD map

From: "General symptoms" on page 5.

To see the screens necessary to perform this check, see "Boot-up delay" on page 149.

Boot-up Delay PD map

Entry Point

Operating System	Symptoms
Windows NT	Blue screen – no dot crawl activity
Windows 2000	Windows 2000 Starting Up progress bar
Linux	Startup sequence frozen: waiting for LIP to complete, kernel panic, no log-in dialog

Is the start-up screen hanging for long time? — No → Return to PD Starting Points

Yes

Unplug HBA(s) Fibre connection at device (concentrator, controller, etc.)

Did system come up quickly? — No → Not a fibre problem- Look at applications → Done

Yes

Have you been here already? — Yes → HBA Type 2100? — No → Insert wrap plug at the cable end. Restart system and press Alt +Q or Ctrl +Q. Select loopack data test

No

Replug fibre cables and restart

Yes

Restart system and use FAStT MSJ to enable HBA(s) → To Fibre Path PD map 2

Loopback test Passes? — No → Insert wrap plug at HBA run loopback data test

Yes

Replug cables

Loopback test passes — Yes → Replace Cable — No → Replace HBA

See "Boot-up delay" on page 149 and Appendix A, "PD hints — RAID controller errors in the Windows NT event log" on page 117.

See "Linux port configuration" on page 166.

Additional information: See Appendix K, "Using IBM Fast!UTIL" on page 195.

To return to the options for PD entry, go to page 3.

To see Fibre Path PD map 2, go to "Fibre Path PD map 2" on page 19.

Systems Management PD map

From: "General symptoms" on page 5.

Systems Management

Entry
Point

Using SYS MGMT
alert info, look at
SM/Recovery
Guru

Is the
problem
fixed?

Done ◄─ Yes

No

Call IBM Support

Additional information: See Appendix L, "Storage Manager FAQs" on page 203
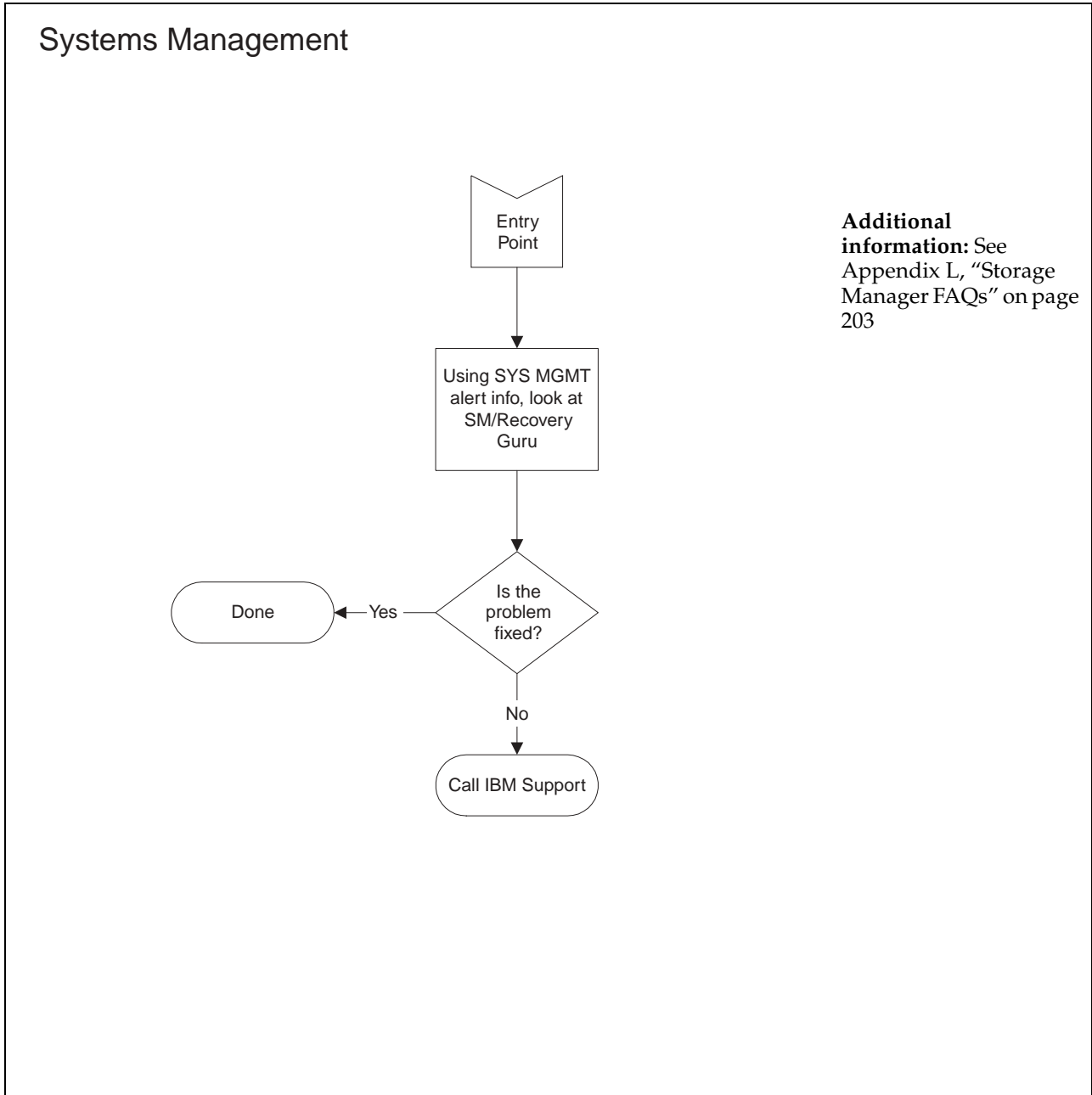
Hub/Switch PD map 1

From: "PD maps and diagrams" on page 6; "Single Path Fail PD map 2" on page 21.
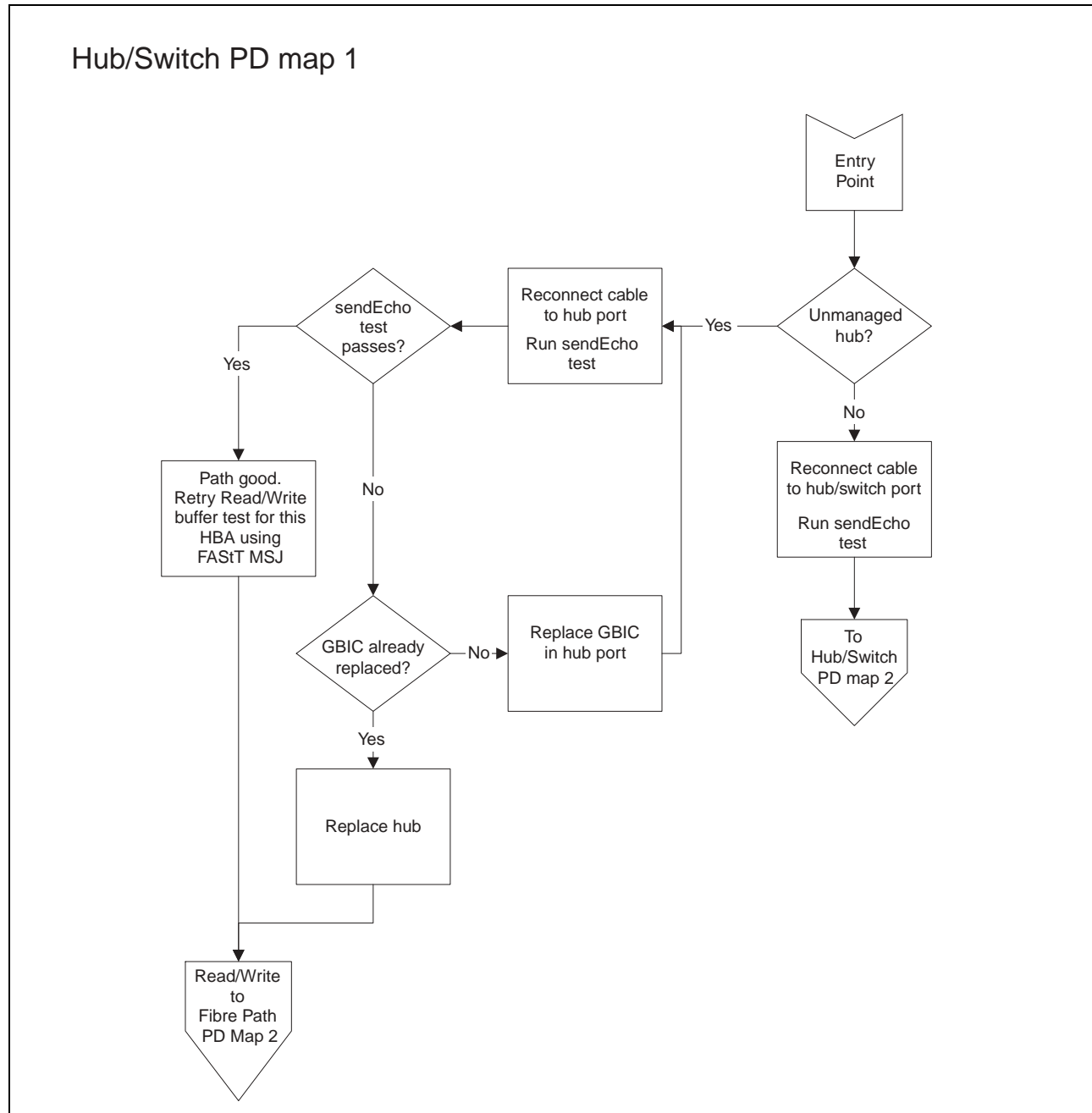
Hub/Switch PD map 1

```
                                                                    ┌─────────┐
                                                                    │  Entry  │
                                                                    │  Point  │
                                                                    └────┬────┘
                                                                         │
                                                                         ▼
         ┌─────────┐         ┌──────────────┐                      ╱─────────╲
        ╱ sendEcho  ╲ ◄──────│Reconnect cable│    ◄── Yes ──       ╱ Unmanaged ╲
       ╱   test      ╲       │ to hub port   │                     ╲   hub?    ╱
       ╲  passes?    ╱       │               │                      ╲─────────╱
        ╲           ╱        │Run sendEcho   │                           │
         ╲─────────╱         │    test       │                          No
   Yes        │ No          └──────────────┘                            │
    │         │                                                          ▼
    ▼         │                                                  ┌──────────────┐
┌──────────┐  │                                                  │Reconnect cable│
│Path good.│  │                                                  │to hub/switch  │
│Retry     │  │                                                  │    port       │
│Read/Write│  │                                                  │               │
│buffer    │  │                                                  │Run sendEcho   │
│test for  │  │                                                  │    test       │
│this HBA  │  │                                                  └──────┬───────┘
│using     │  │                                                         │
│FAStT MSJ │  │                                                         ▼
└──────────┘  ▼                                                  ┌──────────┐
         ╱─────────╲        ┌──────────────┐                     │    To    │
        ╱ GBIC      ╲──No──► │Replace GBIC  │                     │Hub/Switch│
       ╱ already     ╲      │ in hub port  │                     │ PD map 2 │
       ╲ replaced?   ╱      └──────────────┘                     └──────────┘
        ╲───────────╱
             │
            Yes
             │
             ▼
        ┌──────────┐
        │          │
        │ Replace  │
        │   hub    │
        │          │
        └──────────┘
             │
             ▼
        ┌──────────┐
        │Read/Write│
        │   to     │
        │Fibre Path│
        │ PD Map 2 │
        └──────────┘
```

For information about sendEcho tests, see Appendix E, "PD hints — Performing sendEcho tests" on page 143.

For information about Read/Write Buffer tests, see Chapter 4, "Introduction to FAStT MSJ" on page 39.

To see Hub/Switch PD map 2, go to "Hub/Switch PD map 2" on page 16.

To see Fibre Path PD map 2, go to "Fibre Path PD map 2" on page 19.

Hub/Switch PD map 2

Hub/Switch PD map 2

Entry Point

sendEcho test passes?

Additional information:
See Appendix H, "PD hints — Hubs and switches" on page 185.

Yes

Configure for crossport test

No

Crossport test passes?

No

Replace Hub if not GBIC port

Replace GBIC if Switch or hub GBIC

Configure for crossport test

Yes

Crossport test passes?

No

Additional information:
See Appendix H, "PD hints — Hubs and switches" on page 185.

Requires Unique Attention

GBIC and switch or hub all replaced?

Yes

Reconnect cable to hub/switch port

Run sendEcho test

No

Replace Switch

sendEcho test passes?

No

To Check Connections PD map

Yes

Problem resolved

For information about sendEcho tests, see Appendix E, "PD hints — Performing sendEcho tests" on page 143.

To see the Check Connections PD map, see "Check Connections PD map" on page 17.

Check Connections PD map

From: "Hub/Switch PD map 2" on page 16.

Check Connections PD map
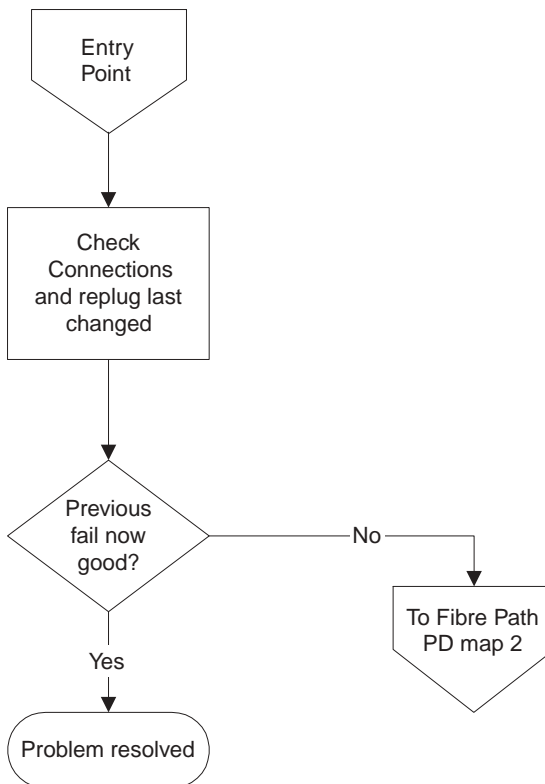
```
                    ┌──────────┐
                    │  Entry   │
                    │  Point   │
                    └────┬─────┘
                         │
                         ▼
                    ┌──────────┐
                    │  Check   │
                    │Connections│
                    │and replug last│
                    │ changed  │
                    └────┬─────┘
                         │
                         ▼
                     ◇─────────◇
                    ╱ Previous  ╲
                   ╱  fail now   ╲──── No ────┐
                   ╲   good?     ╱            │
                    ╲───────────╱             ▼
                         │              ┌──────────┐
                        Yes             │To Fibre Path│
                         │              │ PD map 2  │
                         ▼              └──────────┘
                   ╭───────────╮
                   │Problem resolved│
                   ╰───────────╯
```

To see Fibre Path PD map 2, go to "Fibre Path PD map 2" on page 19.

Fibre Path PD map 1
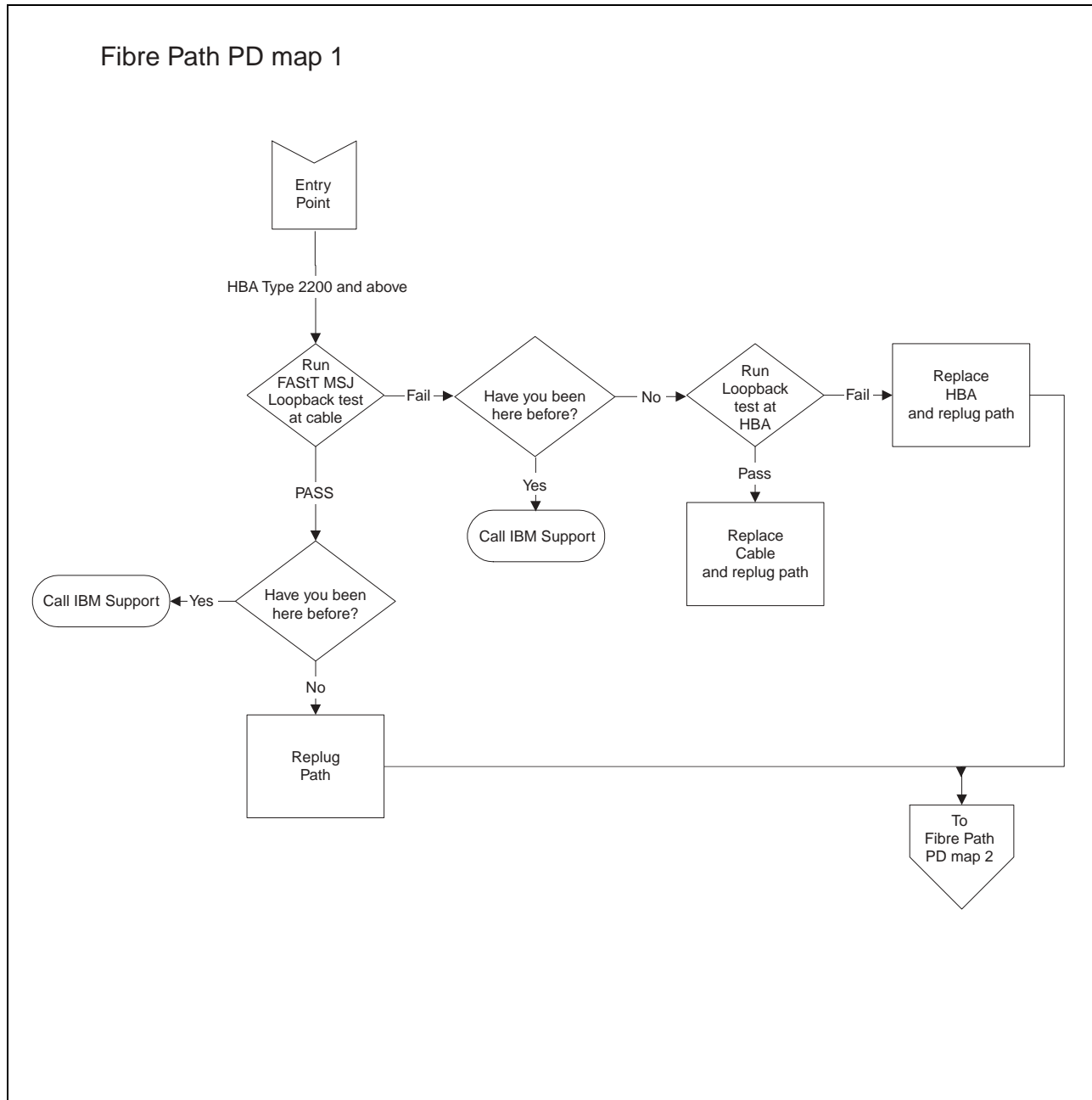
Fibre Path PD map 1

For information about running loopback tests, see Chapter 4, "Introduction to FAStT MSJ" on page 39.

To see Fibre Path PD map 2, go to "Fibre Path PD map 2" on page 19.

Fibre Path PD map 2

From: "Fibre Path PD map 1" on page 18; "Check Connections PD map" on page 17; "RAID Controller Passive PD map" on page 11; "Boot-up Delay PD map" on page 13; "Hub/Switch PD map 1" on page 15; "Diagnosing with SANavigator PD map 2" on page 28.

Fibre Path PD map 2

Additional information: Start FAStT MSJ (see Chapter 4, "Introduction to FAStT MSJ" on page 39). If you are here after repair, refresh the FAStT MSJ database.

Additional information: If the controller was *passive*, change the state to *active* and redistribute the LUNs.

Entry Point

Any devices seen by FAStT MSJ? — No

Yes

Run FAStT MSJ R/W buffer test — PASS — Path good - Done

FAIL

How many fails?

1 fail — To Single Path Fail PD map 1

More than 1 fails — To Common Path PD map 1

To see Single Path Fail PD map 1, go to "Single Path Fail PD map 1" on page 20.

To see Common Path PD map 1, go to "Common Path PD map 1" on page 22.

Single Path Fail PD map 1

From: "Fibre Path PD map 2" on page 19; "Diagnosing with SANavigator PD map 1" on page 26; "Diagnosing with SANavigator PD map 3" on page 29.
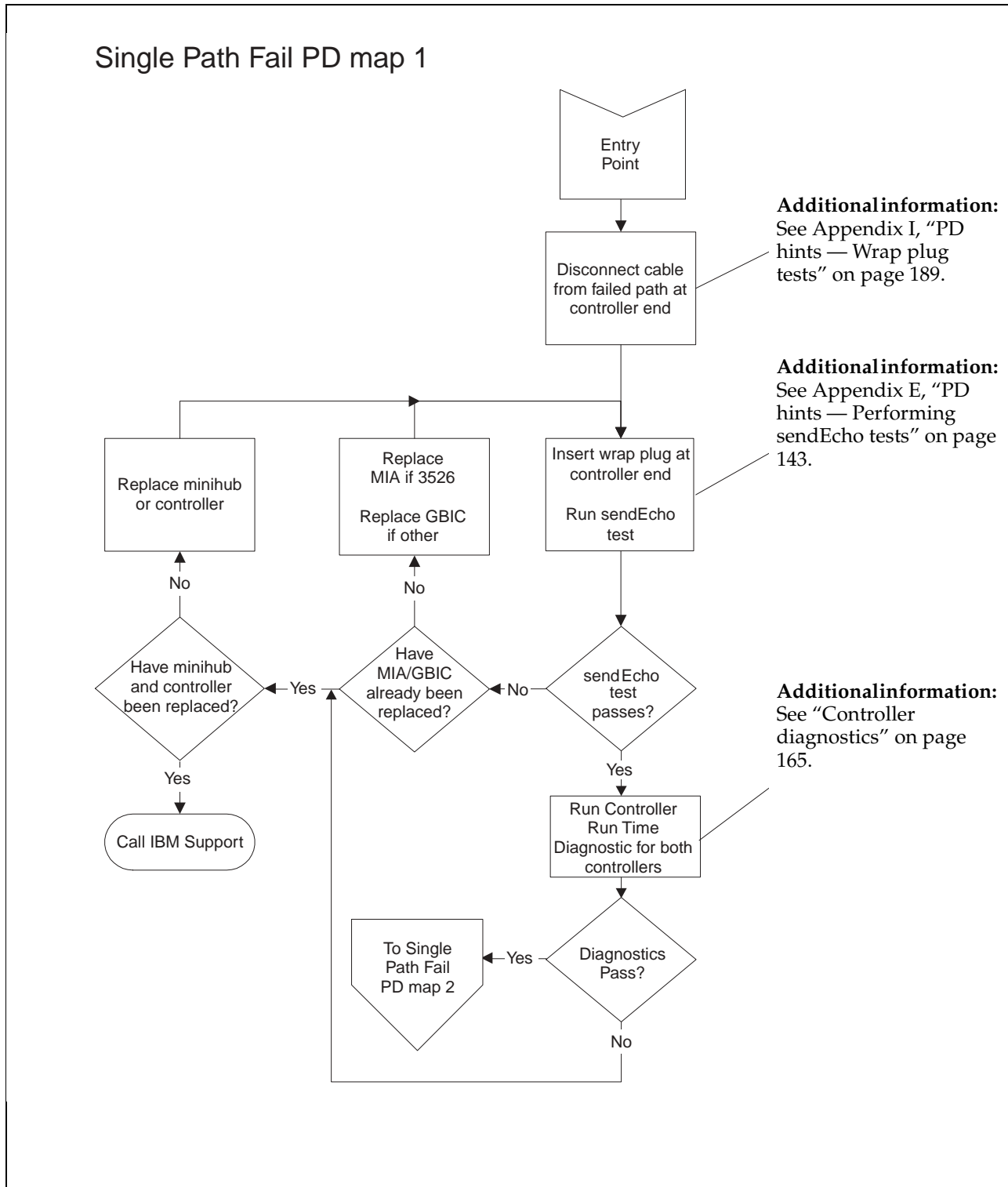
To see Single Path Fail PD map 2, go to "Single Path Fail PD map 2" on page 21.

Single Path Fail PD map 2

From: "Single Path Fail PD map 1" on page 20.

Single Path Fail PD map 2

Entry Point

Remove wrap plug. Replace cable at Controller. Remove cable at concentrator end.

Additional information: See Appendix I, "PD hints — Wrap plug tests" on page 189.

Replace cable

Insert wrap plug on cable end

Run sendEcho test

Additional information: See Appendix E, "PD hints — Performing sendEcho tests" on page 143.

No

Cable already replaced?

No

sendEcho passes?

Yes

To Hub/Switch PD map 1

Yes

Call IBM Support

To see Hub/Switch PD map 1, go to "Hub/Switch PD map 1" on page 15.

Common Path PD map 1

From: "Fibre Path PD map 2" on page 19.

Common Path PD map 1

```
Entry
Point
  │
  ▼
┌─────────────┐
│ Unmanaged   │──Yes──►┌──────────────┐──No──►┌──────────────┐──No──►┌──────────────┐──No──►
│ hub in path?│        │    Are       │       │     Is       │       │    Are       │
└─────────────┘        │ Both hub port│       │ Yellow on-   │       │ Both hub port│
      │                │ lights off?  │       │ Green off?   │       │ lights on?   │
     No                └──────────────┘       └──────────────┘       └──────────────┘
      │                      │                      │                      │
      │                     Yes                    Yes                    Yes
      ▼                      ▼                      ▼                      ▼
                      ┌──────────────┐       ┌──────────────┐       ┌──────────────┐
                      │ Check GBIC   │       │ Replace GBIC │       │ Check cable  │
                      │ seating in hub│      └──────────────┘       │ connections  │
                      └──────────────┘                              └──────────────┘
```

Entry Point

- Unmanaged hub in path?
  - Yes → Are Both hub port lights off?
    - Yes → Check GBIC seating in hub
    - No → Is Yellow on- Green off?
      - Yes → Replace GBIC
      - No → Are Both hub port lights on?
        - Yes → Check cable connections
        - No →
  - No → Disconnect cable from common path at concentrator going to HBA

Disconnect cable from common path at concentrator going to HBA
- → Replace Hub if not GBIC port / Replace GBIC if Switch or Hub GBIC
  - No → Has GBIC/ concentrator already been replaced?
    - Yes → Call IBM Support
    - No → Is Green light on port?
- → Insert wrap plug at concentrator port where cable was removed
  - → Is Green light on port?
    - No → Has GBIC/ concentrator already been replaced?
    - Yes → To Common Path PD map 2

Check GBIC seating in hub / Replace GBIC / Check cable connections → Is problem resolved?
- Yes → Done. Return to main to check for other problems
- No → Replace hub → Is problem resolved?
  - Yes → Done. Return to main to check for other problems
  - No → Call IBM Support

Additional information: See Appendix B, "PD hints — Common path/single path configurations" on page 133.

To see Common Path PD map 2, go to "Common Path PD map 2" on page 23.

Common Path PD map 2

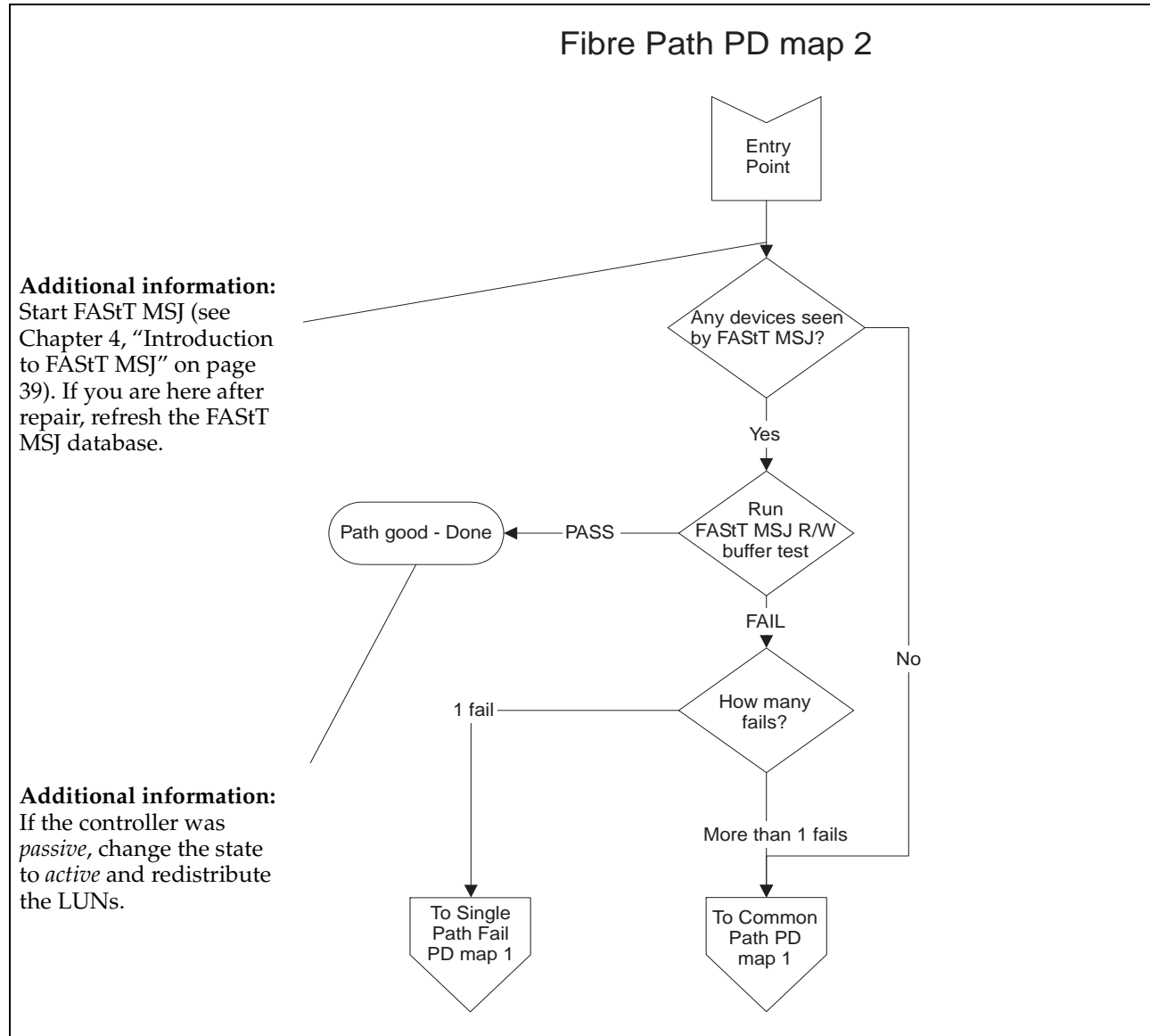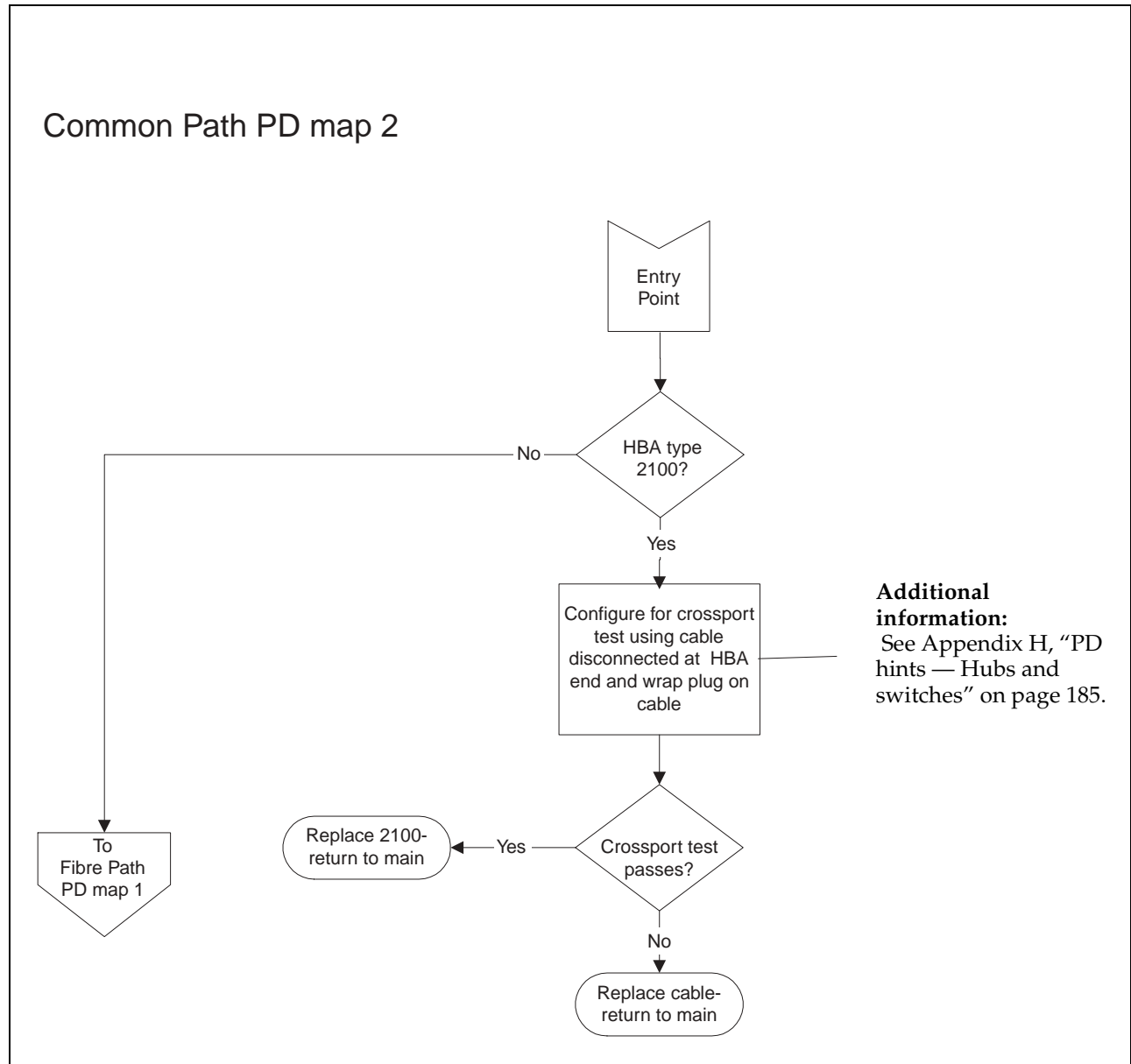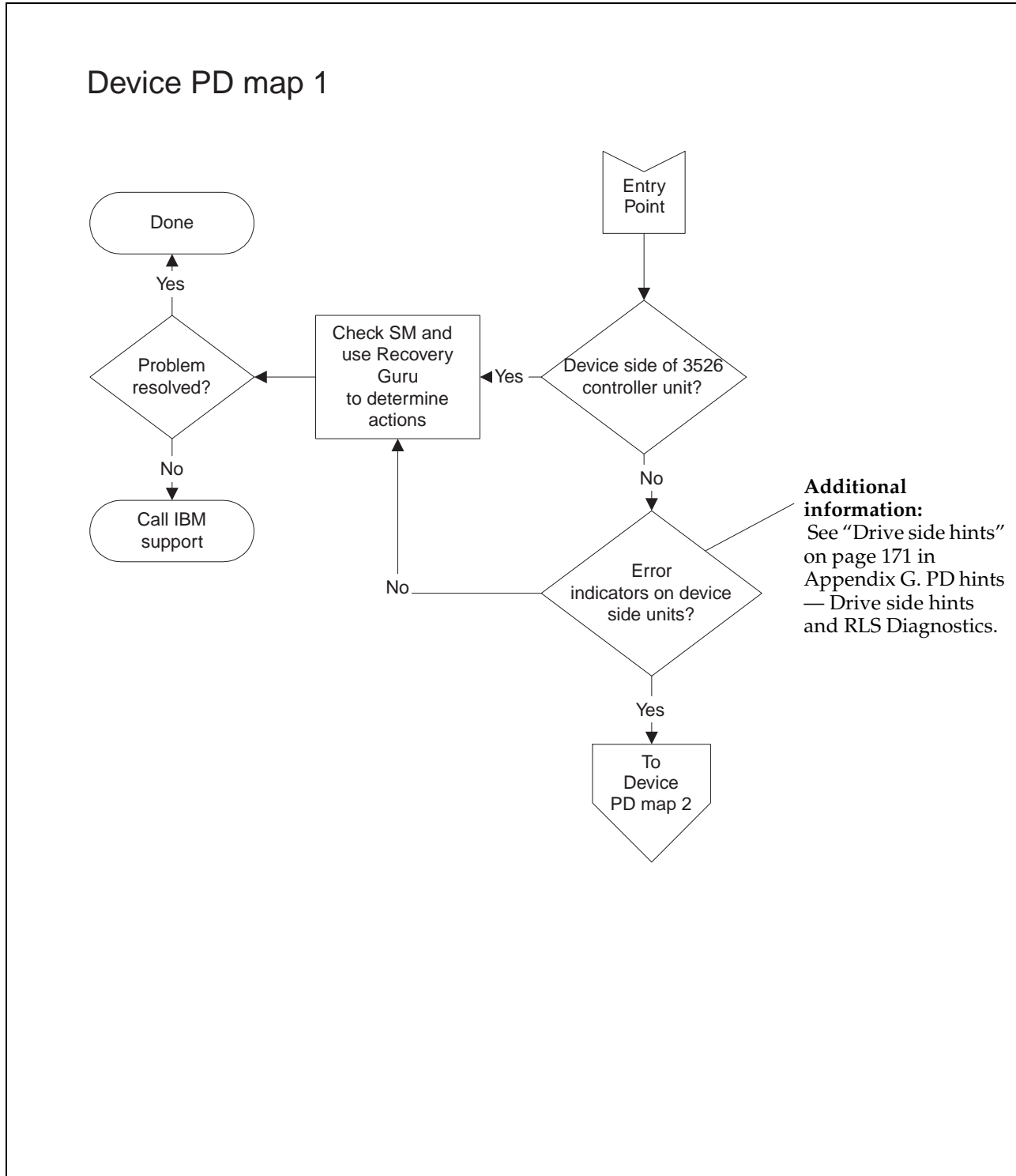*From*: "Common Path PD map 1" on page 22; "Diagnosing with SANavigator PD map 1" on page 26.

Common Path PD map 2

To see Fibre Path PD map 1, go to "Fibre Path PD map 1" on page 18.
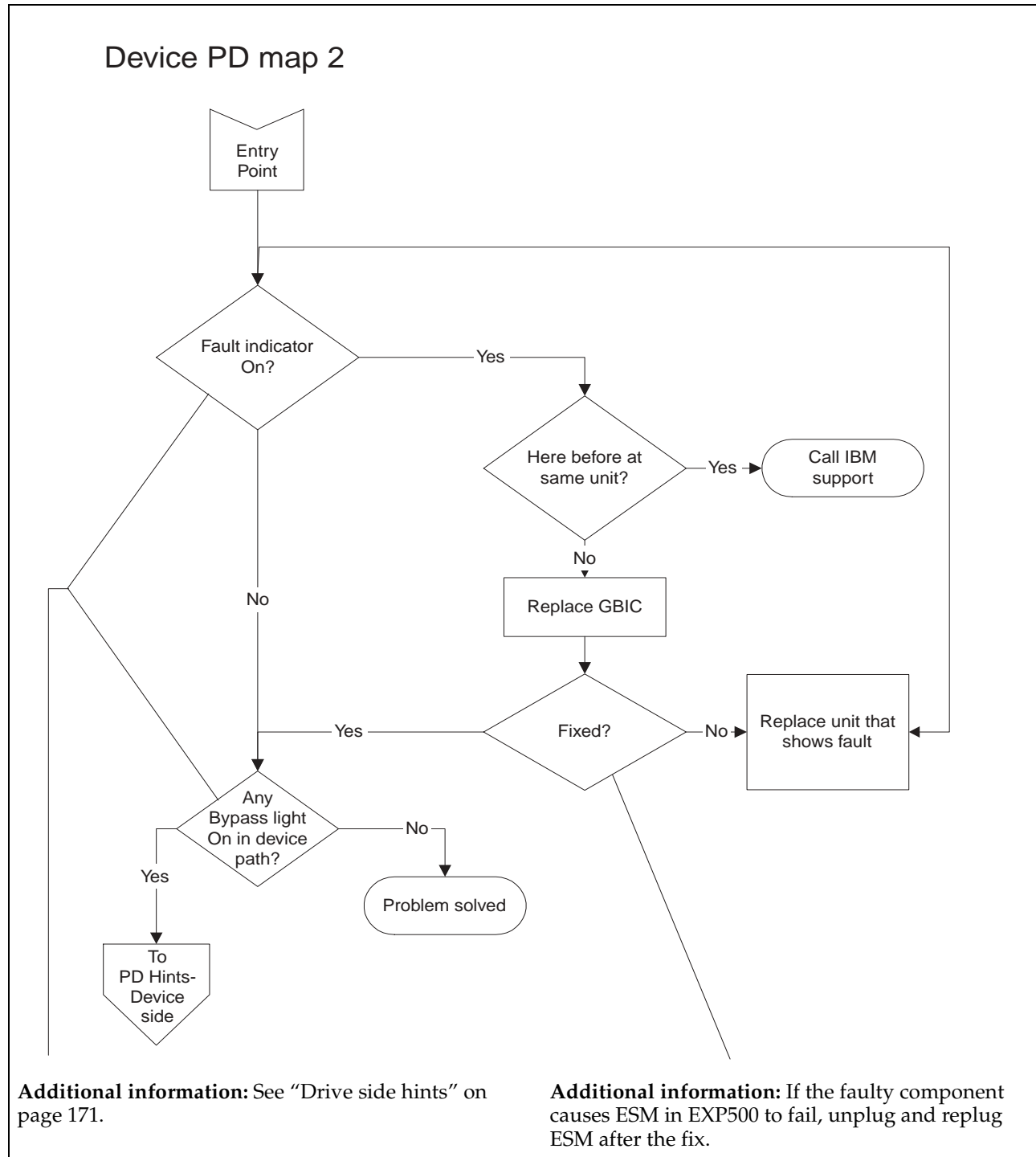
Device PD map 1

From: "PD maps and diagrams" on page 6.

Device PD map 1

To see Device PD map 2, go to "Device PD map 2" on page 25.

Device PD map 2

Device PD map 2

Entry Point

Fault indicator On? — Yes → Here before at same unit? — Yes → Call IBM support

Fault indicator On? → No

Here before at same unit? → No → Replace GBIC

Replace GBIC → Fixed?

Fixed? — Yes → Any Bypass light On in device path?

Fixed? — No → Replace unit that shows fault

Any Bypass light On in device path? — No → Problem solved

Any Bypass light On in device path? — Yes → To PD Hints- Device side

Additional information: See "Drive side hints" on page 171.

Additional information: If the faulty component causes ESM in EXP500 to fail, unplug and replug ESM after the fix.
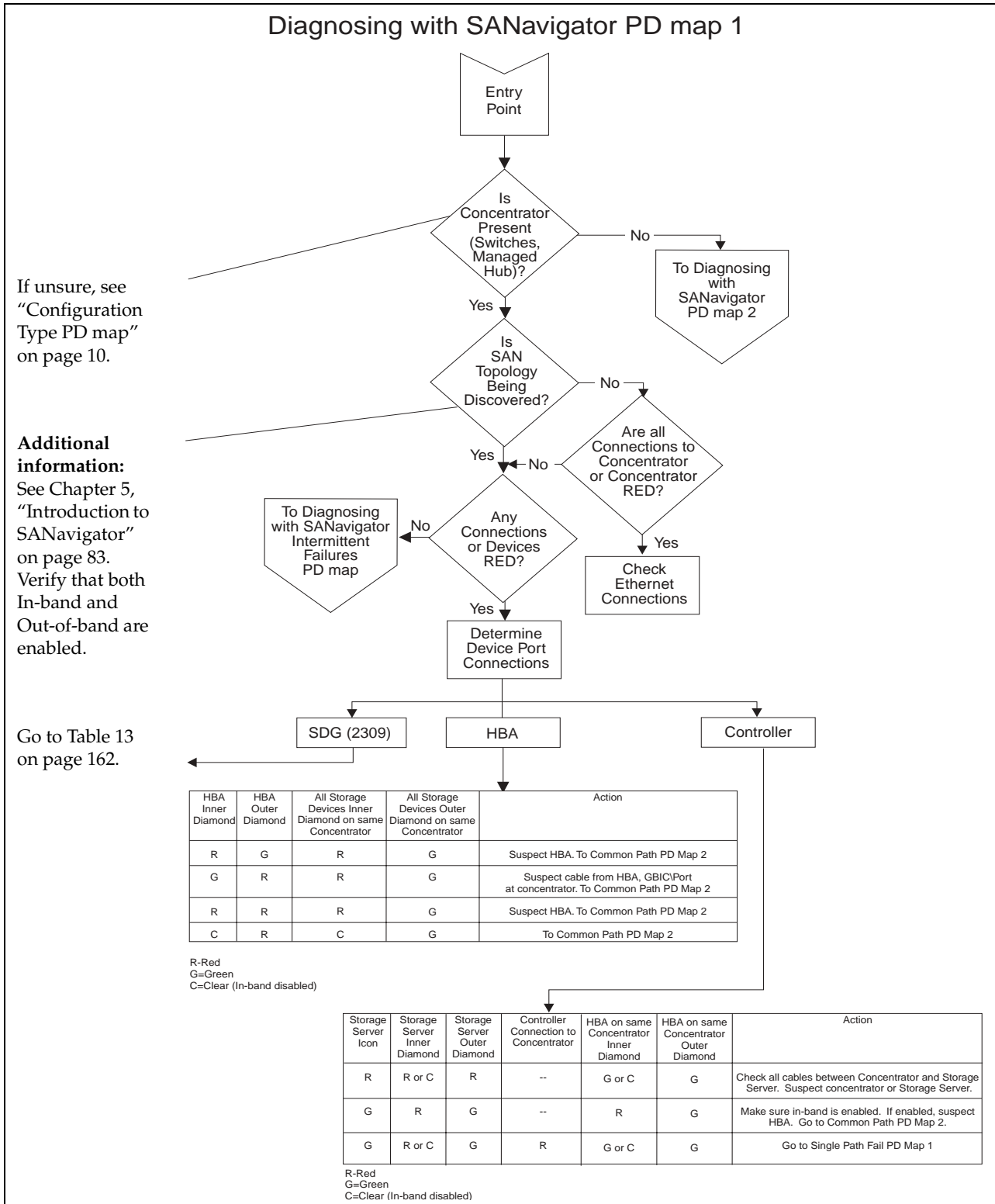
To see PD hints about troubleshooting the device (drive) side, go to "Drive side hints" on page 171 in Appendix G. PD hints — Drive side hints and RLS Diagnostics.

Diagnosing with SANavigator PD map 1

From: "PD maps and diagrams" on page 6.

Diagnosing with SANavigator PD map 1

Entry Point

Is Concentrator Present (Switches, Managed Hub)?

No → To Diagnosing with SANavigator PD map 2

Yes ↓

If unsure, see "Configuration Type PD map" on page 10.

Is SAN Topology Being Discovered?

No → Are all Connections to Concentrator or Concentrator RED?

Yes → No →

Additional information: See Chapter 5, "Introduction to SANavigator" on page 83. Verify that both In-band and Out-of-band are enabled.

Are all Connections to Concentrator or Concentrator RED? — Yes → Check Ethernet Connections

Any Connections or Devices RED?

No → To Diagnosing with SANavigator Intermittent Failures PD map

Yes ↓

Determine Device Port Connections

Go to Table 13 on page 162.

SDG (2309) | HBA | Controller

HBA Inner Diamond	HBA Outer Diamond	All Storage Devices Inner Diamond on same Concentrator	All Storage Devices Outer Diamond on same Concentrator	Action
R	G	R	G	Suspect HBA. To Common Path PD Map 2
G	R	R	G	Suspect cable from HBA, GBIC\Port at concentrator. To Common Path PD Map 2
R	R	R	G	Suspect HBA. To Common Path PD Map 2
C	R	C	G	To Common Path PD Map 2

R-Red
G=Green
C=Clear (In-band disabled)

Storage Server Icon	Storage Server Inner Diamond	Storage Server Outer Diamond	Controller Connection to Concentrator	HBA on same Concentrator Inner Diamond	HBA on same Concentrator Outer Diamond	Action
R	R or C	R	--	G or C	G	Check all cables between Concentrator and Storage Server. Suspect concentrator or Storage Server.
G	R	G	--	R	G	Make sure in-band is enabled. If enabled, suspect HBA. Go to Common Path PD Map 2.
G	R or C	G	R	G or C	G	Go to Single Path Fail PD Map 1

R-Red
G=Green
C=Clear (In-band disabled)

To see Diagnosing with SANavigator PD map 2, see "Diagnosing with SANavigator PD map 2" on page 28.
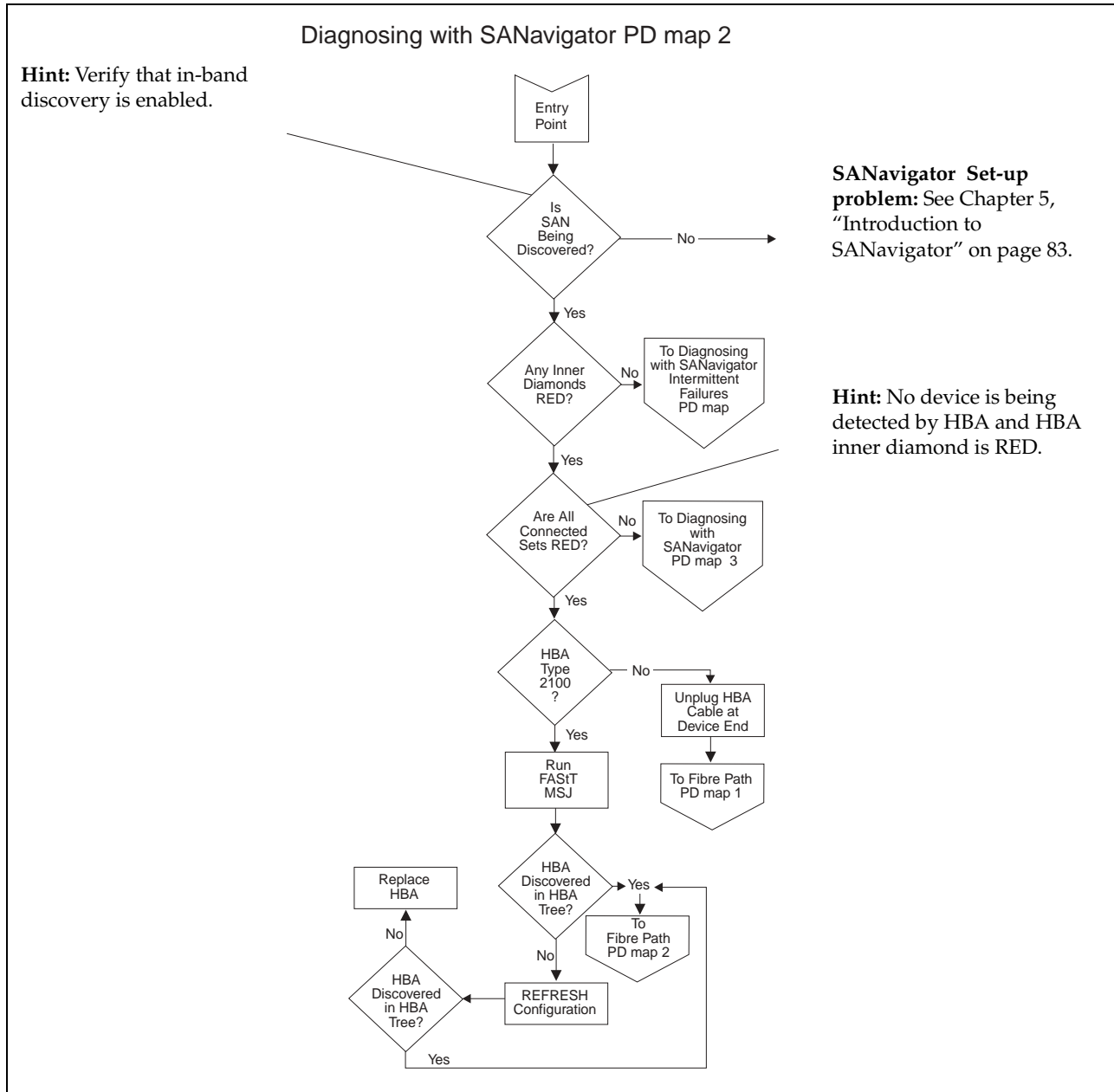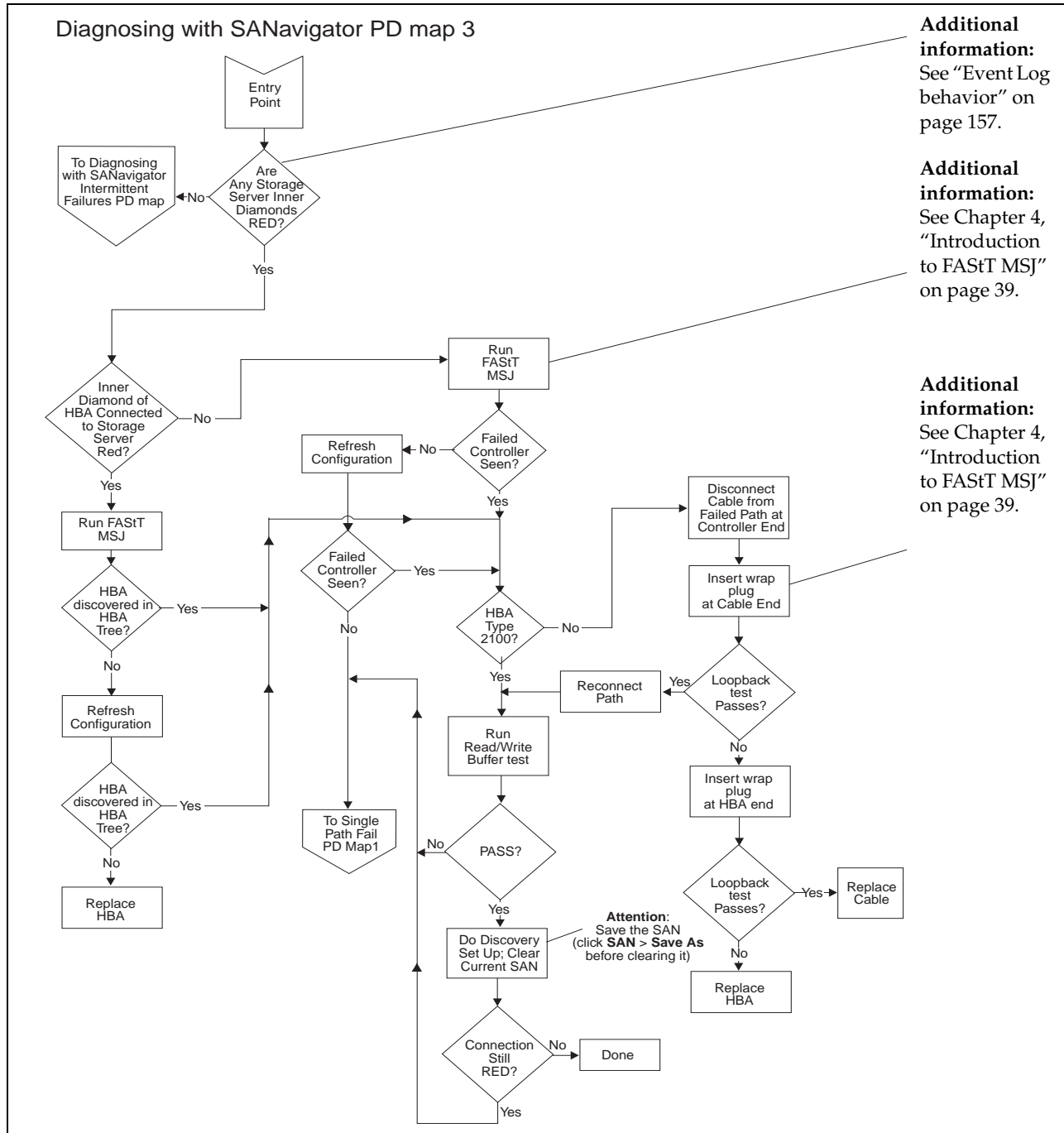
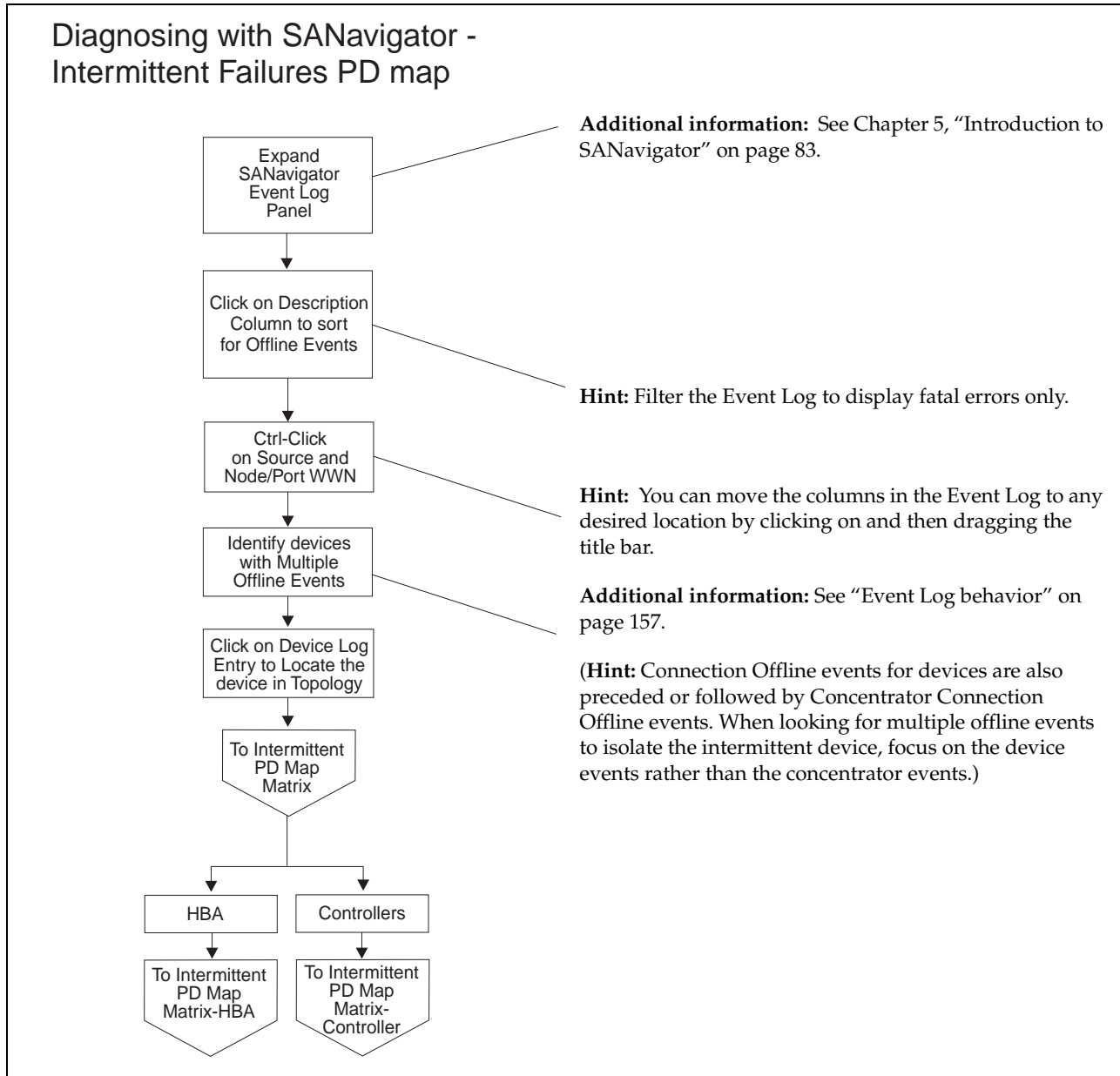To see Common Path PD map 2, see "Common Path PD map 2" on page 23.

To see the Intermittent Failures PD map, see "Diagnosing with SANavigator - Intermittent Failures PD map" on page 30.

To see Single Path Fail PD map 1, see "Single Path Fail PD map 1" on page 20.

Diagnosing with SANavigator PD map 2

From: "Diagnosing with SANavigator PD map 1" on page 26.

Diagnosing with SANavigator PD map 2

Hint: Verify that in-band discovery is enabled.

Entry Point

Is SAN Being Discovered? — No → **SANavigator Set-up problem:** See Chapter 5, "Introduction to SANavigator" on page 83.

Yes

Any Inner Diamonds RED? — No → To Diagnosing with SANavigator Intermittent Failures PD map

Hint: No device is being detected by HBA and HBA inner diamond is RED.

Yes

Are All Connected Sets RED? — No → To Diagnosing with SANavigator PD map 3

Yes

HBA Type 2100? — No → Unplug HBA Cable at Device End → To Fibre Path PD map 1

Yes

Run FAStT MSJ

HBA Discovered in HBA Tree? — Yes → To Fibre Path PD map 2

No

REFRESH Configuration

HBA Discovered in HBA Tree? — No → Replace HBA

Yes

To see Fibre Path PD map 1, see "Fibre Path PD map 1" on page 18.

To see Fibre Path PD map 2, see "Fibre Path PD map 2" on page 19.

To see the Intermittent Failures PD map, see "Diagnosing with SANavigator - Intermittent Failures PD map" on page 30.

To see Diagnosing with SANavigator PD map 3, see "Diagnosing with SANavigator PD map 3" on page 29.

Diagnosing with SANavigator PD map 3

From: "Diagnosing with SANavigator PD map 2" on page 28.

Diagnosing with SANavigator PD map 3

Entry Point

Are Any Storage Server Inner Diamonds RED?
— No → To Diagnosing with SANavigator Intermittent Failures PD map
— Yes ↓

Additional information: See "Event Log behavior" on page 157.

Additional information: See Chapter 4, "Introduction to FAStT MSJ" on page 39.

Additional information: See Chapter 4, "Introduction to FAStT MSJ" on page 39.

Inner Diamond of HBA Connected to Storage Server Red?
— No → Run FAStT MSJ
— Yes ↓

Run FAStT MSJ → Failed Controller Seen?
— No → Refresh Configuration
— Yes ↓

Run FAStT MSJ (left branch)

HBA discovered in HBA Tree?
— Yes →
— No ↓

Refresh Configuration

HBA discovered in HBA Tree?
— Yes →
— No ↓

Replace HBA

Failed Controller Seen?
— Yes →
— No ↓ To Single Path Fail PD Map1

HBA Type 2100?
— No → Disconnect Cable from Failed Path at Controller End
— Yes ↓

Disconnect Cable from Failed Path at Controller End → Insert wrap plug at Cable End → Loopback test Passes?
— Yes → Reconnect Path
— No ↓

Reconnect Path → Run Read/Write Buffer test

Insert wrap plug at HBA end → Loopback test Passes?
— Yes → Replace Cable
— No ↓ Replace HBA

Run Read/Write Buffer test → PASS?
— No → To Single Path Fail PD Map1
— Yes ↓

Do Discovery Set Up; Clear Current SAN

Attention: Save the SAN (click **SAN** > **Save As** before clearing it)

Connection Still RED?
— No → Done
— Yes ↑

To see the Intermittent Failures PD map, see "Diagnosing with SANavigator - Intermittent Failures PD map" on page 30.

To see Single Path Fail PD map 1, see "Single Path Fail PD map 1" on page 20.

Diagnosing with SANavigator - Intermittent Failures PD map

From: "Diagnosing with SANavigator PD map 1" on page 26; "Diagnosing with SANavigator PD map 2" on page 28; "Diagnosing with SANavigator PD map 3" on page 29.

Diagnosing with SANavigator -
Intermittent Failures PD map

Additional information: See Chapter 5, "Introduction to SANavigator" on page 83.

Expand
SANavigator
Event Log
Panel

Click on Description
Column to sort
for Offline Events

Hint: Filter the Event Log to display fatal errors only.

Ctrl-Click
on Source and
Node/Port WWN

Hint: You can move the columns in the Event Log to any desired location by clicking on and then dragging the title bar.

Identify devices
with Multiple
Offline Events

Additional information: See "Event Log behavior" on page 157.

Click on Device Log
Entry to Locate the
device in Topology

(**Hint:** Connection Offline events for devices are also preceded or followed by Concentrator Connection Offline events. When looking for multiple offline events to isolate the intermittent device, focus on the device events rather than the concentrator events.)

To Intermittent
PD Map
Matrix

HBA

Controllers

To Intermittent
PD Map
Matrix-HBA

To Intermittent
PD Map
Matrix-
Controller

To see the Intermittent Failures PD table for a host bus adapter, go to "Intermittent PD table - Host bus adapter" on page 32.
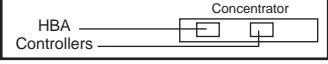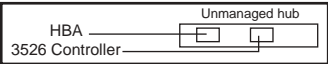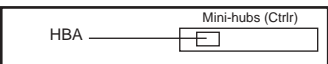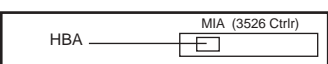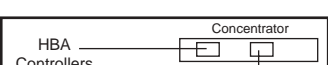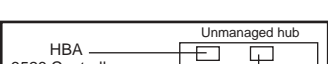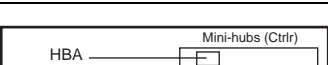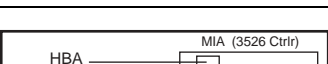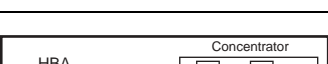
To see the Intermittent Failures PD table for a controller, go to "Intermittent PD table - Controller" on page 31.

Intermittent Failures PD tables

Use the following tables to help you isolate intermittent failures. Use the SANavigator Event Log to determine which device has a history of intermittent failures. You can also generate a report that will display the operating status change of your SAN. Click **Monitor** on the menu bar and select **Reports→Generate**. Make sure you check off the box adjacent to "operating status change" You can now review the report by selecting **Reports→View**. See "Generating, viewing, and printing reports" on page 107. Refer to "Event Log behavior" on page 157 to aid your understanding of event logging.
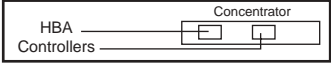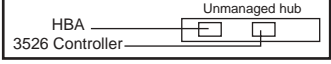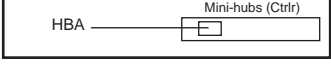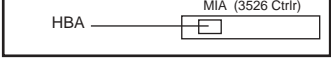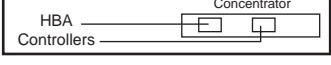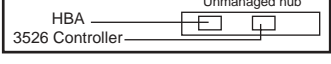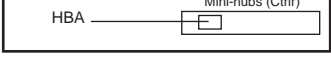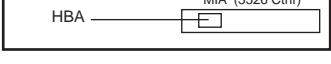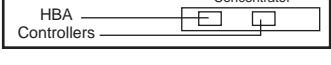
Intermittent PD table - Controller

From: "Diagnosing with SANavigator - Intermittent Failures PD map" on page 30.

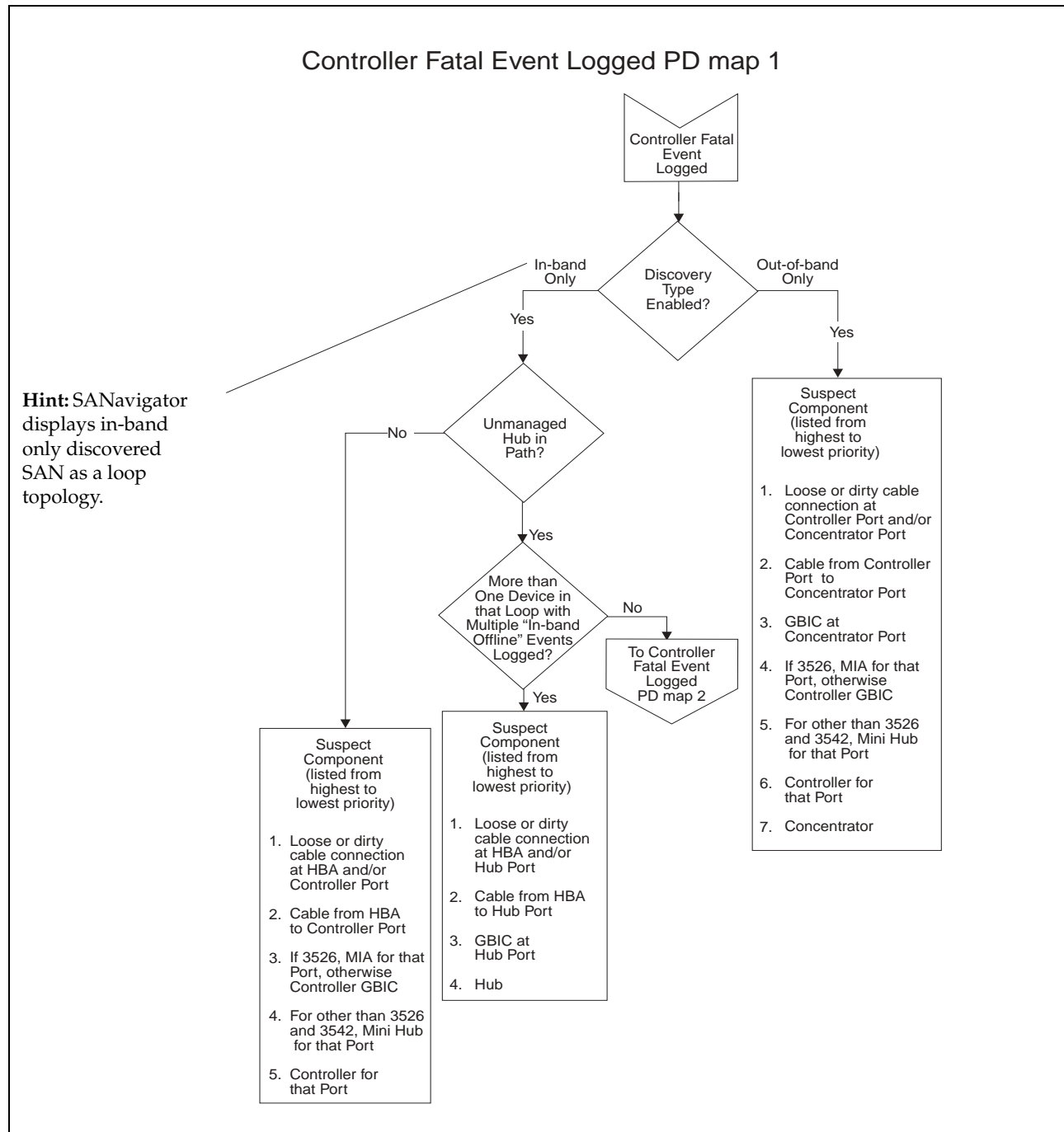| ID	Connection type/device	Offline events (Out-of-band discovery)	Offline events (In-band discovery)	Action*
1	HBA Controllers — Concentrator	X		Go to "Controller Fatal Event Logged PD map 1" on page 33.
2	HBA 3526 Controller — Unmanaged hub	N/A		Not applicable (Out-of-band discovery requires switch or managed hubs.)
3	HBA — Mini-hubs (Ctrlr)	N/A		Not applicable (Out-of-band discovery requires switch or managed hubs.)
4	HBA — MIA (3526 Ctrlr)	N/A		Not applicable (Out-of-band discovery requires switch or managed hubs.)
5	HBA Controllers — Concentrator		N/A	Not applicable (Switches/managed hub out-of-band discovery is required.)
6	HBA 3526 Controller — Unmanaged hub		X	Go to "Controller Fatal Event Logged PD map 1" on page 33.
7	HBA — Mini-hubs (Ctrlr)		X	Go to "Controller Fatal Event Logged PD map 1" on page 33.
8	HBA — MIA (3526 Ctrlr)		X	Go to "Controller Fatal Event Logged PD map 1" on page 33.
9	HBA Controllers — Concentrator	X	X	Go to "Controller Fatal Event Logged PD map 3" on page 35.
* When inspecting the event log, look for devices that consistently go offline and come back online before suspecting the component.				
Note: In these diagrams, the term *concentrator* refers to either a switch or a managed hub.				

Intermittent PD table - Host bus adapter

From: "Diagnosing with SANavigator - Intermittent Failures PD map" on page 30.

ID	Connection type/device	Offline events (Out-of-band discovery)	Offline events (In-band discovery)	Action*
1	HBA Controllers — Concentrator	X		Go to "HBA Fatal Event Logged PD map" on page 36.
2	HBA 3526 Controller — Unmanaged hub	N/A		Not applicable (Out-of-band discovery requires switch or managed hubs.)
3	HBA — Mini-hubs (Ctrlr)	N/A		Not applicable (Out-of-band discovery requires switch or managed hubs.)
4	HBA — MIA (3526 Ctrlr)	N/A		Not applicable (Out-of-band discovery requires switch or managed hubs.)
5	HBA Controllers — Concentrator		N/A	Not applicable (Switches/managed hub out-of-band discovery is required.)
6	HBA 3526 Controller — Unmanaged hub		X	Go to "HBA Fatal Event Logged PD map" on page 36.
7	HBA — Mini-hubs (Ctrlr)		X	Go to "HBA Fatal Event Logged PD map" on page 36.
8	HBA — MIA (3526 Ctrlr)		X	Go to "HBA Fatal Event Logged PD map" on page 36.
9	HBA Controllers — Concentrator	X	X	Go to "HBA Fatal Event Logged PD map" on page 36.

* When inspecting the event log, look for devices that consistently go offline and come back online before suspecting the component.

Note: In these diagrams, the term *concentrator* refers to either a switch or a managed hub.
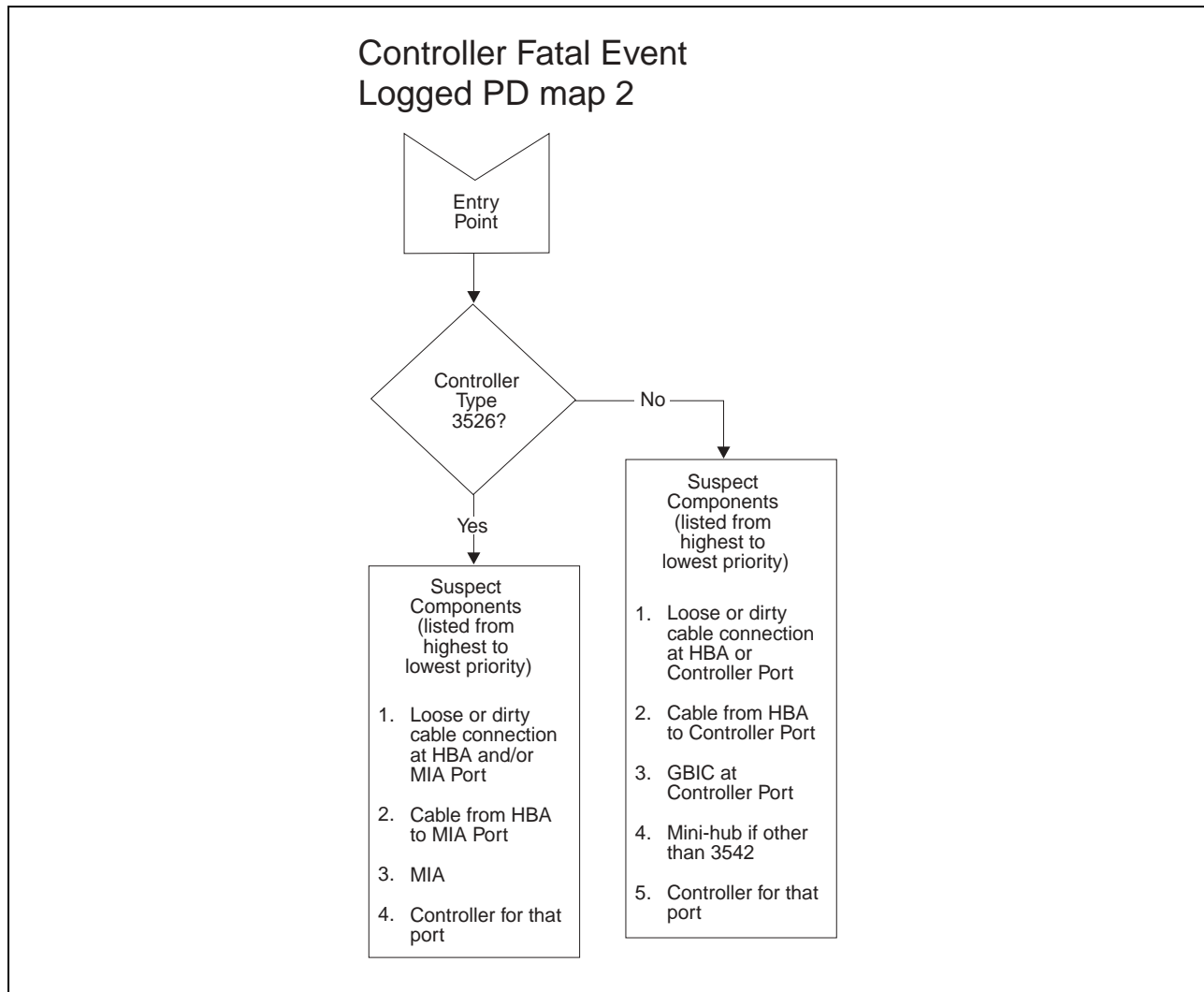
Controller Fatal Event Logged PD map 1

From: "Intermittent PD table - Controller" on page 31.

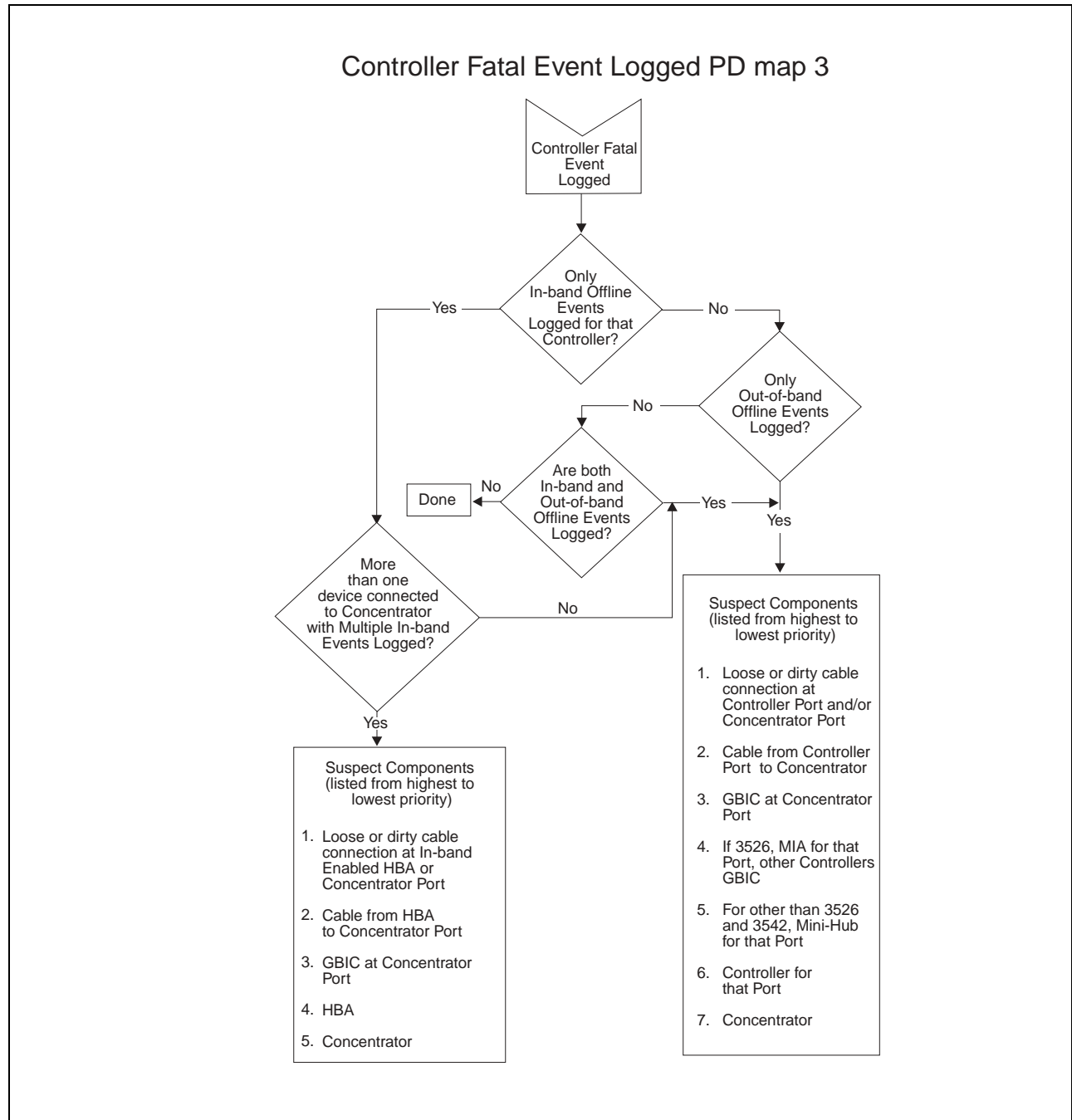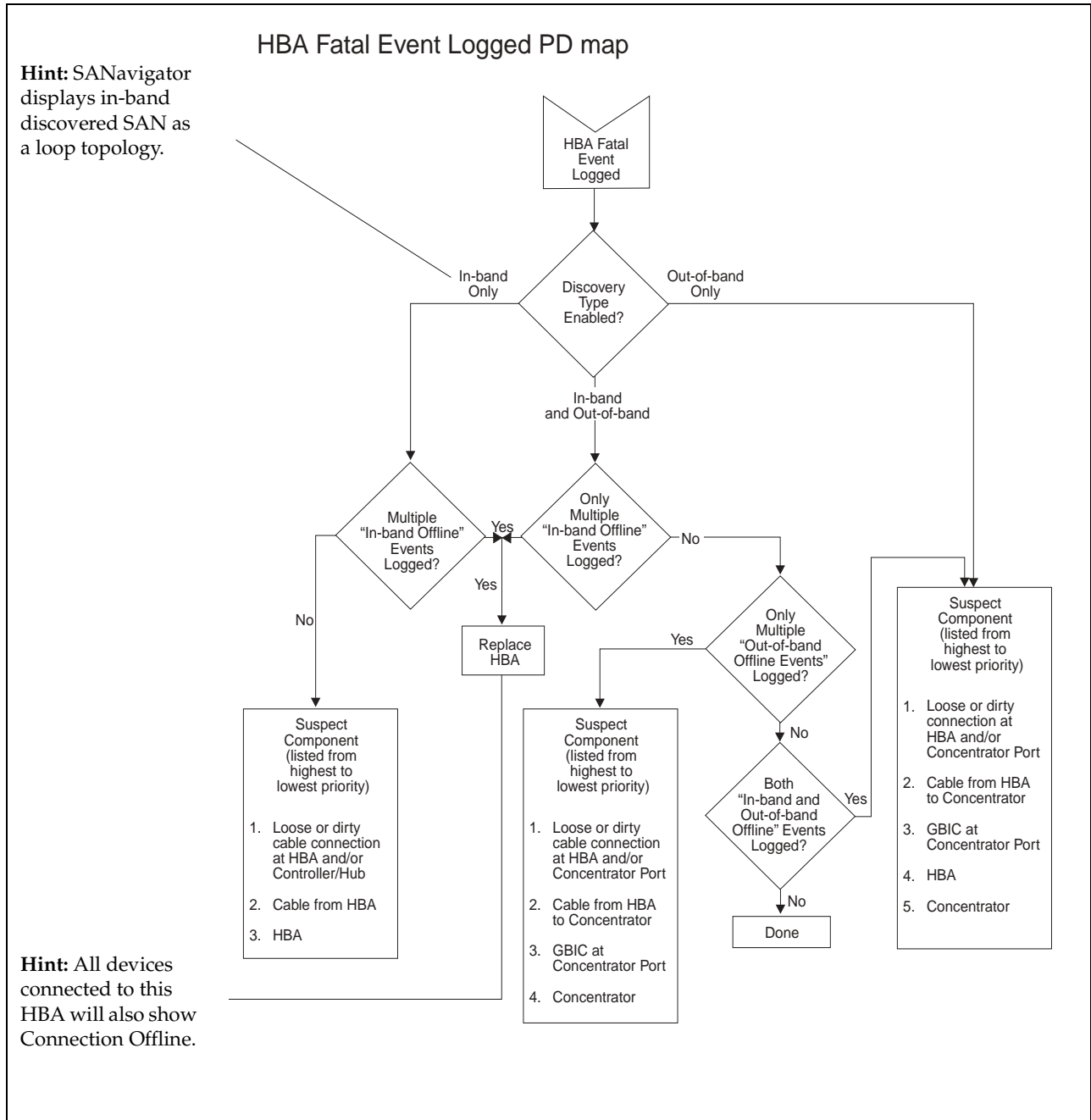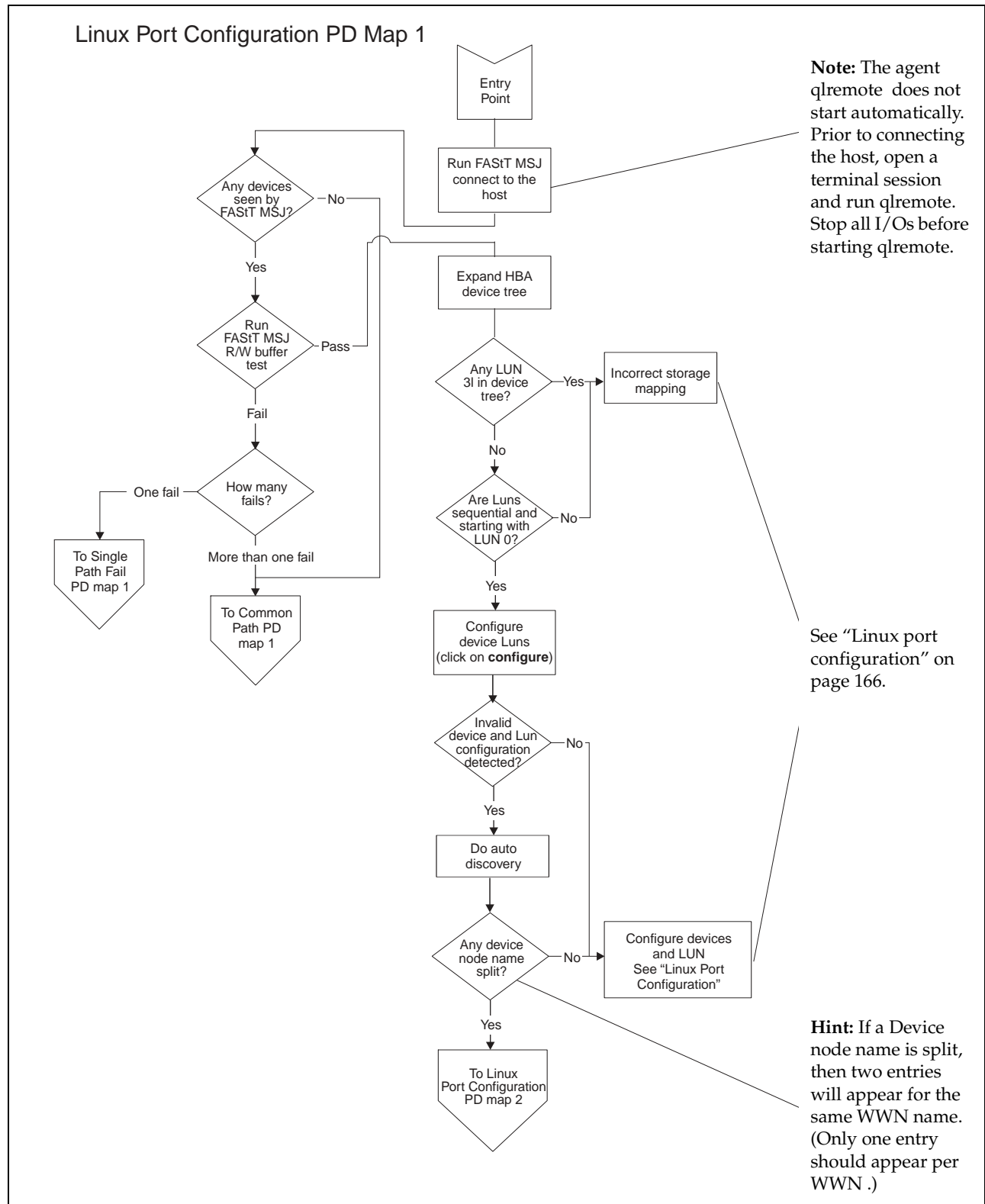Controller Fatal Event Logged PD map 1

Controller Fatal Event Logged

Discovery Type Enabled?
- In-band Only → Yes
- Out-of-band Only → Yes

Hint: SANavigator displays in-band only discovered SAN as a loop topology.

Unmanaged Hub in Path?
- No
- Yes

More than One Device in that Loop with Multiple "In-band Offline" Events Logged?
- No → To Controller Fatal Event Logged PD map 2
- Yes

Suspect Component (listed from highest to lowest priority)

1. Loose or dirty cable connection at HBA and/or Controller Port
2. Cable from HBA to Controller Port
3. If 3526, MIA for that Port, otherwise Controller GBIC
4. For other than 3526 and 3542, Mini Hub for that Port
5. Controller for that Port

Suspect Component (listed from highest to lowest priority)

1. Loose or dirty cable connection at HBA and/or Hub Port
2. Cable from HBA to Hub Port
3. GBIC at Hub Port
4. Hub

Suspect Component (listed from highest to lowest priority)

1. Loose or dirty cable connection at Controller Port and/or Concentrator Port
2. Cable from Controller Port to Concentrator Port
3. GBIC at Concentrator Port
4. If 3526, MIA for that Port, otherwise Controller GBIC
5. For other than 3526 and 3542, Mini Hub for that Port
6. Controller for that Port
7. Concentrator

To see Controller Fatal Event Logged PD map 2, go to "Controller Fatal Event Logged PD map 2" on page 34.

Controller Fatal Event Logged PD map 2

From: "Controller Fatal Event Logged PD map 1" on page 33.

Controller Fatal Event Logged PD map 2

Entry Point

Controller Type 3526?

No

Yes

Suspect Components (listed from highest to lowest priority)

1. Loose or dirty cable connection at HBA and/or MIA Port

2. Cable from HBA to MIA Port

3. MIA

4. Controller for that port

Suspect Components (listed from highest to lowest priority)

1. Loose or dirty cable connection at HBA or Controller Port

2. Cable from HBA to Controller Port

3. GBIC at Controller Port

4. Mini-hub if other than 3542

5. Controller for that port

Controller Fatal Event Logged PD map 3

From: "Intermittent PD table - Controller" on page 31; "Controller Fatal Event Logged PD map 1" on page 33.

Controller Fatal Event Logged PD map 3

Controller Fatal Event Logged

Only In-band Offline Events Logged for that Controller?

Yes →

No → Only Out-of-band Offline Events Logged?

No → Are both In-band and Out-of-band Offline Events Logged?

No → Done

Yes →

More than one device connected to Concentrator with Multiple In-band Events Logged?

No

Yes (down)

Yes →

Suspect Components (listed from highest to lowest priority)

1. Loose or dirty cable connection at In-band Enabled HBA or Concentrator Port

2. Cable from HBA to Concentrator Port

3. GBIC at Concentrator Port

4. HBA

5. Concentrator

Suspect Components (listed from highest to lowest priority)

1. Loose or dirty cable connection at Controller Port and/or Concentrator Port

2. Cable from Controller Port to Concentrator

3. GBIC at Concentrator Port

4. If 3526, MIA for that Port, other Controllers GBIC

5. For other than 3526 and 3542, Mini-Hub for that Port

6. Controller for that Port

7. Concentrator

HBA Fatal Event Logged PD map

From: "Intermittent PD table - Host bus adapter" on page 32.

HBA Fatal Event Logged PD map

Hint: SANavigator displays in-band discovered SAN as a loop topology.

HBA Fatal Event Logged

Discovery Type Enabled?

In-band Only

Out-of-band Only

In-band and Out-of-band

Multiple "In-band Offline" Events Logged?

Only Multiple "In-band Offline" Events Logged?

Yes

Yes

No

No

Replace HBA

Suspect Component (listed from highest to lowest priority)

1. Loose or dirty cable connection at HBA and/or Controller/Hub
2. Cable from HBA
3. HBA

Only Multiple "Out-of-band Offline Events" Logged?

Yes

No

Suspect Component (listed from highest to lowest priority)

1. Loose or dirty cable connection at HBA and/or Concentrator Port
2. Cable from HBA to Concentrator
3. GBIC at Concentrator Port
4. Concentrator

Both "In-band and Out-of-band Offline" Events Logged?

Yes

No

Done

Suspect Component (listed from highest to lowest priority)

1. Loose or dirty connection at HBA and/or Concentrator Port
2. Cable from HBA to Concentrator
3. GBIC at Concentrator Port
4. HBA
5. Concentrator

Hint: All devices connected to this HBA will also show Connection Offline.

Linux port configuration PD map 1

From: "Specific problem areas" on page 6.

Linux Port Configuration PD Map 1

Entry Point

Run FAStT MSJ connect to the host

Note: The agent qlremote does not start automatically. Prior to connecting the host, open a terminal session and run qlremote. Stop all I/Os before starting qlremote.

Any devices seen by FAStT MSJ? — No

Yes

Run FAStT MSJ R/W buffer test — Pass

Fail

How many fails? — One fail → To Single Path Fail PD map 1

More than one fail → To Common Path PD map 1

Expand HBA device tree

Any LUN 3l in device tree? — Yes → Incorrect storage mapping

No

Are Luns sequential and starting with LUN 0? — No

Yes

Configure device Luns (click on **configure**)

Invalid device and Lun configuration detected? — No

Yes

Do auto discovery

Any device node name split? — No → Configure devices and LUN See "Linux Port Configuration"

Yes

To Linux Port Configuration PD map 2

See "Linux port configuration" on page 166.

Hint: If a Device node name is split, then two entries will appear for the same WWN name. (Only one entry should appear per WWN .)

To see Single Path Fail PD map 1, see "Single Path Fail PD map 1" on page 20.

To see Common Path PD map 1, see "Common Path PD map 1" on page 22.

To see Linux Port Configuration PD map 2, see "Linux port configuration PD map 2".

Linux port configuration PD map 2

From: "Linux port configuration PD map 1" on page 37

Linux Port Configuration PD Map 2

```
                        ┌──────────┐
                        │   Entry  │
                        │   Point  │
                        └─────┬────┘
                              │
                              ▼
                    ┌───────────────────┐
                    │   Right-click on  │
                    │  split device node│
                    │  name and select  │
                    │ device information│
                    └─────────┬─────────┘
                              │
                              ▼
                    ┌───────────────────┐          Additional information:
                    │ Use Storage Manager│─────     See "Linux port
                    │   to configure the │          configuration" on page
                    │ device/LUNs for Linux│        166.
                    │ and reconfigure the ports│
                    └───────────────────┘
```
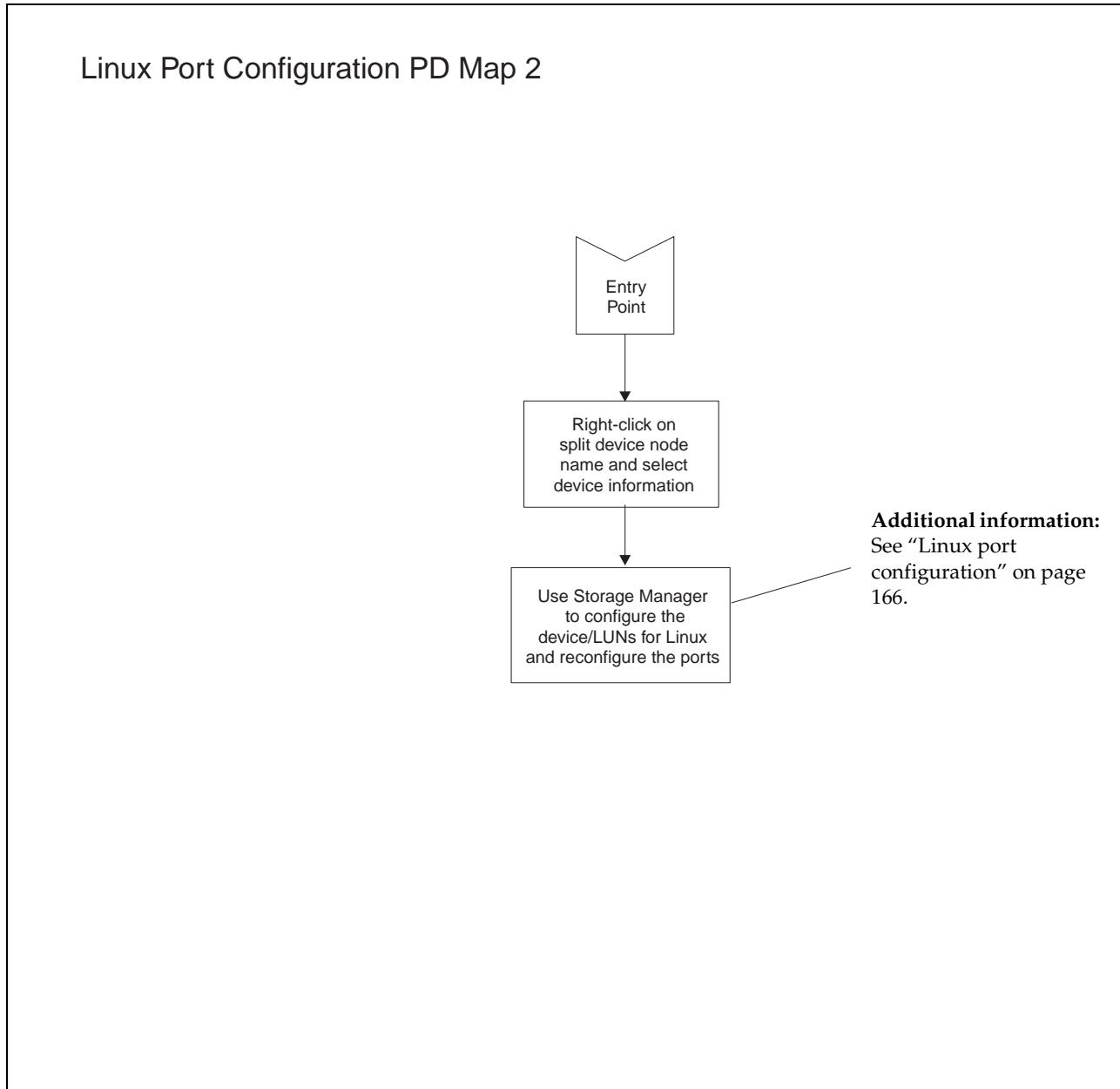
Chapter 4. Introduction to FAStT MSJ

This chapter introduces the IBM Fibre Array Storage Technology Management Suite Java (FAStT MSJ) and includes background information on SAN environments and an overview of the functions of FAStT MSJ.

Note: Read the README file, located in the root directory of the installation CD, or refer to the IBM Web site at http://www.ibm.com/pc/support for the latest installation and user information about FAStT MSJ.

The SAN environment

In a typical Storage Area Network (SAN) environment, a system might be equipped with multiple host bus adapters (HBAs) that control devices on the local loop or on the fabric.

In addition, a single device can be visible to and controlled by more than one HBA. An example of this is dual-path devices used in a primary/failover setup.

In a switched or clustering setup, more than one system can access the same device; this type of configuration enables storage sharing. Sometimes in this scenario, a system must access certain LUNs on a device while other systems control other LUNs on the same device.

Because SAN has scalable storage capacity, you can add new devices and targets dynamically. After you add these new devices and targets, they need to be configured.

A SAN can change not only through the addition of new devices, but also through the replacement of current devices on the network. For device hot-swapping, old devices sometimes need to be removed and new devices need to be inserted in the removed slots.

In such a complicated environment where there is hot-swapping of SAN components, some manual configuration is required to achieve proper installation and functionality.

Overview of the IBM FAStT Management Suite

FAStT MSJ is a network-capable application that can connect to and configure remote systems. FAStT MSJ helps you configure IBM Fibre Channel HBAs in a SAN environment. FAStT MSJ uses ONC remote procedure calls (RPC) for network communication and data exchange. The networking capability of FAStT MSJ enables centralized management and configuration of the entire SAN.

Note: The diagnostic functions of FAStT MSJ are available for all supported operating systems. The configuration functions are available for Linux® operating systems only. IBM FAStT Storage Manager provides management capability for Microsoft® Windows®-based platforms.

With FAStT MSJ, you can use the following four types of operations to configure devices in the system:

Disable (unconfigure) a device on a host bus adapter
When a device is set as unconfigured by the utility, it is not recognized by the HBA and is inaccessible to that HBA on that system.

Enable a device
> This operation adds a device and makes it accessible to the HBA on that system.

Designate a path as an alternate for preferred path
> When a device is accessible from more than one adapter in a system, you can assign one path as the preferred path and the other path as the alternate path. If the preferred path fails, the system switches to the alternate path to ensure that data transfer is not interrupted.

Replace a removed device with a new inserted device
> In a hot-plug environment, the HBA driver does not automatically purge a device that has been physically removed. Similarly, it does not delete a device that is no longer accessible because of errors or failure. Internally, the driver keeps the device in its database and marks it as invisible.
>
> The HBA driver adds a new device to the database, even if the device is inserted into the same slot as the removed device.
>
> FAStT MSJ provides the function to delete the removed device's data from the driver's database and to assign the inserted device the same slot as the one that it replaces.

FAStT MSJ system requirements

The FAStT MSJ application consists of two components:

- FAStT MSJ client interface
- Host agent

Each component has different system requirements depending on the operating system.

FAStT MSJ client interface

FAStT MSJ, which is written in Java, should run on any platform that has a compatible Java VM installed. The minimum system requirements for FAStT MSJ to run on all platforms are as follows:

- A video adapter capable of 256 colors
- At least 64 MB of physical RAM; 128 MB is preferred. Running with less memory might cause disk swapping, which has a negative effect on performance.
- 30 MB of free disk space

Platform-specific requirements for the FAStT MSJ client interface are as follows:

- Linux x86
  - RedHat Linux 7.1 (preferred configuration)
  - PII 233MHz (preferred minimum)
- Microsoft Windows 2000 and Windows NT®
  - Pentium III processor 450 MHz or greater
- Novell NetWare
  - Pentium III processor 450 MHz or greater

Note: If multiple Network Interface Cards (NICs) are present in the system, the FAStT MSJ client will broadcast to the first IP address subnet based on the binding order. Therefore, ensure that the NIC for the local subnet is first in the binding order. If this is not done, the diagnostics might not run properly and

remote connection might not occur. See the Readme file in the release package for more information.

Host agent

Host agents are platform-specific applications that reside on a host with IBM HBAs attached. The minimum system requirements for an agent to run on all platforms are as follows:

- An IBM FAStT MSJ-supported device driver (see release.txt in the release package for a list of supported device driver versions for each platform)
- At least 8 MB of physical RAM
- 2 MB of free disk space

Platform-specific requirements for the FAStT MSJ host agents are as follows:

- Linux x86—Agent runs as a daemon
- Microsoft Windows NT or Windows 2000—Agent runs as a Windows NT service
- Novell NetWare installation prerequisites

  Be sure you have the following items before installing the QLremote NetWare Agent:

  — NetWare Client software (from Novell) on the Windows NT or Windows 2000 client
  — NWLink IPX/SPX-compatible transport or TCP/IP transport network protocols

    Note: The TCP/IP transport must be loaded to communicate with the FAStT MSJ agent.

  — NWLink NetBios
  — Drive letter mapped to the root of the SYS volume of the NetWare server. By default, the NetWare Client maps to sys\system or sys\public; however, you must set the root of SYS volume by assigning a drive letter to sys:\.

    Note: You must be logged on as an administrator to map server drive letters.

  — On the NetWare Server—NetWare 5.1 server with service pack 2 or later

Installing and getting started

This section contains procedures for installing FAStT MSJ and for using the application.

Initial installation options

FAStT MSJ supports stand-alone and network configurations. Install the software appropriate for your configuration. See Table 1 on page 42 for details.

Note: The same version of FAStT MSJ must be installed on all systems.

Table 1. Configuration option installation requirements

Configuration	Software Requirements
Stand-alone system: This system monitors host bus adapters locally.	FAStT MSJ GUI Plus one of the following: • FAStT MSJ Windows NT or Windows 2000 agent • FAStT MSJ Linux agent
Networked system: This system monitors host bus adapters locally and monitors remote systems on the network. Host agents are required for remote connection (see "Host agent system" following).	FAStT MSJ GUI Plus one of the following: • FAStT MSJ Windows NT or Windows 2000 agent • FAStT MSJ Linux agent
Client system: This system monitors host bus adapters only on remote systems on the network.	FAStT MSJ GUI Host agents (see requirements for host agent system)
Host agent system: The host bus adapters on this system are remotely monitored only from other systems on the network.	One of the following: • FAStT MSJ NT4/2000 agent • FAStT MSJ NetWare 5.x agent • FAStT MSJ Linux agent

Installing FAStT MSJ

The FAStT MSJ installer is a self-extracting program that installs the FAStT MSJ application and related software.

Notes:

1. If you have a previous version of FAStT MSJ installed, uninstall the previous version of FAStT MSJ before installing FAStT MSJ.

2. You cannot install the FAStT MSJ agent directly on a NetWare server; you must install the agent on a system connected to the NetWare server. The Netware server must have a drive mapped to a system running Windows 2000 or Windows NT.

Perform the following steps to install FAStT MSJ on the system or the NetWare server:

1. Access the FAStT MSJ installer by doing one of the following:

   • If installing FAStT MSJ from a CD, click the **IBM FAStT MSJ** folder on the CD.

   • If installing FAStT MSJ from the IBM Web site, go to the page from which you can download FAStT MSJ (this URL is listed in the README file).

2. From the CD folder or the folder in which you saved the FAStT MSJ installer, select the appropriate install file by doing one of the following:

   • For Windows 2000, Windows NT, and NetWare, double-click the FAStTMSJ_install.exe file.

     Note: For NetWare, save to the system drive mapped to the NetWare server.

   • For Red Hat Linux, do the following:

a. Open a shell.

b. Change to the directory that contains the FAStT MSJ installer that you downloaded in Step 1.

c. At the prompt, type `sh ./FAStTMSJ_install.bin`, where `install` is the FAStT MSJ installer file.

InstallAnywhere prepares to install FAStT MSJ. The Installation Introduction window is displayed.

3. Click **Next**. The Choose Product Features window is displayed. The window differs, depending on whether you are installing on a system running Windows 2000, Windows NT, or Red Hat Linux.

4. Do one of the following to install the software appropriate to your configuration:

- For a system running Windows 2000 or Windows NT, click one of the following preconfigured installation sets, then click **Next**.

  — Click **GUI and NT Agent** if the system running Windows 2000 or Windows NT will monitor host bus adapters on this system and remote systems on the network.

  — Click **GUI** if the system will monitor host bus adapters only on remote systems on the network.

  — Click **NT Agent** if the host bus adapters on the system running Windows 2000 or Windows NT will be remotely monitored only from other systems on the network.

  — Click **NetWare 5.x Agent** if the host bus adapters on this NetWare 5.x system will be remotely monitored only from other systems on the network.

- For Red Hat Linux systems, click one of the following preconfigured installation sets, then click **Next**.

  — Click **GUI** if the system will monitor host bus adapters only on remote systems on the network.

  — Click **Linux Agent** if the host bus adapters on this system running Red Hat Linux will be remotely monitored only from other systems on the network.

  — Click **GUI and Linux Agent** if this system running Red Hat Linux will monitor host bus adapters on this system and on remote systems on the network.

- For other configuration installation sets, click **Customize** to create a customized installation set. The Choose Product Components window is displayed. The window differs depending on whether you are installing on a system running Windows 2000, Windows NT, or Red Hat Linux.

Perform the following steps to create a custom installation set:

a. In the **Feature Set** list-box, click **Custom Set**.

b. Select from the following components:

  — For a system running Windows 2000 or Windows NT:

  – **GUI**

  – **NT Agent**

  – **NetWare 5.x Agent**

  – **Help**

  — For a system running Red Hat Linux:

  – **GUI**

- **Linux Agent**
- **Help**

    c.   Click **Next**. The Important Information window is displayed.

5. Read the information, then click **Next.**

    Note: Information in the README file supplied with the installation package takes precedence over the information in the Important Information window.

    The Choose Install Folder window is displayed.

6. Do one of the following:

    Note: For NetWare, click the drive mapped to the NetWare server.

- To select the default destination location displayed in the window, click **Next**.

  The default location for a system running Windows 2000 or Windows NT is C:\Program Files\IBM FAStT Management Suite\.

  The default location for a system running Red Hat Linux is /root/IBM_FAStT_MSJ.

- To select a location other than the default, click **Choose**, click the desired location, and click **Next**.

- To reselect the default location after selecting a different location, click **Restore Default Folder**, and click **Next**.

7. If you are installing on a Windows platform, the Select Shortcut Profile Location window is displayed. Do one of the following:

- To select the all users profile to install the application program group and shortcuts, select the **All Users Profile** radio button, and click **Next**.

- To select the current users profile to install the application program group and shortcuts, select the **Current Users Profile** radio button, and click **Next**.

8. If you are installing on a NetWare system, the Novell NetWare Disk Selection window is displayed. A list of the autodetected, mapped NetWare drives on the subnet is displayed in the following format: *drive*, *server name*, *server IP address*.

    a.   Click the drives on which to install the NetWare agent. Each drive must be a NetWare drive mapped on the system running Windows 2000 or Windows NT. You can select drives by clicking one or more autodetected drives from the list or by typing the drive letter corresponding to the drive you want to use.

    b.   Click **Next**. The Installing Components window is displayed. Subsequent windows inform you that the installation is progressing. When installation is complete, the Install Complete window is displayed.

9. Click **Done**.

10. Customize the FAStT MSJ application and set your security parameters. See "Security" on page 49 for details.

Uninstalling FAStT MSJ

You must exit the FAStT MSJ application before uninstalling FAStT MSJ. Make sure you uninstall the NetWare agent from the Windows 2000 or Windows NT drive mapped to the Novell NetWare server when installing FAStT MSJ.

Perform the following steps to uninstall FAStT MSJ:

1. Start the FAStT MSJ Uninstaller:

- On a system running Windows 2000 or Windows NT, click **Start** -> **Programs** -> **IBM FAStT MSJ** -> **FAStT MSJ Uninstaller**.
- On a system running Red Hat Linux:
  a. Change to the directory where you installed FAStT MSJ. For example, type:

     ```
     cd /usr
     ```

  b. Type the following to run the InstallAnywhere Uninstaller:

     ```
     ./FAStT_MSJ_Uninstaller
     ```

     The InstallAnywhere Uninstaller window is displayed with IBM FAStT Management Suite Java Vx.x.xx as the program to be uninstalled.

2. Click **Uninstall**. The InstallAnywhere Uninstaller - Component List window lists the components to be uninstalled. A message displays informing you that the uninstaller is waiting 30 seconds for the agent to shut down. Wait while the uninstaller removes the components. The InstallAnywhere Uninstaller - Uninstall Complete window informs you that the uninstall is complete.

3. Click **Quit**.

4. If any items are not successfully uninstalled, repeat the uninstallation instructions to remove them.

5. Restart the system.

Getting started

FAStT MSJ enables you to customize the GUI and agent. After you install FAStT MSJ and set your initial parameters, these components activate each time you start the application.

Starting FAStT MSJ

This section describes how to start FAStT MSJ on systems running Windows and Linux.

Windows 2000 or Windows NT: On a system running Windows 2000 or Windows NT, double-click the **FAStT MSJ** icon on your desktop if you selected to create the icon during installation (see the following figure), or click **Start** -> **Programs**-> **IBM FAStT MSJ** -> **FAStT MSJ**.

The FAStT MSJ main window opens.

Red Hat Linux: On a system running Red Hat Linux, perform the following steps to start the FAStT MSJ:

1. Ensure that you are in a graphical user environment.

2. Open a command terminal.

3. Change to the usr directory in which the IBM FAStT MSJ application is installed by typing `cd /usr`.

4. Type `./FAStT_MSJ`. The FAStT MSJ main window opens.

FAStT MSJ main window

The IBM Management Suite Java-HBA View window (hereafter referred to as the FAStT MSJ main window) is displayed after you start FAStT MSJ. See the following figure.

Menu Bar   Toolbar

HBA Tree Panel   Tab Panel
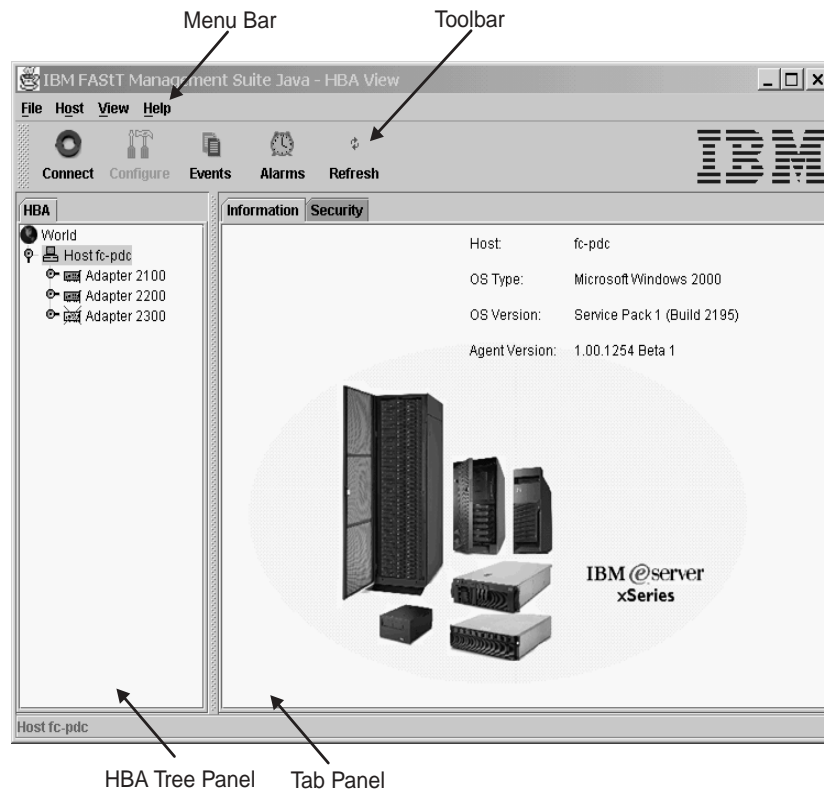
The window consists of the following sections:

- Menu bar
- Toolbar
- HBA tree panel
- Tab panel

Basic features overview

This section lists FAStT MSJ features and contains general information needed to run FAStT MSJ on any supported platform.

Features

FAStT MSJ enables you to do the following:

- Set FAStT MSJ options
- Connect to hosts
- Disconnect from a host
- View extensive event and alarm log information

- Use host-to-host SAN configuration policies
- Configure port devices
- Use LUN Level configuration
- Watch real-time to see when failovers occur with the Failover Watcher
- Control host-side agent operations, including setting the host agent polling interval
- Review host adapter information, including:
  — General information
  — Statistics
  — Information on attached devices
  — Attached device link status
- Perform adapter functions, including:
  — Configure adapter NVRAM settings
  — Execute Fibre Channel diagnostics (read/write and loopback tests)
  — Perform flash updates on an adapter
  — Perform NVRAM updates on an adapter
- Manage configurations
  — Save configurations for offline policy checks and SAN integrity
  — Load configurations from file if host is offline for policy checks and SAN integrity
- Confirm security

Options

To configure FAStT MSJ, click **View** -> **Options**. The options window opens.

The Options window has four sections and two buttons:
- Event Log
- Alarm Log
- Warning Displays
- Configuration Change Alarm
- **OK** (save changes) and **Cancel** (discard changes) buttons

The Options window functions are described in the following sections.

Event log

Event log information includes communication and file system errors. FAStT MSJ stores the event entries in the events.txt file. You can log informational and warning events.

You can set the maximum size of the event log to be in the range of 20 to 200 event entries; the default is 20 events. When the maximum size of the event log is exceeded, old entries are automatically deleted to provide space for new entries.

Alarm log

When FAStT MSJ communicates with a host, FAStT MSJ continually receives notification messages from the host indicating changes directly or indirectly made on

adapters. Messages regarding status, configuration, and NVRAM changes are logged. FAStT MSJ stores these alarm messages in the alarms.txt file.

You can set the maximum size of the alarm log to be in the range of 20 to 200 event entries; the default is 200 entries. When the maximum size of the alarm log is exceeded, old entries are automatically deleted to provide space for new entries.

Warning displays

FAStT MSJ displays additional warning dialogs throughout the application. By default, the Warning Displays option is enabled. To disable the display of warning dialogs, clear the **Enable warning displays** check box in the Options window.

Configuration change alarm

FAStT MSJ tries to keep current the devices and the LUNs that the adapter displays. During cable disconnects, device hotplugs, or device removal, configuration change alarms are generated to keep the GUI current. You can control the way FAStT MSJ handles configuration change alarms with the Configuration Change Alarm option. You can choose from the following options:

- Apply Configuration Changes Automatically

  When a configuration change alarm is detected by the GUI, the application disconnects the host and reconnects to get the new configuration automatically.

- Confirm Configuration Change Applies (default setting)

  When a configuration change alarm is detected by the GUI, the application displays a window that the user clicks **Yes** or **No** to refresh the configuration for the specified host.

- Ignore Configuration Changes

  With this setting, a configuration change alarm detected by the GUI is ignored. For the configuration to be updated, a manual disconnect and connect of the host must be performed.

Note: You can refresh the configuration by selecting the desired host and clicking the **Refresh** button on the toolbar or by right-clicking the desired host and clicking **Refresh** on the pop-up menu.

Connecting to hosts

There are two ways to connect to hosts in a network:

- Manually
- Automatically with the Broadcast function

For multi-homed or multiple IP hosts, FAStT MSJ tries to ensure that a specified host is not loaded twice into the recognized host tree. If a particular host has multiple interfaces (NICs), each with its own IP address, and proper name-resolution-services are prepared, the host will not be loaded twice into the tree. Problems can occur when one or more IPs are not registered with a host.

A blinking heart indicator (blue pulsating heart icon) indicates that the connection between the client and remote agent is active for this test.

Manual connection

Perform the following steps to manually connect to a host.

1. From the FAStT MSJ main window, click the **Connect** button or click **Connect** from the **Host** menu.

The Connect to Host window is displayed.

2. Type in the host name, or select the host you want to connect to from the drop-down list. You can use the computer IP address or its host name. If the computer you want to connect to is the computer on which FAStT MSJ is running, select **localhost** from the drop-down list. To delete all user-entered host names from the drop-down list, click **Clear**.

3. After you have selected or typed the host name, click **Connect** to initiate the connection.

   If the connection attempt fails, an error message is displayed that indicates the failure and potential causes. If the connection is successfully established, the host's name and its adapters are shown on the HBA tree.

   Click **Cancel** to stop the connection process and return to the main window.

Broadcast connections

FAStT MSJ can auto-connect to all hosts running an agent in a network. For auto-connect to function properly, ensure that the **Broadcast** setting is enabled. To enable auto-connect, select the **Auto Connect** check box from the **Host** menu. To disable auto-connect, clear the **Auto Connect** check box.

Note: If multiple NICs (Network Interface Cards) are present in the system, the FAStT MSJ client will broadcast to the first IP address subnet based on the binding order. Therefore, ensure that the NIC for the local subnet is first in the binding order. If this is not done, the diagnostics might not run properly and remote connection might not occur. See the Readme file in the release package for more information.

Disconnecting from a host

Perform the following steps to disconnect from a host:

1. From the FAStT MSJ main window HBA tree, click the host that you want to disconnect from.

2. Click **Host -> Disconnect**.

   When a host is disconnected, its entry in the HBA tree is removed.

Polling interval

You can set polling intervals on a per-host basis to retrieve information. The polling interval setting can be in the range from 1 second to 3600 seconds (one hour). Perform the following steps to set the polling interval:

1. Click the host in the HBA tree in the FAStT MSJ main window.

2. Click **Host -> Polling**. The Polling Settings - target window is displayed.

3. Type the new polling interval and click **OK**.

Security

FAStT MSJ protects everything written to the adapter or adapter configuration with an agent-side password. You can set the host agent password from any host that can run the FAStT MSJ GUI and connect to the host agent.

When a configuration change is requested, the Security Check window is displayed to validate the application-access password. Type the application-access password for confirmation.

To change the host agent password, select a host by clicking it in the HBA tree. The Information/Security tab panels are displayed. Click the Security tab to display the Security panel.

The security panel is divided into two sections: Host Access and Application Access.

Host access

The Host Access section verifies that the host user login and password has administrator or root privileges before an application access is attempted. The login and password values are the same as those used to access the computer.

Login　A host user account with administrator or root-level rights.

Password
　　　The password for the host user account.

Application access

The Application Access section enables you to change the FAStT MSJ host agent password. To change the password, type information into the following fields:

Old password
　　　The current application-access password for the host. The original default password is **config**. Change it immediately to a new password.

New password
　　　The new application-access password for the host.

Verify Password
　　　The new application-access password for host verification.

The Help menu

From the FAStT MSJ **Help** menu, you can specify the location of the browser to launch when help is requested by a user. You can also view FAStT MSJ version information.

The **Help** menu contains the following items:

- **Set Browser Location**

  Click this item to display the Browser Location window (see the following figure). Type the file path of the browser that FAStT MSJ will launch when a user requests help, or click **Browse** to find the file location.

- **Browse Contents**

  Click this item to access FAStT MSJ help.

- **About**

  Click this item to view information about FAStT MSJ, including the current FAStT MSJ version number.

Diagnostics and utilities

The diagnostic and utility features of FAStT MSJ enable you to do the following:

- View event and alarm log information
- Review host adapter information
  - View general information
  - View statistics
  - View information on attached devices

- View attached device link status
- View adapter NVRAM settings

- Perform adapter functions, including:
  - Configure adapter NVRAM settings
  - Perform NVRAM updates on an adapter
  - Perform flash updates on an adapter
  - Execute Fibre Diagnostics (read/write and loopback tests)

- Manage configurations
  - Save configurations for offline policy checks and SAN integrity
  - Load configurations from file if host is offline for policy checks and SAN integrity

Viewing logs

FAStT MSJ records an extensive set of information to the event and alarm logs. The logs are saved as text files (alarms.txt and events.txt) in the folder where FAStT MSJ is installed. FAStT MSJ can parse and view these logs in a window. To view these logs, click **Event Log** or **Alarm Log** from the **View** menu, or click the appropriate button on the button bar.

Viewing the event log

The event log window displays events relating to FAStT MSJ application operations. New events are displayed in the window as they occur. There are three types of time-stamped event messages:

- Informative - an informative or general information event

- Warning - a non-critical application event

- Error - a critical application event

Click **OK** to close the Event Log window. Click **Clear** to purge all event entries from the log.

Sorting: To sort a column in ascending or descending order, right-click the column header, and click the desired sorting method.

Details: To view an individual event entry, double-click the entry; a separate event details window is displayed. You can navigate individual entries by clicking **Next** or **Previous**.

Viewing the alarm log

The alarm log window displays events that occurred on hosts connected to FAStT MSJ. New alarms are displayed in the window as they occur. Alarm entries have the following properties:

- Time Stamp — The date and time of the logged alarm
- Host Name — The agent host that sent the alarm
- Adapter ID — The host adapter the alarm occurred on
- Application — The type of device that sent the alarm
- Description — The description of the alarm

Click **OK** to close the Alarm Log window. Click **Clear** to purge all alarm entries from the alarm log.

Sorting: To sort a column in ascending or descending order, right-click the column header, and click the desired sorting method.

Colors: When the GUI receives an alarm with a status color other than white (informational), the adapter in the HBA tree with the most severe status blinks until you view the alarm. The following types of alarms are associated with each color:

- Informational: Rows in the table are color coded white.
- Unknown: Rows in the table are color coded blue.
- Warning: Rows in the table are color coded yellow.
- Bad: Rows in the table are color coded red.
- Loop Down: Adapter in the HBA tree is color coded yellow with a red X (see the following figure).

Details: To view an individual alarm entry, double-click the entry; the Alarm Details window is displayed. See the following figure. You can navigate individual entries by clicking **Next** and **Previous**.

Viewing adapter information

To view adapter information, click the adapter in the HBA tree. The Information panel displays general information about the selected adapter (see the following figure).

Viewing adapter statistics

The Statistics panel displays statistical information about the selected adapter (see the following figure).
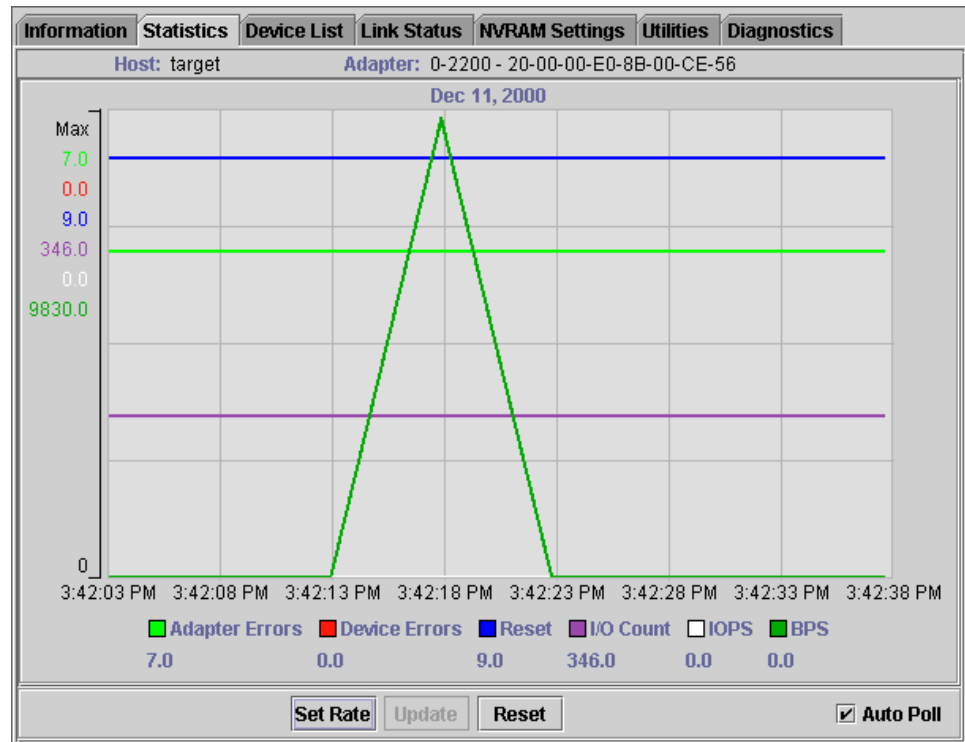
The Statistical panel displays the following information:

- Adapter Errors: The number of adapter errors reported by the adapter device driver.

- Device Errors: The number of device errors reported by the adapter device driver.

- Reset: The number of LIP resets reported by the adapter device driver.

- I/O Count: The total number of I/Os reported by the adapter device driver.

- IOPS (I/O per second): The current number of I/Os per second.

- BPS (bytes per second): The current number of bytes per second processed by the adapter.

Use the buttons and check box at the bottom of the Statistics panel to control sampling:

- **Auto Poll**

  Select this check box to use automatic sampling mode. To use manual mode, clear the check box. If the check box is selected, use **Set Rate** to define the sampling rate.

- **Set Rate**

  Click **Set Rate** to set the polling interval at which the GUI retrieves statistics from the host. The valid range is 5 to 30 seconds.

- **Update**

  Click the **Update** button to retrieve statistics from the host.

- **Reset**

  Click the **Reset** button to reset all statistics to the initial value of 0.

Device list

The Device List panel displays the following information about the devices attached to an adapter connected to a host:

- Host: The name of the host
- Adapter: The ID of the adapter
- Node Name: The node name of the adapter (WWN)
- Port Name: The port name of the adapter
- Path: The path number
- Target: The device ID
- Loop ID: The loop ID of the adapter when operating in loop mode
- Port ID: The port ID of the adapter (the AL-PA if in arbitrated loop environment)
- Vendor ID: ID of the device manufacturer
- Product ID: ID of the device
- Product Revision: Device revision level

Link status

The Link Status panel displays link information for the devices attached to an adapter connected to a host.

Click the Link Status tab to display the latest adapter link status from the device driver and the status for the adapter and all attached targets.

The first column of the Link Status panel is the World Wide Unique Port Name of the adapter and the attached devices.

The remaining columns display the following diagnostics information about the adapter and devices (see Table 2).

Table 2. Link status table

Diagnostic information	Definition
Link Failure	A loss of word synchronization for more than 100 msec or loss of signal.
Sync Loss	Four invalid transmission words out of eight (FC-PH rules) cause loss of synchronization (synch). Only transitions from in sync to out of sync are counted. Three valid ordered sets in a row are required to reestablish word sync.
Signal Loss	The receiver is not detecting a valid input signal.

Table 2. Link status table (continued)

Diagnostic information	Definition
Invalid CRC	The number of Cyclic Redundancy Check (CRC) errors that were detected by the device.

Use the buttons at the bottom of the panel for the following:

- **Refresh Current**

  Click this button to query the adapter for updated device link statistics since the last refresh.

- **Refresh Total**

  Click this button to query the adapter for cumulative updated device link statistics.

- **Reset Current**

  Click this button to initialize link statistics.

Displaying device information: You can view general device information or a LUN list.

Viewing general device information: To view general information about a device, click the device in the FAStT MSJ main window HBA tree. The Information panel for the device is displayed.

Viewing the LUN List: To display information about LUNs, click the device in the FAStT MSJ main window HBA tree; then, click the **LUN List** tab. The LUN List window is displayed. See the following figure.

The following LUN list information is displayed on the LUN List tab:

- LUN: The LUN number
- Vendor: The manufacturer of the LUN
- Product ID: The product ID of the LUN
- Product Rev: The product revision level of the LUN
- World Wide Unique LUN Name: The World wide name of the LUN
- Size: The capacity of the LUN
- Disk Number: The disk number of the LUN

Displaying LUN information: To view general information about a LUN, click the LUN in the FAStT MSJ main window HBA tree; then, click the **Information** tab. The **Information** window for the LUN is displayed.

NVRAM settings

The NVRAM Settings panel displays parameters that are saved in the adapter Non-Volatile RAM (NVRAM).

Note: The NVRAM parameters are preset at the factory. Do not alter them unless an IBM technical-support representative instructs you to do so. Adapter operation might be adversely affected if you enter the wrong parameters.

The NVRAM settings panel controls settings are divided into three categories: Host NVRAM Settings, Advanced NVRAM Settings, and Extended NVRAM Settings. You access sections by clicking an option in the **Select NVRAM** drop-down list. The following sections define the NVRAM parameters and do not necessarily reflect the IBM default values.

Host NVRAM settings

When you click **Host NVRAM Settings** in the **Select NVRAM section** list box, the following information is displayed:

Information	Statistics	Device List	Link Status	NVRAM Settings	Utilities	Diagnostics

Host   fc-pdc   Node Name   20-00-00-E0-8B-00-8E-C4
Adapter   1 - 2200   Port Name   21-00-00-E0-8B-00-8E-C4

Select NVRAM section   Host NVRAM Settings ▼

Host NVRAM Settings

Hard Loop ID: 125 ▲▼   Frame Size: 2048 ▼   Loop Reset Delay: 5 ▲▼

☐ Enable Adapter Hard Loop ID   ☐ Enable Host Adapter BIOS

Save   Current   Initial

The following parameters are available in the Host NVRAM Settings section:

Hard Loop ID
ID used by the adapter when the **Enable Adapter Hard Loop ID** setting is enabled.

Frame Size
Specifies the maximum frame length supported by the adapter. The valid frame sizes are: 512, 1024, and 2048.

Loop Reset Delay
After resetting the loop, the firmware refrains from initiating any loop activity for the number of seconds specified in this setting. The valid delay is 0 to 60 seconds.

Enable Adapter Hard Loop ID

> If this setting is enabled, the adapter uses the ID specified in the **Hard Loop ID** setting.

Enable Host Adapter BIOS

> When this setting is disabled, the ROM BIOS on the host bus adapter is disabled, freeing space in the system's upper memory. Do not disable this setting if you are booting from a Fibre Channel disk drive attached to the adapter.

The **Initial** button restores all parameters to the settings used when the system was initially started. The **Current** button restores the updated settings modified by FAStT MSJ. The **Save** button saves the updated NVRAM settings.

Advanced NVRAM settings

When you click **Advanced NVRAM Settings** in the **Select NVRAM section** list box, the following information is displayed:

The following parameters are available in the Advanced NVRAM Settings section:

Execution Throttle

> Specifies the maximum number of commands executing on any one port. When a port execution throttle is reached, no new commands are executed until the current command finishes executing. The valid values for this setting are in the range 1 to 256.

Login Retry Count

> Specifies the number of retries the adapter uses during a login. This can be a value in the range 0 to 255.

IOCB Allocation

> Specifies the maximum number of buffers from the firmware buffer pool to be allocated to any one port. Valid range is 1 to 512.

LUNs per Target

> Specifies the number of LUNs per target. Multiple LUN support is typical for Redundant Array of Independent Disk (RAID) boxes that use LUNs to map

drives. The valid values for this setting are 0, 8, 16, 32, 64, 128, and 256. If you do not need multiple LUN support, set **LUNs per Target** to 0.

Port Down Retry Count
Specifies the number of times the adapter software retries a command to a port returning port down status. Valid range is 0 to 255.

Enable 4GB Addressing
When enabled, the adapter is notified if the system has more than 4 gigabytes of memory.

Enable Database Updates
When enabled, the adapter device driver saves loop configuration information in the flash (EEPROM) when the system is powered down.

Enable LIP Full Login
When this setting is enabled, the adapter logs in to all ports after a loop initialization process (LIP).

Enable Drivers Load RISC Code
When this setting is enabled, the host adapter uses the RISC firmware that is embedded in the adapter device driver. If this setting is disabled, the adapter device driver loads the latest version of RISC firmware found on the system.

> **Note:** The device driver being loaded must support this setting. If the device driver does not support this setting, the result is the same as disabled regardless of the setting. Leaving this option enabled ensures support of the software device driver and RISC firmware.

Disable Database Load
When enabled, the device database is read from the registry during device driver initialization. When disabled, the device database is created dynamically during device driver initialization. The default value is cleared (Disable Database Load is not enabled).

> **Note:** This option usually applies to Windows NT and Windows 2000 operating environments.

Enable Extended Error Logging
This setting provides additional error and debugging information to the operating system.

Enable Fast Command Posting
When this setting is enabled, command execution time is decreased by minimizing the number of interrupts.

Enable LIP Reset
This setting determines the type of LIP reset that is used when the operating system initiates a bus reset routine. When this setting is enabled, the adapter device driver initiates a global LIP reset to clear the target drive reservations. When this setting is disabled, the device driver initiates a global LIP reset with full login.

Enable Target Reset
When this setting is enabled, the adapter device driver issues a target reset to all devices on the loop during a SCSI bus reset function call.

Extended NVRAM settings

When you click **Extended NVRAM Settings** in the **Select NVRAM section** list box, the following information is displayed:
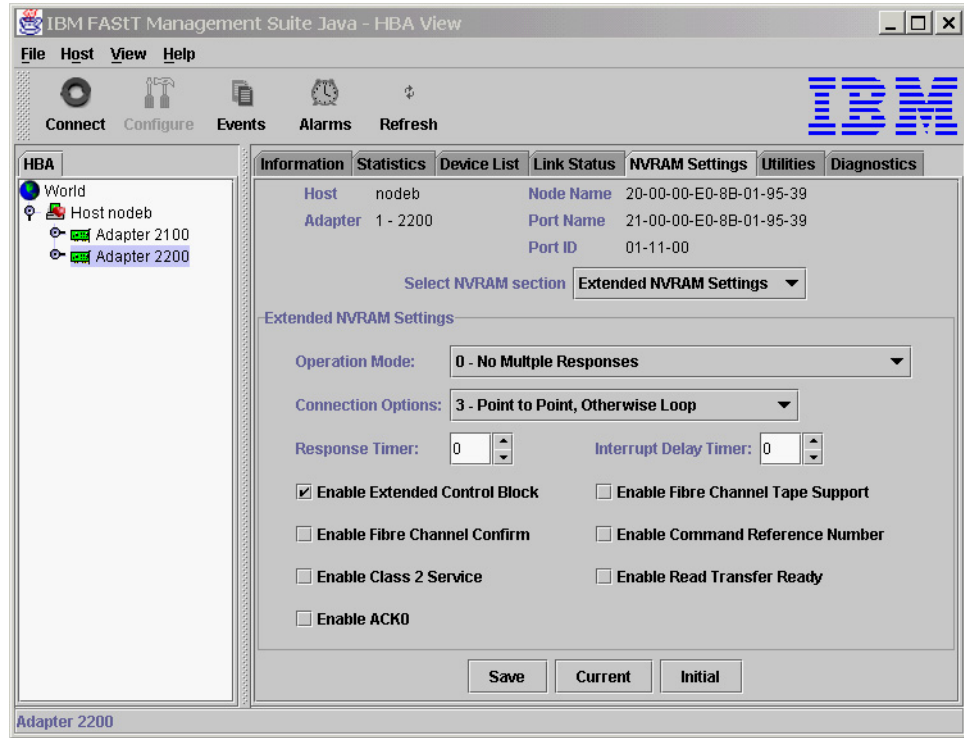
The following parameters are available in the Extended NVRAM Settings section:

Operation mode

Specifies the reduced interrupt operation (RIO) modes (see Table 3). RIO modes enable posting multiple command completions in a single interrupt.

Table 3. Reduced interrupt operation modes

Bit	Description
0	RIO is disabled; enable fast posting by setting the Fast Posting option.
1	Combine multiple responses, 16-bit handles, interrupt the host. The handles are reported by asynchronous event codes 8031h-8035h or the RIO Type 2 IOCB.
2	Combine multiple responses, 32-bit handles, interrupt the host. The handles are reported by asynchronous event code 8020h or 8042h or the RIO Type 1 IOCB.
3	Combine multiple responses, 16-bit handles, delay the host interrupt. The handles are reported by the RIO Type 2 IOCB
4	Combine multiple responses, 32-bit handles, delay the host interrupt. The handles are reported by the RIO Type 1 IOCB.

Connection Options

Defines the type of connection (loop or point-to-point) or connection preference during startup (see Table 4 on page 60).

Table 4. Connection type and preference

Bit	Description
0	Loop only
1	Point-to-point only
2	Loop preferred, otherwise point-to-point
3	Point-to-point preferred, otherwise loop

Response Timer
> Sets the time limit (in 100-microsecond increments) for accumulating multiple responses. For example, if this field is 8, the time limit is 800 microseconds.

Interrupt Delay Timer
> Sets the time to wait (in 100-microsecond increments) between accessing a set of handles and generating an interrupt. (An interrupt is not generated when the host updates the queue out-pointer during this period.) For example, if this field is set to 4, then 400 microseconds pass between the DMA operation and the interrupt.

Enable Extended Control Block
> This setting enables all extended NVRAM settings. The default is enabled.

Enable Fibre Channel Confirm
> This setting is reserved for Fibre Channel tape support.

Enable Class 2 Service
> Select this check box to provide class 2 service parameters during all automatic logins (loop ports). Clear the check box if you do not want to provide class 2 service parameters during automatic logins.

Enable ACK0
> Select this check box to use ACK0 when class 2 service parameters are used. Clear this check box to use ACK1.

Enable Fibre Channel Tape Support
> Select this check box to enable the firmware to provide Fibre Channel tape support.
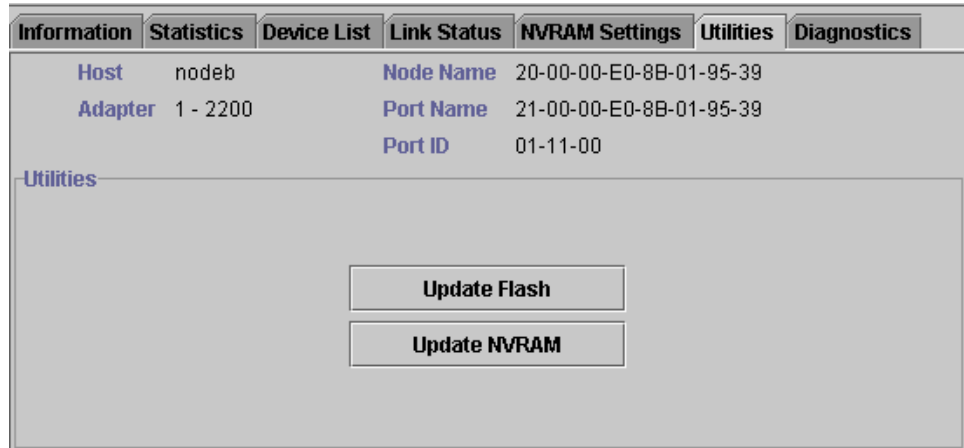
Enable Command Reference Number
> This setting is reserved. The default is disabled.

Enable Read Transfer Ready
> Select this check box to enable the read transfer ready option (XFR-RDY). The firmware also sends an XPR-RDY IU before transferring read data as a SCSI target.

Utilities

Within the Utilities panel you can perform adapter-level configurations on a host-connected adapter.

Information	Statistics	Device List	Link Status	NVRAM Settings	Utilities	Diagnostics

Host	nodeb	**Node Name**	20-00-00-E0-8B-01-95-39
Adapter	1 - 2200	**Port Name**	21-00-00-E0-8B-01-95-39
		Port ID	01-11-00

Utilities

Update Flash

Update NVRAM

Update flash

When you click this button (and the adapter accepts the update), the application prompts for the file name that contains the new flash BIOS. You can obtain this file from the IBM Web site or service personnel. The file name ends with .BIN (for example, QL22ROM.BIN).

After you enter a valid flash file, click **OK** to proceed with the update or click **Cancel** to abort.

When you click **OK**, FAStT MSJ verifies the file name and format of the new file. If the file is valid, the application compares the version of the file with the adapter flash version. If the adapter version is the same or newer than the file flash version, the application asks if you still want to update the flash.

If the update fails, an error message is displayed.

Update NVRAM

When you click this button (and the adapter accepts the update), the application prompts for the file name that contains the new NVRAM. You can obtain this file from the IBM Web site or service personnel. The file name ends with .DAT (for example, NVRM22.DAT).
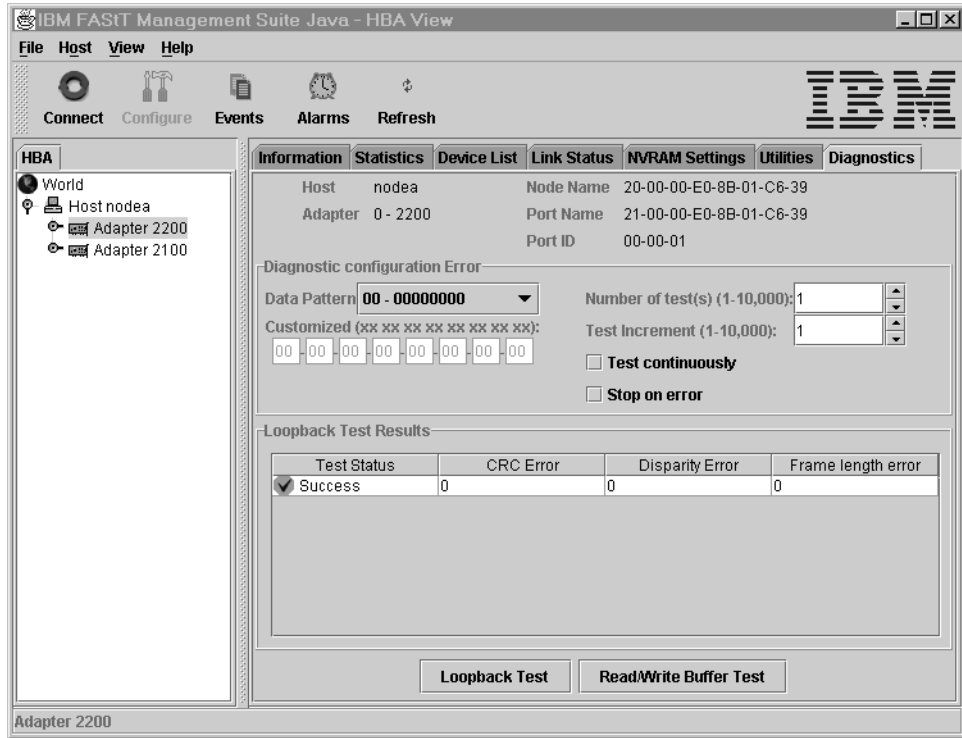
After you enter a valid NVRAM file, click **OK** to proceed with the update or click **Cancel** to abort.

When you click **OK**, FAStT MSJ verifies the contents of the new file.

If the update fails, an error message is displayed.

Diagnostics

You can perform the loopback and read/write buffer tests using the Diagnostics panel (see the following figure).

The loopback test is internal to the adapter. The test evaluates the Fibre Channel loop stability and error rate. The test transmits and receives (loopback) the specified data and checks for frame CRC, disparity, and length errors.

The read/write buffer test sends data through the SCSI Write Buffer command to a target device, reads the data back through the SCSI Read Buffer command, and compares the data for errors. The test also compares the link status of the device before and after the read/write buffer test. If errors occur, the test indicates a broken or unreliable link between the adapter and the device.

The Diagnostics panel has three main parts:

- Identifying Information

  This part of the panel displays information about the adapter being tested. This information includes:

  — Host

  — Adapter

  — Node Name

  — Port Name

  — Port ID

- Diagnostic Configuration Error

  This part of the panel contains the following testing options:

  Data Pattern

     Sets the test pattern. You can click a data pattern in the list or specify a customized pattern.

     To specify a customized pattern, click **Customized** in the list and type the data pattern in hex format (0x00 - 0xFF) into the boxes under **Customized**.

When you select the random pattern from the list, a new random 8-byte pattern is sent to the devices, the adapter, or both (depending on whether you select the loopback or read/write buffer test).

Number of test(s)
Sets the number of tests you want to run. You can run the test for a certain number of times (up to 10,000) or continuously. You can also set the number of test increments per test up to 10,000.

Test continuously
Select this check box to test continuously.

Test Increment
The Test Increment value determines the number of times a test will be run against a particular device (read/write buffer test). For example if the value is set to 10, the read/write buffer test will be run 10 times against that device before moving to the next device in the Device List. The Number of tests parameter determines the total number of tests that will be run.

If you select **Test continuously**, the Test Increment value is set to 125 as the default value. You can increase this value to up to 10,000. While the test is running, a test progress dialogue window is displayed. You can cancel the test at any time by clicking the **Stop** button in this window. FAStT MSJ waits until the Test Increment value is reached before stopping. Thus, a large Test Increment value will delay the stop action. The delay is dependent on the number of devices being tested.

Stop on error
Select this check box if you want continuous testing to discontinue when an error is encountered.

- Loopback Test Results

  The Loopback Test Results section displays the results of a test. The first column shows whether the test passed or failed. The remaining columns display error counters.

  For a loopback test, the test result includes the following information: Test Status, CRC Error, Disparity Error, and Frame Length Error.

  For a read/write buffer test, the test result shows the following information: Loop ID/Status, Data Miscompare, Link Failure, Sync Loss, Signal Loss, and Invalid CRC.

  Some devices do not support read/write buffer commands. FAStT MSJ displays the result for these devices as Information (blue) with the `R/W buffer not supported` message in the Data Miscompare column. The test results are sorted in the following order:

  1. Errors

  2. Information

  3. Success

  Notes:

  1. The Netfinity® Fibre Channel Host Bus Adapter (QLA2100) does not support loopback mode. Use only the read/write test for this type of adapter.

  2. A wrap connector and coupler (refer to the README file for the part number) is available to assist in isolating loop problems. When running the loopback test, you can plug the wrap connector directly into the FAStT host bus adapter to verify whether the adapter is functional. You can then move the wrap connector to other points in the loop (for example, ends of cables, hubs, and so on) to isolate the point of failure.

3. If the read/write buffer test returns the message `The Adapter has no devices attached`, make sure that the HBA is connected to the devices, and click **Refresh**. Detected devices will appear in the HBA tree of the selected host.
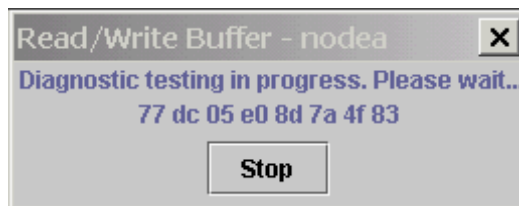
Running the diagnostic tests

After you have chosen the loopback and read/write buffer test parameters as described in "Diagnostics" on page 61, click **Loopback Test** or **Read/Write Buffer Test** to run the loopback or read/write buffer test. If displaying warnings is enabled, the following warning window is displayed.
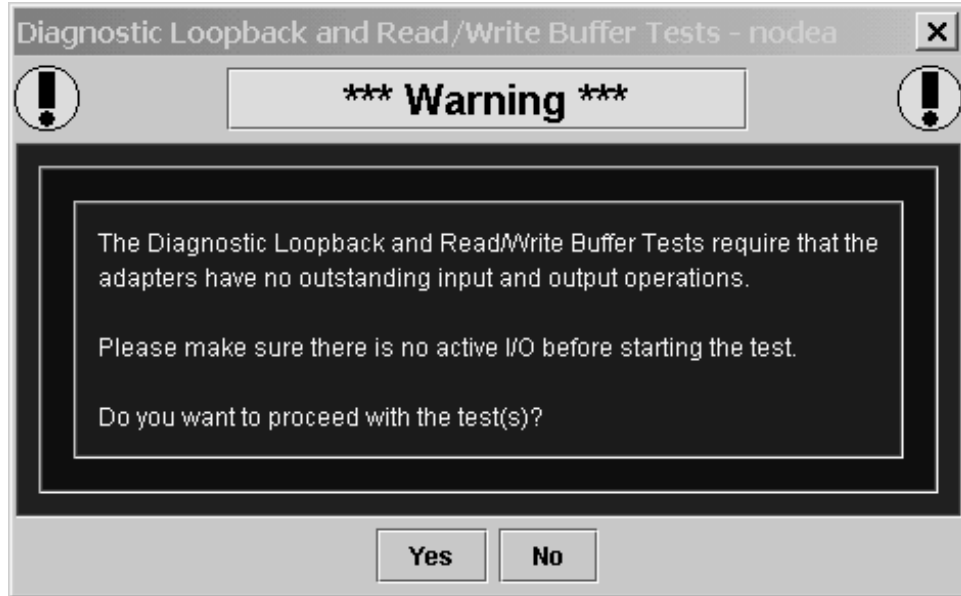
Note: To disable the warning message, click **View** -> **Options**, and clear the **Enable Warning Messages Displays** check box.

If you selected the **Test continuously** check box or a large value for number of tests or test increments, the Test Progress Dialogue window is displayed (see the following figure). Click **Stop** to cancel the test.

Diagnostic test results

The Test Result section of the Diagnostics panel displays the results of a test (see the following figures). Descriptions of the loopback and read/write test results sections follow.

Loopback test results: The Loopback Test Results section provides the following information:

• Tests Status—whether the test passed or failed. The possible values are:

— Success—The test passed.

— Error—CRC, disparity, or frame length errors occurred.

- — Failed—An error occurred when attempting to issue a command.
  - — Loop down—The loop is down.
- • CRC Error—Number of CRC errors
- • Disparity Error—Number of disparity errors
- • Frame Length Errors—Number of frame length errors

The Test Status column in the following figure shows that the loopback test failed.
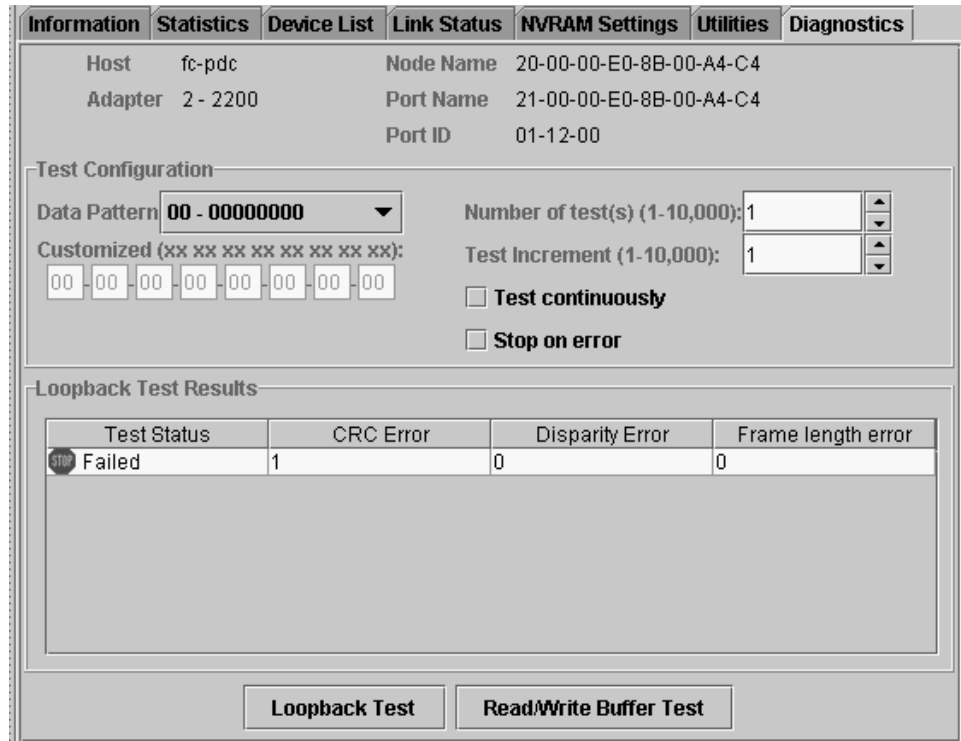
Read/Write Buffer Test Results: The Read/Write Buffer Test Results section provides the following information:

- • Loop ID—The loop ID of the adapter when operating in loop mode.
- • Status—Whether the test passed or failed. The possible values:
  - — Success—The test passed.
  - — Error—A data miscompare or link status firmware error occurred.
  - — Failed—A link status error, SCSI write buffer error, or SCSI read buffer error occurred.
  - — Unknown—The target was not present.
  - — Unsupported—The device does not support this test.
- • Data Miscompare—Type of data miscompare. The possible values:
  - — 0 (no data miscompares)
  - — Get link status failed
  - — Read buffer failed
  - — Reserve unit failed
  - — Release unit failed
  - — R/W buffer not supported
  - — Write buffer failed

- Link Failure—Number of link failures
- Sync Loss—Number of sync loss errors
- Signal Loss—Number of signal loss errors
- Invalid CRC—Number of CRCs that were not valid
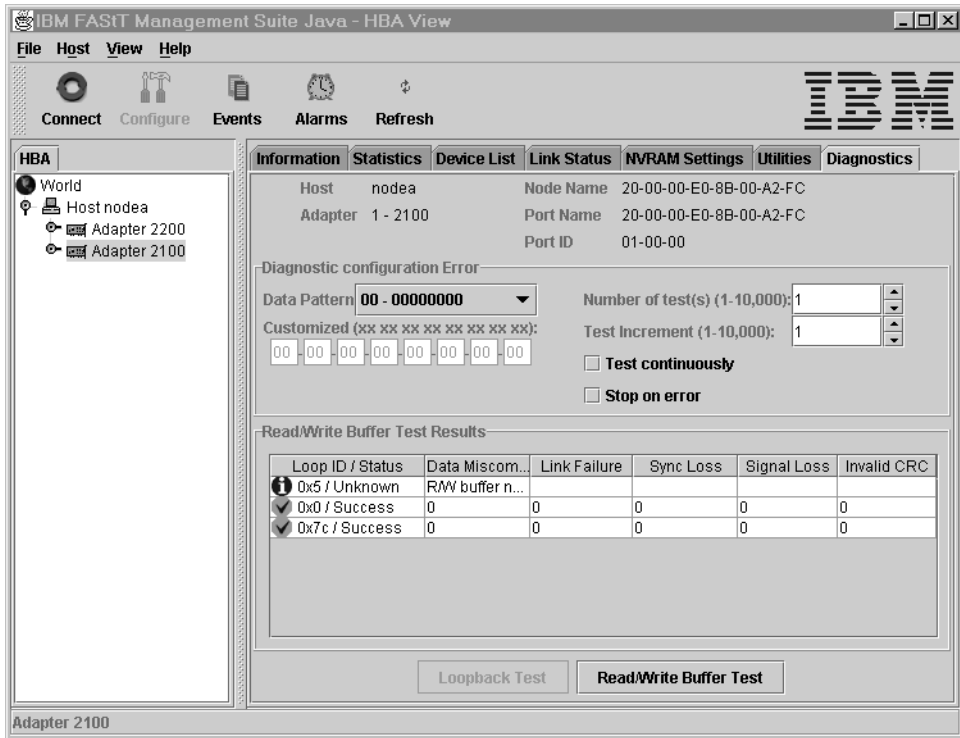
Saving a configuration to a file

You can save a virtual image of a host that has been configured and might no longer be connected to the network by saving the host configuration to a file. To load the configuration of the host that has been saved, you must first configure and save the host information to a file.

To save the host configuration, click **File -> Save Configuration to File** in the Host Adapter Configuration window.

You are alerted with the following information:
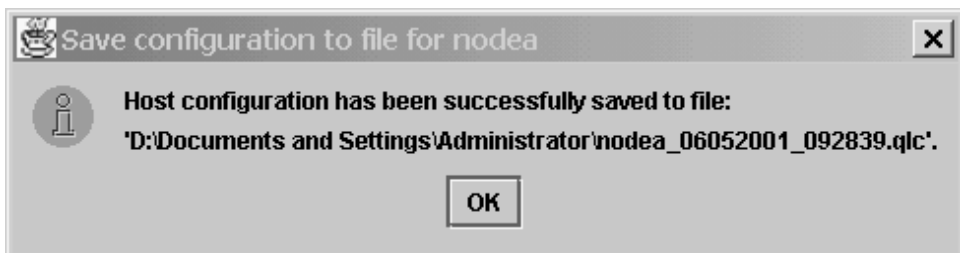
After you have saved the .qlc file, you can load it.

Loading a configuration from a file

After you have saved the host configuration to a file, you can load the configuration. Loading from a file enables you to load a virtual image of a host that has been previously configured and that is no longer connected to the network.

To load a configuration from FAStT MSJ, perform the following steps:

1. Click **Host -> Load from File** in the Host Adapter Configuration window.

2. In the Open window, click the file you want to load, then click **Open**.
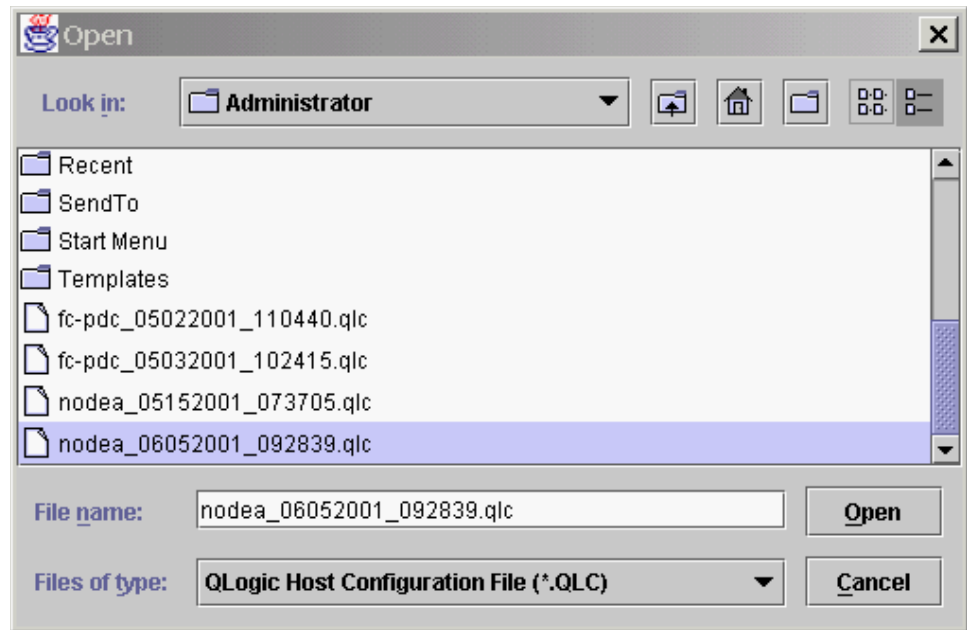
After you have loaded the file, the adapters under the newly loaded host will appear in blue in the HBA. Blue adapters indicate that the host was loaded from a file rather than a live host.

Opening a group

Opening the group from a file enables the user to reload all the host information that was previously saved by the Save Group operation. FAStT MSJ will then connect the host and identify any discrepancies between the saved configuration and the newly discovered one.

To open a host configuration, click **File -> Open Group** in the **host adapter configuration** window. Select the desired .hst file from the **Open** window. After the file has been opened, the newly loaded host will be connected and displayed in the HBA tree panel.

Saving a group

Saving a Host Group to a file enables the user to save the HBA tree for that host including the device list and configuration settings. This feature also allows a system administrator to create Host files to selectively connect a number of hosts in the same SAN.

To save a host configuration to FAStT MSJ, the host adapter must be configured. Click **File** -> **Save Group** in the host adapter configuration window.

After **Save Group** is selected, the Save window is displayed. Select a file name (for example. Host NodeA.HST) and click **Enter.**

SAN port configuration

This section describes the port configuration function of FAStT MSJ and includes the following information:

- Configuring Fibre Channel devices
- Configuring LUNs for a device
- Viewing adapter, device, and path information
- Editing persistent configuration data
- Saving and retrieving the host configuration to view from a file
- Using the failover watcher

Note: All of these configuration functions are available for only Linux operating systems.

Configuring Fibre Channel devices

Perform the following steps to configure Fibre Channel devices.

1. Do one of the following from the FAStT MSJ main menu.

   - In the HBA tree, click the host or an adapter connected to the host. Click **Configure** on the toolbar.
   - Right-click the host or adapter in the HBA tree. From the pop-up menu, click **Configure**. If FAStT MSJ detects an erroneous port configuration, the following message is displayed. Click **OK** to continue.

     Note: You will see this message prior to configuring the ports for the first time.
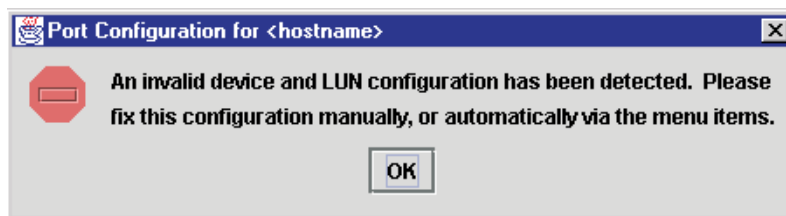
Erroneous port configurations include:

- A device with contradictory visible paths. Only one path can be visible at a time.
- A LUN with contradictory (both disabled and enabled) paths. A configuration is valid when all paths are either enabled or disabled.
- More than one preferred path in the system. Only one path can be preferred at a time.

The Fibre Channel Port Configuration window is displayed (see the following figure).

Fibre Channel Configuration - rh71

File Adapter Device LUNs Help

Fibre Channel Port Configuration

Device Node Name	Device Port Name	Adapter 0 (Path/Target/Loop Id)	Adapter 1 (Path/Target/Loop Id)
20-04-00-A0-B8-07-54-46	20-04-00-A0-B8-07-54-47	0/0/1- Fabric	
	20-05-00-A0-B8-07-54-47		0/0/1- Local

Apply   Save   Cancel
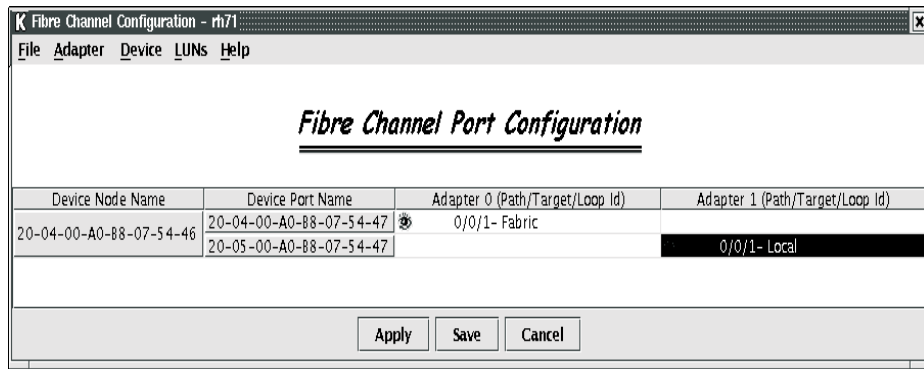
The host name is displayed in the title bar. The window displays the adapters and devices in the computer. The following information is displayed.

- Device Node Name: World wide device node name
- Device Port Name: World wide device port name
- Adapter n (Path/Target/Loop ID): The adapter cell in the table represents a path (the device is visible to the adapter)

  Adapter cell information consists of the following:

  — Path: Path number
  — Target: Device ID
  — Loop ID: Complement of the arbitrated loop_physical address (AL_PA)

  The adapter cells are color-coded to represent path information, as follows:

  — White with open eye icon: The path is visible to the operating system.

    0/0/0- Local

  — Black with no icon: The path is hidden from the operating system.

    0/2/0- Local

  — Gray with stop icon: The device is unconfigured.

    Unconfigured

  — White with no icon: There is no path present.

2. Select the following, as appropriate, from the Fibre Channel Port Configuration window menu.

   - Modify the devices, LUNs, and paths:

     — Editing persistent configuration data (see "Editing persistent configuration data" on page 79)

     — Separating and combining separated device ports (see "Separating and combining separated device ports" on page 71)

     — Auto configuring device paths (see "Automatically configuring device paths" on page 71)

- View information:

  — Help information. Click **Help** -> **Browse Contents**. The help text for the Fibre Channel Port Configuration window is displayed.

3. The modified configuration set up by FAStT MSJ can be applied to the live system for dynamic updates, or can be saved to the system persistent configuration file. When you save the configuration, the adapter device driver retrieves the data from the persistent configuration file at the next system startup and configures the system accordingly.

   Do one of the following:

   - Click **Apply** to apply the new configuration. The new configuration is saved to the persistent configuration file; it will be used the next time the system is restarted. The new configuration remains in memory and is displayed after the apply operation completes. If configuration is successful, the following message is displayed. Click **OK**.

     Note: For Linux operating systems, the applied configuration is only effective after the device driver is unloaded and subsequently reloaded with modprobe.
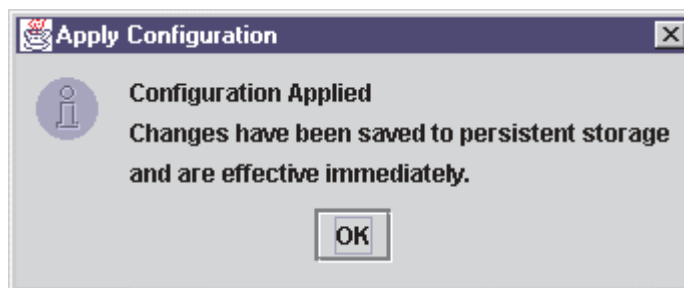
   - Click **Save** to save the new configuration. The new configuration is saved to the persistent configuration file; it will be used the next time the system is started. The current configuration remains in memory and is redisplayed after the save operation completes.

     If the save was successful, the following message is displayed (see the following figure). Click **OK**.

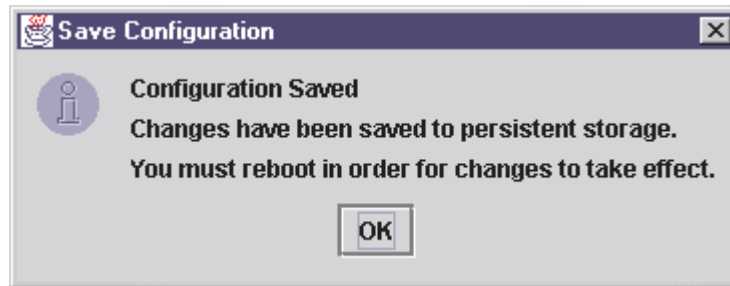>   If the save failed, the **Save Configuration Failed** message is displayed. The failure is usually caused by communication problems between the GUI and agent. Click **OK**.

- Click **Cancel** on the Fibre Channel Port Configuration window if you do not want to save the configuration changes.

Note: For Linux operating systems, the saved configuration is effective after the device driver is reloaded. Restarting is not required.

Separating and combining separated device ports

Failover and currently active paths are usually configured based on the device (as represented by the device node name). This method allows for adapter level and port failover. You can, however, separate a device into two devices based on a port (by device port name), where each device has a subset of paths. This allows only for adapter level failover.

Forcing separate devices: Perform the following steps to divide a device with two ports into two distinct devices based on the port. Click **Edit** -> **Force Separate Devices**, or right-click the device node name and click **Force Separate Devices**.

Combining separated devices: Perform the following steps to combine two devices with the same device node name (separated based on their port name) back into one device based on the device node name:

1. Click the device node name in the Fibre Channel Port Configuration window.

2. Click **Edit** -> **Combine Separated Devices**, or right-click the **Device Node Name** and click **Combine Separated Devices**.

Automatically configuring device paths

The **Auto Configure** option configures all device paths for the selected host to the default values. The default path for each device is the first available path as visible, with the other paths hidden. This option prompts for the automatic configuration of LUNs associated with these devices.

Perform the following steps to configure the device paths, and optionally the LUN paths, on this host to default values.

1. From the Fibre Channel Port Configuration window, click **Tools** -> **Auto Configure**. The system prompts whether you also want to use default LUN configurations.

2. Click **Yes** to change the current LUN configurations to the default values. Click **No** to keep the current LUN configuration settings.

Enabling and disabling all LUNs

Perform the following steps to configure all LUNs attached to devices on this host as enabled or disabled.

1. From the Fibre Channel Port Configuration window, click **Tools** -> **Enable LUNs**.
2. Do one of the following:
   - Click **Enable All** to configure all LUNs as enabled.
   - Click **Disable All** to configure all LUNs as disabled.
   - Click **Inverse State** to enable currently disabled LUNs and disable currently enabled LUNs.

Load balancing LUN paths on this host

The **Load Balance** option configures all LUN paths on this host to use system resources most efficiently. The LUNs are staggered between the adapters for load distribution. You can configure all LUNs or only LUNs that are enabled.

Perform the following steps to configure LUNs on this host:

1. From the Fibre Channel Port Configuration window, click **Tools** -> **Load Balance**.
2. Do one of the following:
   - Click **Enabled LUNs Only** to configure only enabled LUNs for load balancing across the paths within this device. When you click this option for a device with no enabled LUNs, the following message is displayed. Click **OK**.

   - Click **All LUNs** to configure all LUNs for load balancing across the paths within this device.

Setting device path visibility

Perform the following steps to set device path visibility to the operating system.

Note: There must be one visible path for the operating system to see the device.

1. In the Fibre Channel Port Configuration window, right-click the cell in the Adapter n column that contains the adapter name.
2. From the pop-up menu, click one of the following options:
   - Click **Set Visible** to set this path as visible to the operating system during the start process.
   - Click **Set Hidden** to set this path as not visible to the operating system during the start process but used in failover conditions.
   - Click **Set Unconfigured** to set this path as not visible to the operating system. The path is not used in failover conditions. If setting the path has caused the LUNs associated with this device to have an invalid configuration, an error message is displayed.

Modified Configuration for <hostname>

🛈 This action has caused an invalid LUN configuration. Please
choose from the menu the option to automatically configure the
whole system, or manually fix the configuration for each device.

OK
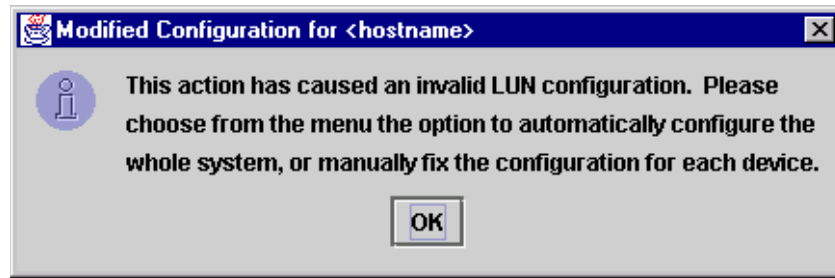
This problem is usually the result of changing the configuration state of a device. You must modify the LUN configuration for this device before you can save or apply the configuration.

Configuring LUNs for a device

Perform the following steps to configure individual LUNs for a selected device:

1. In the Fibre Channel Port Configuration window, right-click the cell in the Device Node Name or Device Port Name column that contains the device name.

2. From the pop-up menu, click **Configure LUNs**.

   • If FAStT MSJ detects an erroneous LUN configuration, the following message is displayed. Click **OK** to continue.

Detected Invalid LUN Configuration for <hostname>

An invalid configuration has been detected. Please fix this
configuration manually, or automatically via the menu options.

OK
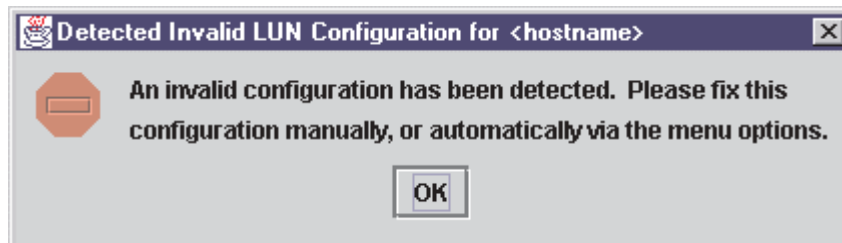
Erroneous LUN configurations include:

— A LUN with both enabled and disabled paths. All paths must be either enabled or disabled.

— Too many preferred paths in the system. Only one path can be preferred at a time.

   • If FAStT MSJ detects an erroneous SAN cloud configuration, the following message is displayed.

Detected Invalid SAN Cloud for <hostname>

An invalid SAN cloud has been detected.
Please fix this setup for optimal operation.

OK

Change this configuration before continuing; FAStT MSJ cannot manage erroneous SAN configurations. Click **OK** to continue.

The LUN Configuration window for the device is displayed (see the following figure).

Fibre Channel LUN Configuration

LUN Configuration for rh71, for Device Node Name: 20-04-00-A0-B8-07-54-46

File Tools Help

LUN	Enable	Device Port Name	Adapter 0 (Path/Target/Loop Id)	Adapter 1 (Path/Target/Loop Id)
0	✔	20-04-00-A0-B8-07-54-47	0/0/1 Preferred Fabri...	
		20-05-00-A0-B8-07-54-47		0/0/1 Alternate Local
1	✔	20-04-00-A0-B8-07-54-47	0/0/1 Alternate Fabric	
		20-05-00-A0-B8-07-54-47		0/0/1 Preferred Local...
2	✔	20-04-00-A0-B8-07-54-47	0/0/1 Preferred Fabri...	
		20-05-00-A0-B8-07-54-47		0/0/1 Alternate Local
3	✔	20-04-00-A0-B8-07-54-47	0/0/1 Alternate Fabric	
		20-05-00-A0-B8-07-54-47		0/0/1 Preferred Local...
4	✔	20-04-00-A0-B8-07-54-47	0/0/1 Preferred Fabri...	
		20-05-00-A0-B8-07-54-47		0/0/1 Alternate Local
5	✔	20-04-00-A0-B8-07-54-47	0/0/1 Preferred Fabri...	
		20-05-00-A0-B8-07-54-47		0/0/1 Alternate Local

OK   Cancel

The title displays the host name and world wide device node name. The table displays the following information:

- LUN: LUN number

- Enable: Whether the LUN is enabled

- Device Port Name: World wide device port name

- Adapter n (Path/Target/Loop ID): The adapter cell in the table represents a path (the device is visible to the adapter)

  Adapter cell information consists of the following:

  — Path: Path number

  — Target: Device ID

  — Loop ID: Loop IDs are 7-bit values that represent the 127 valid

    AL_PA addresses.

  — Path type: Preferred or Alternate, and Current

  The adapter cells are color-coded to represent path information, as follows:

  — Cyan with green bull's-eye: The preferred path to the LUN.

    0/2/0- Preferred Local

  — Yellow with blue bull's-eye: An alternate path to the LUN.

    0/0/0- Alternate Local
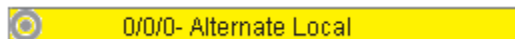
  — Gray with Stop icon: This is an unconfigured device.

    Unconfigured

  — White with no icon: There is no path present.

3. Click the following, as appropriate, from the LUN Configuration window menu:

   - Modify the LUNs and paths for this device:

     — Auto configuring LUN paths (see "Automatically configuring LUN paths" on page 75)

— Load balancing LUN paths on this device (see "Load balancing LUN paths on this device" on page 76)

— Configuring a LUN path using the default (see "Configuring a LUN path using the default" on page 76)

— Enabling and disabling all LUNs (see "Enabling and disabling all LUNs" on page 72)

— Enabling and disabling individual LUNs (see "Enabling and disabling individual LUNs" on page 76)

— Setting LUN path failover (see "Setting LUN path failover" on page 77)

• View information:

— Adapter information (see "Viewing adapter information" on page 77)

— Device information (see "Viewing device information" on page 78)

— Path information (see "Viewing path information" on page 78)

• Help information. Click **Help** -> **Browse Contents**. The help text for the LUN Configuration window is displayed.

4. Click **OK** to save the changes until you exit the Fibre Channel Port Configuration window; then, review the configuration changes (see Step 3 on page 74). If FAStT MSJ detects an erroneous LUN configuration while saving the configuration, the Auto LUN Configuration at Exit for *<hostname>* window is displayed (see the following figure).
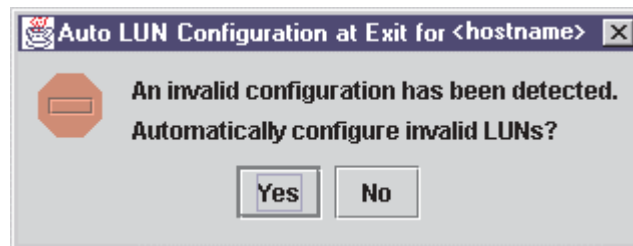
Do one of the following:

• Click **Yes** if you want the software to configure the invalid LUNs with the default paths. The following confirmation message is displayed. Click **OK**.
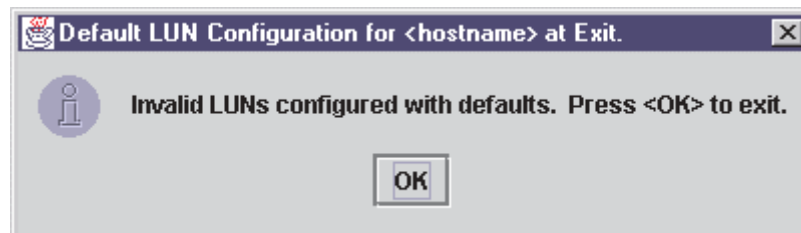
• Click **No** if you do not want to configure the invalid LUNs. The configuration changes you made are not saved.

• Click **Cancel** if you do not want to apply the configuration changes.

Automatically configuring LUN paths

The **Auto Configure** option configures all LUN paths for the selected device to the default values. The default path for each LUN is the first available preferred path, with the other paths as alternates.

From the LUN Configuration window **Tools** menu, click **Auto Configure** to configure
the LUN paths on this device to the default values.

Load balancing LUN paths on this device

The **Load Balance** option configures all LUN paths on this device to use system
resources most efficiently. The LUNs are staggered between the devices to provide
load distribution. You can configure all LUNs or only LUNs that are enabled.

Perform the following steps to configure the LUNs on this device:

1. From the LUN Configuration window **Tools** menu, click **Load Balance**.

2. Do one of the following:

   • Click **Enabled LUNs Only** to configure only those LUNs enabled for load
     balancing across the paths within this device. If you clicked this option for a
     device with no enabled LUNs, the following message is displayed. Click **OK**.

   • Click **All LUNs** to configure all LUNs for load balancing across the paths
     within this device.

Configuring a LUN path using the default

Perform the following steps to configure a LUN paths to the default values for LUN
failover, with the first configured path as preferred and all other paths as alternate.

Note: This option is available only if the LUN is enabled and there are at least two
available paths.

1. For the LUN you want to configure, right-click in the LUN, Enable, or Device Port
   Name column.

2. From the pop-up menu, click **Configure Path Using Default**.

Enabling and disabling all LUNs

Perform the following steps to configure all LUNs attached to this device as either
enabled or disabled.

1. In the LUN Configuration window, right-click the **Enable** heading.

2. From the pop-up menu, click one of the following:

   • **Enable All LUNs** to configure all LUNs as enabled

   • **Disable All LUNs** to configure all LUNs as disabled

   • **Inverse State** to enable currently disabled LUNs and disable currently
     enabled LUNs

Enabling and disabling individual LUNs

To configure a specific LUN as enabled or disabled, in the LUN Configuration
window Enable column do one of the following:

• Select the **Enable** check box to configure the LUN as enabled.

- Clear the **Enable** check box to configure the LUN as disabled.

Setting LUN path failover

Perform the following steps to set a LUN path as the preferred or alternate path in a failover condition. You can also click the preferred or alternate path as the currently active path.

Perform the following steps to set LUN path failover:

1. In the LUN Configuration window, right-click the cell for the device in the Adapter n column

2. From the pop-up menu, click one of the available options.
   - Click **Set LUN to Preferred** to set the alternate path as the preferred path in a failover condition.
   - Click **Set LUN to Alternate** to set the preferred path as the alternate path in a failover condition.
   - Click **Set Path to Current** to set this preferred or alternate path as the currently active path.

Notes:

1. You can set the path of an enabled LUN only. A LUN path can be set as either preferred or alternate (but not as unconfigured) if the device path is configured as hidden or visible.

2. You can use the failover watcher to view the failover settings for a selected host and set the preferred or alternate LUN path as the currently active path (see "Using the failover watcher" on page 80).

Viewing adapter, device, and path information

You can view adapter, device, and path information in the Fibre Channel Port Configuration and LUN Configuration windows. In the LUN Configuration window, you can also view LUN information. See "Diagnostics and utilities" on page 50 for information about viewing host, adapter, device, and LUN information from the tab panel.

Viewing adapter information

Perform the following steps in the Fibre Channel Port Configuration and LUN Configuration windows to view adapter information.

1. Right-click the Adapter n column heading to display information about a specific adapter. The Adapter Information window is displayed. This window lists the following information:
   - Number: Adapter number
   - Type: Type of board. 2200 indicates a QLA22xx
   - Serial Number: Serial number of the adapter
   - Driver Version: Version of the adapter driver on the host that controls the adapter
   - Firmware Version: Version of the adapter firmware on the host that controls the adapter
   - BIOS Version: BIOS version on the adapter
   - PCI Slot Number: PCI slot number assigned by the host
   - Node Name: World wide adapter node name

- Port Name: World wide adapter port name

- Total Number of Devices: Number of devices attached to the adapter

2. Click **OK** to close the Adapter Information window.

Viewing device information

Perform the following steps in the Fibre Channel Port Configuration and LUN Configuration windows to view device information.

1. To display information for a device node, do one of the following:

   - In the Fibre Channel Port Configuration window, right-click a cell in either the Device Node Name or Device Port Name column.

   - In the LUN Configuration window, right-click a cell in the LUN, Enable, or Device Port Name column.

   The Device Information window is displayed. This window lists the following information:

   - Product Identification: Product ID of the device

   - Product Vendor: Device manufacturer

   - Product Revision: Device revision level

   - Path: Path number

   - Target: Device number

   - LUN: The first LUN attached to the device

   - Loop ID: Loop IDs are 7-bit values that represent the 127 valid

     AL_PA addresses.

   - Port ID: Port ID of the selected device's port

   - Node Name: Click World wide node name of the device

   - Port Name: World wide port name of the selected device's port

     Note: If the Device Node Name was selected, all the device's port names are displayed.

   - Number of LUN(s): Number of LUNs attached to the device

2. Click **OK** to close the Device Information window.

Viewing path information

Perform the following steps to view path information in the LUN Configuration window.

1. Right-click the cell for the device in the Adapter n column. The Path Information window is displayed for the path.

   The following information is displayed:

   - Device Node Name: World wide node name of the device

   - Device Port Name: World wide port name of the selected device's port

   - LUN: LUN number

   - Device Port ID: Port ID of the selected device's port

   - Vendor ID: Device manufacturer

   - Product ID: Product ID of the device

   - Product Revision: Device revision level

   - For the Preferred Path and Alternate Path sections:

— Adapter Number: Number of the adapter

— Path ID: Path number

— Target ID: Device ID

2. Click **OK** to close the Path Information window.

Editing persistent configuration data

When you select **Persistent Configuration Data**, the current configuration data is displayed if a configuration exists. You can do the following:

- Click **Adapter Persistent Configuration** to delete the persistent configuration data for an adapter and its devices and LUNs (see "Deleting adapter persistent configuration data").

- Click **Device Persistent Configuration** to delete the persistent configuration data for a device and its LUNs (see "Deleting device persistent configuration data").

Deleting adapter persistent configuration data

Perform the following steps to delete the persistent configuration data for an adapter, its devices, and LUNs.

1. Do one of the following:

   - From the FAStT MSJ main window, right-click the host or adapter in the HBA tree. In the resulting pop-up menu, click **Adapter Persistent Configuration Data**.

   - From the Fibre Channel Port Configuration window **Adapter** menu, click **Adapter Persistent Configuration Data**.

   The Fibre Persistent Configuration Editor window is displayed (see the following figure).
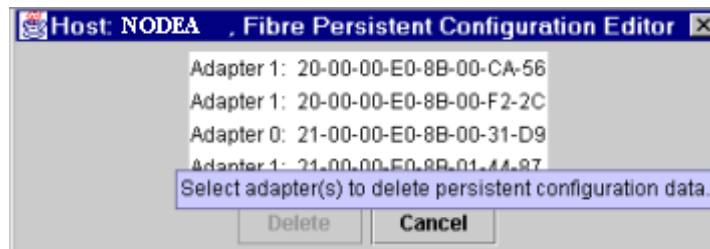
For each adapter connected to the host, the current persistent configuration editor lists the adapter number and its world wide port name.

2. Do one of the following to delete one or more entries:

   - Click the adapter entries that you want to delete.

   - Click **Delete** to remove the entries.

     The Security Check window is displayed. Enter the password, and click **OK**.

     Note: Changes made to the persistent configuration are final. If you do not want the changes, reconfigure the host (see "Configuring Fibre Channel devices" on page 68).

Deleting device persistent configuration data

Perform the following steps to delete the persistent configuration data for a device and its LUNs.

1. Do one of the following.

- From the FAStT MSJ main window, right-click the device or LUN in the HBA tree. In the resulting pop-up menu, click **Device Persistent Configuration Data**.

- From the Fibre Channel Port Configuration window, click **Device** -> **Device Persistent Configuration Data**.

The Device Persistent Configuration Editor window is displayed.

For each device connected to the adapter, the current persistent configuration editor displays the device number and its world wide port name.

2. Do the following to delete one or more entries:

   a. Click the device entries that you want to delete.

   b. Click **Delete** to remove the entries. The Security Check window is displayed.

   c. Type the password and click **OK**.

      Note: Changes made to the persistent configuration are final. If you do not want the changes, reconfigure the host (see "Configuring Fibre Channel devices" on page 68).

Saving and printing the host configuration file

You can save the host configuration file and then view a virtual image of the host. The file name includes the host name, date saved, and time saved. See "Saving a configuration to a file" on page 66 for details.

To print a device and LUN configuration, perform the following steps:

1. From the FAStT MSJ main window, do one of the following:

   a. In the HBA tree, click the host (or adapter connected to the host).

   b. Do one of the following:

      - Click **Configure** on the toolbar.

      - Right-click the host (or adapter) in the HBA tree. From the resulting pop-up menu, click **Configure**.

   The Fibre Channel Port Configuration window is displayed.

2. Click **File** -> **Print**.

3. Select the printer and print the configuration.

Using the failover watcher

The failover watcher enables you to view the failover settings for a selected host and set a preferred or alternate LUN path as the currently active path.

Note: See "Setting LUN path failover" on page 77 for more information.

Perform the following steps to view or modify the failover information.

1. In the FAStT MSJ main window HBA tree, click the host for which you want to view failover information.

2. Do one of the following:

   - Click **Host** -> **Current Path**.

   - Right-click the host in the HBA tree. From the pop-up menu, click **Current Path**. The HBA ViewFailover window is displayed (see the following figure).
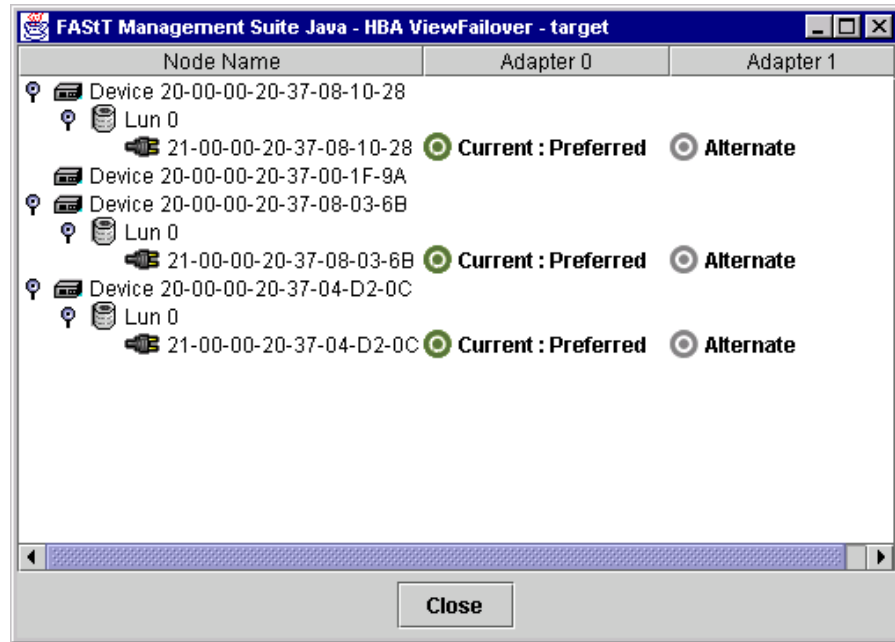
The identifying information is displayed:

- **Host**

  The title displays the host name.

The failover information is displayed:

- **Node Name**

  Listing of the devices and LUNs.

  — Devices

    World wide device port name of the devices.

  — LUNs

    LUNs are listed under the devices to which they are connected. Includes the LUN number and world wide LUN port name.

- **Adapters**

  Lists the adapters connected to the host and specifies their path status:

  — Preferred

  — Alternate

  Path status:

  — Green bull's-eye and **Current**: currently active

  — Gray bull's-eye: not active

  — Red bull's-eye: preferred path that is not active

3. To set the path of a device as currently active, do the following:

   a. Right-click the path status in the Adapter column.

   b. In the pop-up menu, click **Set Current**. The bull's-eye changes to green and the word *Current* is displayed.

Chapter 5. Introduction to SANavigator

SANavigator management software provides easy, centralized management of your SAN, and quick access to all device configuration applications. The complete SAN is displayed graphically, so administrators of all levels can manage networks with ease.

SANavigator enables you to easily complete the following phases of using a SAN environment:

1. **Discovery**

   SANavigator uses TCP/IP (out-of-band) and Fibre Channel (in-band) to establish contact with a large number of SAN devices, gather embedded information, and then depict it all graphically. SANavigator discovers the devices attached to your SAN. It then presents a visual map of devices and their interconnections, enabling you to identify any problem components in the map.

2. **Launching Device Applications and Utilities**

   You can launch applications and utilities such as IBM FAStT Storage Manager and IBM FAStT MSJ from SANavigator by right-clicking on the respective devices. A direct link to the IBM support web site is also provided to facilitate access to updates and publications.

3. **Monitoring**

   SANavigator generates events and messages about device and property status. SANavigator's self-monitoring event logging and messaging feature enables you to stay informed about the current state of the SAN.

4. **Reporting**

   SANavigator enables you to generate, view, and print reports.

System requirements

The following are the minimum requirements for small SANs (maximum of 32 switch ports). Medium and larger SANs require clock speeds of 700 MHz minimum for satisfactory operation.

- Windows NT and Windows 2000
    - 400 MHz Intel Pentium II
    - CD-ROM
    - 128 MB RAM
    - Disk Space: 50 MB
    - VGA - 256 colors or greater
- Linux (later availability)
    - Red Hat 7.1
    - 400 MHz Intel Pentium II
    - 128 MB RAM
    - Disk Space: 80 MB
    - VGA - 256 colors or greater

Installing SANavigator and getting started

This section contains instructions for installing SANavigator on your system.

You can install SANavigator as a client, a server, or both. The major benefit of using the Client/Server feature is that a SAN running on a server can have a number of clients working simultaneously on the same SAN. Each client can monitor what all other clients are doing, whether across the room or halfway around the world. Each client can access all servers for which it is authorized. Clients can set personal preferences; preferences are saved locally.

Note: When performing any SANavigator install or uninstall, be sure that no part of the application (client or server) is running. This could cause a variety of problems, including a system crash.

You can install SANavigator from a CD or by downloading from the Web.

Note: Always uninstall any prior version of SANavigator before installing a new version.

Windows installation and uninstallation

This section describes installing SANavigator for Windows from both a CD and from the web, and describes how to uninstall the software.

Installing from a CD

To further enhance the SANavigator discovery engine, download the API library from the IBM Solution Support Web site http://www.ibm.com/pc/support. The API library enables you to discover your SAN through the Fibre Channel medium in addition to the Fabric network. See the readme file on the web site.

To install SANavigator for Windows from a CD, do the following:

1. Insert the SANavigator CD that came with your FAStT Storage Server into the CD-ROM drive.

   If you have autorun enabled, the install begins automatically. If you do not have autorun enabled, run the setup.exe application file in the Windows folder.

   Follow the instructions presented by the InstallShield wizard.

2. If you want to install a SANavigator client only, clear the **SANavigator Server** check box in the Select Components and Destination window. You will skip installation steps that are not required.

3. To register SANavigator, do one of the following:

   - If you have an Internet connection, you can register on the Registration window. The completion of all four fields is required for registration. Free web email addresses are not accepted.

   - If you do not have an Internet connection, the Registration window contains contact information. Your new license key will be emailed to you. Follow the instructions in the email to enter the license key in the application after it is running.

     Note: The license key is required only for enabling the Planning and Performance functions.

   Follow the instructions presented by the InstallShield wizard for the remainder of the installation.

4. Review the Readme_ibm.txt file (located in the root directory of the CD).

Installing from a Web download

To download SANavigator for Windows, go to the IBM Solution Support Web site http://www.ibm.com/pc/support. A link to SANavigator's website is available to download the IBM version of SANavigator. You will need to have your FAStT Storage Server model number and serial number available.

Note: To further enhance the SANavigator discovery engine, download the API library, which will enable you to discover your SAN through the Fibre Channel medium in addition to the Fabric network.

To install SANavigator from the Web, do the following:

1. After extracting the zip file, run the setup.exe application file in the Windows folder.

   Follow the instructions presented by the InstallShield wizard.

2. If you want to install a SANavigator client only, clear the **SANavigator Server** check box in the Select Components and Destination window. This will skip installation steps that are not required.

3. Copy the license key that was emailed to you and paste it into the license field on the first Server Parameters window.

   Note: The license key is required only for enabling the Planning and Performance functions.

   Follow the instructions presented by the InstallShield wizard.

4. Review the Readme file (located on the IBM Solution Support Web site).

Uninstalling SANavigator

Note: Before uninstalling SANavigator, the SANavigator Server needs to be ended. In the Windows Task Manager, select SANavServer.exe and end the process. Make sure that no other client is using the server prior to ending the process. You can also click **Server** -> **Exit** from the menu bar. This shuts down the client and the server (on the local machine) if no other clients are running.

Click **Start -> Program -> SANavigator -> Uninstall SANavigator** to begin the uninstall process. You are presented with three choices:

- Reinstall   SANavigator will be reinstalled. All SAN files are retained.

- Partial uninstall   SANavigator will be uninstalled, but all SAN files are retained.

- Full uninstall   SANavigator will be uninstalled and all SAN files are deleted.

In order to retain access to your previous SAN files, be sure to reinstall SANavigator in the same location that the software was previously installed.

If you must reinstall in a new location, be sure to move your SAN files from the old install directory to the new directory.

For SANavigator versions 2.x, copy all the .xml, .log, and .pln files to the new location. The default locations for files are C:\SANavigator2.x\Server\Data\SANs and C:\SANavigator2.x\Server\Data\Planning. These files will be accessible when you use the Open command.

Linux installation and uninstallation

This section describes installing SANavigator for Linux from both a CD and from the web, and describes how to uninstall the software.

Installing from a CD

To further enhance the SANavigator discovery engine, download the API library from the IBM Solution Support Web site http://www.ibm.com/pc/support. The API library enables you to discover your SAN through the Fibre Channel medium in addition to the Fabric network. See the readme file on the web site.

To install SANavigator for Linux from a CD, do the following:

1. Insert the SANavigator CD that came with your FAStT Storage Server into the CD-ROM drive.

2. Login as root.

3. From the Linux\Redhat directory on the CD, copy the .bin file (for example, SANav271irh.bin) to your temp directory.

4. Start the installer (./temp/SANav271irh.bin or sh ./temp/SANav271irh.bin)

5. Follow the on-screen instructions.

6. If you want to install a SANavigator client only, clear the **SANavigator Server** check box in the Select Components and Destination window. You will skip installation steps that are not required.

7. To register SANavigator, do one of the following:

   • If you have an Internet connection, you can register on the Registration window. The completion of all four fields is required for registration. Free web email addresses are not accepted.

   • If you do not have an Internet connection, the Registration window contains contact information. Your new license key will be emailed to you. Follow the instructions in the email to enter the license key in the application after it is running.

     Note: The license key is required only for enabling the Planning and Performance functions.

   Follow the instructions presented by the Installer for the remainder of the installation.

8. Review the Readme_ibm.txt file located in the Linux/Redhat folder on the CD for additional information.

Installing from a Web download

To download SANavigator for Linux, go to the IBM Solution Support Web site http://www.ibm.com/pc/support. A link to SANavigator's website is available to download the IBM version of SANavigator. You will need to have your FAStT Storage Server model number and serial number available. See the Readme file on the IBM web site.

Note: To further enhance the SANavigator discovery engine, download the API library, which will enable you to discover your SAN through the Fibre Channel medium in addition to the Fabric network.

To install SANavigator from the Web, do the following:

1. Download the bin file from the web site.

2. Open a terminal session in the GUI.

3. From the directory where you stored the bin file, do the following at the prompt:

   ```
   sh SANav271irh.bin
   ```

   or

   ```
   ./SANav271irh.bin
   ```

> **Note:** The bin file on the web will be a P/N such as 33PXXXX.bin. Substitute the P/N for the name of the file to launch.

4. Wait for the introduction window to open.

5. Follow the instructions presented by the Installer.

6. If you want to install a SANavigator client only, clear the **SANavigator Server** check box in the Select Components and Destination window. This will skip installation steps that are not required.

7. Copy the license key that was emailed to you and paste it into the license field on the first Server Parameters window.

   > **Note:** The license key is required only for enabling the Planning and Performance functions.

   Follow the instructions presented by the Installer.

8. Review the Readme file (located on the IBM Solution Support Web site).

Uninstalling SANavigator

> **Note:** Before uninstalling SANavigator, the SANavigator Server needs to be ended. In the Windows Task Manager, select SANavServer.exe and end the process. Make sure that no other client is using the server prior to ending the process. You can also click **Server** -> **Exit** from the menu bar. This shuts down the client and the server (on the local machine) if no other clients are running.

To begin uninstalling, do the following:

1. Open a terminal session in the GUI.

2. From the /usr/ directory, do the following at the prompt:

   ```
   sh Uninstall_SANavigator
   ```

   or

   ```
   ./Uninstall_SANavigator
   ```

   > **Note:** Uninstall instructions assume that SANavigator was installed using the default selections.

3. Wait for the introduction window to open.

4. Follow the instructions presented by the Uninstaller.

You are presented with two choices:

- Partial uninstall

  SANavigator will be uninstalled, but all SAN files are retained.

- Full uninstall

  SANavigator will be uninstalled and all SAN files are deleted.

In order to retain access to your previous SAN files, be sure to reinstall SANavigator in the same location that the software was previously installed.

If you must reinstall in a new location, be sure to move your SAN files from the old install directory to the new directory.

For SANavigator versions 2.x, copy all the .xml, .log, and .pln files to the new location. The default locations for files are /opt/SANavigator2.x/Server/Data/SANs and /opt/SANavigator2.x/Server/Data/Planning. These files will be accessible when you use the Open command.

SANavigator Help

SANavigator help enables you to find subjects listed in the online table of contents or to search for specific keywords. The SANavigator documents are divided into three parts: HelpSet files, User Manual, and Reference Manual. All are listed in the table of contents and all are searched when you use the Find feature.

You can print the entire contents of the Help, User Manual, or Reference Manual from PDF files (SANavigatorHelp.pdf, SANavigatorUser.pdf and SANavigatorReference.pdf) in the \SANavigator2.1\Common\Help\PrintManuals\directory.

For detailed information on how to use any of the following SANavigator features, start SANavigator and open the online help. Help topics are grouped as follows:

- **Reference**

  The Physical Map

  Use the Physical Map to display your SAN topology, devices, and their connections.

  The Mini Map

  Use the Mini Map to view your entire SAN domain and to move within that view.

  The Data Path Map

  The Data Path Map allows you to display and change the active data paths in your SAN.

  Device List

  The Device List displays a list of all discovered devices and their properties.

  Event Log

  The Event Log displays SAN events.

- **SAN Map Legend**

  Device and Group Legends

  The legend identifies the icons used on the Physical and Data Path maps, as well as in the Planning mode.

- **Tasks**

  Configuring Your SAN for Best SANavigator Performance (trial feature)

  The configuration of your SAN can affect the functionality and performance of SANavigator.

  Compatibility with Other Applications

  SANavigator is designed to operate smoothly with other Enterprise applications and network monitoring programs. Because SANavigator has fully configurable SNMP trap listening and forwarding functions, it can act as a primary or secondary network manager.

Creating, Saving, and Opening SAN Files

Detailed information on managing files in SANavigator is available in Help.

Discovering Your SAN

SANavigator uses a unique process to discover devices on your SAN.

Monitoring Your SAN

SANavigator provides three methods of monitoring your SAN devices: Physical Map, Event Log, and Event Notification.

Monitoring the Performance of Your SAN (trial feature)

SANavigator provides animated, real-time performance information. You can set thresholds and be notified when they are exceeded.

Planning a New SAN (trial feature)

SANavigator provides the means to graphically plan and evaluate a new SAN.

Setting Up E-Mail Notification

Configure event notification so you can receive messages when events you want to know about occur.

Exporting Maps and Information

You can view SANavigator's Device List, Physical Map, or Event Log in other applications.

- **Glossary**

Many SAN-specific names and terms are described. See "Glossary" on page 112.

Starting SANavigator server and client

This section provides instructions for starting SANavigator in Windows and Linux operating systems.

Starting in Windows

To start SANavigator in Windows, do one of the following:

- Click **Start -> Programs -> SANavigator x.x -> SANavigator**.
- Double-click the SANavigator x.x desktop icon.

Starting in Linux

To start SANavigator in Linux, enter the following from the /usr directory:

```
sh SANavigator
```

or

```
./SANavigator
```

Initial discovery when client and server are on one computer

When you start SANavigator, the Open SAN dialog box is displayed. The **SANavigator Server** field contains the name of the local hardware server. The name **Local_SAN (# of Clients= 0)** is in the **SAN Name** field.

To perform initial discovery when the client and server are on the same computer:

1. Type the user ID and the password specified during the installation.
2. Click **OK**. SANavigator automatically conducts an out-of-band discovery on your local subnet and displays any SAN devices it finds.

Connecting to a new SANavigator server

To connect to a SANavigator server, open the SANavigator Server dialog and do the following:

1. From the **SAN** menu, do one of the following:
   - To view an existing discovered SAN on an existing server, click **Open**. The Open SAN dialog box is displayed. Go to step 4.
   - To define and view a new discovery process on a new server, click **New**. The New SAN dialog box is displayed. Go to step 2.
2. Click **New** to display the SANavigator Servers dialog box.
3. Click **Add** to display the **New Server** dialog box.
4. Type the IP address of the server in the **IP Address** field and click **OK**. The server name and IP address appear in the table.
5. Click **Close** in the SANavigator Servers dialog box.
6. The Open SAN or New SAN dialog box appears again. Do one of the following:
   - In the Open SAN dialog box, click the existing SAN file you want to open from the SAN Name dropdown list.
   - In the New SAN dialog box, type the new SAN name in the **SAN Name** field.
7. Type the user ID and password. Click **OK**.

   If you opened an existing SAN, the SAN is discovered and displayed. If you opted to define a new discovery process, the Discover Setup dialog box appears. See "Setting up discovery" for details about how to set up discovery.

Setting up discovery

To set up discovery, do the following:

1. If the Discover Setup dialog box is not open, click **Discover -> Setup**.
2. Click the **General** tab and verify that **Out-Of-Band** is selected.
3. Click the **Out-of-Band** tab.
4. Review entries in the Selected Subnets and Selected Individual Addresses tables. Click any entries you do not want to discover now, and move them back to the Available Addresses table by clicking the appropriate arrow button.
5. To add new addresses to the Available Addresses table, click **Add**; the Domain Information dialog box is displayed.
6. Type a description of the IP subnet where your SAN devices are located in the **Description** field.

7. Type the **IP Address** and **Subnet Mask** of a device (for example, a switch) on the SAN you want to discover.

8. Click **OK** to return to the Discover Setup dialog box.

9. In the Available Addresses table, click the address you entered and use the arrow button to move the address to the Selected Subnets table on the right.

10. Click **OK** to save the settings and to begin the discovery process.

Initial discovery when client and server are on different computers

To start initial discovery when the client and server are on different computers, do the following:

1. Start and run an initial discovery using a SANavigator server and client on the same computer, as described in "Initial discovery when client and server are on one computer" on page 90.

2. Verify that the SANavigator Server is running.

3. To start SANavigator client on another computer do the following:

   - For Windows:

     To start SANavigator client on another Windows computer, click **Start -> Programs -> SANavigator x.x -> SANavigator Client**.

   - For Linux:

     From the /usr directory enter:

     `sh SANavigator_Client`

     or

     `./SANavigator_Client`

4. When the Open SAN dialog box is displayed, follow the steps in "Connecting to a new SANavigator server" on page 90.

SANavigator main window

The SANavigator main window, shown in the following figure, is displayed when you start SANavigator. By using the drop-down menus on the top of the window, you issue commands to the SANavigator software. To see how each command works, click the menu, note the name of the command, and search for the command in the help.
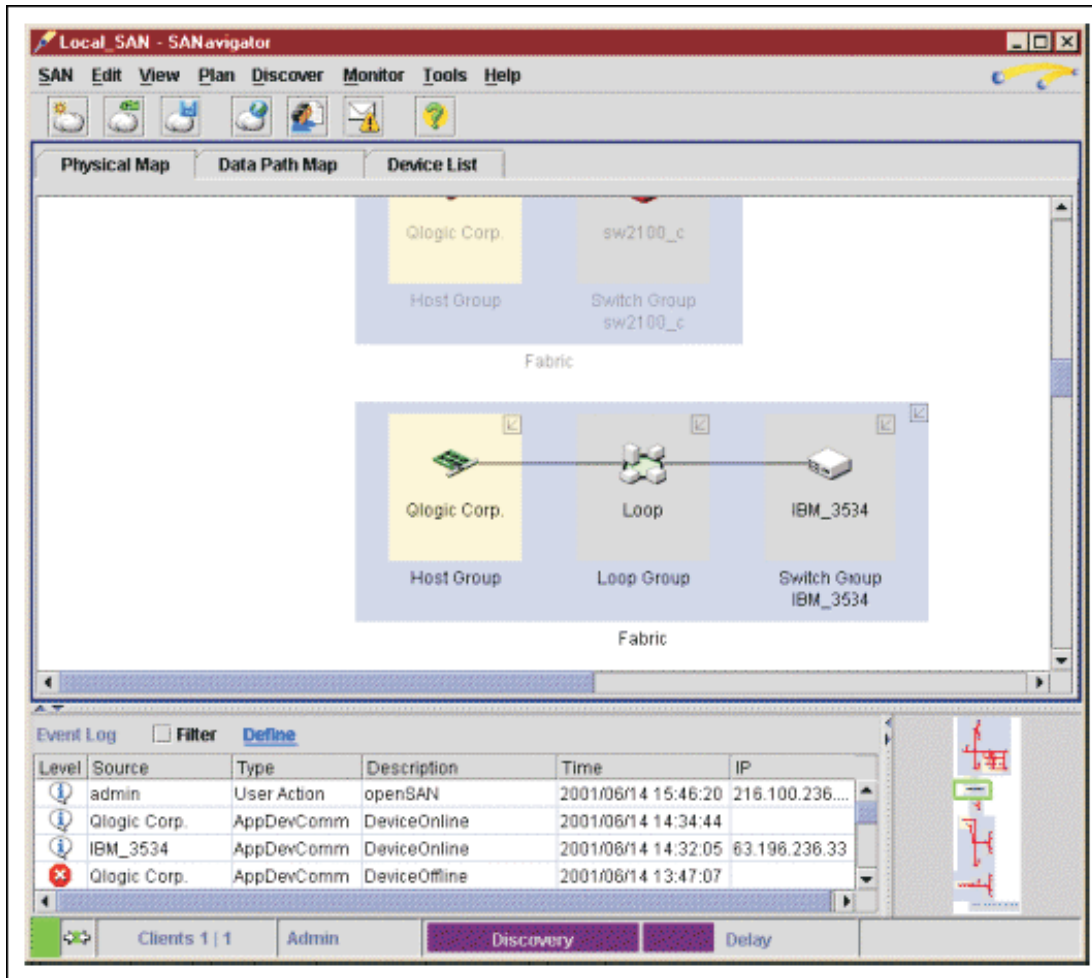
The desktop consists of five sections.

Physical Map

> The Physical Map displays your SAN topology, devices, and their connections. For more information, see "Physical Map" on page 100.

Mini Map

> Use the Mini Map to view your entire SAN domain and to move within that view. For more information, see "Mini Map" on page 103.

Event Log

> The Event Log displays SAN events. For more information, see "Event Log" on page 104.

Data Path Map

> The Data Path Map enables you to display and change the active data paths in your SAN. For more information, see SANavigator help.

Device List

> The Device List displays a list of all discovered devices and their properties. For more information, see "Device List" on page 106.

Working with SAN files

From the **SAN** menu, you can do the following:

- Create a new SAN
- Open an existing SAN
- Save a SAN
- Export a SAN
- Import a SAN

These tasks are described in the following sections.

Creating a new SAN

To create a new SAN, do the following:

1. Click **SAN -> New**. The New SAN dialog box appears.
2. Click one the two Start By options:
   - Discovering the SAN
   - Planning the SAN

   This selection determines whether you will work in Discover mode or Planning mode.

   Note: Planning mode is a trial feature.
3. Choose a local or specific remote server from the SANavigator Server list or click **New** to add or remove servers.
4. Type a name for your new SAN in the SAN Name dialog box.
5. Type your user ID and password.
6. If desired, select the **Save Password** check box to enable SANavigator to remember your password.
7. Click **OK**.

Opening an existing SAN

To open an existing SAN, do the following:

1. Click **SAN -> Open**. The Open SAN dialog box is displayed.
2. Choose a local or specific remote server from the SANavigator Server list, or click **New** to add or remove servers.
3. Select the SAN name from the SAN Name list.
4. Type your user ID and password.
5. If desired, select the **Save Password** check box to enable SANavigator to remember your password.
6. Click **OK**.

Saving a SAN

To save a planned SAN diagram, click **SAN -> Save**.

To save a SAN under another name, do the following:

1. Click **SAN -> Save As**. The Save As dialog box displays.

2. Type the new file name in the **SAN Name** field.

3. To save the file, click **OK**. Or, to cancel the action, click **Cancel**.

Exporting a SAN

This feature enables you to capture the current state of a SAN and, at a later time, "replay" the SAN in your SANavigator machine or in a remote system that has SANavigator installed. This is useful in providing a view of the SAN to allow for remote diagnosis of problems. The following items are exported when you click **SAN -> Export**.

- SAN files: These are XML files that define your SAN.

- Physical Map: The Physical Map is exported to a JPEG file.

- Device List: The Device List is exported to a tab-delimited text file.

- Performance Data (trial feature): This file contains the performance information that was gathered during the SAN monitoring.

All of these files are automatically zipped when you select the **Save to Disk** check box in the Export dialog box. A folder is generated that contains three files. See the following example:

san011107105249

    san011107105249.zip

    san011107105249.jpeg

    san011107105249.txt

All three files can also be emailed by selecting the Mail To dialog box. (You need to have configured your system for email.)

Importing a SAN

Click **SAN -> Import** to import a previously exported SAN into any SANavigator system. This enables you to see the exported SAN, including any problems that were present at the time of the capture.

In the Import dialog box, either type the SAN file name (for example, san011107105249.zip) or click **Browse** to search for the file.

The SAN is displayed with a time stamp, giving the date and time of capture in the background. At this point, discovery is disabled until you enable it. If this is the system from which the SAN was exported, the discovery detects any changes from the exported SAN to the current view of the SAN.

SANavigator server options

The SANavigator server provides two options: **Users** and **Properties**.

Users

Click **SAN -> SANavigator -> Users** to open the SANavigator Server Users dialog box, where you can add, delete, or change user information. In the **Add User** dialog, you can set access to any of the following levels of permission:

None
> User has no server access. Use this level to restrict access without deleting a user's account, or when a user only needs to receive email.

Browse

> User can view almost all information, but cannot make changes to or configure SAN devices.

Admin
> User has access to all SANavigator functions.

You can also determine whether a user receives email notifications of events by doing the following:

1. Select the **Enable** check box (located under the Email column).

2. Click **Filter** to set the parameters for email notification.

3. Click **Setup** to open the Event Notification Setup dialog box.

You enable all user management on a single dialog box. See SANavigator Server Users in the help file for specific instructions about adding, defining, and removing users.

Notes:

1. Two users cannot have the same ID.

2. Each user's email address and preferences for event notification are stored with the user's account.

3. All user actions are logged into either the SAN log file or the server log file.

4. You cannot delete all users. There must always be at least one user.

Properties

Click **SAN -> SANavigator -> Properties** to open the Server Properties dialog box. You can use the **Name** field to change the name of your server. The dialog box displays information about the server that the client is currently logged onto.

Server Properties

> **Name**
> > Name assigned by the user to the portion of the SANavigator program acting as a server. This property can be set by users with administrative privileges. This name need not correspond to any other names, including the host name.

> **IP Address**
> > Determined by the machine that the SANavigator server program is running on.

> **Subnet Mask**
> > Determined by the machine that the SANavigator server program is running on.

> **Java VM Version**
> > Version of the Java Runtime Environment that is currently running the SANavigator server that you are talking to.

> **Java VM Vendor**
> > Vendor of the Java Runtime Environment that is currently running the SANavigator server that you are talking to.

Java VM Name
    Name of the Java Runtime Environment that is currently running the
    SANavigator server that you are talking to.

OS Architecture
    The SANavigator server program tries to determine the hardware
    architecture.

OS Version
    The SANavigator server program tries to determine the operating
    system and its version.

Region The SANavigator server program determines the geographical region
    of your operating system.

Time Zone
    The SANavigator server program determines the world time zone of
    your server.

Free Memory
    Unused memory within the total memory.

Total Memory
    Total memory assigned to your Java Runtime Environment.

Exit Client Only

    Exits the client but leaves the server running on the local machine.

Exit

    This second Exit not only exits the client, but also shuts down the server (on
    the local machine) if no other clients are running.

Configuring your SAN environment

Two aspects of your SAN configuration can affect the functionality and performance
of SANavigator: LAN configuration and SNMP configuration.

LAN configuration and integration

SANavigator relies on LAN connectivity with the SAN devices to gather information
about the devices and connectivity of the SAN. LAN connectivity implies the
following:

- All switches, hubs, and bridges have been configured with valid and specific IP
  addresses.

- The devices are properly cabled and integrated into a functional LAN topology.

- The computer where SANavigator runs has access to the LAN and to the IP
  addresses of the SAN devices.

SNMP configuration

SNMP is a communications protocol used to remotely monitor, configure, and control
network systems. SANavigator acts as a network manager and generates requests and
processes responses from SAN devices. SANavigator also listens for event reports or
traps from SAN devices.

Subnet discovery

There are two methods of subnet discovery that you can use in your SAN
environment:

- Broadcast
- Sweep

The Broadcast method of discovery is the most efficient discovery method, and it is the default method. However, a network administrator can disable this method on the network router. If broadcasting has been disabled on a network, and SANavigator has been configured to block the broadcast method, no devices will be discovered.

The Sweep method of discovery enables SANavigator to broadcast a request to all the devices on a network simultaneously; this improves SNMP communication efficiency. When broadcasting is disabled, sending the request to each device on the network (sweeping) is the only method available to discover SAN devices across an entire subnet. However, sweeping an entire network can take half an hour or more. If broadcast has been disabled, the best method of discovery is to type the individual IP addresses of the SAN devices into the selected individual addresses area of the Configure Discovery dialog box. This method produces good results without unnecessarily waiting for responses from every IP address in the subnet, especially for IP addresses where no devices are present. However, there might be times when a full subnet sweep produces valuable diagnostic information about the configuration of a network or a device.

Trap configuration

In addition to the request–response cycle of communication, SAN devices can generate event reports or SNMP traps. Most network devices can be configured to send their traps to port 162 on one or two IP addresses. By default, SANavigator listens for SNMP traps on port 162 and lists the traps in the Event Log. To make traps visible in the SANavigator Event Log, configure the SAN devices to send their trap event notices to the IP address of the computer running SANavigator. If you want multiple network management applications to receive trap events, refer to the SANavigator help topic Compatibility with Other Applications.

Click **Monitor -> Trap Forwarding** to open the Trap Forwarding dialog box, where you can specify the IP addresses and ports of other computers to which you wish to forward SNMP traps received by SANavigator. If you select the **Enable Trap Forwarding** check box, all traps received by SANavigator are forwarded to the recipients listed in the Selected Recipients table.

Discovering devices with SANavigator

SANavigator is able to discover devices using out-of-band or in-band discovery processes, or both. Out-of-band discovery is required when the SAN configuration contains switches and managed hubs (a Fabric environment). In-band discovery is required when no switch or managed hub is present (that is, when the host bus adapter is connected to a FAStT Storage Server either directly or through an unmanaged hub).

In the Discover dialog box, you can select which of these two processes to use. To enhance the discovery of your SAN, it is suggested that you use both processes.

Out-of-band discovery

SANavigator uses an out-of-band process to discover SAN devices. During discovery, the SANavigator logo on the right side of the menu bar is active. If discovery is turned off, a red circle with a diagonal bar through it appears over the logo.

Familiarize yourself with the information in the help topic Configuring Your SAN before you proceed.

To discover devices on your SAN, use the Out-of-Band tab in the Discover Setup dialog box to select the TCP/IP subnets or individual IP addresses. When you connect to a server and set up discovery, SANavigator performs a discovery of devices on your SAN. At any time during a SANavigator session, you can turn the discovery feature off or back on by clicking **Discover -> Off** or **Discover -> On**, or by clicking the Discovery button.

SANavigator servers can run discovery on only one SAN at a time. If you turn discovery off and another client turns it on, discovery continues to run on the other client. If you turn discovery on, SANavigator issues a message to the other client that you are taking over the discovery process. You need to negotiate with other users about who should use discovery and when.

Note: If you delete an offline (red) device, turn discovery off before you save. When you turn discovery back on, the device reappears on the desktop.

In-band discovery

In-band discovery requires that the HBA SNIA API library be installed on your system. This library is available from the IBM Support Web site http://www.ibm.com/pc/support. When in-band discovery is enabled from the Discover Setup dialog box (see the following figure), the supported host bus adapters will be displayed in the Available HBAs panel. Select the HBA or HBAs that you want to discover using the in-band process.

Note: In-band discovery is only enabled on the system on which the HBA SNIA API library is installed and where the host bus adapter or adapters reside.
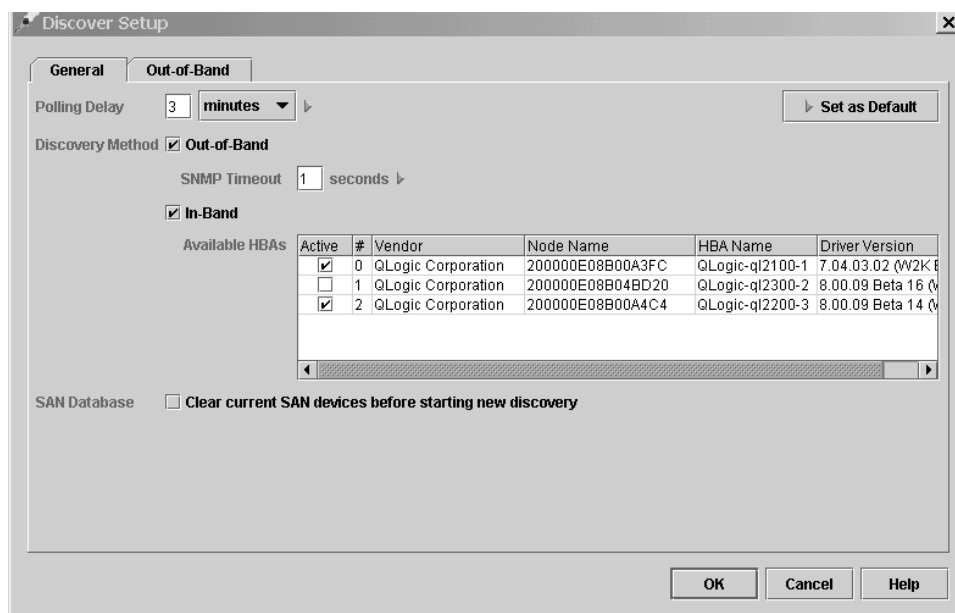
Discovery indicators

You can determine the discovery method by inspecting the diamonds that are adjacent to the device icons in the physical map. The following figure shows the diamond legend.

Tag	Out-of-band	In-Band	Tag	Out-of-band	In-Band
◈	Present	Not Present	◈	Present	Present
◈	Failed	Not Present	◈	Present	Failed
◈	Not Present	Present	◈	Failed	Present
◈	Not Present	Failed	◈	Failed	Failed

SAN database

The SAN database is updated continuously by the discovery engine. Thus, when you change your discovery method, the devices and links that were previously discovered are maintained.

For example, if you had in-band and out-of-band discovery enabled, and you subsequently disabled in-band discovery, all devices and connections that were in-band discovered would be shown in red. You can avoid this by selecting the **Clear Current SAN Devices** check box before starting a new discovery. However, be aware that this will cause any previous configurations to be reset. If you want to keep a copy of the original SAN, click **SAN -> Save As**.

Community strings

You can either specify custom community strings to communicate with SAN devices or let SANavigator use standard defaults. SNMP protocol enables you to set community strings for both read and write requests. For most SAN devices, the default string for read requests is public, and the default for write requests is private. SANavigator treats custom community strings as secure information, protecting it during entry and encrypting it for storage in the program.

If you have changed the SNMP community strings on your SAN devices, you need to use the Community Strings tab in the Domain Information dialog box to enter your custom strings. SANavigator supports one custom read and one custom write community string per individual IP address or subnet.

Polling timing

The polling rate is the delay between successive discovery processes or how long discovery waits for responses from the devices on your SAN. To change the polling rate, click the General tab in the Discover Setup dialog. The polling delay determines the responsiveness of the map in terms of displaying changes in your SAN. Short times (3-10 seconds) give an almost real-time indication of the SAN status. Extended periods reduce network load, but show changes only after each polling period.

If you have a large number of devices, you might want to extend the polling delay so the discovery and mapping processes are completed before another discovery is initiated. Heavy data loads might reduce the responsiveness of SAN devices. You can edit the SNMP time-out interval to provide more time for the devices to respond. (The time setting is for one retry only; SANavigator retries three times for each device.) If SANavigator receives an SNMP trap message, a discovery is initiated immediately.

Note: Short polling delays (less than 10 seconds) might tax the CPU resources, especially on slower processors and in larger SANs.

Monitoring the SAN environment

This section discusses the tools available in SANavigator for monitoring SAN devices:

- Physical Map
- Mini Map
- Event Log
- Device List
- Event Notification

Physical Map

The Physical Map, shown in the following figure, displays devices, their connections, and connection failures. SANavigator discovers devices, displays them on the Physical Map, and monitors communications with the devices. If communication is lost with any device, the device and its connections turn red. For instance, if a device is disconnected from the SAN, its icon turns red and its connections appear red until communications are reestablished with the device or the device is deleted from the map. If a fabric or group is collapsed to an icon and a device in the fabric or group is disconnected from the SAN, the icon appears red. If you click **Delete All** in the **Edit** menu of the desktop, all red devices are deleted.

Note: See "Physical Map" on page 153 for more detailed information about using the Physical Map.
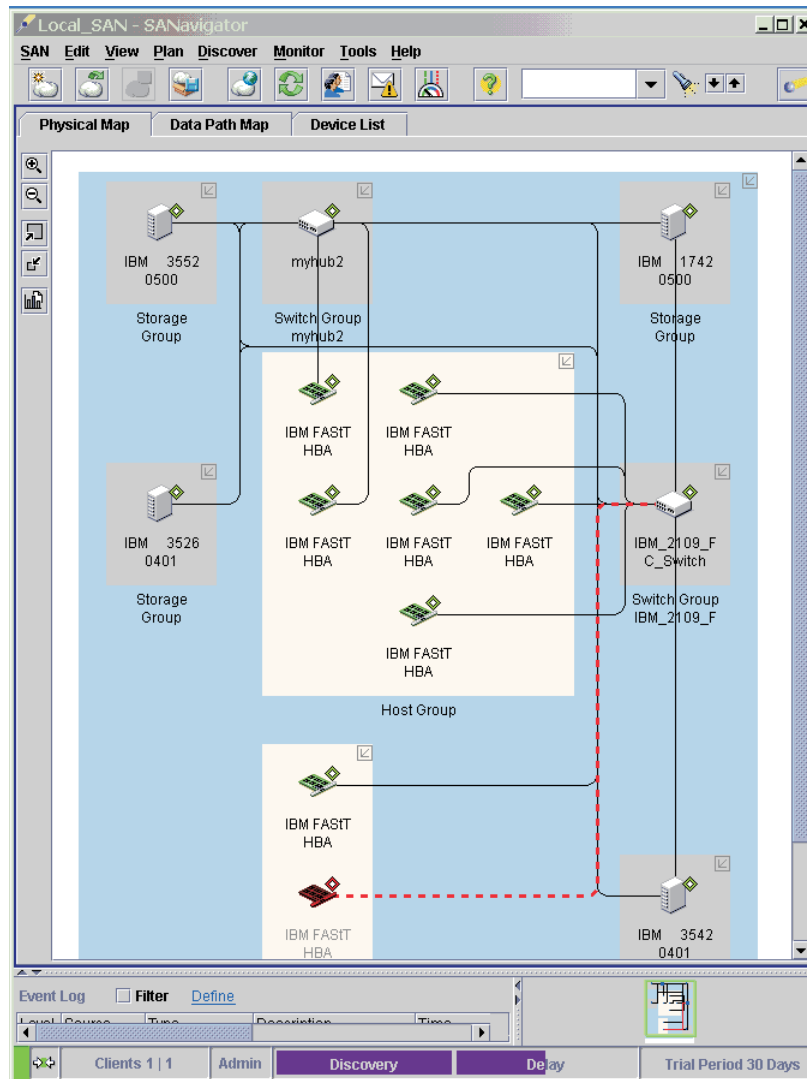
From the Physical map, you can do the following:

- Determine the source and destination of a connection through the Device Tip. The Device Tip, shown in the following figure, pops up when you place the cursor over the selected connection.

    Note: You can disable the Device Tip feature by clicking **View -> Device Tips** and unselecting the Device Tips check box.
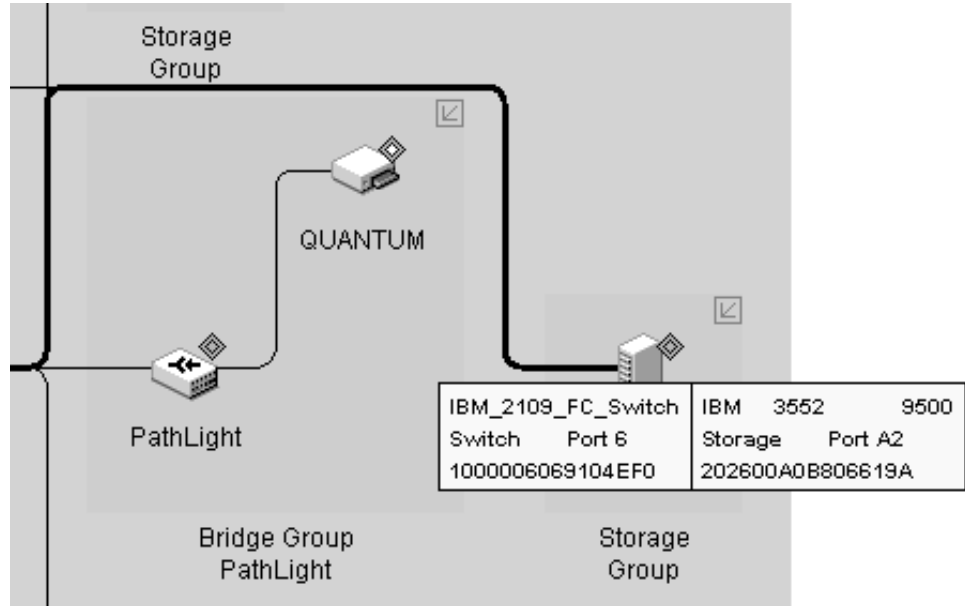
- Expand multi-port devices to show the port assignments. Right-click the device and select **Ports** from the pop-up menu to view the ports.
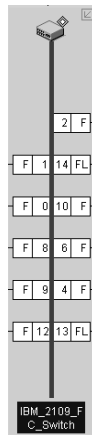
- Launch device-specific applications and utilities such as the IBM Storage Manager and IBM FAStT MSJ diagnostics. You can also go directly to the IBM Support Web site to access the latest information about IBM FAStT SAN devices, including firmware updates, drivers, and publications. You can also add other applications or tools through the Tools dialog box. Right-click the device and the following pop-up menu is displayed:

Click **Setup Tools...** to add or modify tools and applications.

Physical Map view buttons

On the upper left side bar of the Physical Map, there are five buttons that allow you to view the Physical Map in different formats.

Zoom Buttons
The two buttons with the magnifying glass icon allow you to change the scale of the topology. You can zoom in by clicking on the + magnifying glass button and zoom out by clicking on the - button. You can also scale you topology view on a percentage basis. Select **View→Zoom** in the Menu bar and a pop up menu will be displayed. Select the desired scaling factor. You can also invoke this menu by right-clicking anywhere outside of the Topology frame and selecting **Zoom** from the pop-up menu.
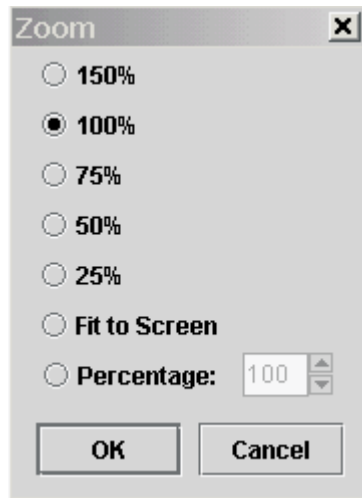
Expand/Collapse buttons
You can expand and collapse the topology view by clicking on these buttons. For each click of the Expand button the topology will expand from Fabric Only to Groups Only to All Devices and finally to All Ports. The Collapse button reverses this sequence. You can also select the View→Show in the Menu bar to expand/collapse the map.

Report Button
This last button allows you to generate a report of the Physical Map. See "Generating, viewing, and printing reports" on page 107 for more information.

Mini Map

Use the Mini Map to view your entire SAN at a glance and to navigate the more detailed map views. You can use the Mini Map with either the Physical or Data Path map views. This option can be especially helpful if you have many devices connected to your SAN.

The Mini Map appears in the lower right-hand corner of the SANavigator main window. When in the Performance mode (trial feature), the performance legend (shown in the following figure) is displayed on the left side of the Mini Map. The legend displays the percentage ranges indicated by the color of each dashed line in the Physical Map. When I/Os are active, the path of the data flow is displayed in accordance with the bandwidth utilization legend for that path.

Trial Feature

Legend   % Utilization
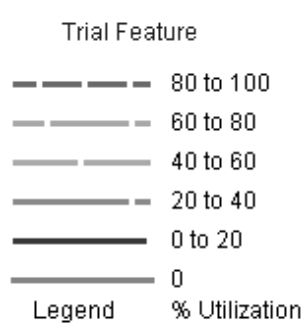
To facilitate the navigation of your SAN, the Mini Map displays switches as squares and storage devices as circles. Triangles are reserved for other devices, such as host bus adapters or routers. See the following figure.
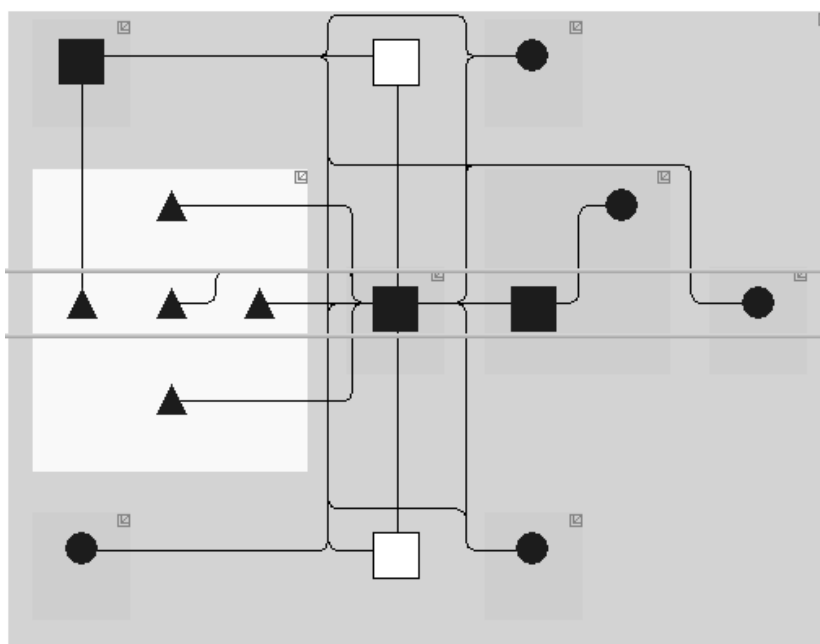
To move within the view of a map, do one of the following:

- Click inside the green-outlined box, which represents the boundaries of the map window, and drag the box to the area you wish to view.

- Click the area in the Mini Map that you wish to view and the green-outlined box will automatically move to that area.

To change the size of the Mini Map, do one of the following:

- Drag the adjoining dividers.

- Click the small triangles on the adjoining dividers.

Event Log

All configuration actions made by users are listed as events in the Event Log. The Event Log appears in the lower left of the SANavigator main window.

The Event Log lists SNMP trap events and SANavigator server and device events (online, offline, user action, client/server, or performance). The log lists three levels of events:

- Fatal

- Warning

- Information

You can sort the Event Log on any column by clicking on the column header.

You can filter the Event Log to include or exclude specific types and levels of events. Click the **Define** link to define the events you want to display.

You can locate in the Physical Map the device logged in the Event Log. Click the device in the log and it will be highlighted automatically on the Physical Map.

If you are experiencing problems with the server, examine the server log (\SANavigator2.1\Server\Data\SANs\server.log) for diagnostic information. Following is an example of a server log entry.

```
# Begin Logging - June 7, 2001 9:44:33 AM PDT

2 991932275597 3 5 2001/06/07 09:44:35 0 SANavigator Server Event
Distributor started

2 991932275607 3 5 2001/06/07 09:44:35 0 SANavigator Server 63 entries
loaded to the SNMP trap event table.

2 991932376372 4 0 2001/06/07 09:46:16 2 admin 216.100.236.149 save

2 991952458348 4 0 2001/06/07 15:20:58 2 admin 216.100.236.149 shutdown

# Server Shutdown initiated by: Default Admin-Thu Jun 07 15:21:03 PDT 2001

# Server Shutdown

# Server Shutdown
```

Note: The date and time need to be reasonably accurate on PCs where SANavigator is deployed. If the client and server time differ significantly, there might be problems displaying real-time performance data. Consult your computer's user manual to see how to set the time and date.

Clearing the Event Log

You can clear the event log by editing the file xxxx.log where xxxx is the name of the SAN you wish to clear the log for. This file is located in the folder or directory where SANavigator is installed (Server\Data\SANs).

CAUTION:
You will lose all Event Log information if you delete the content of this file. Make a backup copy of the log file for future reference.

Device List

The Device List displays a list of all discovered devices and their properties. To display the Device List, select the Device List tab in the upper portion of the main SANavigator display. A table appears with rows listing all devices and columns listing the following information for each device:

- Label
- System Name
- Device Type
- WW Name
- IP Address
- FC Address
- Vendor
- Model
- Serial Number
- Fabric Name
- Port Count
- Firmware
- Status
- Comments
- Text 1
- Text 2
- Text 3
- Text 4

In these last four columns, you can create additional properties, such as physical location, storage capacity, capital cost, and scheduled maintenance.

Editing properties

Editable properties can be edited directly within the device list by double-clicking the field. (A green triangle indicates that a field is editable.) The table is automatically updated with each discovery cycle.

Sorting properties

You can sort the list by clicking on the title bar of the desired column. Each click will cycle through the following sort options: Ascending, Descending, Discovery sequence. You can sort on multiple columns by selecting the desired columns with the Control key pressed.

Locating devices in the Physical Map

Right-click a device name in the Device List and the **Show in Topology** pop-up menu is displayed. Selecting this item will highlight the device in the Physical Map.

Event notification

SANavigator receives, monitors, and generates several types of events that it posts to the event log. To receive email when events occur, do the following:

1. Set up event notification to define the mail server, enter the reply to address, and set the frequency that email is sent to users.

2. Create a SANavigator server user for each of the email recipients and ensure their email addresses are correct.

3. Configure an event filter for each recipient so that they are notified only about the events of interest to them.

For more information, refer to the SANavigator Help.

Generating, viewing, and printing reports

SANavigator provides you with the capability to generate, view and print reports. Generated reports are saved on the SANavigator Server (server folder where SANavigator was installed). Exported reports are saved in the Client\Data folder where SANavigator was installed.

Generating reports

To generate a report select **Monitor**→**Reports**→**Generate** in the Menu bar. The Select Template dialog box is displayed. Select the information you want to include in the report. Click **OK**. SANavigator will begin generating the report. Depending on the size of the SAN, generating might take a few minutes.

Viewing a report

The Report Viewer is similar to the Java Help Viewer. The left frame displays a tree structure that you can use to navigate through reports.

In the Menu bar, select **Monitor**→**Reports**→**View**. The SANavigator Reports dialog box is displayed.

Select one of the following options to view a report:

- Report Type

  Reports are grouped according to their report type (for example, "Performance Data", "Plan Evaluation").

- User

  Reports are grouped according to the user who generated the report.

- Time

  Reports are grouped according to the time and date that the report was generated.

Exporting reports

To export reports, first select **Export** from the SAN menu. The Export dialog box will display a list of file types that can be exported along with their sizes.

Note: Report files will be zipped for convenient e-mail and disk transfer. The zip file name will be preceded with "rep", followed by the export's time stamp (for example, rep010904115344.zip). Report files will be in standard HTML format.

Next, perform the following steps to export reports:

1. From the Export To list, select one of the following options:
    - Disk

      Saves the exported files to the disk on ...\SANavigator2.x\Client\Data\

- E-mail

  Mails the exported files as an e-mail attachment directly from the application

- Database

  Not available when exporting reports

2. Select the **Reports** option, then click **Select Reports**. The Selects Reports dialog box is displayed.

   a. Select the desired reports. To select multiple files, make sure the folders are fully expanded and press CTRL while selecting the reports.

   b. Click **OK**.

3. On the Export dialog box, click **OK**. To export to more than one destination, click **Apply** after configuring each option to save the changes.

4. Click **OK** when you are finished.

Deleting a report

To delete a generated report, do the following:

1. Browse to the ...\SANavigator2.x\Client\Reports\ folder.

2. Select the files or folders you want to delete.

   Note: Images associated with a report will be stored in a folder that has the same name as the report.

3. Delete the files.

Printing a report

In the SANavigator Reports dialog box, click the **Show in Browser** button. In the Internet browser window, select **Print** from the File menu.

Note: Set up the printer to print in landscape format to ensure that all information fits on the page.

Device properties

Use the Device Properties dialog box to view and edit the properties of a device. You can change the device type when the device is not directly discovered. Devices that are not directly discovered are usually reported to SANavigator by other SAN devices (such as a switch). However, some discovered properties are editable. The vendor can be discovered, but it is always still editable.

CAUTION:
Changing the Vendor field of a device might disable the auto-launch of applications for that device.

Note: The vendor name in the Properties dialog box must match the vendor name in the Device Application command in order to launch applications.

To display device properties, right-click the device's icon in the Physical Map panel and click **Properties** in the pop-up menu or select the device and click **Edit -> Properties**. A dialog box appears with up to three tabs at the top: **Common**, **Adapter**, and **Port**.

Note: The Adapter and Port tabs are available only if In-Band discovery is performed; their properties cannot be edited.

Discovery troubleshooting guide

If the SANavigator tool is having difficulty discovering your SAN, or if you received an error message, there might be one of several problems. This section lists the most common problems and offers solutions for how to correct them. The list begins with the simplest problems and moves on to more complex ones.

- **Problem:** *Discovery is turned off.*

   Solution: Do one of the following:

— Click the Discover Button (shown in the following figure as Discovery Off).

— Click **Discover -> On** from the desktop window.

- **Problem:** *Discovery not enabled.*

  Solution: Do the following:

  1. Click **Discover -> Setup** from the desktop window.
  2. Click the **General** tab on the Discover Setup dialog box.
  3. Select the **Out-of-Band Discovery** check box or the **In-Band Discovery** check box, or both.
  4. Click **OK**.

- **Problem:** *HBAs are not active for In-Band Discovery.*

  Solution: Do the following:

  1. Click **Discover -> Setup** from the desktop window.
  2. Click the **General** tab on the Discover Setup dialog box.
  3. Select the **In-Band Discovery** check box.
  4. Click the **Active** column for each HBA you would like to discover.
  5. Click **OK**.

     Note: If you cannot set in-band discovery on, check to see whether the HBA API library has been installed. Click **Start -> Settings -> Control Panel -> Add/Remove Programs** and look for the Qlogic SAN/Device Management entry in the program list.

- **Problem:** *Server not found or server not available.*

  Solution: Verify that the server IP address is present and correct in the Out-of-band panel of the Discovery Set Up dialog box. All SAN devices should be on the same subnet as the server. If the server has multiple Network Interface Cards (NICs), then include their IP address in the Out-of-band panel.

  Note: Firewalls might prevent server discovery.

- **Problem:** *Switches not connected to LAN.*

  Solution: Check your physical cables and connectors.

- **Problem:** *Unable to detect tape devices attached to a SAN Data Gateway Router.*

  Solution: Verify that the SAN Data Gateway Router is connected to the network and that its IP address is set to the same subnet as your server.

- **Problem:** *No subnets or addresses selected.*

  Solution: Do the following:

  1. Click **Discover -> Setup** from the desktop window.
  2. Click the **Out-of-Band** tab on the Discover Setup dialog box.
  3. Click the subnet or individual address you would like to discover in the Available Addresses pane.
  4. Click the right arrow (>) to move your choice to the Selected Subnets pane, or to the Selected Individual Addresses pane.
  5. Click **OK**.

- **Problem:** *The wrong IP addresses are selected.*

Solution: Do the following:

1. Click **Discover -> Setup** from the desktop window.

2. Click the **Out-of-Band** tab on the Discover Setup dialog box.

3. Verify that the IP addresses in the Selected Subnets and Selected Individual Addresses panes are the correct current addresses for your SAN.

4. Click **OK**.

- **Problem:** *The wrong community strings are selected.*

   Solution: Do the following:

   1. Click **Discover -> Setup** from the desktop window.

   2. Click the **Out-of-Band** tab on the Discover Setup dialog box.

   3. Select an IP address.

   4. Click **Change**.

   5. Make your community strings selection.

   6. Click **OK**.

- **Problem:** *Broadcast request is blocked by routers.*

   Solution: Depending upon the information available about the required IP addresses, choose one of the following three solutions to this problem:

   — If you know the IP addresses and the addresses are not listed in the Available Addresses pane:

      1. Click **Discover -> Setup** from the desktop window.

      2. Click the **Out-of-Band** tab on the Discover Setup dialog box.

      3. Click **Add**.

      4. Type the required data in the dialog box.

      5. Click **OK**. Repeat as needed until all your addresses are available.

      6. Select the IP Addresses you want to discover in the Available Addresses pane.

      7. Click the right arrow (>) to move your choices to the Selected Individual Addresses pane.

      8. Click **OK**.

   — If you know the IP addresses and the addresses are listed in the Available Addresses pane:

      1. Click **Discover -> Setup** from the desktop window.

      2. Click the **Out-of-Band** tab on the Discover Setup dialog box.

      3. Select the IP Addresses you would like to discover in the Available Addresses pane.

      4. Click the right arrow (>) to move your choices to the Selected Individual Addresses pane.

      5. Click **OK**.

   — If you do not know the specific IP addresses:

      1. Click **Discover -> Setup** from the menu of the desktop window.

      2. Click the **Out-of-Band** tab on the Discover Setup dialog box.

      3. Click the **Method** column for the selected subnet in the Selected Subnets pane and choose **Sweep**.

      4. Click **OK**.

The sweep method significantly increases your discovery time.

- **Problem:** *Discovery time is excessive.*

  Solution 1: Do the following:

  1. Click **Discover -> Setup** from the desktop window.
  2. Click the **Out-of-Band** tab on the Discover Setup dialog box.
  3. Click the **Method** column in the Selected Subnets pane and choose **Broadcast**.
  4. Click **OK**.

  Solution 2: In most cases, decreasing the SNMP time-out will decrease the discovery time.

- **Problem:** *The server doesn't seem to be starting.*

  Action: Examine the server log (\SANavigator2.x\Server\Data\SANs\server.log) for diagnostic information.

Glossary

You will find the following terms in Help and in the online manuals.

Adapter
: A printed circuit assembly which transmits user data (I/Os) between the host system's internal bus and the external Fibre Channel link and vice versa. Also called an I/O adapter, host adapter, or FC adapter.

Arbitrated Loop FC-AL
: One of three existing Fibre Channel topologies, in which two to 126 ports are interconnected serially in a single loop circuit. Access to the FC-AL is controlled by an arbitration scheme. The FC-AL topology supports all classes of service and guarantees in-order delivery of FC frames when the originator and responder are on the same FC-AL. The disk array's default topology is arbitrated loop. An Arbitrated Loop is sometimes referred to as Stealth Mode.

Bridge A SAN device providing physical and transport conversion (for example, Fibre Channel to SCSI bridge).

Bridge group
: A bridge and the collection of devices connected to it. Bridge Groups are discovered by the SANavigator tool and displayed with a gray background on the Physical and Data Path Maps.

Broadcast
: A method of sending an SNMP request for information to all the devices on a subnet that uses a single special request. Because of its efficiency, the SANavigator tool sets its default method of discovery to broadcast. However, a network administrator might disable this method on the network router.

Command
: Any selection on a dialog box or elsewhere in the User Interface that causes the SANavigator tool to perform a task.

Community Strings
: The name of a community contained in each SNMP message. There are no standard mechanisms in SNMP for verifying that a message was sent by a member of the community, keeping the contents of a message private, or for determining if a message has been changed or replayed.

Device Type
: Identifier used to place devices in the Physical Map (i.e. switch, hub, storage, etc.).

Domain
The most significant byte in the N_Port Identifier for the FC device. It is not used in the FC-SCSI hardware path ID. It is required to be the same for all SCSI targets logically connected to an FC adapter.

E_Port See Port Codes.

F_Port See Port Codes.

Fabric Group
A collection of interconnected SAN devices discovered by the SANavigator tool and displayed with a blue background on the Physical and Data Path Maps.

Fibre Channel
Fibre Channel is a bi-directional, full-duplex, point-to-point, serial data channel structured for high performance capability. Physically, Fibre Channel interconnects devices, such as host systems and servers, FC hubs and disk arrays, through ports, called N_Ports, in one of three topologies: a point-to-point link, an arbitrated loop, or a cross point switched network, which is called a fabric. FC can interconnect two devices in a point-to-point topology, from two to 126 devices in an arbitrated loop. FC is a generalized transport mechanism that can transport any existing protocol, such as SCSI, in FC frames.

FC Address
Fibre Channel address.

Fibre Channel Protocol for SCSI (FCP)
FCP defines a high-level Fibre Channel mapping layer (FC-4) that uses lower-level Fibre Channel (FC-PH) services to transmit SCSI command, data, and status information between a SCSI initiator and a SCSI target across the FC link using FC frame and sequence formats.

HBA Host Bus Adapters. An interface between the Fibre Channel network and a workstation or server.

Host Group
The collection of HBAs and NASs in a fabric discovered by the SANavigator tool and displayed with a yellow background on the Physical and Data Path Maps.

Hub A repeater used to connect several nodes in a network. A hub is a concentration point for data and repeats data from one node to all other connected nodes.

In-band
Transmission of management protocol over the Fibre Channel transport.

IP address
Internet Protocol address.

Isolated Group
A collection of isolated devices not connected to the SAN but discovered by the SANavigator tool. The Isolated Group is displayed with a gray background near the bottom of the Physical and Data Path Maps.

Label A discovered or user entered property value that is displayed underneath each device in the Physical and Data Path Maps

Loop Address
The unique ID of a node in Fibre Channel loop topology sometimes referred to as a Loop ID.

Loop Group
> A collection of SAN devices that are interconnected serially in a single loop circuit. Loop Groups are discovered by the SANavigator tool and displayed with a gray background on the Physical and Data Path Maps.

Loop Port (FL_Port)
> See Port Codes.

Model The model identification assigned to a device by its manufacturer.

LUN SCSI Logical Unit Number.

N_Port
> A Node port. A Fibre Channel defined hardware entity that performs data communication over the Fibre Channel link. It is identifiable by a unique Worldwide Name. It can act as an originator or a responder.

Node A physical device that allows for the transmission of data within a network.

Out-of-band
> Transmission of management protocols outside of the Fibre Channel network, typically over Ethernet.

Performance Events
> Events related to thresholds set on SAN performance.

Polling delay
> The time in seconds between successive discovery processes during which Discovery is inactive.

Port The hardware entity that connects a device to a Fibre Channel topology. A device can contain one or more ports.

Port Codes
> The following table lists the port types and their descriptions:

> **Note:** For informational purposes only. Does not imply support.

Port Type	Description
E	An expansion port connecting two fabrics' switches (also used for McData ES-1000 B ports)
F	On a Fibre Channel switch, a port that supports an N_Port.
SL	SL_Ports allow you to divide a Fibre Channel Private Loop into multiple segments. Each segment can pass frames around as an independent loop and can connect through the fabric to other segments of the same loop.
TL	Each TL_Port connects to a private loop and allows connectivity between the private loop devices and "off loop" devices (devices not connected to that particular TL_Port).
FL	An N-Port or F-Port that supports arbitrated loop functions associated with arbitrated loop topology.
H	Indicates an attached device for a McData ES-1000

Private loop
> A freestanding Arbitrated Loop with no fabric attachment.

SAN Storage area network; a network linking servers or workstations to disk arrays, tape backup subsystems, and other devices, typically over Fibre Channel.

SCSI Small Computer Systems Interface. A parallel bus architecture and a protocol for transmitting blocks of data.

Segmented Loop Ports (SL_Port)
See Port Codes.

Server/Device Events
Events occurring on the Server or a designated Device that meet criteria set by the user.

SNMP Simple Network Management Protocol; a network management protocol designed to run over TCP/IP routed networks.

SNMP Trap Events
SNMP is based on a manager/agent model. SNMP includes a limited set of management commands and responses. The management system issues messages telling an agent to retrieve various object variables. The managed agent sends a Response message to the management system. That message is an event notification, called a trap, that identifies conditions, such as thresholds, that exceed a predetermined value.

SNMP Time-out
The maximum amount of time the SANavigator tool will wait for a device to respond to a request. The specified time applies to one retry only.

Sweep Method
A method of sending SNMP requests for information to all the devices on a subnet by sending the request to every device on the network. Sweeping an entire network can take a half an hour or more. If broadcast has been disabled, the recommended method is to enter the individual IP addresses of the SAN devices into the SANavigator tool. This method produces good results without unnecessarily using time to wait for responses from every IP address in the subnet, especially for IP addresses where no devices are present. There might, however, be times when a full subnet sweep will produce valuable diagnostic information about the network or a device's configuration.

Switch A Fibre Channel device providing full bandwidth per port and high-speed routing of data using link-level addressing.

Switch Group
A switch and the collection of devices connected to it that are not in other groups. Switch Groups are discovered by the SANavigator tool and displayed with a gray background on the Physical and Data Path Maps.

System Name
Device Name assigned by the vendor's third-party software.

Topology
The physical or logical arrangement of devices on a network. The three Fibre Channel topologies are fabric, arbitrated loop, and point-to-point. The disk array's default topology is arbitrated loop.

Translated Loop Port (TL_Ports)
See Port Types.

Trap Recipient
Receiver of a forwarded SNMP trap. Specifically, a trap receiver is defined by an IP address and port to which traps will be sent. Presumably, the actual recipient is a software application running at the IP address and listening to the port.

User Action Events
Actions taken by the user (such as changes in the SAN, changed settings, and so on). Each such action is considered a User Action Event.

Wordwide Name (WW Name)
A registered, unique 64-bit identifier assigned to nodes and ports.

Vendor
Property value used by the SANavigator tool to launch third-party software. Vendor property might be discovered, but will always remain editable.

Zoning
Provided by fabric switches or hubs, a function that allows segmentation of nodes by address, name, or physical port.

Appendix A. PD hints — RAID controller errors in the Windows NT event log

You should be referred to this appendix from a PD map or indication. If this is not the case, refer to Chapter 2, "Problem determination starting points" on page 3.

After you have read the relevant information in this appendix, return to "RAID Controller Passive PD map" on page 11.

This appendix presents general guidelines that explain the errors can appear in an event log and what actions to perform when these errors occur.

Note: If you have a system running on Windows NT 4.0, the driver is listed as SYMarray. If you have a system running on Windows 2000, the driver is listed as RDACFLTR.

Common error conditions

- **Getting a series of SYMarray event ID 11s in the Windows NT event log**

  Open and review the event log. A series of event ID 11s generally indicates a number of bus resets and might be caused by a bad host bus adapter or a bad cable.

- **Getting a series of SYMarray event ID 11s and 18s in the Windows NT event log**

  Open and review the event log. A series of event ID 11s generally indicates LIPs (Loop resets). This generally indicates a bad fibre path. It could be an indication of a problem with a GBIC, an MIA, or an adapter.

  Event ID 18s indicate that RDAC failed a controller path. The fault will most likely be a component in the fibre path, rather than the controller.

- **Getting a series of SYMarray event ID 15s in the Windows NT event log**

  This error is undocumented. A series of event ID 15s indicates that the link is down. The problem is generally within the Fibre path.

Event log details

In addition to reviewing the SYMplicity Storage Manager log, you may choose to review the Windows NT event log, which is viewed in a GUI environment (see the following figure). To open the event log, click **Start -> Programs -> Administrative Tools -> Event Viewer**.

Date	Time	Source	Category	Event	User
2/22/99	4:35:25 AM	symarray	None	11	N/A
2/21/99	11:34:35 PM	symarray	None	11	N/A
2/18/99	12:47:45 AM	SNMP	None	1001	N/A

Table 5 on page 118 lists the most common, but not necessarily the only, event IDs encountered in a SYMarray (RDAC) event.

Table 5. Common SYMarray (RDAC) event IDs

Event	Microsoft Label Identifier	Description
9	IO_ERR_TIMEOUT	The device %s did not respond within timeout period.
11	IO_ERR_CONTROLLER_ERROR	Driver detected controller failure.
16	ERR_INVALID_REQUEST	The request is incorrectly formatted for%1.
18	IO_LAYERED_FAILURE	Driver beneath this layer failed.
389	STATUS_IO_DEVICE_ERROR	The I/O device reported an I/O error.

Event ID 18 is a special case. SYMarray uses event ID 18 to designate a failed controller path. (The controller on the physical path is the failed controller.) All LEDs on the controller are usually lit when a failure occurs. This does not necessarily mean that the controller is defective, but rather that a component along the path to the controller is generating errors. Possible problem components include the host adapter, fibre cable, GBIC, hub, and so on.

In a multi-node cluster with multiple event ID 18s, the earliest log entry most likely initiated the original controller failure. The event ID 18s on other nodes were most likely responses to the original failure and typically contain an SRB status of (0x0a - SCSI Selection Timeout). Check the system date and time stamp for synchronization to validate which entry occurred first. To review an entry in the Event Viewer, perform the following steps:

1. Double-click the entry you wish to review.

2. Select the **Words** radio button to convert the bottom text from bytes to words.
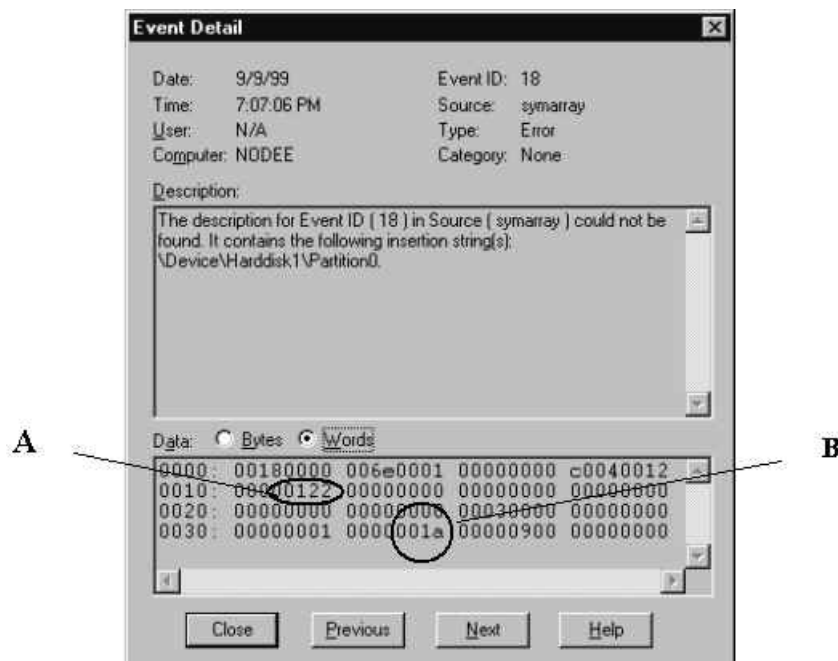
A. The last 4 digits (2 bytes) in this field indicate the unique error value. In this example, the error value shown indicates a Controller Failover Event.

B. For Event ID 18, this offset represents the SCSI operation that was attempted when the failover event took place.

Table 6. Unique Error Value - Offset 0x0010

Unique Error Value - Offset 0x0010			
Value	**Meaning**	**Value**	**Meaning**
100	Media Error (check condition)	110	Device Not Ready (check condition)
101	Hardware Error (check condition)	111	No Sense (check condition)
102	Recovered Error (check condition)	112	Unrecognized Sense Key
103	Default - Controller Error	113	Error being returned to system which would otherwise not be logged
105	Command Aborted or Timed Out	114	SCSI Release Configuration Error, Multiple paths to the same controller
106	Phase Sequence Error	115	SCSI Reserve Configuration Error, Multiple paths to the same controller
107	Request Flushed	116	The driver has discovered more paths to a controller than are supported (four are supported)
108	Parity Error or Unexpected Bus Free	117	The driver has discovered devices with the same WWN but different LUN numbers
109	SCSI Bus Error Status (busy, queue full, and so on)	122	Controller Failover Event (alternate controller/path failed)
10a	Bus Reset	123	A path to a multipath controller has failed
10e	Aborted Command (check condition)	124	A controller failover has failed
10f	Illegal Request (check condition)	125	A Read/Write error has been returned to the system

The following example is a recovered drive timeout error on drive 2, 1.
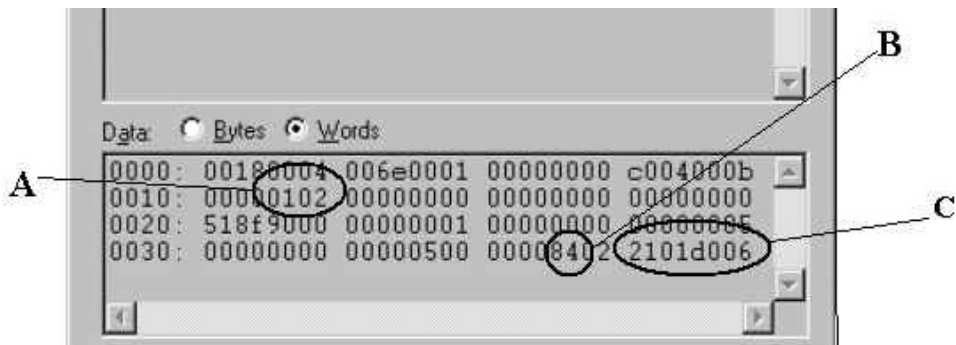
A. This error indicates (according to the error codes listed in Table 6) a recovered error.

B. This bit indicates validity of the following word. A number 8 means field C is a valid sense key. A number other than 8 means that field C is not valid and should be disregarded.

C. This word represents the FRU code, SCSI sense key, ASC and ASCQ.

ffkkaaqq –			
ff = FRU code	kk = SCSI sense key	aa = ASC	qq = ASCQ

Sense Key table

The following table lists Sense Key values and descriptions.

Table 7. Sense Key table

SENSE KEY	DESCRIPTION
0x00	No Sense
0x01	Recovered Error
0x02	Not Ready
0x03	Medium Error
0x04	Hardware Error
0x05	Illegal Request
0x06	Unit Attention
0x07	Data Protect (Not Used)
0x08	Blank Check (Not used)
0x09	Vendor Specific (Not used)
0x0A	Copy Aborted (Not used)
0x0B	Aborted Command
0x0C	Equal (Not used)
0x0D	Volume Overflow (Not used)
0x0E	Miscompare
0x0F	Reserved (Not used)

ASC/ASCQ table

This section lists the Additional Sense Codes (ASC) and Additional Sense Code Qualifier (ASCQ) values returned by the array controller in the sense data. SCSI-2 defined codes are used when possible. Array-specific error codes are used when necessary, and are assigned SCSI-2 vendor-unique codes 80 through FFH. More detailed sense key information can be obtained from the array controller command descriptions or the SCSI-2 standard.

Codes defined by SCSI-2 and the array vendor-specific codes are shown in Table 8. The sense keys most likely to be returned for each error are also listed in the table.

Table 8. ASC/ASCQ values

ASC	ASCQ	Sense Key	Description
00	00	0	No Additional Sense Information The controller has no sense data available for the requesting host and addressed logical unit combination.

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
04	01	2	Logical Unit is in the Process of Becoming Ready The controller is executing its initialization functions on the addressed logical unit. This includes drive spinup and validation of the drive and logical unit configuration information.
04	02	2	Logical Unit Not Ready, Initializing Command Required The controller is configured to wait for a Start Stop Unit command before spinning up the drives, but the command has not yet been received.
04	04	2	Logical Unit Not Ready, Format In Progress The controller previously received a Format Unit command from an initiator, and is in the process of executing that command.
04	81	2	Storage Module Firmware Incompatible - Manual Code Synchronization Required
04	A1	2	Quiescence Is In Progress or Has Been Achieved
0C	00	4	Unrecovered Write Error Data could not be written to media due to an unrecoverable RAM, battery, or drive error.
0C	00	6	Caching Disabled Data caching has been disabled due to loss of mirroring capability or low battery capacity.
0C	01	1	Write Error Recovered with Auto Reallocation The controller recovered a write operation to a drive and no further action is required by the host. Auto reallocation might not have been used, but this is the only standard ASC/ASCQ that tells the initiator that no further actions are required by the driver.
0C	80	4, (6)	Unrecovered Write Error Due to Non-Volatile Cache Failure The subsystem Non-Volatile cache memory recovery mechanisms failed after a power cycle or reset. This is possibly due to some combination of battery failure, alternate controller failure, or a foreign controller. User data might have been lost.
0C	81	4, (6)	Deferred Unrecoverable Error Due to Memory Failure Recovery from a Data Cache error was unsuccessful. User data might have been lost.
11	00	3	Unrecovered Read Error An unrecovered read operation to a drive occurred and the controller has no redundancy to recover the error (RAID 0, degraded RAID 1, degraded mode RAID 3, or degraded RAID 5).
11	8A	6	Miscorrected Data Error - Due to Failed Drive Read A media error has occurred on a read operation during a reconfiguration operation. User data for the LBA indicated has been lost.

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
18	02	1	Recovered Data - Data Auto Reallocated The controller recovered a read operation to a drive and no further action is required by the host. Auto reallocation might not have been used, but this is the only standard ASC/ASCQ that tells the initiator that no further actions are required by the driver.
1A	00	5	Parameter List Length Error A command was received by the controller that contained a parameter list and the list length in the CDB was less than the length necessary to transfer the data for the command.
20	00	5	Invalid Command Operation Code The controller received a command from the initiator that it does not support.
21	00	5	Logical Block Address Out of Range The controller received a command that requested an operation at a logical block address beyond the capacity of the logical unit. This error could be in response to a request with an illegal starting address or a request that started at a valid logical block address and the number of blocks requested extended beyond the logical unit capacity.
24	00	5	Invalid Field in CDB The controller received a command from the initiator with an unsupported value in one of the fields in the command block.
25	00	5	Logical Unit Not Supported The addressed logical unit is currently unconfigured. An Add LUN operation in the Logical Array Mode Page must be executed to define the logical unit before it is accessible.
26	00	5	Invalid Field in Parameter List The controller received a command with a parameter list that contained an error. Typical errors that return this code are unsupported mode pages, attempts to change an unchangeable mode parameter, or attempts to set a changeable mode parameter to an unsupported value.
28	00	6	Not Ready to Ready Transition The controller has completed its initialization operations on the logical unit and it is now ready for access.
29	00	6	Power On, Reset, or Bus Device Reset Occurred The controller has detected one of the above conditions.
29	04	6	Device Internal Reset The controller has reset itself due to an internal error condition.
29	81	(6)	Default Configuration has been Created The controller has completed the process of creating a default logical unit. There is now an accessible logical unit that did not exist previously. The host should execute its device scan to find the new logical unit.
29	82	6	Controller Firmware Changed Through Auto Code Synchronization The controller firmware has been changed through the Auto Code Synchronization (ACS) process.

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
2A	01	6	Mode Parameters Changed The controller received a request from another initiator to change the mode parameters for the addressed logical unit. This error notifies the current initiator that the change occurred. This error might also be reported in the event that Mode Select parameters changed as a result of a cache synchronization error during the processing of the most recent Mode Select request.
2A	02	6	Log Parameters Changed The controller received a request from another initiator to change the log parameters for the addressed logical unit. This error notifies the current initiator that the change occurred. This error is returned when a Log Select command is issued to clear the AEN log entries.
2F	00	6	Commands Cleared by Another Initiator The controller received a Clear Queue message from another initiator. This error is to notify the current initiator that the controller cleared the current initiators commands if it had any outstanding.
31	01	1, 4	Format Command Failed A Format Unit command issued to a drive returned an unrecoverable error.
32	00	4	Out of Alternates A Re-assign Blocks command to a drive failed.
3F	01	(6)	Drive micro-code changed
3F	0E	6	Reported LUNs data has changed Previous LUN data reported using a Report LUNs command has changed (due to LUN creation or deletion or controller hot-swap)

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
3F	8N	(6)	Drive No Longer Usable The controller has set a drive to a state that prohibits use of the drive. The value of N in the ASCQ indicates the reason why the drive cannot be used. 0 - The controller set the drive state to "Failed - Write failure" 1 - Not used 2 - The controller set the drive state to "Failed" because it was unable to make the drive usable after replacement. A format or reconstruction error occurred. 3 - Not used 4 - Not used 5 - The controller set the drive state to "Failed - No response" 6 - The controller set the drive state to "Failed - Format failure" 7 - The controller set the drive state to "User failed via Mode Select" 8 - Not used 9 - The controller set the drive state to "Wrong drive removed/replaced" A - Not used B - The controller set the drive state to "Drive capacity < minimum" C - The controller set the drive state to "Drive has wrong block size" D - The controller set the drive state to "Failed - Controller storage failure" E - Drive failed due to reconstruction failure at Start of Day (SOD)
3F	98	(6)	Drive Marked Offline Due to Internal Recovery Procedure An error has occurred during interrupted write processing causing the LUN to transition to the Dead state. Drives in the drive group that did not experience the read error will transition to the Offline state (0x0B) and log this error.
3F	BD	(6)	The controller has detected a drive with Mode Select parameters that are not recommended or which could not be changed. Currently this indicates the QErr bit is set incorrectly on the drive specified in the FRU field of the Request Sense data.
3F	C3	(6)	The controller had detected a failed drive side channel specified in the FRU Qualifier field.
3F	C7	(6)	Non-media Component Failure The controller has detected the failure of a subsystem component other than a disk or controller. The FRU codes and qualifiers indicate the faulty component.
3F	C8	(6)	AC Power Fail The Uninterruptible Power Source has indicated that ac power is no longer present and the UPS has switched to standby power.

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
3F	C9	(6)	Standby Power Depletion Imminent The UPS has indicated that its standby power source is nearing depletion. The host should take actions to stop IO activity to the controller.
3F	CA	(6)	Standby Power Source Not at Full Capability The UPS has indicated that its standby power source is not at full capacity.
3F	CB	(6)	AC Power Has Been Restored The UPS has indicated that ac power is now being used to supply power to the controller.
3F	D0	(6)	Write Back Cache Battery Has Been Discharged The controllers battery management has indicated that the cache battery has been discharged.
3F	D1	(6)	Write Back Cache Battery Charge Has Completed The controllers battery management has indicated that the cache battery is operational.
3F	D8	(6)	Cache Battery Life Expiration The cache battery has reached the specified expiration age.
3F	D9	(6)	Cache Battery Life Expiration Warning The cache battery is within the specified number of weeks of failing.
3F	E0	(6)	Logical Unit Failure The controller has placed the logical unit in a Dead state. User data, parity, or both can no longer be maintained to ensure availability. The most likely cause is the failure of a single drive in non-redundant configurations or a second drive in a configuration protected by one drive. The data on the logical unit is no longer accessible.
3F	EB	(6)	LUN marked Dead due to Media Error Failure during SOD An error has occurred during interrupted write processing causing the LUN to transition to the Dead state.

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
40	NN	4, (6)	Diagnostic Failure on Component NN (0x80 - 0xFF)
			The controller has detected the failure of an internal controller component. This failure might have been detected during operation as well as during an on-board diagnostic routine. The values of NN supported in this release of the software are as follows:
			80 - Processor RAM
			81 - RAID Buffer
			82 - NVSRAM
			83 - RAID Parity Assist (RPA) chip or cache holdup battery
			84 - Battery Backed NVSRAM or Clock Failure
			91 - Diagnostic Self Test failed non-data transfer components test
			92 - Diagnostic Self Test failed data transfer components test
			93 - Diagnostic Self Test failed drive Read/Write Buffer data turnaround test
			94 - Diagnostic Self Test failed drive Inquiry access test
			95 - Diagnostic Self Test failed drive Read/Write data turnaround test
			96 - Diagnostic Self Test failed drive Self Test
43	00	4	Message Error
			The controller attempted to send a message to the host, but the host responded with a Reject message.
44	00	4, B	Internal Target Failure
			The controller has detected a hardware or software condition that does not allow the requested command to be completed. If the sense key is 0x04 indicating a hardware failure, the controller has detected what it believes is a fatal hardware or software failure and it is unlikely that a retry would be successful. If the sense key is 0x0B indicating an aborted command, the controller has detected what it believes is a temporary software failure that is likely to be recovered if retried.
45	00	1, 4	Selection Time-out on a Destination Bus
			A drive did not respond to selection within a selection time-out period.
47	00	1, B	SCSI Parity Error
			The controller detected a parity error on the host SCSI bus or one of the drive SCSI buses.
48	00	1, B	Initiator Detected Error Message Received
			The controller received an Initiator Detected Error Message from the host during the operation.
49	00	B	Invalid Message Error
			The controller received a message from the host that is not supported or was out of context when received.

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
49	80	B	Drive Reported Reservation Conflict A drive returned a status of reservation conflict.
4B	00	1, 4	Data Phase Error The controller encountered an error while transferring data to or from the initiator or to or from one of the drives.
4E	00	B	Overlapped Commands Attempted The controller received a tagged command while it had an untagged command pending from the same initiator or it received an untagged command while it had one or more tagged commands pending from the same initiator.
5D	80	6	Drive Reported PFA (Predicted Failure Analysis) Condition
80	02	1, 4	Bad ASC code detected by Error/Event Logger
80	03	4	Error occurred during data transfer from SRM host.
84	00	4, 5	Operation Not Allowed With the Logical Unit in its Current State The requested command or Mode Select operation is not allowed with the logical unit in the state indicated in byte 76 of the sense data. Examples would be an attempt to read or write a dead logical unit or an attempt to verify or repair parity on a degraded logical unit.
84	06	4	LUN Awaiting Format A mode select has been done to create a LUN but the LUN has not been formatted.
85	01	4	Drive IO Request Aborted IO Issued to Failed or Missing drive due to recently failed removed drive. This error can occur as a result of IOs in progress at the time of a failed or removed drive.
87	00	4	Microcode Download Error The controller detected an error while downloading microcode and storing it in non-volatile memory.
87	08	4	Incompatible Board Type For The Code Downloaded
87	0C	6	Download failed due to UTM LUN number conflict
87	0E	6	Controller Configuration Definition Inconsistent with Alternate Controller
88	0A	(6)	Subsystem Monitor NVSRAM values configured incorrectly
8A	00	5	Illegal Command for Drive Access The initiator attempted to pass a command through to a drive that is not allowed. The command could have been sent in pass-thru mode or by attempting to download drive microcode.
8A	01	5	Illegal Command for the Current RAID Level The controller received a command that cannot be executed on the logical unit due to its RAID level configuration. Examples are parity verify or repair operations on a RAID 0 logical unit.

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
8A	10	5	Illegal Request- Controller Unable to Perform Reconfiguration as Requested The user requested a legal reconfiguration but the controller is unable to execute the request due to resource limitations.
8B	02	B, (6)	Quiescence Is In Progress or Has Been Achieved
8B	03	B	Quiescence Could Not Be Achieved Within the Quiescence Timeout Period
8B	04	5	Quiescence Is Not Allowed
8E	01	E, (6)	A Parity/Data Mismatch was Detected The controller detected inconsistent parity/data during a parity verification.
91	00	5	General Mode Select Error An error was encountered while processing a Mode Select command.
91	03	5	Illegal Operation for Current Drive State A drive operation was requested through a Mode Select that cannot be executed due to the state of the drive. An example would be a Delete Drive when the drive is part of a LUN.
91	09	5	Illegal Operation with Multiple SubLUNs Defined An operation was requested that cannot be executed when multiple SubLUNs are defined on the drive.
91	33	5	Illegal Operation for Controller State The requested Mode Select operation could not be completed due to the current state of the controller.
91	36	5	Command Lock Violation The controller received a Write Buffer Download Microcode, Send Diagnostic, or Mode Select command, but only one such command is allowed at a time and there was another such command active.
91	3B	6	Improper LUN Definition for Auto-Volume Transfer mode - AVT is disabled. Controller will operate in normal redundant controller mode without performing Auto-Volume transfers.
91	50	5	Illegal Operation For Drive Group State An operation was requested that cannot be executed due to the current state of the Drive Group.
91	51	5	Illegal Reconfiguration Request - Legacy Constraint Command could not be completed due to Legacy configuration or definition constraints.
91	53	5	Illegal Reconfiguration Request - System Resource Constraint Command could not be completed due to resource limitations of the controller.
94	01	5	Invalid Request Due to Current Logical Unit Ownership
95	01	4	Extended Drive Insertion/Removal Signal The controller has detected the drive insertion/removal signal permanently active.

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
95	02	(6)	Controller Removal/Replacement Detected or Alternate Controller Released from Reset The controller detected the activation of the signal or signals used to indicate that the alternate controller has been removed or replaced.
98	01	(6)	The controller has determined that there are multiple sub-enclosures with the same ID value selected.
98	02	(6)	Sub-enclosure with redundant ESMs specifying different Tray IDs
98	03	(6)	Sub-enclosure ESMs have different firmware levels
A0	00	(6)	Write Back Caching Could Not Be Enabled The controller could not perform write-back caching due to a battery failure or discharge, Two Minute Warning signal from the UPS, or an ICON failure.
A1	00	(6)	Write Back Caching Could Not Be Enabled - RDAC Cache Size Mismatch The controller could not perform write back caching due to the cache sizes of the two controllers in the RDAC pair not matching.
A4	00	(6)	Global Hot Spare Size Insufficient for All Drives in Subsystem. A defined Global Hot Spare is not large enough to cover all of the drives present in the subsystem. Failure of a drive larger than the Global Hot Spare will not be covered by the Global Hot Spare drive.
A6	00	(6)	Recovered processor memory failure The controller has detected and corrected a recoverable error in processor memory.
A7	00	(6)	Recovered data buffer memory error The controller has detected and corrected a recoverable error in the data buffer memory. Sense bytes 34-36 will contain the count of errors encountered and recovered.
C0	00	4, (6)	The Inter-controller Communications Have Failed The controller has detected the failure of the communications link between redundant controllers.
D0	06	4	Drive IO Time-out The controller destination IO timer expired while waiting for a drive command to complete.
D1	0A	4	Drive Reported Busy Status A drive returned a busy status in response to a command.
E0	XX	4	Destination Channel Error XX = 00 through 07 indicates the Sense Key returned by the drive after a check condition status XX = 10 indicates that a bus level error occurred

Table 8. ASC/ASCQ values (continued)

ASC	ASCQ	Sense Key	Description
E0	XX	6	Fibre Channel Destination Channel Error
			XX = 20 indicates redundant path is not available to devices
			XX = 21 indicates destination drive channels are connected to each other
			Sense Byte 26 will contain the Tray ID.
			Sense Byte 27 will contain the Channel ID.

FRU code table

A nonzero value in the FRU code byte identifies a field-replaceable unit that has failed or a group of field-replaceable modules that includes one or more failed devices. For some Additional Sense Codes, the FRU code must be used to determine where the error occurred. For example, the Additional Sense Code for SCSI bus parity error is returned for a parity error detected on either the host bus or one of the drive buses. In this case, the FRU field must be evaluated to determine whether the error occurred on the host channel or a drive channel.

Because of the large number of replaceable units possible in an array, a single byte is not sufficient to report a unique identifier for each individual field-replaceable unit. To provide meaningful information that will decrease field troubleshooting and problem resolution time, FRUs have been grouped. The defined FRU groups and their descriptions are listed in the following table.

Table 9. FRU codes

FRU code	Title	Description
0x01	Host Channel Group	A FRU group consisting of the host SCSI bus, its SCSI interface chip, and all initiators and other targets connected to the bus.
0x02	Controller Drive Interface Group	A FRU group consisting of the SCSI interface chips on the controller that connect to the drive buses.
0x03	Controller Buffer Group	A FRU group consisting of the controller logic used to implement the on-board data buffer.
0x04	Controller Array ASIC Group	A FRU group consisting of the ASICs on the controller associated with the array functions.
0x05	Controller Other Group	A FRU group consisting of all controller-related hardware not associated with another group.
0x06	Subsystem Group	A FRU group consisting of subsystem components that are monitored by the array controller, such as power supplies, fans, thermal sensors, and ac power monitors. Additional information about the specific failure within this FRU group can be obtained from the additional FRU bytes field of the array sense.
0x07	Subsystem Configuration Group	A FRU group consisting of subsystem components that are configurable by the user, on which the array controller will display information (such as faults).

Table 9. FRU codes (continued)

FRU code	Title	Description
0x08	Sub-enclosure Group	A FRU group consisting of the attached enclosure devices. This group includes the power supplies, environmental monitor, and other subsystem components in the sub-enclosure.
0x09-0x0F	Reserved	
0x10-0xFF	Drive Groups	A FRU group consisting of a drive (embedded controller, drive electronics, and Head Disk Assembly), its power supply, and the SCSI cable that connects it to the controller; or supporting sub-enclosure environmental electronics. The FRU code designates the channel ID in the most significant nibble and the SCSI ID of the drive in the least significant nibble. **Note:** Channel ID 0 is not used because a failure of drive ID 0 on this channel would cause an FRU code of 0x00, which the SCSI-2 standard defines as no specific unit has been identified to have failed or that the data is not available.

Appendix B. PD hints — Common path/single path configurations

You should be referred to this appendix from a PD map or indication. If this is not the case, refer to Chapter 2, "Problem determination starting points" on page 3.

After you have read the relevant information in this appendix, return to "Common Path PD map 1" on page 22.

In the following figure, the HBA, HBA-to-concentrator cable, and the port used by this cable are on the common path to all storage. The other cables and ports to the controllers are on their own paths so that a failure on them does not affect the others. This configuration is referred to as single path.
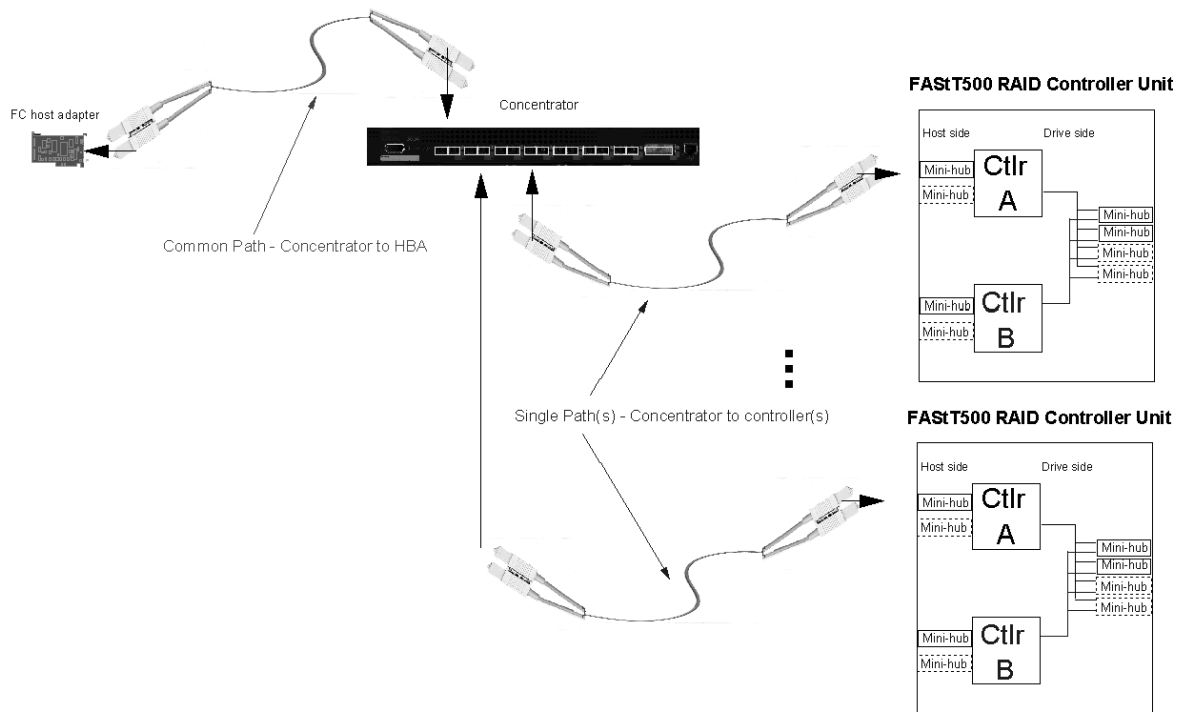
Appendix C. PD hints — Configuration types

You should be referred to this appendix from a PD map or indication. If this is not the case, refer to Chapter 2, "Problem determination starting points" on page 3.

After you have read the relevant information in this appendix, return to the "Configuration Type PD map" on page 10.

To simplify a complicated configuration so that it can be debugged readily, reduce the configuration to subsets that can be used to build the larger configuration. This process yields two basic configurations. (The type of RAID controller is not material; FAStT500 is shown in the following examples.)

Type 1 configuration
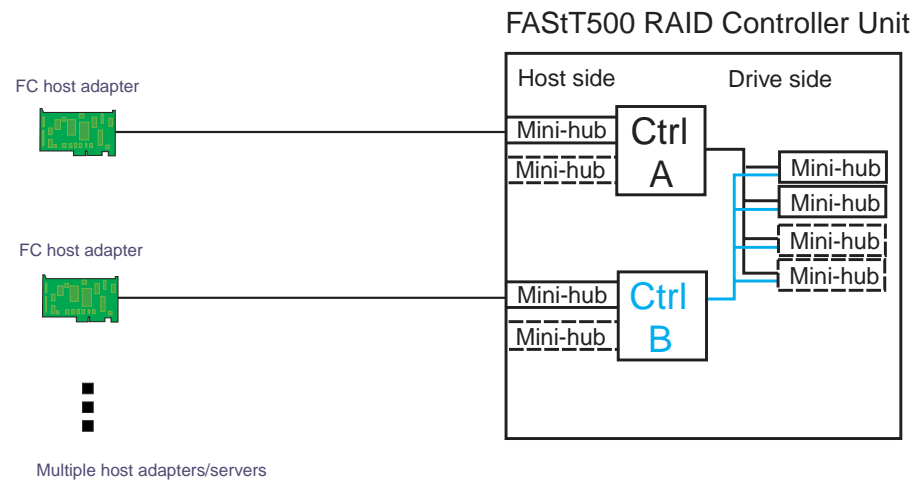
The identifying features of a type 1 configuration are:

- Host adapters are connected directly to mini hubs of Controller A and B, with one or more host adapters per system

- Multiple servers can be connected, but without system-to-system failover (no MSCS)

- Uses some type of isolation mechanism (such as partitions) between server resources

Type 2 configuration

The type 2 configuration can occur with or without hubs and switches, as shown in the following two figures.
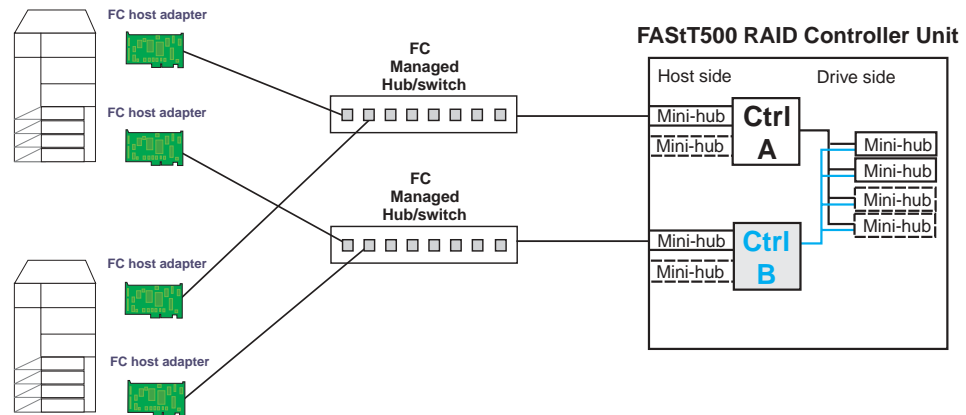
The identifying features of a type 2 configuration are:

- Multiple host adapters are connected for full redundancy across systems having failover support such as MSCS

- Host adapters are connected either directly to mini hubs or through managed hubs or switches (2 GBIC ports per mini hub are possible)

- A redundant path to mini hubs can be separated using optional mini hubs, as shown in the following figure in red (vs. the green path)
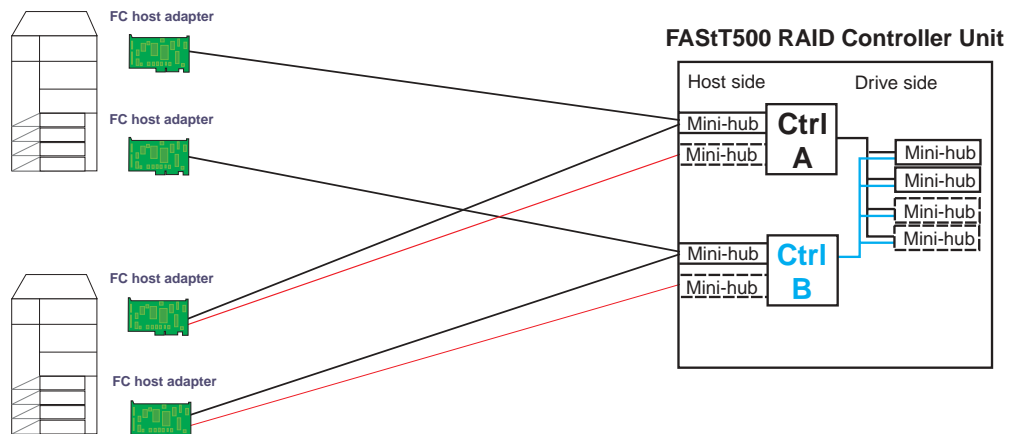
Diagnostics and examples

In a type 1 configuration there are no externally managed hubs or switches to aid in debugging. The diagnostic tools available are FAStT MSJ (from the host adapter end), the `sendEcho` command (from the RAID controller end), and SANavigator (with in-band management). If you intend to diagnose a failed path while using the alternate path for production, be sure that you are familiar with the tools and the loop connections so that the correct portion is being exercised and you do not unplug anything in the active path.

For a type 2 configuration, use the features of the switches and managed hubs and the capability of MSCS to isolate resources from the bad or marginal path before beginning debug activities. Switches and managed hubs allow a view of log information that shows what problems have been occurring, as well as diagnostics that can be initiated from these managed elements. Also, a type 2 configuration has the capability to have more than one RAID controller unit behind a switch or managed hub. In the diagnostic maps, the switches and managed hubs are referred to generically as *concentrators*. The following figure shows a type 2 configuration with multiple controller units.
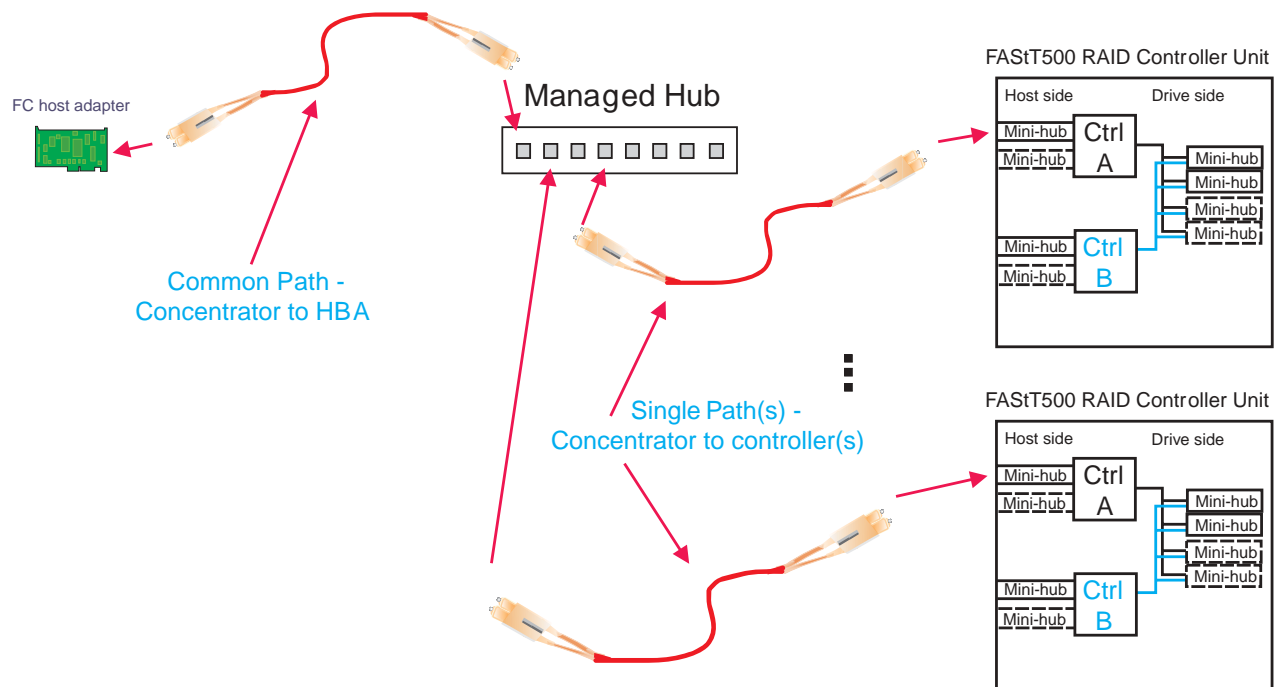
You can also use SANavigator to identify and isolate Fibre Path and device problems. SANavigator discovery for a configuration without concentrators requires that the HBA API Library be installed on the server where SANavigator is installed and in which the HBAs are located. This is referred to as in-band management.

For configurations with concentrators, the concentrator (a switch, hub, or router) must be connected to the same sub-network (through Ethernet) as the server in order for SANavigator to discover the devices. This is referred to as out-of-band management.

Both in-band and out-of-band management can be enabled for a particular SAN configuration. It is strongly suggested that you enable both management methods.

Debugging example sequence

An example sequence for debugging a type 2 MSCS configuration is shown in the following sequence of figures.

Multiple server pairs can be attached to the switches (using zoning or partitioning for pair isolation) or combinations of type 1 and type 2 configurations. Break the larger configuration into its smaller subelements and work with each piece separately. In this way you can remove the good path and leave only the bad path, as shown in the following sequence.

1. One controller is passive. In this example, controller B is passive.
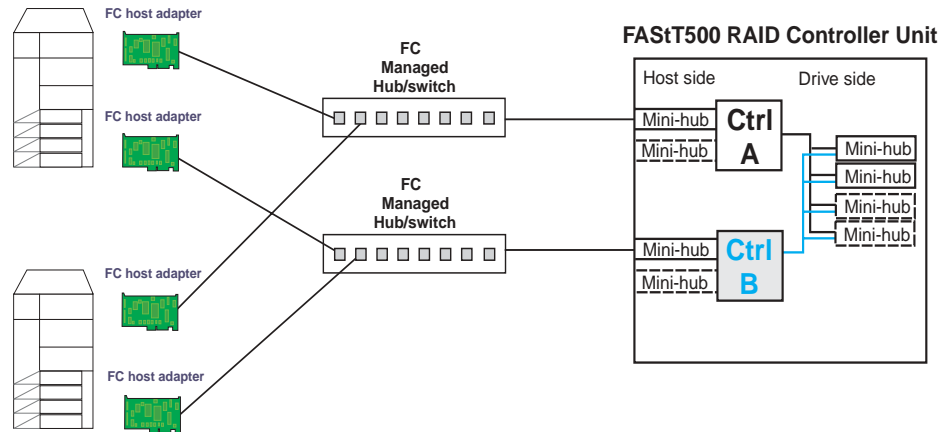
2. All I/O is flowing through controller A. This yields the following diagram for debugging.
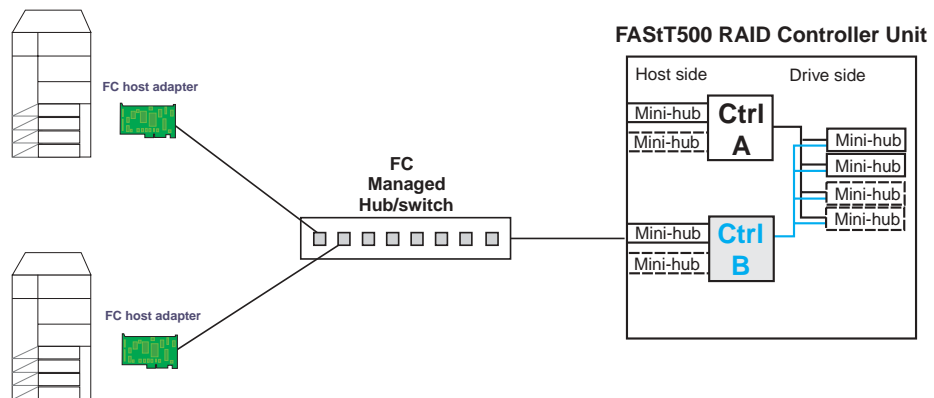
3. To see more clearly what is involved, redraw the configuration showing the path elements in the loop, as in the following figure.

FAStT500 RAID Controller Unit
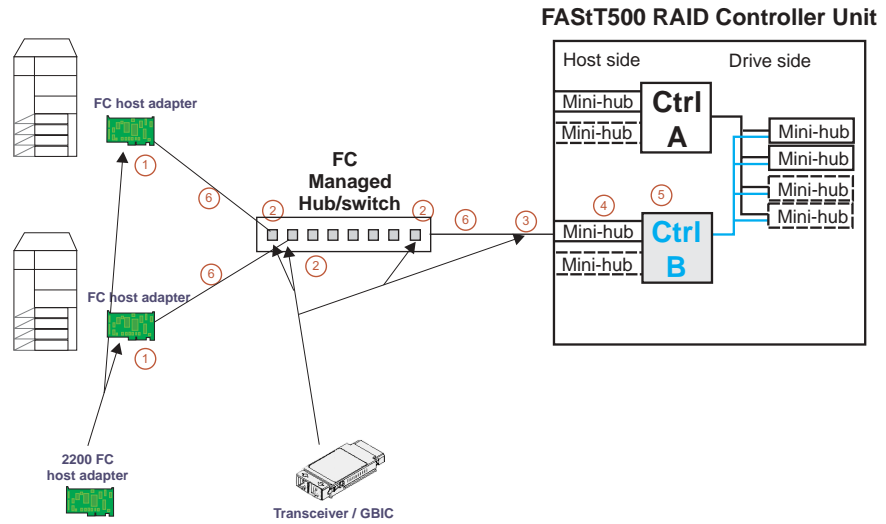
Elements of the paths:

1. Host adapter with optical transceiver
2. Optical transceiver in managed hub or GBIC in switch
3. GBIC in controller mini hub
4. Mini hub
5. RAID controller
6. Optical cables

Appendix D. PD hints — Passive RAID controller

You should be referred to this appendix from a PD map or indication. If this is not the case, refer to Chapter 2, "Problem determination starting points" on page 3.

After you have read the relevant information in this appendix, return to "RAID Controller Passive PD map" on page 11.

Use the SM client to view the controller properties of the passive controller, which appears as a dimmed icon.

Right-click the dimmed controller icon and click **Properties**.
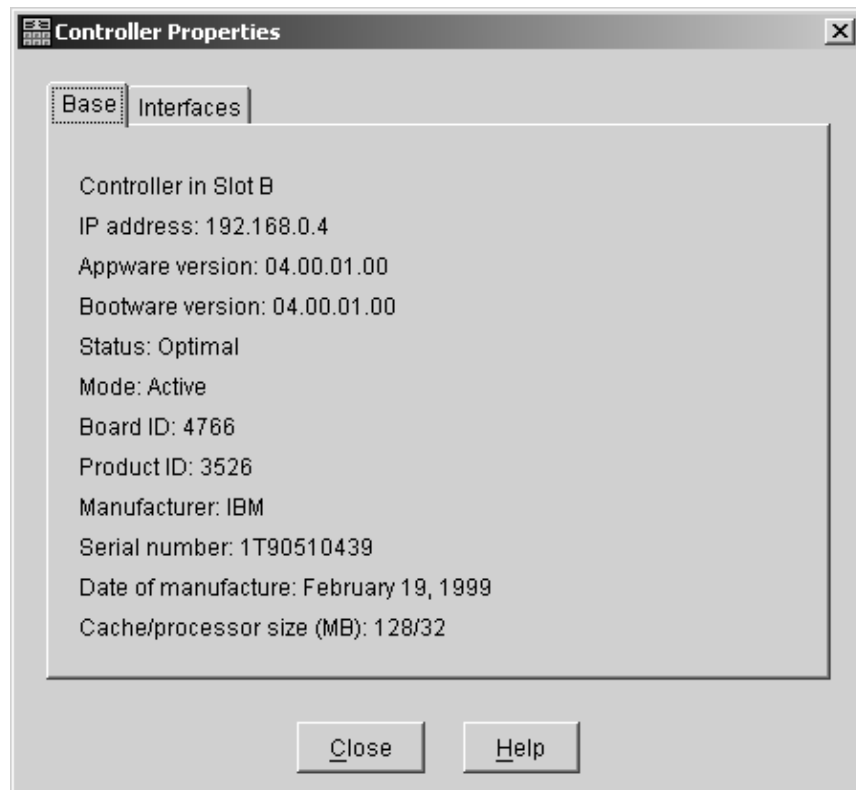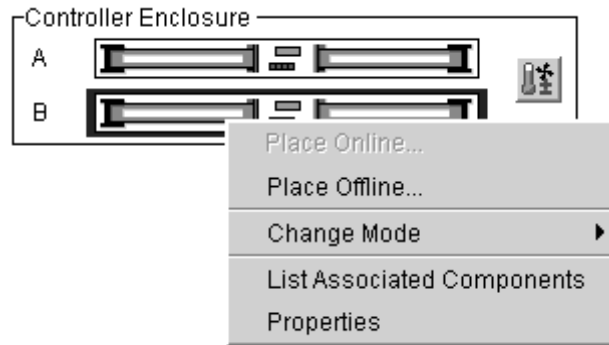
If the Controller Properties view of the dimmed controller icon does not include a message about it being cached, then the controller is passive. Return to the PD map at the page that referred you here ("RAID Controller Passive PD map" on page 11) and continue.

If the Controller Properties information cannot be retrieved, then call IBM Support.

Perform the following steps when you encounter a passive controller and want to understand the cause:

1. Check the controller LEDs to verify that a controller is passive and to see which controller is passive.

2. Look on the system event viewer of the server to find the SYMarray event ID 18. When you find it, write down the date, time, and SRB status. (The SRB status is found in offset x3A in the Windows NT event log. For an example of offset x3A, see the fourth row, third column of the figure on page 118.)

3. If multiple servers are involved, repeat step 2 for each server.

4. Look for the first event ID 18 found in step 2. The SRB status provides information as to why the failure occurred but is valid only if the high order bit is on (8x, 9x, Ax).

5. Check the history of the event log looking for QL2200/QL2100 events. These entries will give further clues as to whether the fibre loop was stable or not.

   - SRB statuses of 0x0d, 0x0e, and 0x0f point to an unstable loop. (To find the value, discard the high order "valid" bit. For example, 8d yields an SRB status of 0d.)

   - QL2200/2100 events of 80110000, 80120000 indicate an unstable loop.

6. If an unstable loop is suspected, diagnose the loop using the fibre path PD aids (see "Fibre Path PD map 1" on page 18).

7. If the diagnosis in step 6 does not reveal the problem, then the adapter and the controller might be the cause. If you determine that the adapter and controller caused the problem, then reset all fibre components on the path and retest.

8. If fibre cabling can be rearranged, swap the adapter cabling so that the adapter communicating to controller A is now connected to controller B (and vice-versa).

   Note: *Do not* do this in a system that is still being used for business. It is useful for bring-up debug.

9. When the problem is resolved, set the controller back to active and rebalance logical drives.

10. If the problem occurred as the result of an I/O condition, then rerun and determine whether the failure reoccurs.

Note: If the failure still occurs, then you need to perform further analysis, including the use of the serial port to look at loop statuses. The previous steps do not include consideration of switches or managed hubs. If these are included, then see "Hub/Switch PD map 1" on page 15 for helpful tools.

Appendix E. PD hints — Performing sendEcho tests

You should arrive at this appendix from a PD map or indication. If this is not the case, refer to Chapter 2, "Problem determination starting points" on page 3.

After you have read the relevant information in this appendix, return to "Single Path Fail PD map 1" on page 20.

The 3526 controllers use MIA copper-to-optical converters, while the 3542, 3552, and 1742 controllers use GBICs. There are times when these devices, and their corresponding cable mediums, need to be tested to insure that they are functioning properly.

Note: Running the loopback test for a short period of time might not catch intermittent problems. It might be necessary to run the test in a continuous loop for at least several minutes to track down intermittent problems.

Setting up for a loopback test

This section describes how to set up for a loopback test.

Loopback test for MIA or mini hub testing

1. Remove the fiber-optic cable from the controller MIA or mini hub.

2. Depending on whether you are working with a 3526, 3552, or 1742 controller, do one of the following:

   a. For a Type 3526 RAID controller, install a wrap plug to the MIA on controller A.

Failed path of read/write buffer test

3526 Controller Unit

Ctrl A

Install wrap plug to MIA on controller A
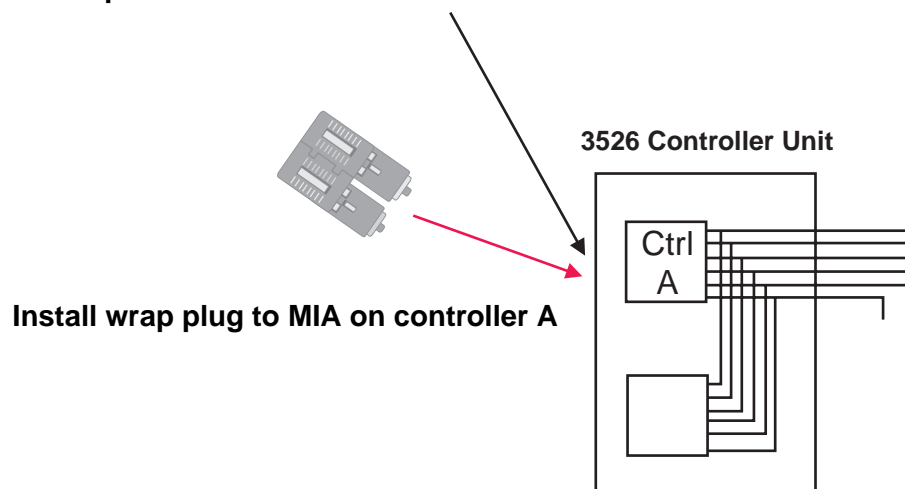
   b. For a Type 3552 or 1742 controller, install a wrap plug to the GBIC in the mini hub on controller A.
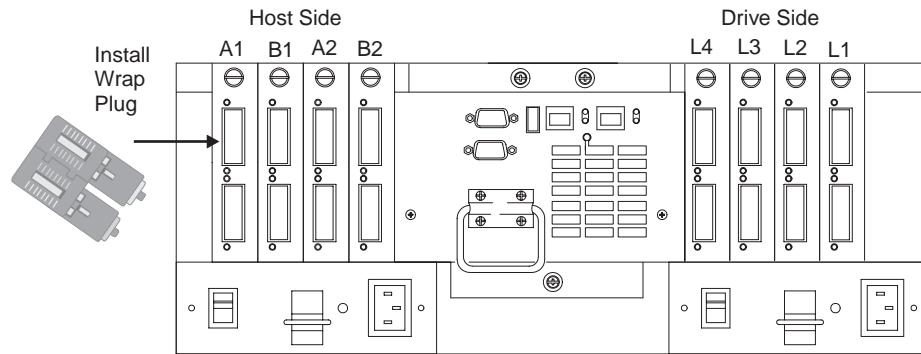
3. Go to the appropriate Loopback Test section (either "Running the loopback test on a 3526 RAID controller" or "Running the loopback test on a FAStT200, FAStT500, or FAStT700 RAID controller" on page 145).

Loopback test for optical cable testing

1. Detach the remote end of the optical cable from its destination.

2. Plug the female-to-female converter connector from your kit onto the remote end of the optical cable.

3. Insert the wrap plug from your kit into the female-to-female converter.

Plug wrap to cable
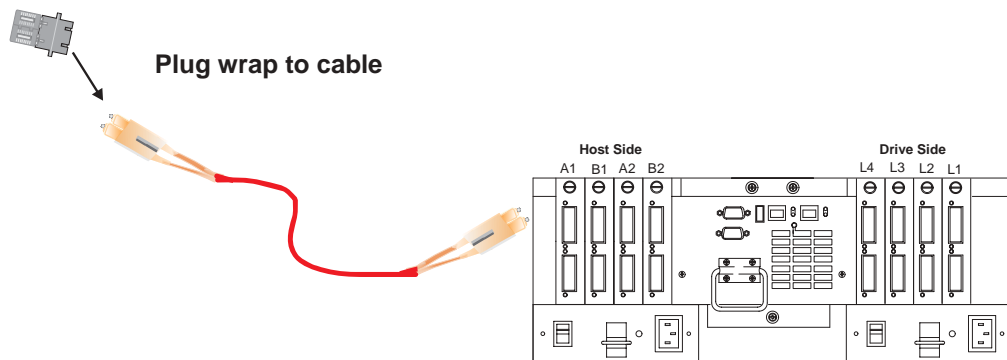
4. Go to the appropriate loopback test section (either "Running the loopback test on a 3526 RAID controller" or "Running the loopback test on a FAStT200, FAStT500, or FAStT700 RAID controller" on page 145).

Running the loopback test on a 3526 RAID controller

1. In the controller shell, type the following: `fc 5`

2. From the output, write down the AL_PA (Port_ID) for this controller.

3. Type the command `isp sendEcho,<AL_PA>,<# of iterations>`

   It is recommended that you use **50 000** for `# of iterations`. A value of **-1** will run for an infinite number of iterations. Message output to the controller shell is generated for every 10 000 frames sent.

4. Type the command `stopEcho` when tests are complete.

Running the loopback test on a FAStT200, FAStT500, or FAStT700 RAID controller

1. In the controller shell, type the following command: `fcAll`
2. From the output, write down the AL_PA (Port_ID) for the channel to be tested.
3. Type the command `fcChip=X` where X=the chip number for the loop to be tested.
4. Type the command `isp sendEcho,<AL_PA>,<# of iterations>`

   It is recommended that you use **50 000** for `# of iterations`. A value of **-1** will run for an infinite number of iterations. Message output to the controller shell is generated for every 10 000 frames sent.
5. Type the command `stopEcho` when tests are complete.

If the test is successful, then you will receive the following message:

`Echo accept (count n)`

If you receive the following message:

`Echo timeout interrupt: interrupt ... end echo test`

or if you receive nonzero values after entering the command `isp sendEcho`, then there is still a problem. Continue with the "Single Path Fail PD map 1" on page 20.

Appendix F. PD hints — Tool hints

You should be referred to this appendix from a PD map or indication. If this is not the case, refer back to Chapter 2, "Problem determination starting points" on page 3.

This appendix contains hints in the following PD areas:

- "Determining the configuration"
- "Boot-up delay" on page 149
- "Controller units and drive enclosures" on page 151
- "SANavigator discovery and monitoring behavior" on page 153
- "Event Log behavior" on page 157
- "Controller diagnostics" on page 165
- "Linux port configuration" on page 166

Determining the configuration

Use FAStT MSJ to determine what host adapters are present and where they are in the systems, as well as what RAID controllers are attached and whether they are on Fabric (switches) or loops. Alternately, you can click **Control Panel->SCSI adapters** in Windows NT or **Control Panel -> System -> Hardware -> Device Manager -> SCSI and RAID Controllers** in Windows 2000.

The following figure is the FAStT MSJ window for a configuration with two 2200 host adapters. When only the last byte of the Port ID is displayed, this indicates that the connection is an arbitrated loop.
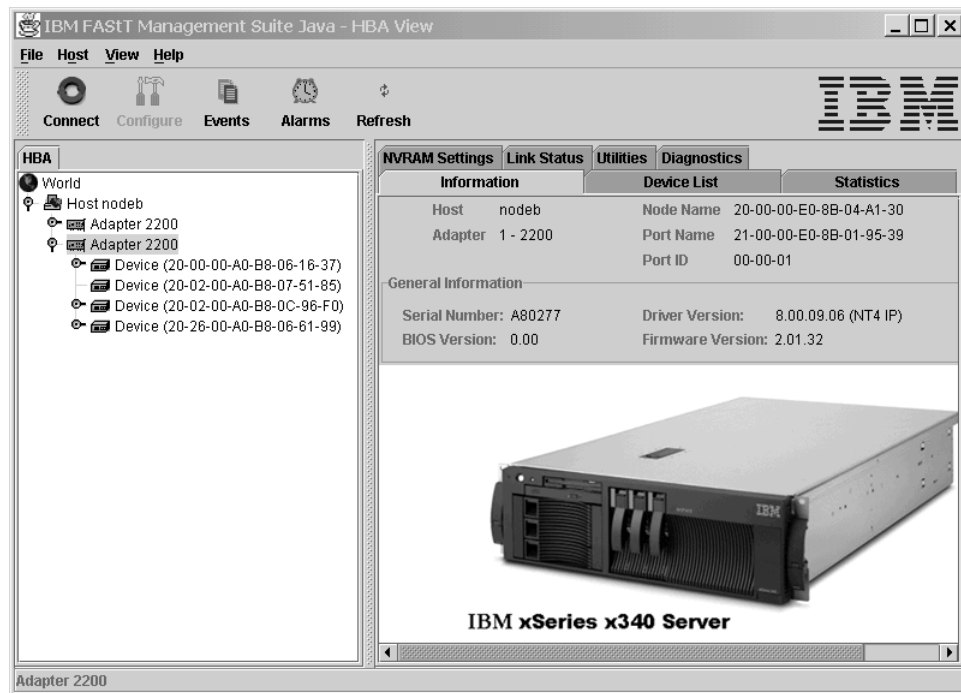
A different configuration is shown in the following figure, which shows a 2200 adapter. Its World Wide Name is 20-00-00-E0-8B-04-A1-30 and it has five devices

attached to it. When the first two bytes of the Port ID are displayed (and they are other than 00), the configuration is Fabric (switch).
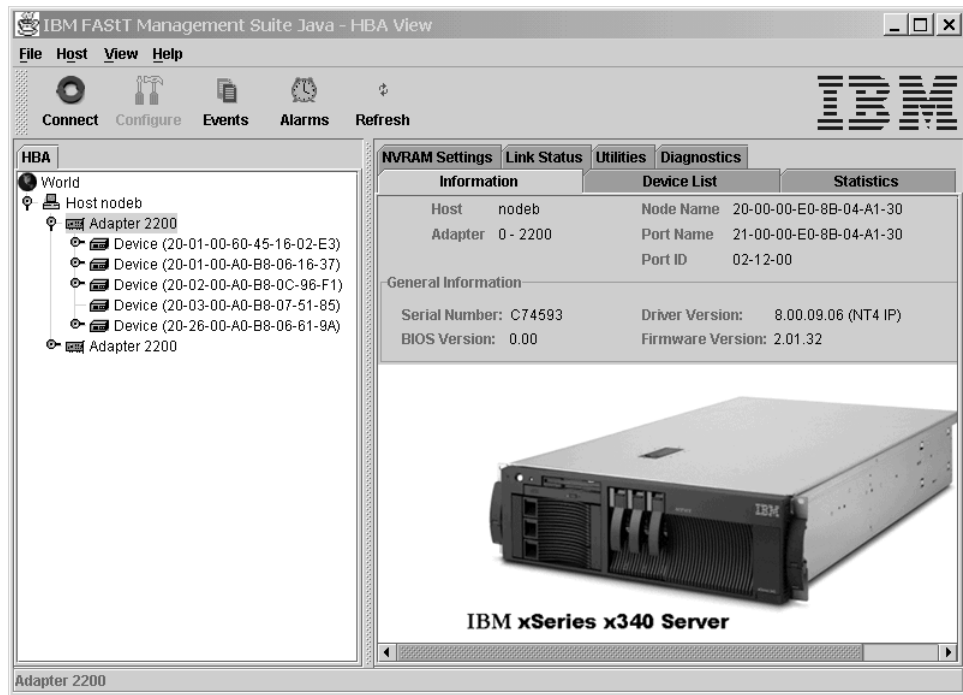
As shown in the following figure, if you select one of the devices beneath a host adapter, you find that it is a controller in a 3526 controller unit.
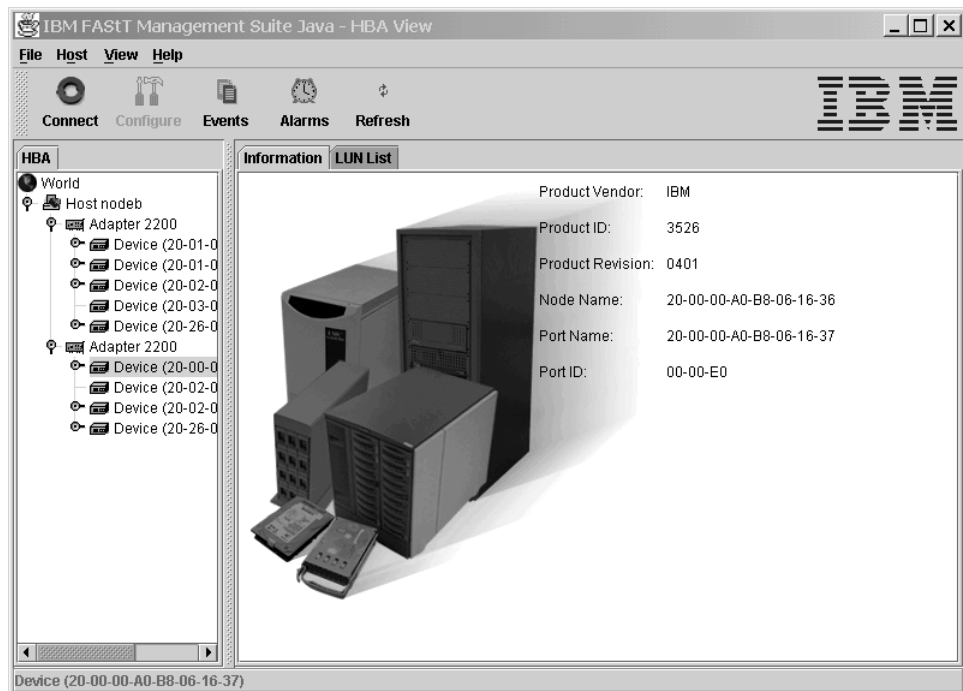
Boot-up delay

In Windows operating systems, an extended start-up delay indicates that Windows is not finding the expected configuration that is in its registry. In Linux operating systems, the delay might also be caused by an incorrectly configured storage subsystem (see "Linux port configuration" on page 166 for hints on troubleshooting this problem.)

The delay in the Windows operating system can be caused by several things, but the following example shows what typically happens when a Fibre Channel cable connecting a host adapter to the storage has failed (a failed cable is broken so that no light makes it through the cable).

Bluescreen example (Windows NT):

Note: The following example describes boot-up delay symptoms in a Windows NT operating system. In the Windows 2000 operating system, the Windows 2000 Starting Up progress bar would be frozen. To retrieve the SCSI information in Windows 2000, use the Computer Management dialog (right-click **My Computer** and select **Manage**.)

1. Windows NT comes up to the blue screen and reports the first two lines (version, number of processors, and amount of memory). Windows NT takes a very long time to start. The SCSI Adapters applet in the Control Panel shows the following window for the 2100:
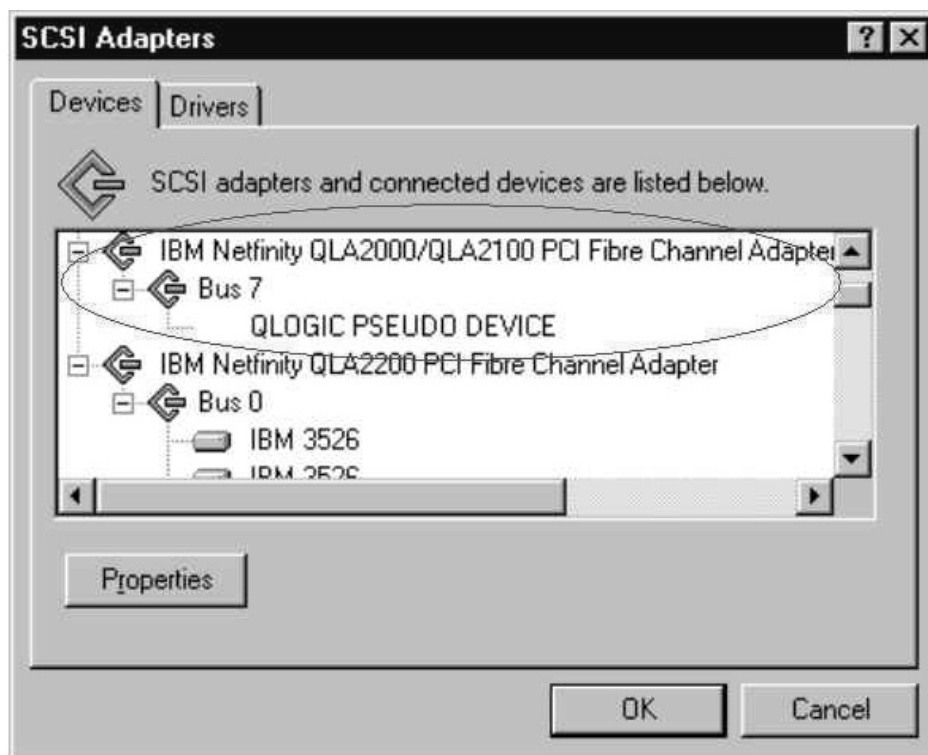
There are no other devices; there should have been a Bus 0 with 21 of the IBM 3526s and one IBM Universal Xport. Note the 2100 DD shows up as started in the Drivers tab here and in the Control Panel Devices applet.

2. WINDISK is started. It takes longer than normal to start (and there is a particularly long pause at the 100% mark) and then reports the following:

3. Because disks were balanced across the two RAID controllers before the error occurred, every other disk shows in the Disk Administrator as off-line, and the partition information section is grayed out, showing the following:

   `Configuration information not available`

   The drive letters do not change for the drives (they are sticky, even though they are set only for boot drive). Because the cable to RAID controller A is the failed cable, it was Disk 0, Disk 2, and so on, that are missing.

4. **If Done:** Return to "Boot-up Delay PD map" on page 13.

Controller units and drive enclosures

In the following figure (an EXP500 Fibre Channel drive enclosure), there are two loops in the box. The ESM on the left controls one loop path and the ESM on the right controls another loop path to the drives. This box can be used with the 3552, 3542, and 1742 Controller Units.

In   Out
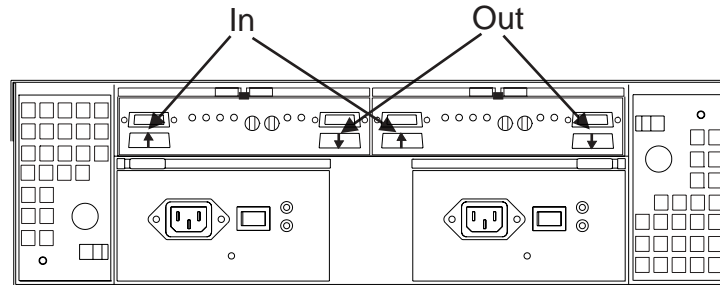
Note: In the previous figure, the connections for the GBICs are labeled as In and Out. This designation of the connections is for cabling routing purposes only, as all Fibre cables have both a transmit fiber and receive fiber in them. Any connection can function as either output or input (transmitter or receiver).

The following figure shows the locations of the controller connections in a FAStT500 or FAStT700 Fibre Channel controller unit.

Note: A FAStT500 controller unit is shown.
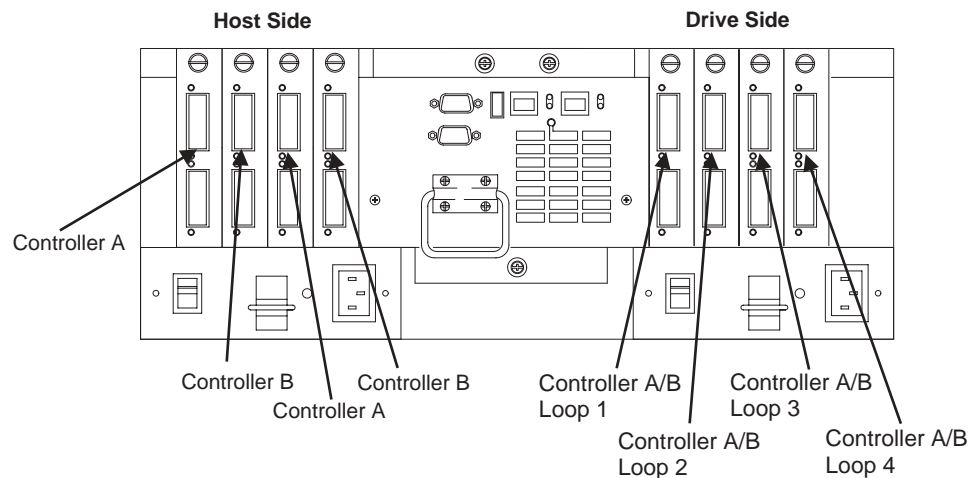
The following figure shows the locations of the controller units in a FAStT200 Fibre Channel controller and drive enclosure unit.
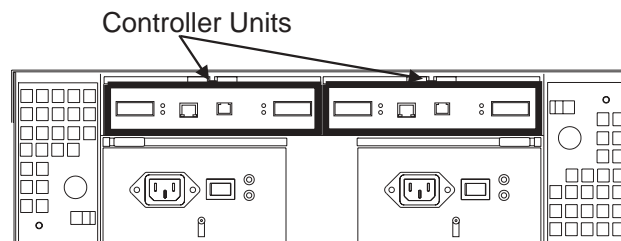
The following figure shows a configuration containing both controllers. It uses GBICs for the connection but does not have the mini hub feature of the 3552. There is a place

for a single host to attach to each controller without using an external concentrator. The other connection on each is used to attach more drives using EXP500 enclosures.

In   Out

EXP500

FAStT200
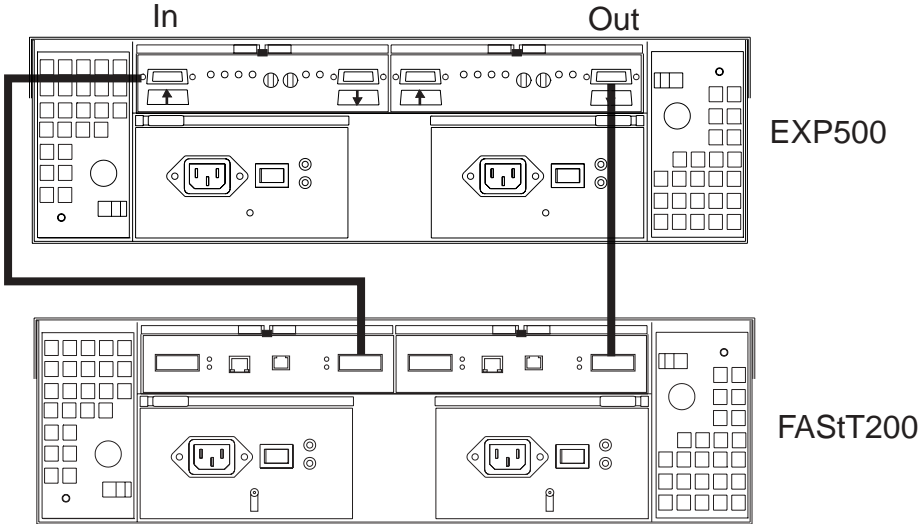
SANavigator discovery and monitoring behavior

This section provides examples and commentary explaining the use and interpretation of the SANavigator Physical Map and Event Log.

For more information about using SANavigator, see Chapter 5, "Introduction to SANavigator" on page 83.

Physical Map

This section describes the groups shown on a typical SANavigator representation of a SAN when the Physical Map tab is active. The following map shows devices bundled into four types of groups: Host, Switch, Storage, and Bridge. Each group box can be collapsed and expanded as desired.
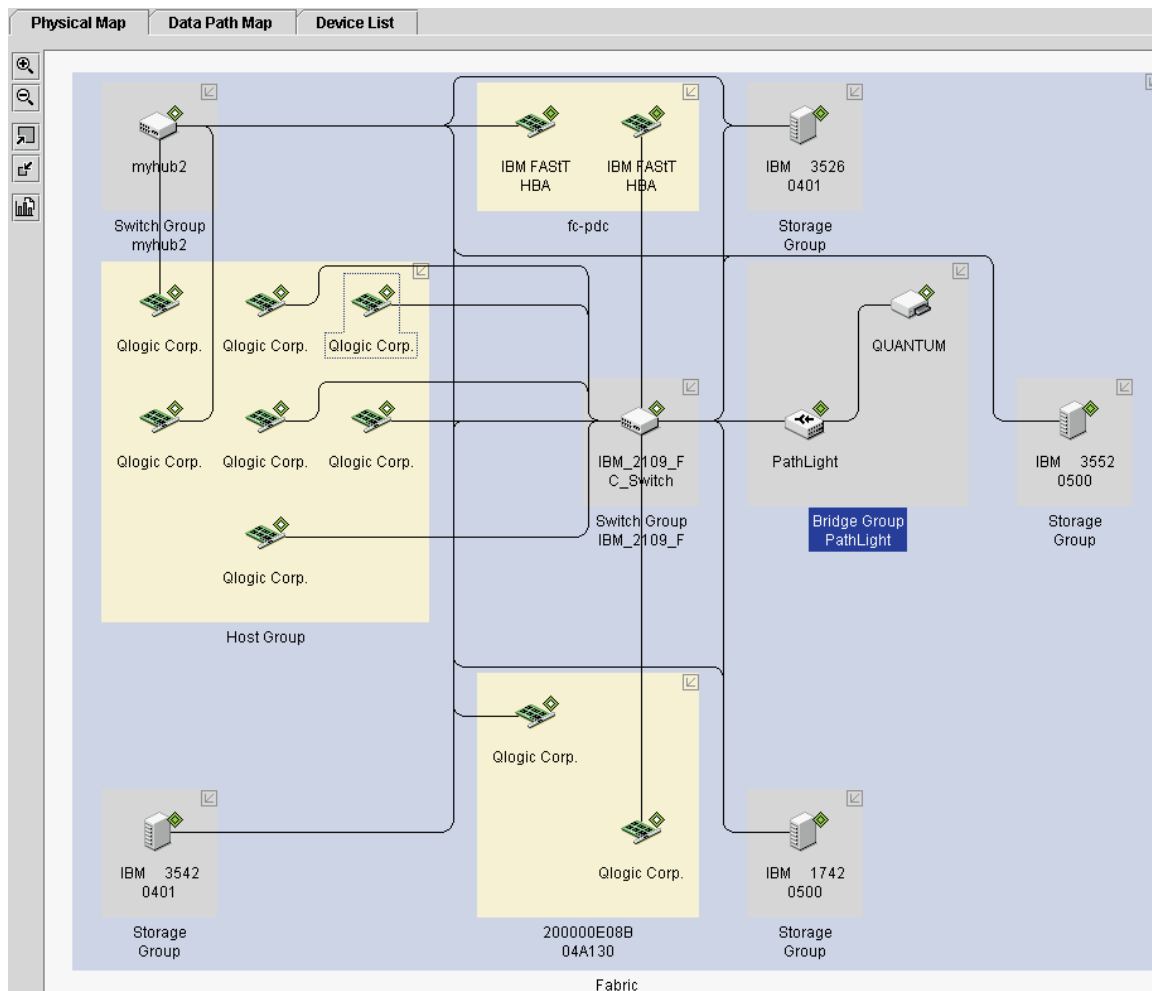
The four types of groups displayed in this Physical Map are:

- **Host Groups**

    Three host groups are shown in this map: Host, 200000E08B04A130, and fc-pdc.

    The unassigned host bus adapters are contained within one group (Host). At the time this map was captured, the discovered HBAs were not associated with their respective servers.

If a discovered server has identical HBA types (for example, two 2200s or two 2300s), then SANavigator reconciles these HBAs into their respective servers and assigns one of the HBA World Wide Node Names (WWNs) as the name of the server. This is shown in the second group on the topology (Server 200000E08B04A130). This type of automatic association is valid only for Windows operating systems.

Instructions are provided for changing the name of the server and assigning HBAs to other servers in "Associating unassigned HBAs to servers".

HBAs can also be associated automatically to their server if in-band management for that server is enabled. This automatic association requires that the HBA API library be installed on that server. This is shown in the third group on the topology (Server fc-pdc). The inner and outer diamonds for each of the HBAs are green; this indicates that both in-band and out-of band discovery have occurred and are still active.

- **Switch Group**

  This group represents the switches which are required for SANavigator to perform out-of-band management. You can expand the switch icon to expose the ports by right-clicking the icon and selecting **Port** from the pop-up menu.

  Note: If switches or managed hubs are present, then out-of-band management must be enabled.

- **Storage Groups**

  These groups represent the FAStT Storage Servers or other storage devices. You can expand the Storage Server to expose the ports by right-clicking the icon and selecting **Port** from the pop-up menu.

  Both inner and outer diamonds for each of the Storage Servers are green; this indicates that both in-band and out-of-band discovery have occurred and are still active. The in-band discovery is accomplished by the HBAs in the fc-pdc server and is only applicable to that server.

- **Bridge Group**

  The SAN Data Gateway router, like the IBM 2103-R03, is displayed as a Bridge Group. The Physical Map shown in this section shows a PathLight SAN Router connected to port 14 of a switch. The discovery diamond adjacent to the router shows that the router was discovered through both in-band and out-of-band discovery methods.

  Attached to the router is a Quantum Tape Library. Its discovery diamond shows that it was discovered only through out-of-band discovery. The out-of-band discovery was achieved because the router Ethernet port was connected to the SAN sub-network. Like the Storage Groups, fc-pdc is the only server in this SAN that can in-band manage the router.

Associating unassigned HBAs to servers

You can associate unassigned HBAs to their respective servers. To do this, you need to know in which server they reside and the HBA World Wide Node name. After you have this information, right-click anywhere in the Host Group box and select **Servers** from the pop-up menu.

The following figure shows the Server\HBA assignment dialog box. The left panel shows the unassigned HBAs and the right panel shows those HBAs which were assigned automatically to their servers. Once an HBA is assigned automatically, you cannot remove it from the server tree. You can add additional HBAs to the server tree, but SANavigator does not verify that the HBAs belong to that server.
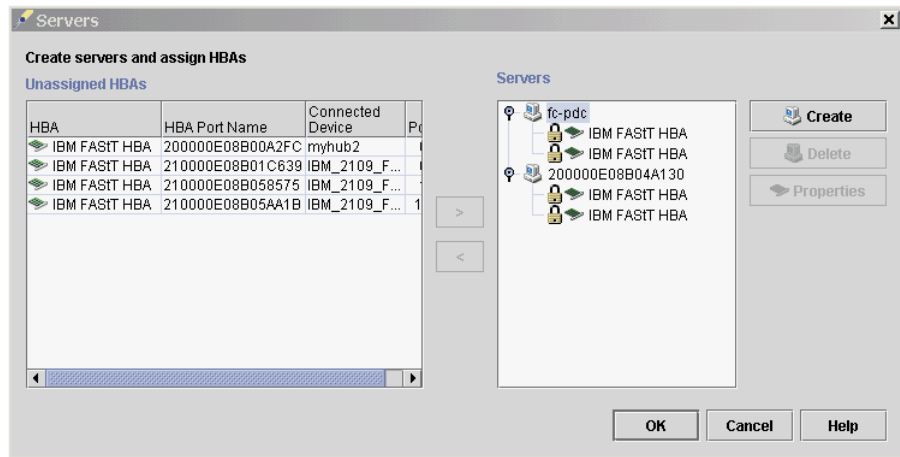
The following figure shows the creation of server Node A with the correct HBAs assigned to it. This was done by clicking **Create**, typing Node A in the **Name** field, and then moving the appropriate HBAs to the right panel under the newly created server (select the HBAs to be moved and click the appropriate arrow).
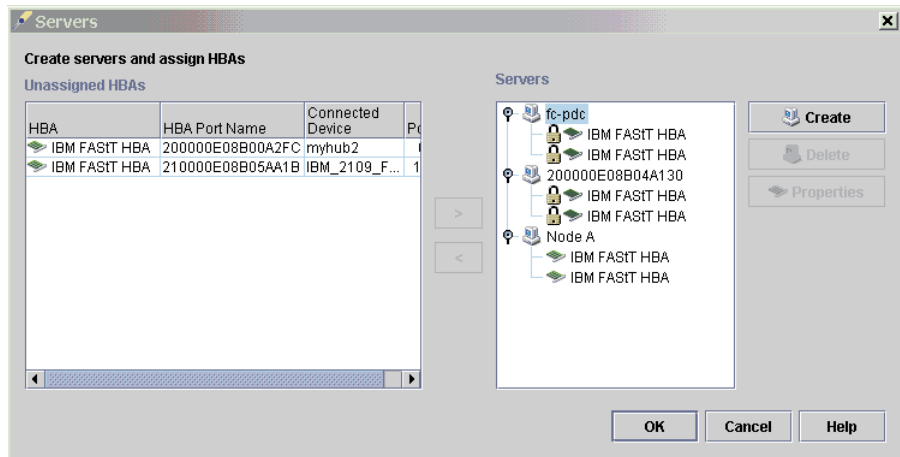
As shown in the following figure, the Physical Map now displays the following three types of association:

- Server fc-pdc (associated through in-band discovery)
- Server 200000E08B04A130 (associated through common HBA type)
- Node A (newly created)

Additional servers can be created because not all HBAs were assigned.
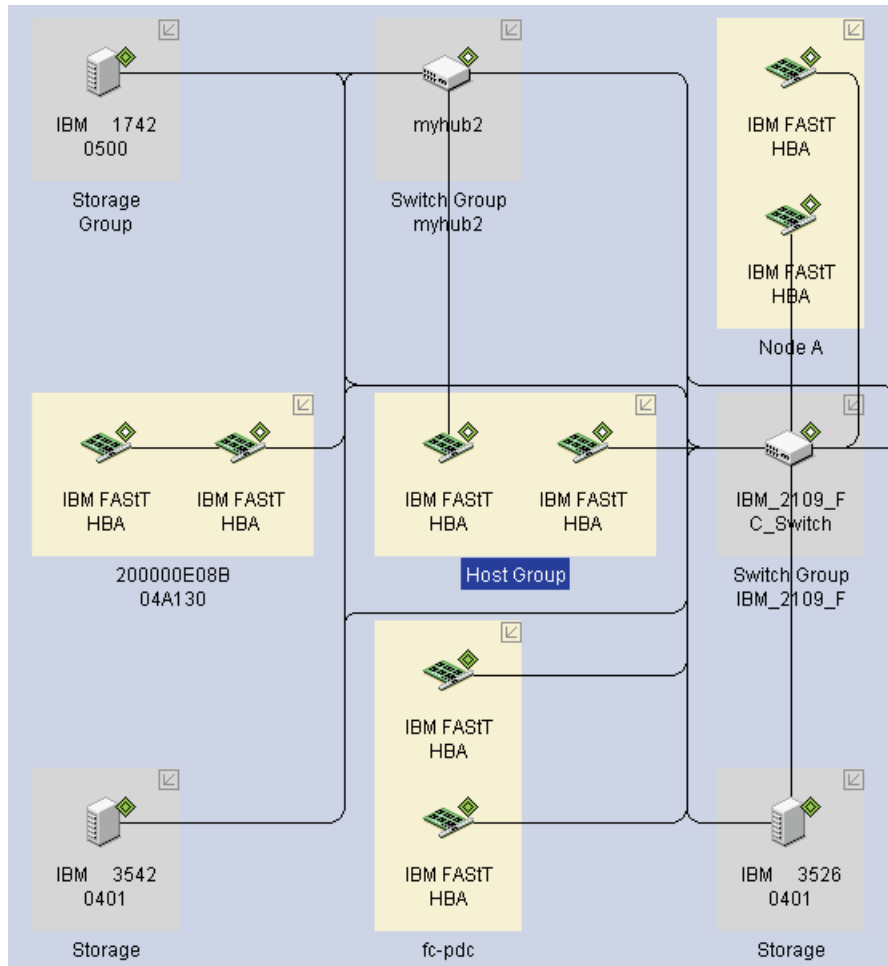
Displaying off-line events

The following figure shows an example of the SANavigator method for displaying devices that go off-line. The figure shows a FAStT Fibre Channel HBA connected to port 2 of a switch. The discovery diamond adjacent to the HBA shows that it was discovered through out-of-band (outer diamond is present).
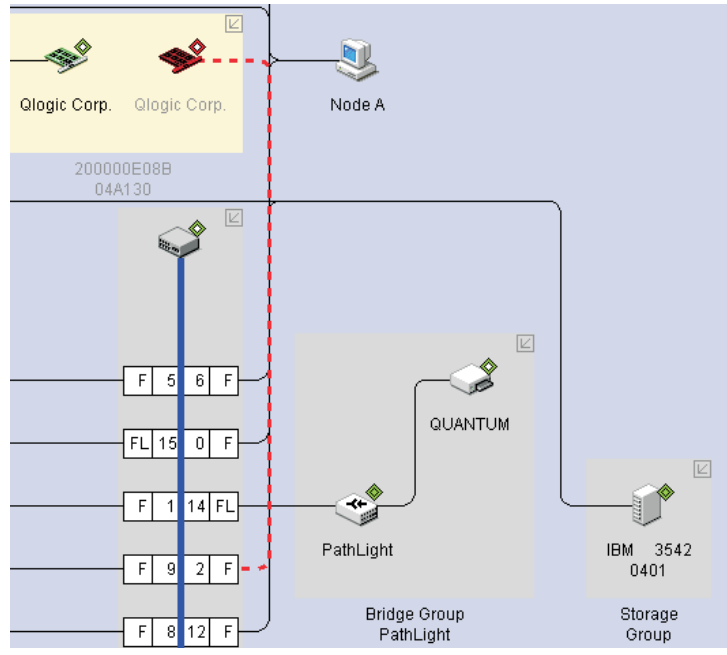
In the scenario shown in this figure, a problem has occurred which caused the HBA to go off-line. Note the HBA discovery diamond. The outer diamond is red and the inner diamond is clear (indicating no in-band management). The HBA icon is also red, indicating that there is no communication through the out-of-band network. (For this reason, the connecting line to the port is also red.) The loss of the out-of-band connection was most likely due to a Fibre Path problem.

In this scenario, if in-band discovery had been enabled, then the HBA icon and the inner diamond would have remained green. In this case, the problem probably lies in the Fibre Path between the HBA and the switch; this can be determined because the HBA is still being in-band managed (that is, it is still responding to SCSI commands). The cause of the problem might include the HBA (Fibre Channel circuitry or transceivers), the cable to the switch, the GBIC for that port, the switch port, or the switch itself.

As this example shows, enabling both discovery methods increases the power of SANavigator to isolate problems. If both diamonds had turned red, the HBA would have most likely been the cause of the problem.

See "Event Log behavior" for additional information on understanding SANavigator's discovery process.

Event Log behavior

The tables in this section describe the SANavigator Event Log and associated GUI behavior when problems are encountered relating to the Fibre Path, controllers, host bus adapters, and storage servers.

A discovery diamond is displayed adjacent to each device in the Physical Map. The following figure shows the discovery diamond legend.

Tag	Out-of-band	In-Band	Tag	Out-of-band	In-Band
◈	Present	Not Present	◈	Present	Present
◆	Failed	Not Present	◈	Present	Failed
◈	Not Present	Present	◆	Failed	Present

Table 10 displays the Event Log behavior for problems involving host bus adapters.

Table 10. SANavigator Event Log Behavior matrix for host bus adapters

	If the problem is in the Fibre Path, then the indicator is ...	If the problem is the HBA, then the indicator is ...
Out-of-band discovery		
Event Log entries (fatal events)		
Log entry #1	HBA - Out-of-band off-line	HBA - Out-of-band off-line
Log entry #2	Concentrator port for that HBA - Connection off-line	Concentrator port for that HBA - Connection off-line
Log entry #3	HBA - Connection off-line	HBA - Connection off-line
Physical Map		
HBA outer diamond	Red	Red
HBA inner diamond	Clear (no in-band)	Clear (no in-band)
HBA connection line	Red	Red
HBA icon	Red	Red
Out-of-band and in-band discovery		
Event Log entries (fatal events)		
Log entry #1	HBA - Out-of-band off-line	HBA - Out-of-band off-line
Log entry #2	Concentrator port for that HBA - Connection off-line	Concentrator port for that HBA - Connection off-line
Log entry #3	HBA - Connection off-line	HBA - Connection off-line
Log entry #4	All devices detected by HBA - In-band off-line	HBA - In-band off-line
Log entry #5		All devices detected by HBA - In-band off-line
Log entry #6		All devices detected by HBA - Connection off-line
Physical Map		
HBA outer diamond	Red	Red
HBA inner diamond	Green	Red

Table 10. SANavigator Event Log Behavior matrix for host bus adapters (continued)

	If the problem is in the Fibre Path, then the indicator is ...	If the problem is the HBA, then the indicator is ...
HBA connection line	Red	Red
HBA icon	Normal	Red
In-band discovery*		
Event Log entries (fatal events)		
Log entry #1	All devices detected by HBA - In-band off-line	HBA - In-band off-line
Log entry #2	All devices detected by HBA - Connection off-line	HBA - Connection off-line
Log entry #3	HBA - Connection off-line (if connected to switch)	All devices detected by HBA - In-band off-line
Log entry #4		All devices detected by HBA - Connection off-line
Physical Map		
HBA outer diamond	Clear (no out-of-band)	Clear (no out-of-band)
HBA inner diamond	Green	Red
HBA connection line (or lines)	Red (if connected to switch)	Red
HBA icon	Normal	Red
* The HBA inner diamond remains Green (for Fibre Path problems) or Red (for bad HBAs or In-band disabled).		
Notes:		
1. The log entry sequence is based on the time events were logged; your sequence might differ from this table.		
2. The term *concentrator* refers to a switch or managed hub.		
3. You can determine the supported and active link speed of the HBA by looking at the HBA Properties Port tab. The Device Tip also shows this information.		
4. When in-band discovery is enabled, the HBA names will be displayed as IBM FAStT HBA (for 2200 and above HBA types). If this does not occur make sure you are running the latest drivers. Otherwise, suspect that the HBA is not an IBM part number.		

Table 11 on page 160 displays the Event Log behavior for problems involving controllers in the Fibre Path.

Table 11. SANavigator Event Log Behavior matrix for controllers

	If the problem is in the Fibre Path to one or more (but not all) controller ports, then the indicators are ...	**If the problem is in the Fibre Path to all controller ports, or if the Storage Server is not discovered, then the indicators are ...**
Out-of-band discovery		
Event Log entries (fatal events)		
Log entry #1	Concentrator port for that controller port - Connection off-line	Concentrator ports for that Storage Server - Connection off-line
Log entry #2	Controller port - Connection off-line	Storage Server - Out-of-band off-line **Note:** Ignore Port WWN
Log entry #3		Controller ports - Connection off-line
Physical Map		
Storage Server outer diamond	Green	Red
Storage Server inner diamond	Clear (no in-band)	Clear (no in-band)
Connection	Red (for that port)	Red
Storage Server icon	Normal	Red
Out-of-band and in-band discovery		
Event Log entries (fatal events)		
Log entry #1	Concentrator port for that controller port - Connection off-line	Concentrator ports for that Storage Server - Connection off-line
Log entry #2	Controller port - Connection off-line	Controller ports - Connection off-line
Log entry #3	Controller port - In-band off-line	Storage Server - Out-of-band off-line **Note:** Ignore Port WWN
Log entry #4		Storage Server - In-band off-line **Note:** Ignore Port WWN
Physical Map		
Storage Server outer diamond	Green	Red
Storage Server inner diamond	Red	Red
Connection	Red (for that controller port)	Red
Storage Server icon	Normal	Red
In-band discovery*		
Event Log entries (fatal events)		
Log entry #1	Controller Port - Connection off-line	Controller Ports - Connection off-line
Log entry #2	Controller Port - In-band off-line **Note:** Ignore Port WWN	Storage Server - In-band off-line **Note:** Ignore Port WWN

Table 11. SANavigator Event Log Behavior matrix for controllers (continued)

	If the problem is in the Fibre Path to one or more (but not all) controller ports, then the indicators are ...	If the problem is in the Fibre Path to all controller ports, or if the Storage Server is not discovered, then the indicators are ...
Log entry #3	HBA - Connection off-line (if direct connect to HBA)	
Physical Map		
Storage Server outer diamond	Clear (no out-of-band)	Clear (no out-of-band)
Storage Server inner diamond	Red	Red
Connection	Red (port to loop)	Red (all ports to loop)
Storage Server icon	Normal	Red

* Devices that are in-band discovered have the inner diamond red. The inner diamond of the HBA that is connected to its respective controller port (or ports) remains Green (for Fibre Path problems) or Red (for bad HBAs or In-band disabled). See Table 10 on page 158.

Notes:

1. The log entry sequence is based on the time events were logged; your sequence might differ from this table.

2. The term *concentrator* refers to a switch or managed hub.

Table 12 describes the conventions for naming FAStT Storage Server ports.

Table 12. FAStT Storage Server Port Naming Convention

Machine Type	Number of Ports	SANavigator Port Naming	Algorithm	Example
3526, 3542	2	A, B	Port A: Last character of the node WWN + 1 Port B: Fourth and last character of the node WWN +1	Node: 20-00-00-A0-B8-06-16-36 Port: 20-00-00-A0-B8-06-16-37 Node: 20-00-00-A0-B8-06-16-36 Port: 20-01-00-A0-B8-06-16-37
3552, 1742	4	A1, B1,A2, B2 (**Note:** The following figure shows the physical locations of these ports.)	Port A1: Last character of the node WWN + 1 Port B1: Fourth and last character of the node WWN +1 Port A2: Last character of the node WWN + 2 Port B2: Fourth character of the node WWN+1 and last character of the node WWN+2	Node: 20-26-00-A0-B8-06-61-98 Port: 20-26-00-A0-B8-06-61-99 Node: 20-26-00-A0-B8-06-61-98 Port: 20-27-00-A0-B8-06-61-99 Node: 20-26-00-A0-B8-06-61-98 Port: 20-26-00-A0-B8-06-61-9A Node: 20-26-00-A0-B8-06-61-98 Port: 20-27-00-A0-B8-06-61-9A

The following figure shows the physical locations of the ports described in Table 12.

Rear view of 3552 or 1742
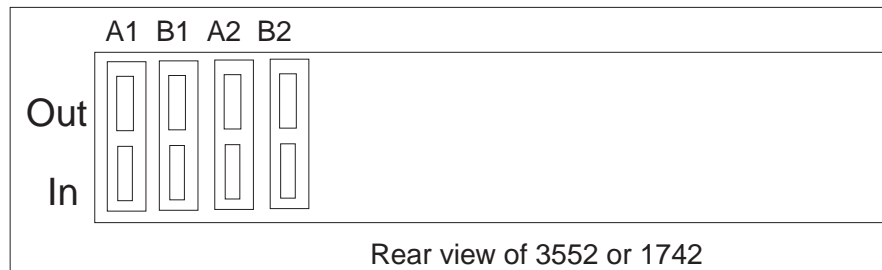
Table 13 displays the Event Log behavior for problems involving SAN Data Gateway Routers.

Table 13. SANavigator Event Log Behavior matrix for SAN Data Gateway Routers

	If the problem is in the Fibre Path, then the indicators are ...	If the problem is in the Ethernet connection to SDG, then the indicators are ...
Out-of-band discovery (Ethernet connection to Concentrator only)		
Event Log entries (fatal events)		
Log entry #1	SDG - Out-of-band off-line	N/A
Log entry #2	Concentrator port - Connection off-line	N/A
Log entry #3	SDG - Connection off-line	N/A
Physical Map		
SDG outer diamond	Red	N/A
SDG inner diamond	Clear (no in-band)	N/A
Connection	Red	N/A
SDG icon	Red	N/A
Out-of-band discovery (Ethernet connection to SDG and Concentrator)		
Event Log entries (fatal events)		
Log entry #1	SDG - Connection off-line	SDG - Out-of-band off-line
Log entry #2	Concentrator port - Connection off-line	Tape device - Out-of-band off-line
Log entry #3		Tape device - Connection off-line
Log entry #4		SDG - Connection off-line
Physical Map		
SDG outer diamond	Green	Red

Table 13. SANavigator Event Log Behavior matrix for SAN Data Gateway Routers (continued)

	If the problem is in the Fibre Path, then the indicators are ...	**If the problem is in the Ethernet connection to SDG, then the indicators are ...**
SDG inner diamond	Clear	Clear
Concentrator-to-SDG connection	Red	Normal
SDG-to-Tape connection	Normal	Red
SDG icon	Normal	Normal
Tape device outer diamond	Green	Red
Tape device inner diamond	Clear (no in-band)	Clear (no in-band)
Tape device icon	Normal	Red
Out-of-band and in-band discovery (Ethernet connection to Concentrator only)		
Event Log entries (fatal events)		
Log entry #1	SDG - Out-of-band off-line	N/A
Log entry #2	Concentrator port - Connection off-line	N/A
Log entry #3	SDG - Connection off-line	N/A
Log entry #4	SDG - In-band off-line	N/A
Physical Map		
SDG outer diamond	Red	N/A
SDG inner diamond	Red	N/A
Connection	Red	N/A
SDG icon	Red	N/A
Out-of-band and in-band discovery (Ethernet connection to SDG and Concentrator)		
Event Log entries (fatal events)		
Log entry #1	SDG - Connection off-line	SDG - Out-of-band off-line
Log entry #2	Concentrator port - Connection off-line	Tape device - Out-of-band off-line
Log entry #3	SDG - In-band off-line	Tape device - Connection off-line
Log entry #4		SDG - Connection off-line
Physical Map		
SDG outer diamond	Green	Red
SDG inner diamond	Red	Green

Table 13. SANavigator Event Log Behavior matrix for SAN Data Gateway Routers (continued)

	If the problem is in the Fibre Path, then the indicators are ...	If the problem is in the Ethernet connection to SDG, then the indicators are ...
Concentrator-to-SDG connection	Red	Normal
SDG-to-Tape connection	Normal	Red
SDG icon	Normal	Normal
Tape device outer diamond	Green	Red
Tape device inner diamond	Clear	Clear
Tape device icon	Normal	Red

Notes:

1. It is not necessary for the SAN Data Gateway (SDG) unit to be connected to the network for it to be discovered by SANavigator. However, if the SDG is not connected to the network, SANavigator will not be able to detect devices attached to the SDG. The devices attached to the SDG are only discovered through the out-of-band method (Ethernet cable plugged to the SDG)

2. The log entry sequence is based on the time events were logged; your sequence might differ from this table.

3. The term *concentrator* refers to a switch or managed hub.

Controller diagnostics

The latest versions of the Storage Manager (7.2 and 8.x) include controller diagnostics. The Diagnostics option enables a user to verify that a controller is functioning properly, using various internal tests. One controller is designated as the Controller Initiating the Test (CIT). The other controller is the Controller Under Test (CUT).

The diagnostics use a combination of three different tests: Read Test, Write Test, and Data Loopback Test. You should run all three tests at initial installation and any time there are changes to the storage subsystem or components that are connected to the storage subsystem (such as hubs, switches, and host adapters).

Note: During the diagnostics, the controller on which the tests are run (CUT) will NOT be available for I/O.

- **Read Test**

  The Read Test initiates a read command as it would be sent over an I/O data path. It compares data with a known, specific data pattern, checking for data integrity and redundancy errors. If the read command is unsuccessful or the data compared is not correct, the controller is considered to be in error and is failed.

- **Write Test**

  A Write Test initiates a write command as it would be sent over an I/O data path (to the Diagnostics region on a specified drive). This Diagnostics region is then read and compared to a specific data pattern. If the write fails or the data compared is not correct, the controller is considered to be in error and is failed and placed off-line. (Use the Recovery Guru to replace the controller.)

- **Data Loopback Test**

  Important: The Data Loopback Test does not run on controllers that have SCSI connections between the controllers and drive (model 3526).

  The Data Loopback Test is run only on controllers that have Fibre Channel connections between the controller and the drives. The test passes data through each controller's drive-side channel, mini hub, out onto the loop and then back again. Enough data is transferred to determine error conditions on the channel. If the test fails on any channel, then this status is saved so that it can be returned if all other tests pass.

All test results are displayed in the Diagnostics dialog box status area.

Events are written to the Storage Manager Event Log when diagnostics is started, and when it is has completed testing. These events will help you to evaluate whether diagnostics testing was successful or failed, and the reason for the failure. To view the Event Log, click **View -> Event Log** from the Subsystem Management Window.

Running controller diagnostics

Important: If diagnostics are run while a host is using the logical drives owned by the selected controller, the I/O directed to this controller path is rejected.

Click **Controller -> Run Diagnostics** to run various internal tests to verify that a controller is functioning properly.

1. From the Subsystem Management Window, highlight a controller. Then, either click **Controller -> Run Diagnostics** from the main menu or right-click the controller and click **Run Diagnostics** from the pop-up menu. The Diagnostics dialog box is displayed.

2. Select the check boxes for the diagnostic tests to be run. Choose from the following:

- Read Test
- Write Test
- Data Loopback Test

3. To run the Data Loopback Test on a single channel, select a channel from the drop-down list.

4. Select a Data Pattern file for the Data Loopback Test. Select **Use Default Data Pattern** to use the default Data Pattern or **Use Custom Data Pattern file** to specify another file.

   Note: A custom Data Pattern file called diagnosticsDataPattern.dpf is provided on the root directory of the Storage Manager folder. This file may be modified, but the file must have the following properties to work correctly for the test:

   - The file values must be entered in hexadecimal format (00 to FF) with one space ONLY between the values.
   - The file must be no larger than 64 bytes in size. (Smaller files will work but larger files will cause an error.)

5. Click the **Run** button. The Run Diagnostics confirmation dialog box is displayed.

6. Type yes in the text box, and then click **OK**.

   The selected diagnostic tests begin. When the tests are complete, the Status text box is updated with test results. The test results contain a generic, overall status message, and a set of specific test results. Each test result contains the following information:

   - Test (Read/Write/Data Loopback)
   - Port (Read/Write)
   - Level (Internal/External)
   - Status (Pass/Fail)

7. Click **Close** to exit the dialog box.

   Important: When diagnostics are completed, the controller should automatically allow data to be transferred to it. However, if there is a situation where data transfer is not re-enabled, highlight the controller and click **Data Transfer -> Enable**.

Linux port configuration

Linux operating systems do not currently make use of the IBM FAStT Storage Manager to configure their associated Storage Subsystems. Instead, use FAStT MSJ to perform Device and LUN configuration on Linux operating systems. However, the Storage Manager is used to map the FAStT storage servers' logical drives to the appropriate operating system (in this case, Linux). The following sections provide you with hints on how to correctly configure your storage for the Linux operating system.

FAStT Storage Manager hints

Use the Storage Manager to map the desired logical drives to Linux storage. Refer to the *Storage Manager User Guide* for instructions. Note the following:

- Host ports for the Linux host are defined as Linux. See Appendix J, "Heterogeneous configurations" on page 191 for more information.

- The Access LUN (LUN 31, also called the UTM LUN) is not present. FAStT MSJ will typically display the following messages when attempting to configure the storage and LUN 31 is detected:

  — `An invalid device and LUN configuration has been detected`

  — `Non-SPIFFI compliant device(s) have been separated (by port names)`

    Note: The Device node name (FAStT Storage Server World Wide Node name) should appear once in the FAStT MSJ Fibre Channel Port Configuration dialog (see the figure following Step 5 on page 168) for both device ports. The Device port names reflect the FAStT Storage Server controller Port World Wide Node names. If the Device node name is split (that is, if the Device node name is shown once for each Port name), then an invalid configuration is present. Check the storage mapping once more using the FAStT Storage Manager.

- LUNs are sequential and start with LUN 0.

- Prior to configuration, all LUNs are assigned to the controller that is attached to the first HBA.

- Both storage controllers must be active. Failover is only supported in an ACTIVE/ACTIVE mode.

Linux system hints

After you have properly mapped the storage, you will also need to configure the Linux host. Refer to the HBA driver README file for instructions on how to configure the driver to allow for Failover support.

Make sure the HBAs that are installed in your systems are of the same type and are listed in the modules.conf file in the /etc/ directory. Add the following options string to allow more than 1 LUN to be reported by the driver:

`options scsi_mod max_scsi_luns=32`

This is what you may see in the modules.conf file:

`alias eth1 eepro100`

`alias scsi_hostadapter aic7xxx`

`alias scsi_hostadapter1 qla2200`

`alias scsi_hostadapter2 qla2200`

`options scsi_mod max_scsi_luns=32`

FAStT MSJ

FAStT MSJ is used to configure the driver for failover. See Chapter 4, "Introduction to FAStT MSJ" on page 39 for installation instructions and to familiarize yourself with this application.

Configuring the driver with FAStT MSJ

To configure the driver, launch FAStT MSJ and do the following:

1. Open a new command window and type `qlremote`; then press Enter. This will run qlremote agent in this command window.

2. Open a new command window and run /usr./FAStT_MSJ

3. Select CONNECT.

4. Enter the IP address of the server or select LOCALHOST.

5. Select CONFIGURE. You will then be presented with the Fibre Channel Port Configuration dialog (see the following figure).
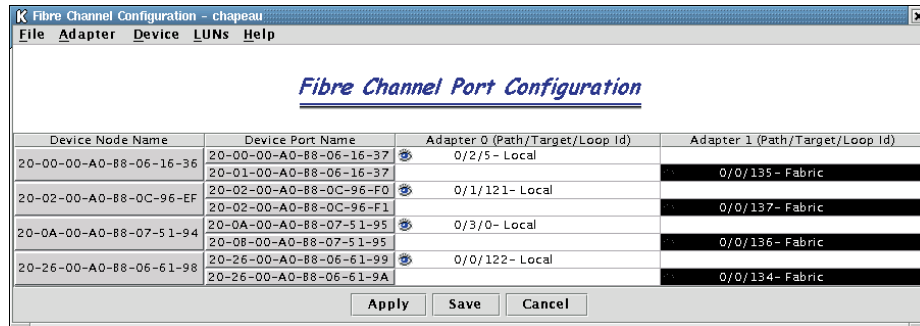
6. Right-click the Device node name.

7. Click **Configure LUNs**. The LUN Configuration window opens (see the following figure).
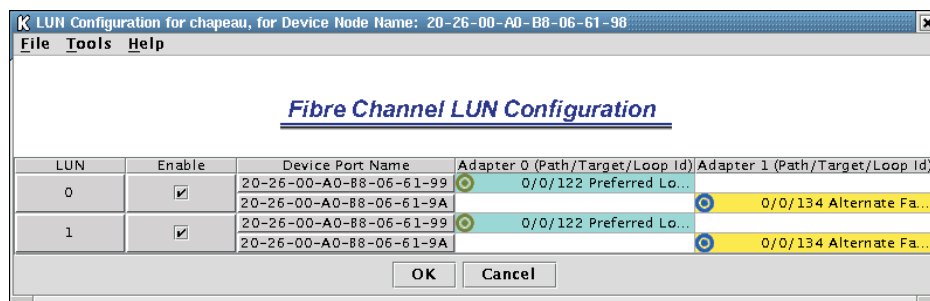
8. Click **Tools -> Automatic Configuration**.

9. Click **Tools -> Load Balance**.

   Your configuration should then look similar to the following figure, which shows the preferred and alternate paths alternating between the adapters.
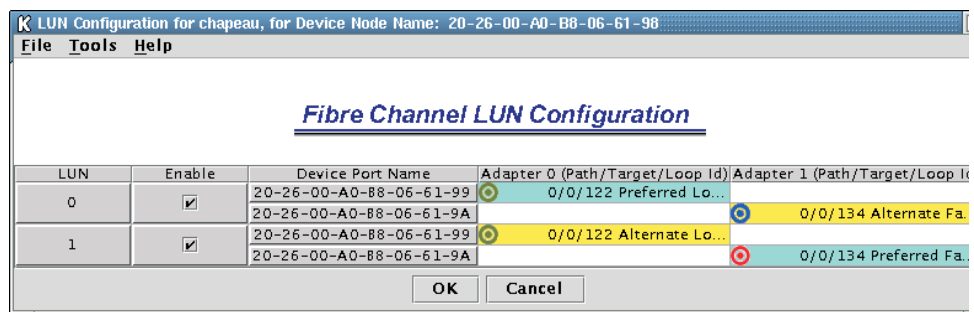
10. Click **OK**.

11. Click **Apply** or **Save**.

12. This will save the configuration into the etc/modules.conf file. Verify that the option string reflecting the new configuration was written to that file. The string should look like this:

```
options qla2300 ConfigRequired=1 ql2xopts=scsi-qla00-adapter
port=210000e08b05e875\;scsi-qla00-tgt-000-di-00-
node=202600a0b8066198\;scsi-qla00-tgt-000-di-00-
port=202600a0b8066199\;scsi-qla00-tgt-000-di-00-
preferred=ffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffff
fd\;scsi-qla00-tgt-000-di-00-control=00\;scsi-qla00-tgt-001-di-00-
node=200200a0b80c96ef\;scsi-qla00-tgt-001-di-00-
port=200200a0b80c96f0\;scsi-qla00-tgt-001-di-00-
preferred=ffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffff
ff\;scsi-qla00-tgt-001-di-00-control=00\;scsi-qla00-tgt-002-di-00-
node=200000a0b8061636\;scsi-qla00-tgt-002-di-00-
port=200000a0b8061637\;scsi-qla00-tgt-002-di-00-
preferred=ffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffff
ff\;scsi-qla00-tgt-002-di-00-control=00\;scsi-qla00-tgt-003-di-00-
node=200a00a0b8075194\;scsi-qla00-tgt-003-di-00-
port=200a00a0b8075195\;scsi-qla00-tgt-003-di-00-
preferred=ffffffffffffffffffffffffffffffffffffffffffffffffffffffffffffff
ff\;scsi-qla00-tgt-003-di-00-control=00\;scsi-qla01-adapter-
port=210000e08b058275\;scsi-qla01-tgt-001-di-01-
node=200200a0b80c96ef\;scsi-qla01-tgt-001-di-01-
port=200200a0b80c96f1\;scsi-qla01-tgt-001-di-01-control=80\;scsi-qla01-
tgt-003-di-01-node=200a00a0b8075194\;scsi-qla01-tgt-003-di-01-
port=200b00a0b8075195\;scsi-qla01-tgt-003-di-01-control=80\;scsi-qla01-
tgt-002-di-01-node=200000a0b8061636\;scsi-qla01-tgt-002-di-01-
port=200100a0b8061637\;scsi-qla01-tgt-002-di-01-control=80\;scsi-qla01-
tgt-000-di-01-node=202600a0b8066198\;scsi-qla01-tgt-000-di-01-
port=202600a0b806619a\;scsi-qla01-tgt-000-di-01-
preferred=00000000000000000000000000000000000000000000000000000000000000
02\;scsi-qla01-tgt-000-di-01-control=80\;
```

FAStT MSJ Hints

Following are hints for using FAStT MSJ to configure Linux ports:

- FAStT MSJ does not automatically launch the agent qlremote. If you are unable to connect the host or hosts, make sure that you have started qlremote.

- Any time a change is made to your storage (for example, if LUNs are added or removed), you must kill qlremote (Ctrl + C), unload your HBA driver, and then re-load it.

  — To unload: modprobe -r qla2x00

  — To load: modprobe qla2x00

  — To restart: qlremote

  You will then need to run FAStT MSJ to perform failover configuration.

- Do not mix HBA types. For example, qla2200 must be matched with another qla2200.

- If you replace an HBA, make sure you change the mapping in the FAStT Storage Manager to point to the WWN name for the new adapter. You will then need to reconfigure your storage.

Appendix G. PD hints — Drive side hints and RLS Diagnostics

You should be referred to this appendix from a PD map or indication. If this is not the case, refer back to Chapter 2, "Problem determination starting points" on page 3.

This appendix contains hints in the following PD areas:

- "Drive side hints"
- "Read Link Status (RLS) Diagnostics" on page 179

Drive side hints

When there is a drive side (device side) issue, looking at SM often helps to isolate the problem. The following windows from SM show the status of drive enclosures attached to the RAID controller unit. Notice that the windows show that enclosure path redundancy is lost. This is an indication that a path problem exists between the controllers and one or more drive enclosures.
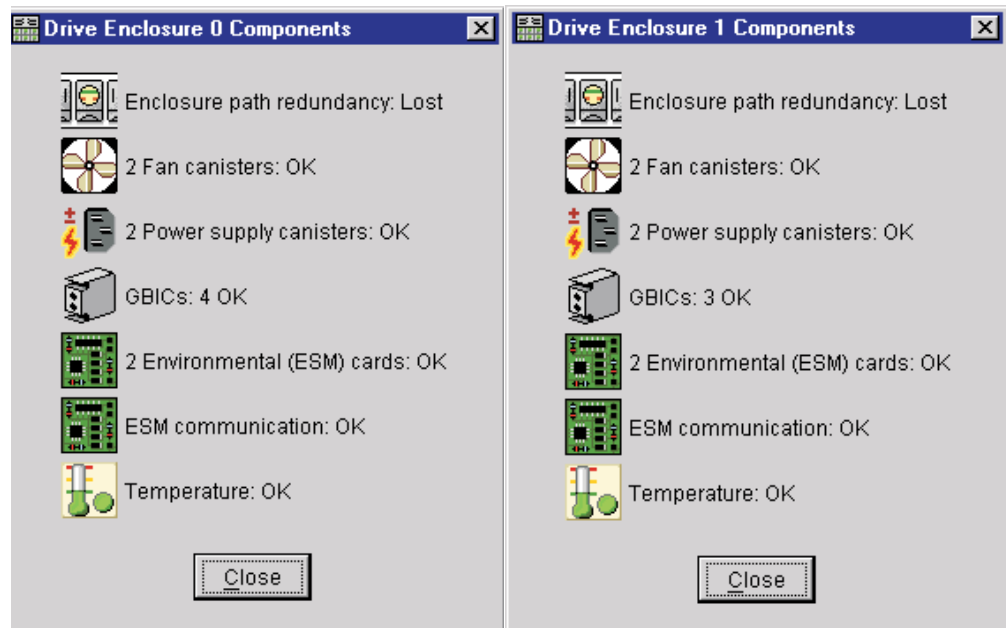
The following window shows that an ESM has failed.
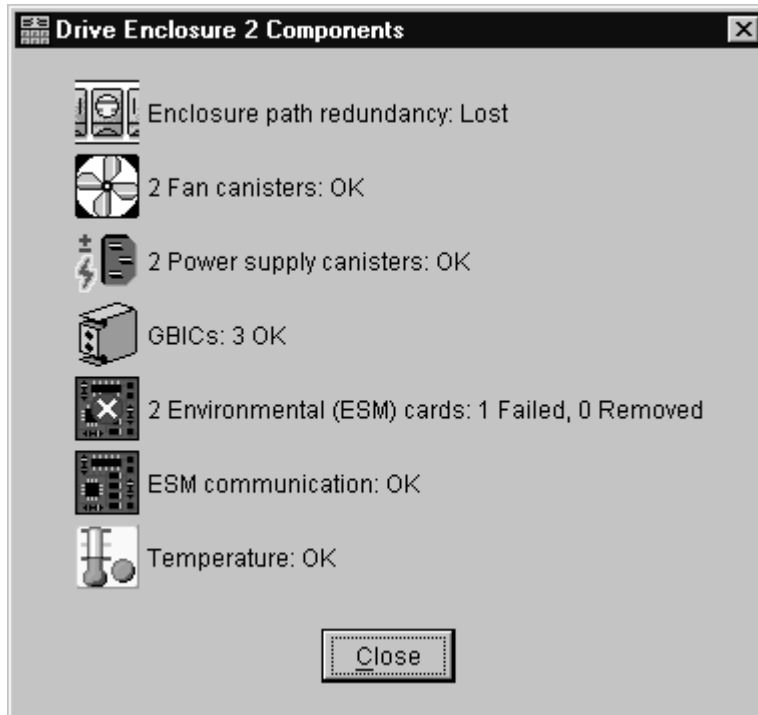
When an ESM has failed, go to the Recovery Guru for suggestions on resolving the problem.
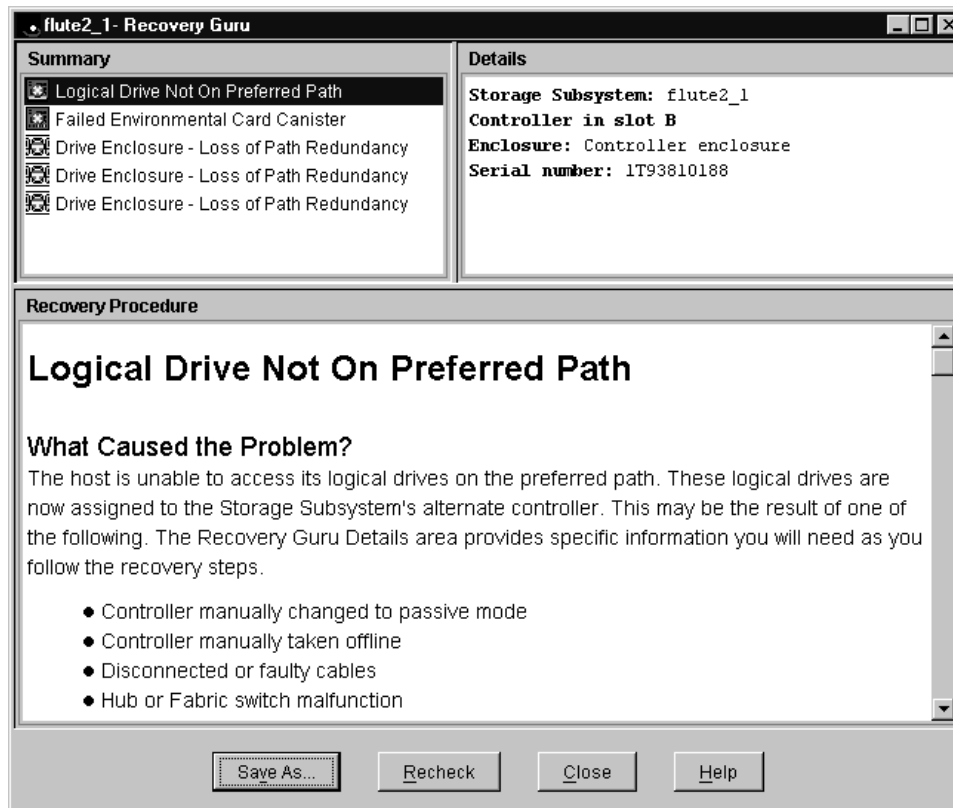
In the Recovery Guru window, the message `Logical drive not on preferred path` does not necessarily pertain to the current problem. The drive could have been moved to the other controller and not moved back. The loss of redundancy and the failed ESM are what is important.

Note: The following window also shows the message `Failed or Removed Power Supply Cannister`. However, this message is not significant here because the power supply was removed for purposes of illustration.
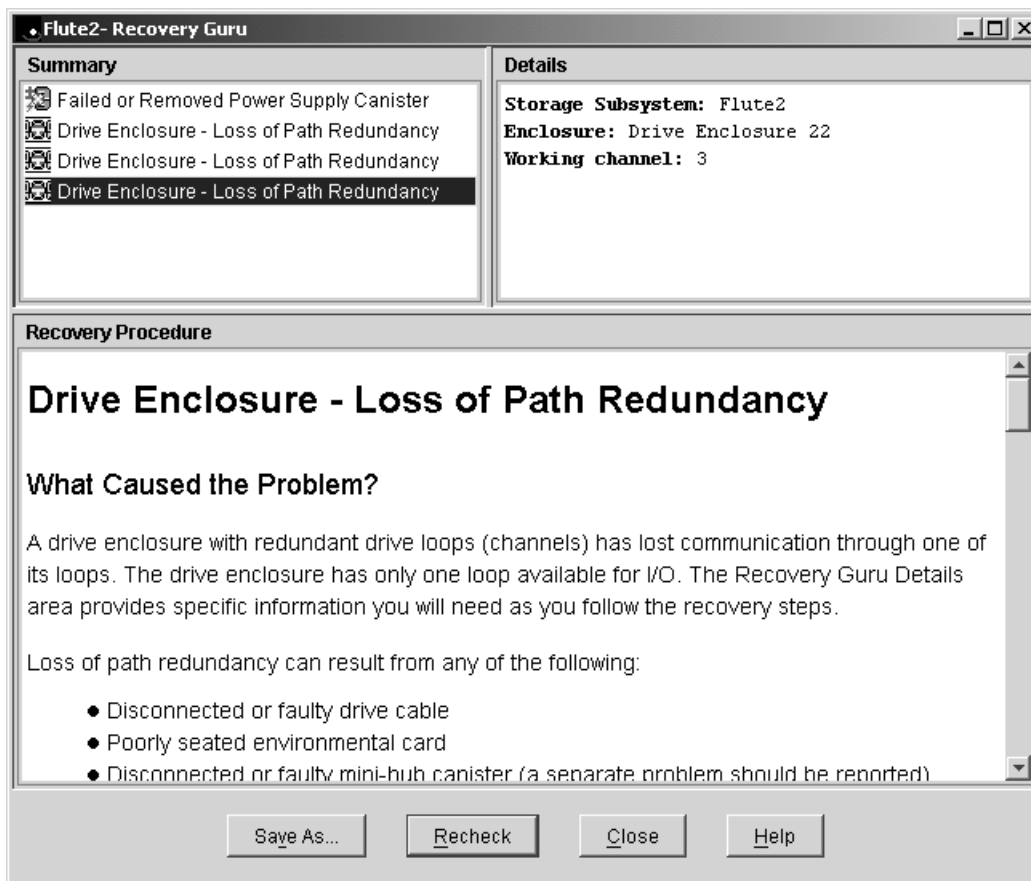
Use the following indicators for drive side problems.

- **FAStT200:**
  - Fault light per controller (1 on single controller model and 2 on redundant)
  - Loop bypass per controller (1 or 2)
  - Link status per GBIC port (2) per controller (2 or 4)
- **FAStT500 or FAStT700: (mini hubs)**
  - Fault
  - Loop bypass
  - Link status
- **EXP500:**
  - Fault per ESM (2)
  - Loop bypass per GBIC port per ESM (4)
  - Link status per ESM (2)

Troubleshooting the drive side

Always ensure that you are working on the loop side that is no longer active. Unplugging devices in a loop that is still being used by the host can cause loss of access to data.

To troubleshoot a problem in the drive side, use the following procedure:

1. Disconnect the cable from the loop element that has the bypass indicator light on.
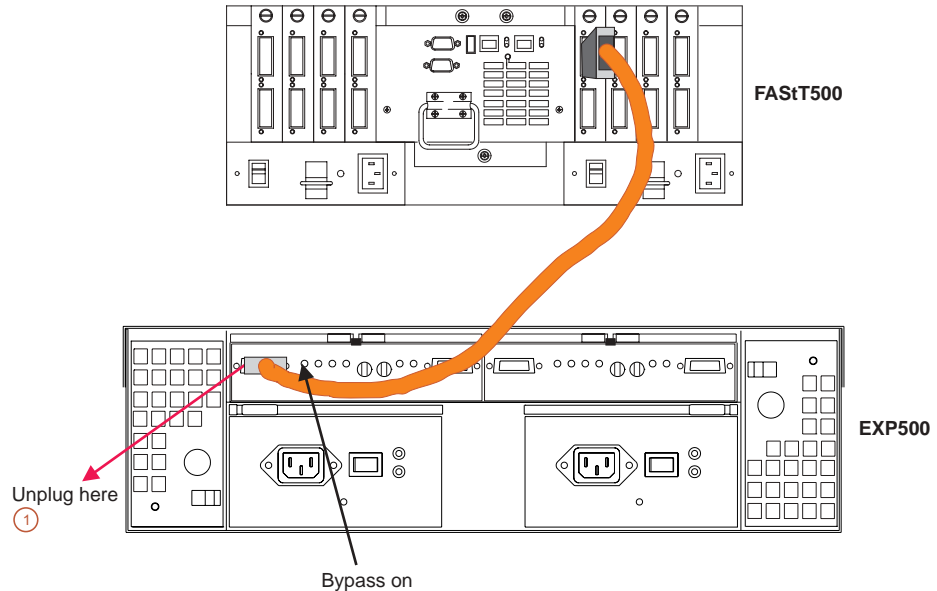
2. Insert a wrap plug in the element from which you disconnected the cable.

   a. Is the bypass light still on? Replace the element (for example, a GBIC). The procedure is complete.
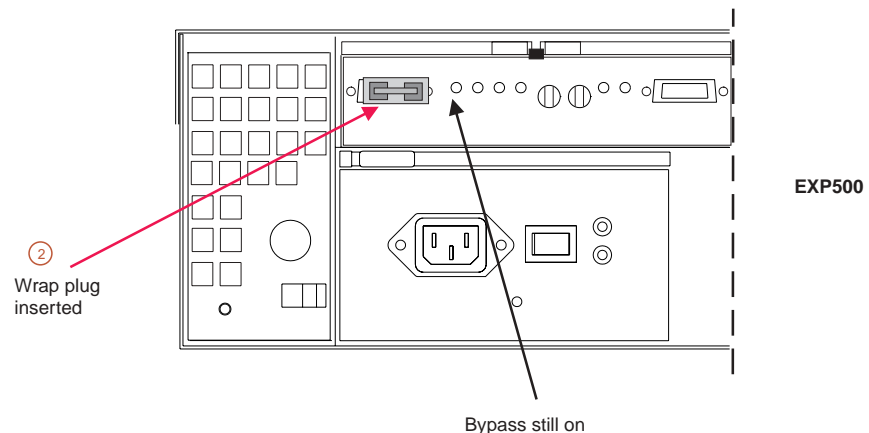
   b. If the bypass light is now out, then this element is not the problem. Continue with step 3.

3. Reinsert the cable. Then unplug the cable at the other end.

4. Insert a wrap plug with an adapter onto the cable end.

   a. Is the bypass light still on? Replace the cable. The procedure is complete.

b. If the bypass light is now out, then this element is not the problem. Continue with step 5.

FAStT500

Unplug here
③

Replug cable

EXP50(

④
Insert Wrap with adapter onto cable en

Wrap plug

Adapter
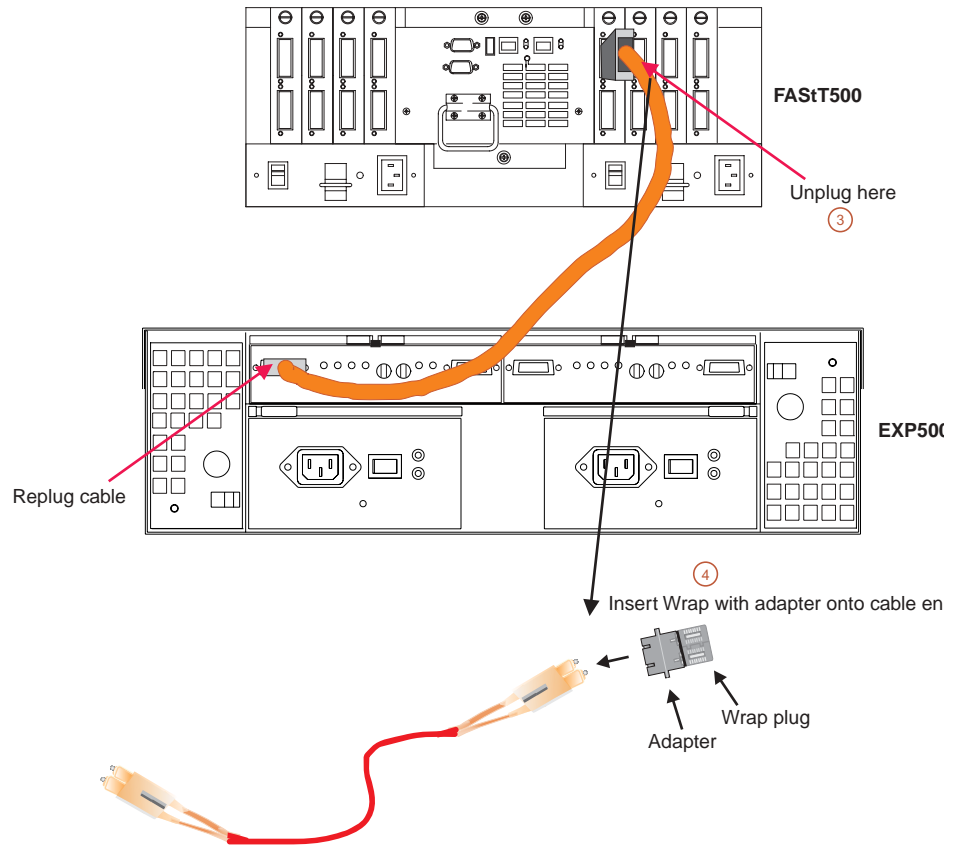
5. As was shown in step 4, insert the wrap plug into the element from which the cable was removed in step 3.

   a. Is the bypass light still on? Replace the element (for example, a GBIC). The procedure is complete.

   b. If the bypass light is now out, then this element is not the problem. In this fashion, keep moving through the loop until everything is replugged or until there are no more bypass or link down conditions.

(5) Since the Bypass is now off, the cable should be replaced

Bypass off

EXP500
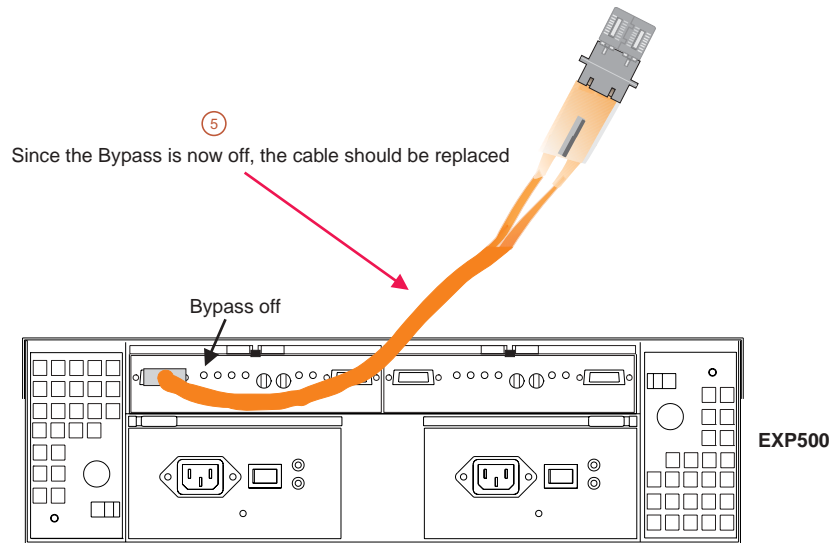
Indicator lights and problem indications

The following figures show the indicator lights for each unit on the device side (for the mini hub, the host side is also shown). The table following each figure shows the normal and problem indications.

FAStT500 RAID controller

The following figure shows the mini hub indicator lights for the FAStT500 RAID controller.

Mini-hub indicator lights

Fault

Bypass (upper port)

Loop good

Bypass (lower port)
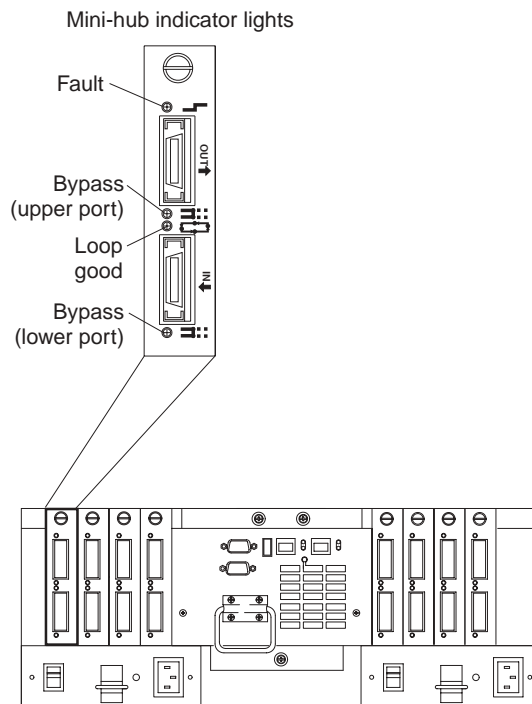
Table 14. FAStT500 mini hub indicator lights

Icon	Indicator Light	Color	Normal Operation	Problem Indicator	Possible condition indicated by the problem indicator
⌐	Fault	Amber	Off	On	Mini hub or GBIC has failed. **Note:** If a host-side mini hub is not connected to a controller, this fault light is always on.
⇉≡	Bypass (upper port)	Amber	Off	On	• Upper mini hub port is bypassed • Mini hub or GBIC has failed, is loose, or is missing • Fiber-optic cables are damaged **Note:** If the port is unoccupied, the light is on.
⊂⊃	Loop good	Green	On	Off	• The loop is not operational • Mini hub has failed or a faulty device might be connected to the mini hub • Controller has failed **Note:** If a host-side mini hub is not connected to a controller, the green light is always off and the fault light is always on.
⇉≡	Bypass (lower port)	Amber	Off	On	• Lower mini hub port is bypassed • Mini hub or GBIC has failed, is loose, or is missing • Fiber-optic cables are damaged **Note:** If the port is unoccupied, the light is on.

FAStT EXP500 ESM

The following figure shows the indicator lights for the FAStT EXP500 ESM.
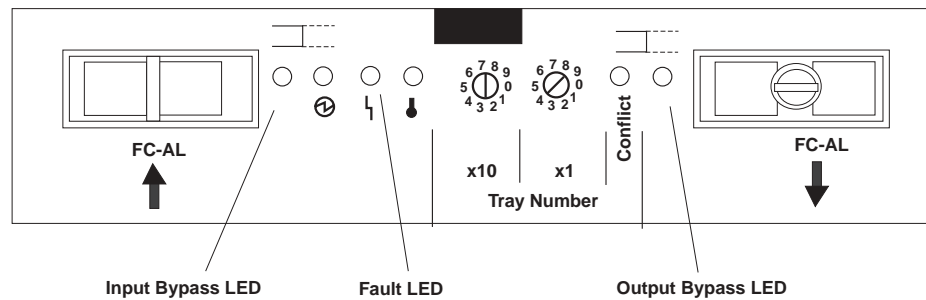
Table 15. EXP500 ESM indicator lights

Icon	Indicator Light	Color	Normal Operation	Problem Indicator	Possible condition indicated by the problem indicator
	Fault	Amber	Off	On	ESM failure **Note:** If fault is on, both In and Out should be in bypass.
	Input Bypass	Amber	Off	On	Port empty • Mini hub or GBIC has failed, is loose, or is missing • Fiber-optic cables are damaged • No incoming signal detected
	Output Bypass	Amber	Off	On	• Port empty • Mini hub or GBIC has failed, is loose, or is missing • Fiber-optic cables are damaged • No incoming signal detected, is loose, or is missing

FAStT200 RAID controller

The following figure shows the controller indicator lights for a FAStT200 controller.
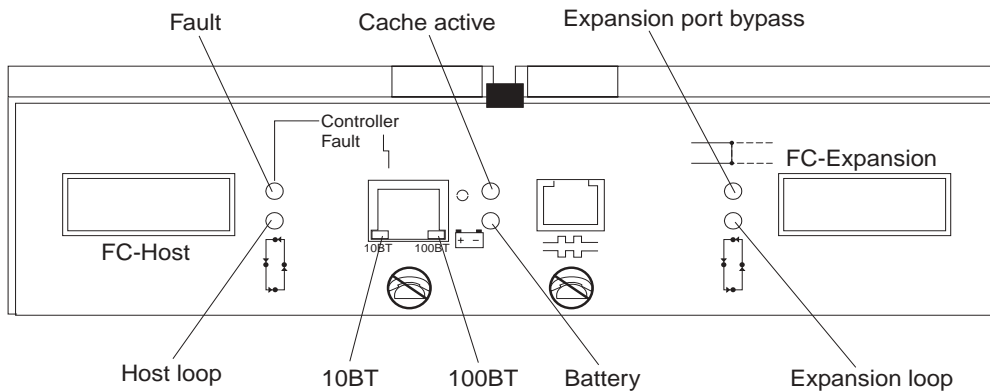
Fault Cache active Expansion port bypass

Controller Fault

FC-Expansion

FC-Host

10BT 100BT

Host loop 10BT 100BT Battery Expansion loop

Table 16. FAStT200 controller indicator lights

Icon	Indicator Light	Color	Normal Operation	Problem Indicator	Possible condition indicated by the problem indicator
	Fault	Amber	Off	On	The RAID controller has failed

Table 16. FAStT200 controller indicator lights (continued)

Icon	Indicator Light	Color	Normal Operation	Problem Indicator	Possible condition indicated by the problem indicator
	Host Loop	Green	On	Off	• The host loop is down, not turned on, or not connected • GBIC has failed, is loose, or not occupied • The RAID controller circuitry has failed or the RAID controller has no power.
	Expansion Loop	Green	On	Off	The RAID controller circuitry has failed or the RAID controller has no power.
	Expansion Port Bypass	Amber	Off	On	• Expansion port not occupied • FC cable not attached to an expansion unit • Attached expansion unit not turned on • GBIC has failed, FC cable or GBIC has failed in attached expansion unit

Read Link Status (RLS) Diagnostics

A Fibre Channel loop is an interconnection topology used to connect storage subsystem components and devices. The IBM FAStT Storage Manager (version 8.x) software uses the connection between the host machine and each controller in the storage subsystem to communicate with each component and device on the loop.

During communication between devices, Read Link Status (RLS) error counts are detected within the traffic flow of the loop. Error count information is accumulated over a period of time for every component and device including:

• Drives

• ESMs

• Fibre Channel ports

Error counts are calculated from a baseline, which describes the error count values for each type of device in the Fibre Channel loop. Calculation occurs from the time when the baseline was established to the time at which the error count information is requested.

The baseline is automatically set by the controller. However, a new baseline may be set manually through the Read Link Status Diagnostics dialog box. For more information, see "How to set the baseline" on page 181.

Overview

Read Link Status error counts refer to link errors that have been detected in the traffic flow of a Fibre Channel loop. The errors detected are represented as a count (32-bit field) of error occurrences accumulated over time. The errors help to provide a coarse measure of the integrity of the components and devices on the loop.

The Read Link Status Diagnostics dialog box retrieves the error counts and displays the controllers, drives, ESMs, and Fibre Channel ports in channel order.

By analyzing the error counts retrieved, it is possible to determine the components or devices within the Fibre Channel loop which might be experiencing problems communicating with the other devices on the loop. A high error count for a particular component or device indicates that it might be experiencing problems, and should be given immediate attention.

Error counts are calculated from the current baseline and may be reset by defining a new baseline.

Analyzing RLS Results

Analysis of the RLS error count data is based on the principle that the device immediately "downstream" of the problematic component should see the largest number of Invalid Transmission Word (ITW) error counts.

Note: Because the current error counting standard is vague about when the ITW count is calculated, different vendors' devices calculate errors at different rates. Analysis of the data must take this into account.

The analysis process involves obtaining an ITW error count for every component and device on the loop, viewing the data in loop order, and then identifying any large jumps in the ITW error counts. In addition to the ITW count, the following error counts are displayed in the Read Link Status Diagnostics dialog box:

Error Count Type	Definition of error
Link Failure (LF)	When detected, link failures indicate that there has been a failure within the media module laser operation. Link failures might also be caused by a link fault signal, a loss of signal or a loss of synchronization.
Loss of Synchronization (LOS)	Indicates that the receiver cannot acquire symbol lock with the incoming data stream, due to a degraded input signal. If this condition persists, the number of Loss of Signal errors increases.
Loss of Signal (LOSG)	Indicates a loss of signal from the transmitting node, or physical component within the Fibre Channel loop. Physical components where a loss of signal typically occurs include the gigabit interface connectors, and the Fibre Channel fibre optic cable.
Primitive Sequence Protocol (PSP)	Refers to the number of N_Port protocol errors detected, and primitive sequences received while the link is up.
Link Reset Response (LRR)	A Link Reset Response (LRR) is issued by another N_Port in response to a link reset.
Invalid Cyclic Redundancy Check (ICRC)	Indicates that a frame has been received with an invalid cyclic redundancy check value. A cyclic redundancy check is performed by reading the data, calculating the cyclic redundancy check character, and then comparing its value to the cyclic check character already present in the data. If they are equal, the new data is presumed to be the same as the old data.

If you are unable to determine which component or device on your Fibre Channel loop is experiencing problems, save the RLS Diagnostics results and forward them to IBM technical support for assistance.

Running RLS Diagnostics

To start RLS Diagnostics, select the storage subsystem from the Subsystem Management Window; then, either click **Storage Subsystem -> Run Read Link Status Diagnostics** from the main menu or right-click the selected subsystem and click **Run Read Link Status Diagnostics** from the pop-up menu. The Read Link Status Diagnostics dialog box is displayed, showing the error count data retrieved. The following data is displayed:

Devices
> A list of all the devices on the Fibre Channel loop. The devices are displayed in channel order, and within each channel they are sorted according to the devices position within the loop.

Baseline Time
> The date and time of when the baseline was last set.

Elapsed Time
> The elapsed time between when the Baseline Time was set, and when the read link status data was gathered using the Run option.

ITW
> The total number of Invalid Transmission Word (ITW) errors detected on the Fibre Channel loop from the baseline time to the current date and time. ITW might also be referred to as the Received Bad Character Count.
>
> **Note:** This is the key error count to be used when analyzing the error count data.

LF
> The total number of Link Failure (LF) errors detected on the Fibre Channel loop from the baseline time to the current date and time.

LOS
> The total number of Loss of Synchronization (LOS) errors detected on the Fibre Channel loop from the baseline time to the current date and time.

LOSG
> The total number of Loss of Signal (LOSG) errors detected on the Fibre Channel loop from the baseline date to the current date and time.

PSP
> The total number of Primitive Sequence Protocol (PSP) errors detected on the Fibre Channel loop from the baseline date to the current date and time.

ICRC
> The total number of Invalid Cyclic Redundancy Check (ICRC) errors detected on the Fibre Channel loop, from the baseline date to the current date and time.

How to set the baseline

Error counts are calculated from a baseline (which describes the error count values for each type of device in the Fibre Channel loop), from the time when the baseline was established to the time at which the error count information is requested.

The baseline is automatically set by the controller; however, a new baseline may be set manually through the Read Link Status Diagnostics dialog box using the following steps:

Note: This option establishes new baseline error counts for ALL devices currently initialized on the loop.

1. Click **Set Baseline**. A confirmation dialog box is displayed.

2. Click **Yes** to confirm baseline change. If the new baseline is successfully set, a success message is displayed indicating that the change has been made.

3. Click **OK**. The Read Link Status Diagnostics dialog box is displayed.

4. Click **Run** to retrieve the current error counts.

How to interpret results

To interpret RLS results, do the following:

1. Open the Read Link Status Diagnostics dialog box.

2. Review the ITW column in the Read Link Status Diagnostics dialog box and identify any unusual increase in the ITW counts.

Example:

The following shows the typical error count information displayed in the Read Link Status Diagnostics dialog box. In this example, the first screen displays the values after setting the baseline. The RLS diagnostic is run a short while later and the result shows an increase in error counts at Controller B. This is probably due to either the drive right before (2/9), or more likely the ESM (Drive enclosure 2).

The following figure shows the RLS Status after setting the baseline:

The following figure shows the RLS Status after running the diagnostic:

> **Note:** This is only an example and is not applicable to all situations.
>
> **Important:** Because the current error counting standard is vague about when the ITW error count is calculated, different vendor's devices calculate at different rates. Analysis of the data must take this into account.

3. Click **Close** to return to the Subsystem Management Window, and troubleshoot the problematic devices. If you are unable to determine which component is problematic, save your results and forward them to IBM technical support.

How to save Diagnostics results

For further troubleshooting assistance, save the Read Link Status results and forward them to technical support for assistance.

1. Click **Save As**. The Save As dialog box is displayed.

2. Select a directory and type the file name of your choice in the **File name** text box. You do not need to specify a file extension.

3. Click **Save**. A comma-delimited file containing the read link status results is saved.

Appendix H. PD hints — Hubs and switches

You should be referred to this appendix from a PD map or indication. If this is not the case, refer back to Chapter 2, "Problem determination starting points" on page 3.

After you have read the relevant information in this appendix, return to the PD map that directed you here, either "Hub/Switch PD map 2" on page 16 or "Common Path PD map 2" on page 23.

Unmanaged hub

The unmanaged hub is used only with the type 3526 controller (see the *Fibre Channel Hardware Maintenance Manual* for information on this controller). This hub does not contain any management or debugging aids other than the LEDs that give an indicator of port up or down.

Switch and managed hub

The switch and managed hub are used with the type 3552, 3542, and 1742 controllers (see the *Fibre Channel Hardware Maintenance Manual* for information on these controllers). The following sections describe tests that can be used with the switch and managed hub.

Running crossPortTest

The `crossPortTest` verifies the intended functional operation of the switch and managed hub by sending frames from the transmitter for each port by way of the GBIC or fixed port and external cable to another port's receiver. By sending these frames, the `crossPortTest` exercises the entire path of the switch and managed hub.

A port can be connected to any other port in the same switch or managed hub, provided that the connection is of the same technology. This means that ShortWave ports can only be connected to ShortWave ports; LongWave ports can be connected only to LongWave ports.

Note: An error condition will be shown for any ports that are on the switch or managed hub but that are not connected. If you want more information on the `crossPortTest` and its options, see the Installation and Service Guide for the switch or managed hub you are using.

To repeat the results in the following examples, run the tests in online mode and with the `singlePortAlso` mode enabled. The test will run continuously until your press the Return key on the console being used to perform Ethernet connected management of the switch or managed hub.

To run, the test must find at least one port with a wrap plug or two ports connected to each other. If one of these criteria is not met, the test results in the following message in the telnet shell:

```
Need at least 1 port(s) connected to run this test.
```

The command syntax is `crossPortTest <nFrames>, <0 or 1>` where `<nFrames>` indicates the number of frames to run.

With `<nFrames>` set to `0`, the test runs until you press Return.

With the second field set to 0, no single port wrap is allowed and two ports must be cross connected. The first figure below shows the preferred option, which works with either wrap or cross connect. The second figure below shows the default parms, which work only with cross connect.

```
myhub:admin> crossPortTest 0,1

Running Cross Port Test .......

Diags: (Q)uit, (C)ontinue, (S)tats, (L)og: s

Diagnostics Status:  Thu Aug 17 14:04:17 2000

port#:   0   1   2   3   4   5   6   7
diags:  OK  OK  OK  OK  OK  OK  OK  OK
state:  UP  UP  UP  UP  UP  DN  UP  DN

  lm0:    45035906 frTx       794716 frRx        280  LLI_errs.
  lm1:    40920918 frTx       404591 frRx        481  LLI_errs.
  lm2:    54308300 frTx      2317366 frRx         26  LLI_errs.
  lm3:    23820416 frTx        79106 frRx         15  LLI_errs.
  lm4:           0 frTx            0 frRx          0  LLI_errs.
  lm6:         599 frTx          599 frRx          0  LLI_errs.  <looped-6>

Central Memory OK
Total Diag Frames Tx: 1804
Total Diag Frames Rx: 2404
```

Return pressed

Wrapped port

```
myhub:admin> crossPortTest

Running Cross Port Test .......

Diags: (Q)uit, (C)ontinue, (S)tats, (L)og: s

Diagnostics Status:  Thu Aug 17 14:45:35 2000

port#:   0   1   2   3   4   5   6   7
diags:  OK  OK  OK  OK  OK  OK  OK  OK
state:  UP  UP  UP  UP  UP  UP  UP  DN

  lm0:    45042814 frTx       801524 frRx        280  LLI_errs.
  lm1:    40922700 frTx       406295 frRx        481  LLI_errs.
  lm2:    54316812 frTx      2326056 frRx         26  LLI_errs.
  lm3:    23820416 frTx        79106 frRx         15  LLI_errs.
  lm4:           0 frTx            0 frRx          0  LLI_errs.
  lm5:          48 frTx           48 frRx          0  LLI_errs.  <looped-6>
  lm6:          48 frTx           48 frRx          0  LLI_errs.  <looped-5>

Central Memory OK
Total Diag Frames Tx: 2265
Total Diag Frames Rx: 2865


Diags: (Q)uit, (C)ontinue, (S)tats, (L)og:
```

Return pressed   Port 6 connected by cable to port 5

Alternative checks

In some rare cases, you might experience difficulty in locating the failed component after you have checked a path. This section gives alternative checking procedures to help resolve the problem.

Some of these checks require plugging and unplugging components. This could lead to other difficulties if, for instance, a cable is not plugged back completely. Therefore, when the problem is resolved, you should perform a path check to make sure that no other problems have been introduced into the path. Conversely, if you started with a problem and, after the unplugging and replugging, you end up at a non-failing point in the PD maps without any repairs or replacement, then the problem was probably a bad connection. You should go back to the original check, such as FAStT MSJ, and rerun the check. If it now runs correctly, you can assume that you have corrected the problem (but it is a good idea to keep checking the event logs for further indications of problems in this area).

The following figure shows a typical connection path.
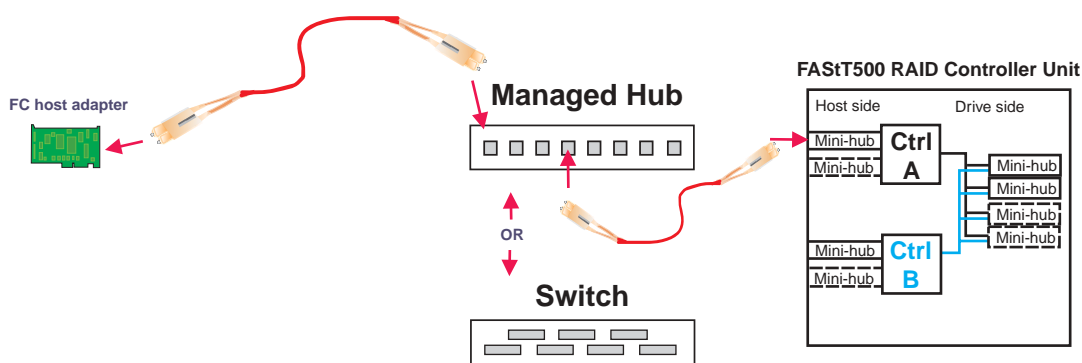
In the `crossPortTest`, data is sourced from the managed hub or switch and travels the path outlined by the numbers 1, 2, and 3 in the following figure. For the same path, the `sendEcho` function is sourced from the RAID controller and travels the path 3, 2, 1. Using both tests when problems are hard to find (for example, if the problems are intermittent) offers a better analysis of the path. In this case, the duration of the run is also important because enough data must be transferred to enable you to see the problem.

Running crossPortTest and sendEcho path to and from the controller

In the case of wrap tests with the wrap plug there is also dual sourcing capability by using sendEcho from the controller or crossPortTest from the managed hub or switch. The two following figures show these alternative paths.

sendEcho path with wrap plug at cable end

crossPortTest path with wrap plug at cable end (single port mode)
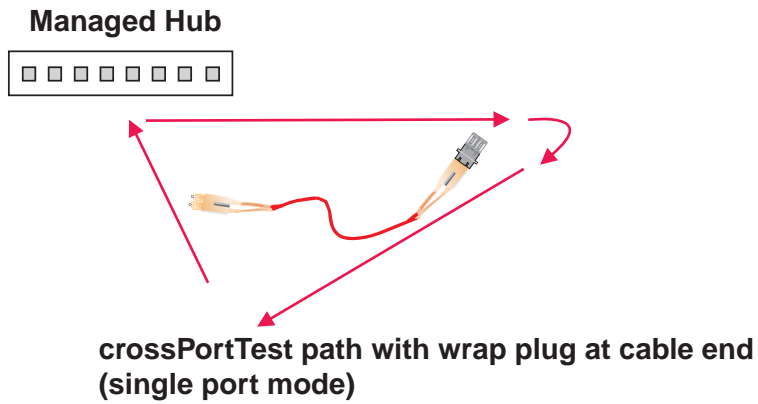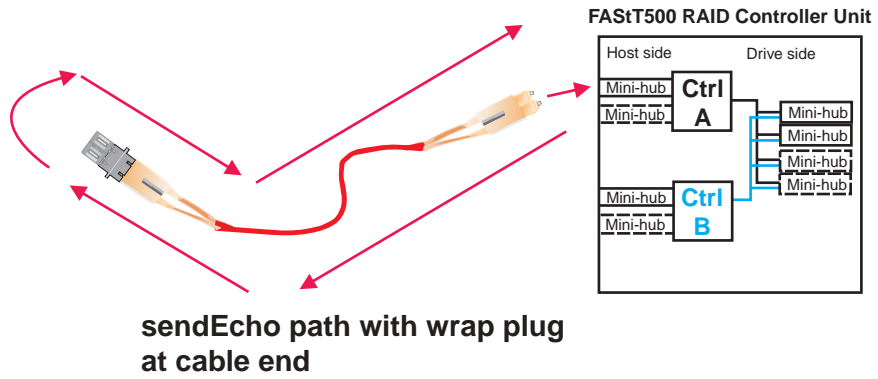
Appendix I. PD hints — Wrap plug tests

You should be referred to this appendix from a PD map or indication. If this is not the case, refer back to Chapter 2, "Problem determination starting points" on page 3.

After you have read the relevant information in this appendix, return to "Single Path Fail PD map 1" on page 20.

The following sections illustrate the use of wrap plugs.

Running sendEcho and crossPortTest path to and from controller

Failed path of read/write buffer test

FAStT500 RAID Controller Unit

Host side   Drive side

| Mini-hub | **Ctrl** |
| Mini-hub | **A** |

Mini-hub
Mini-hub
Mini-hub
Mini-hub

| Mini-hub | **Ctrl** |
| Mini-hub | **B** |
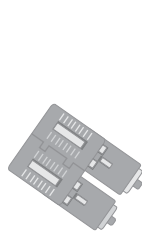
Install wrap plug to GBIC on mini-hub of controller A

Failed path of read/write buffer test
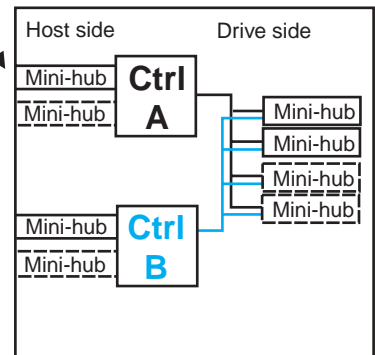
3526 Controller Unit

Ctrl
A
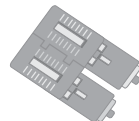
Install wrap plug to MIA on controller A
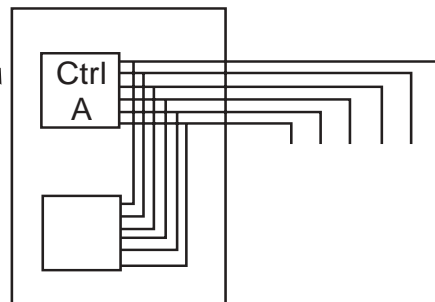
Alternative wrap tests using wrap plugs

There is dual sourcing capability with wrap tests using wrap plugs. Use `sendEcho` from the controller or `crossPortTest` from the managed hub or switch. See "Hub/Switch PD map 1" on page 15 for the information on how to run the `crossPortTest`. The following figures show these alternative paths.

FAStT500 RAID Controller Unit

sendEcho path with wrap plug at cable end

Managed Hub

crossPortTest path with wrap plug at cable end (single port mode)
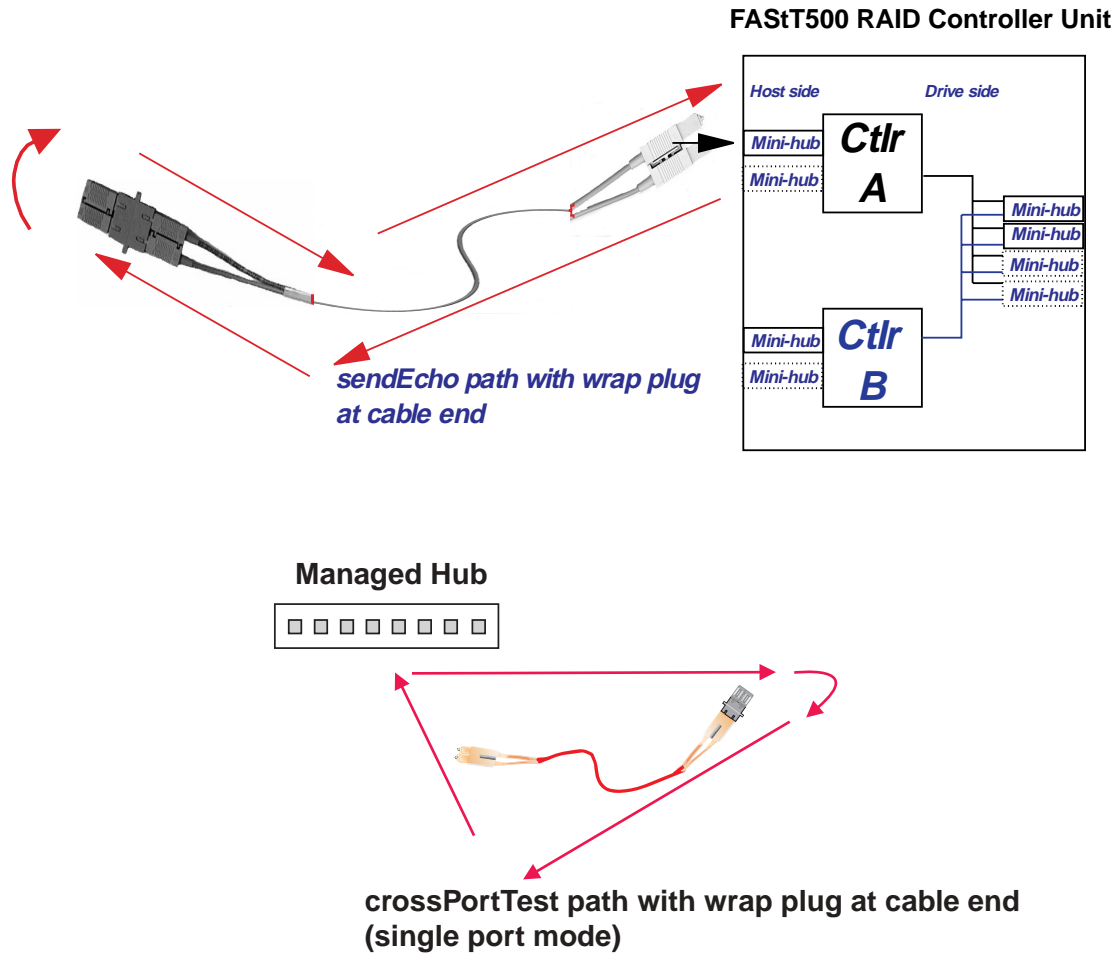
Appendix J. Heterogeneous configurations

You should be referred to this appendix from a PD map or indication. If this is not the case, refer back to Chapter 2, "Problem determination starting points" on page 3.

The FAStT Storage managers (version 7.x and 8.xx) provide the capability to manage storage in an heterogeneous environment. This does introduce increased complexity and the potential for problems. This appendix shows examples of heterogeneous configurations and the associated configuration profiles from the FAStT Storage Manager. These examples can assist you in identifying improperly configured storage by comparing the customer's profile with those supplied, assuming similar configurations.

It is very important that the Storage Partitioning for each host be assigned the correct host type (see the following figure). If not, the host will not be able to see its assigned storage. The host port identifier that you assign a host type to is the HBA WW node name.
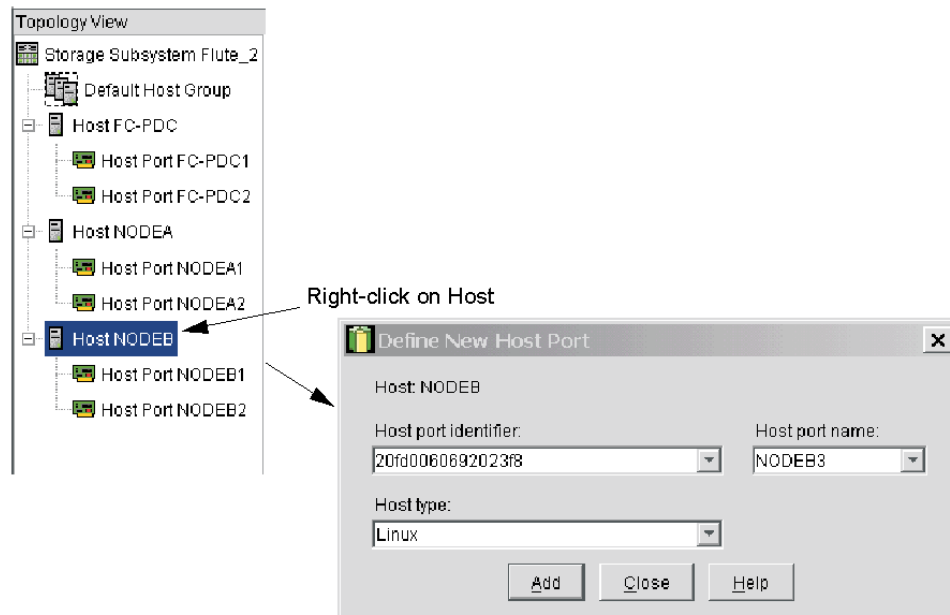
Configuration examples

Following are examples of heterogeneous configurations and the associated configuration profiles for Storage Manager Version 7.10 and above. For more detailed information, refer to the Storage Manager Concept guides for your respective SM version.

Windows Cluster
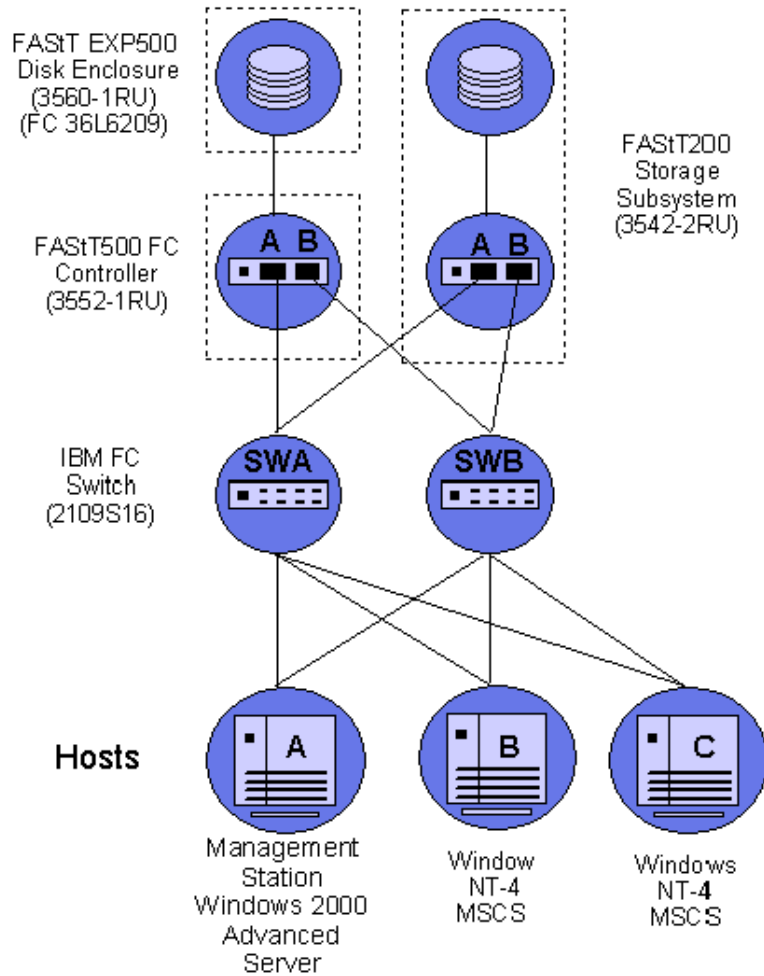
Table 17. Windows Cluster configuration example

	Network Management Type	**Partition**	**Storage Partitioning Topology**	
Host A	Client Direct attached	Windows 2000 AS	Host Port A1 2000 Non-Clustered	Type=Windows
			Host Port A2 2000 Non-Clustered	Type=Windows
Host B	Host Agent Attached	Windows NT Cluster	Host Port B1 Clustered (SP5 or later)	Type=Windows
			Host Port B2 Clustered (SP5 or later)	Type=Windows

Table 17. Windows Cluster configuration example (continued)

	Network Management Type	Partition	Storage Partitioning Topology
Host C	Host Agent Attached	Windows NT Cluster	Host Port C1 Type=Windows Clustered (SP5 or higher) Host Port C2 Type=Windows Clustered (SP5 or higher)

Heterogeneous configuration
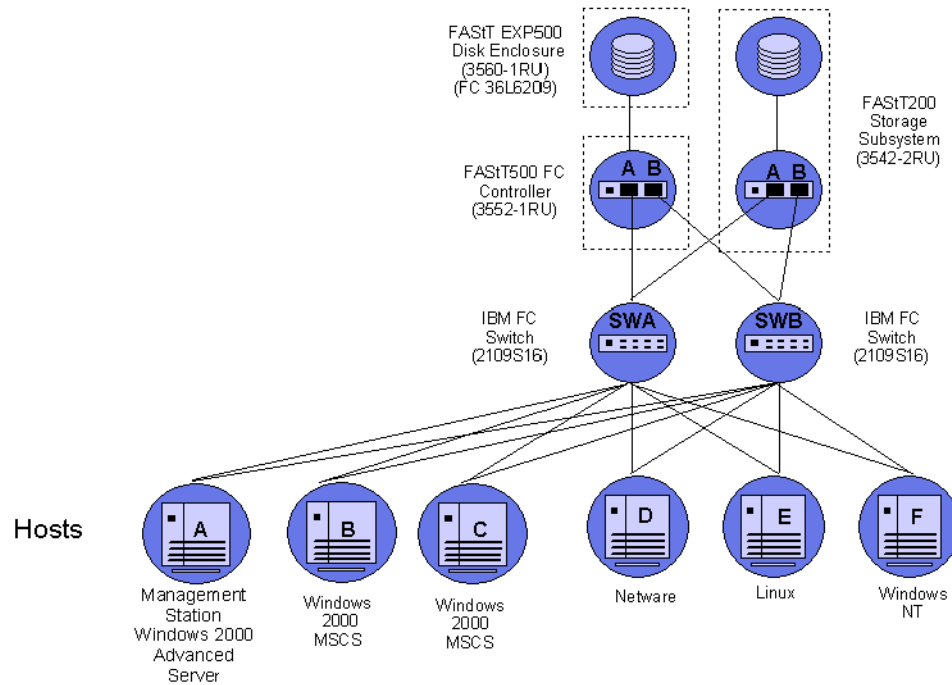
Table 18. Heterogeneous configuration example

	Network Management Type	Partition	Storage Partitioning Topology
Host A	Client Direct attached	Windows 2000 AS	Host Port A1 Type=Windows 2000 Non-Clustered Host Port A2 Type=Windows 2000 Non-Clustered
Host B	Host Agent Attached	Windows 2000 Cluster	Host Port B1 Type=Windows Clustered Host Port B2 Type=Windows Clustered

Table 18. Heterogeneous configuration example (continued)

	Network Management Type	**Partition**	**Storage Partitioning Topology**
Host C	Host Agent Attached	Windows 2000 Cluster	Host Port C1 Type=Windows Clustered Host Port C2 Type=Windows Clustered
Host D	Host Agent Attached	Netware	Host Port D1/ Type=Netware Host Port D2/Type=Netware
Host E	Host Agent Attached	Linux	Host Port E1/ Type=Linux Host Port E2/Type=Linux
Host F	Host Agent Attached	Windows NT	Host Port F1/Type=Windows NT Host Port F2/ Type=Windows NT

Appendix K. Using IBM Fast!UTIL

This appendix provides detailed configuration information for advanced users who want to customize the configuration of the following adapters:

- IBM Fibre Channel Adapter (FRU 01K7354)
- IBM FAStT Host Adapter (FRU 09N7292)
- IBM FAStT FC-2 Adapter (FRU 19K1273)

For more information about these adapters, see the *Fibre Channel Hardware Maintenance Manual*.

You can configure the adapters and the connected Fibre Channel devices using the Fast!UTIL utility.

Starting Fast!UTIL

To access Fast!UTIL, press Ctrl+Q (or Alt+Q for 2100) during the adapter BIOS initialization (it might take a few seconds for the Fast!UTIL menu to appear). If you have more than one adapter, Fast!UTIL prompts you to select the adapter you want to configure. After changing the settings, Fast!UTIL restarts your system to load the new parameters.

Important: If the configuration settings are incorrect, your adapter will not function properly.

Fast!UTIL options

This section describes the Fast!UTIL options. The first option on the **Fast!UTIL Options** menu is **Configuration Settings**. The settings configure the Fibre Channel devices and the adapter to which they are attached.

Host Adapter settings

You can access this option from the **Configuration Settings** menu in Fast!UTIL by selecting **Host Adapter Settings**. The current default settings for the host adapters are listed in the following three tables and are described in this section.

Note: All settings for the IBM Fibre Channel Adapter (FRU 01K7354) are accessed from the **Host Adapter Settings** menu option. The FAStT Host Adapter (FRU 09N7292) and the FAStT FC-2 Adapter (FRU 19K1273) offer additional settings available from the **Advanced Adapter Settings** menu option. Any settings for the Fibre Channel Adapter (FRU 01K7354) not described in this section are described in "Advanced Adapter settings" on page 197.

Table 19. IBM Fibre Channel Adapter (FRU 01K7354) host adapter settings

Setting	Options	Default
Host adapter BIOS	Enabled or Disabled	Disabled
Enable LUNs	Yes or No	Yes
Execution throttle	1 - 256	256
Drivers load RISC code	Enabled or Disabled	Enabled

Table 19. IBM Fibre Channel Adapter (FRU 01K7354) host adapter settings

Setting	Options	Default
Frame size	512, 1024, 2048	2048
IOCB allocation	1-512 buffers	256 buffers
Loop reset delay	0-15 seconds	8 seconds
Extended error logging	Enabled or Disabled	Disabled
Port down retry count	0-255	30

Table 20. FAStT Host Adapter (FRU 09N7292) host adapter settings

Setting	Options	Default
Host adapter BIOS	Enabled or Disabled	Disabled
Frame size	512, 1024, 2048	2048
Loop reset delay	0-15 seconds	5 seconds
Adapter hard loop ID	Enabled or Disabled	Enabled
Hard loop ID	0-125	125

Table 21. FAStT FC-2 (FRU 19K1273) host adapter settings

Setting	Options	Default
Host adapter BIOS	Enabled or Disabled	Disabled
Frame size	512, 1024, 2048	2048
Loop reset delay	0-60 seconds	5 seconds
Adapter hard loop ID	Enabled or Disabled	Enabled
Hard loop ID	0-125	125

Host adapter BIOS: When this option is set to Disabled, the ROM BIOS code on the adapter is disabled, freeing space in upper memory. This setting must be enabled if you are starting from a Fibre Channel hard disk that is attached to the adapter. The default is Disabled.

Frame size: This setting specifies the maximum frame length supported by the adapter. The default size is 2048. If you are using F-Port (point-to-point) connections, the default is best for maximum performance.

Loop reset delay: After resetting the loops, the firmware does not initiate any loop activity for the number of seconds specified in this setting. The default is 5 seconds.

Adapter hard loop ID: This setting forces the adapter to use the ID specified in the Hard loop ID setting. The default is Enabled. (For FAStT Host Adapter [FRU 09N7292)] and FAStT FC-2 Adapter [FRU 19K1273] only.)

Hard loop ID: When the adapter hard loop ID is set to Enabled, the adapter uses the ID specified in this setting. The default ID is 125.

Note: Adapter settings and default values might vary, based on the version of BIOS code installed for the adapter.

Selectable Boot settings

You can access the **Selectable Boot Settings** option from the **Configuration Settings** menu. When this option is set to Enabled, you can select the node name from which you want to start up (boot). When this option is set to Enabled, the node will start from the selected Fibre Channel hard disk, ignoring any IDE hard disks attached to your server. When this option is set to Disabled, the Boot ID and Boot LUN parameters have no effect.

The BIOS code in some new systems supports selectable boot, which supersedes the Fast!UTIL selectable boot setting. To start from a Fibre Channel hard disk attached to the adapter, select the attached Fibre Channel hard disk from the system BIOS menu.

Note: This option applies only to disk devices; it does not apply to CDs, tape drives, and other nondisk devices.

Adapter Hard ID settings

You can access this option from the **Configuration Settings** menu. It forces the adapter to use the selected hard ID (0-125). The default is set to 125.

Restore Default settings

You can access this option from the **Configuration Settings** menu. It restores the adapter default settings.

Raw NVRAM data

This option displays the adapter nonvolatile random access memory (NVRAM) contents in hexadecimal format. This is a troubleshooting tool; you cannot modify the data.

Advanced Adapter settings

You can access this option from the **Configuration Settings** menu by selecting **Advanced Adapter Settings**. The current default settings for the adapter are listed in the following three tables and are described in this section.

Note: The **Advanced Adapter Settings** menu option is available only for the FAStT Host Adapter (FRU 09N7292) and the FAStT FC-2 Adapter (FRU 19K1273). All settings for the IBM Fibre Channel Adapter (FRU 01K7354) are accessed from the **Host Adapter Settings** menu option.

Table 22. FAStT Host Adapter (FRU 09N7292) advanced adapter settings

Setting	Options	Default
Execution throttle	1-256	256
Fast command posting	Enabled or Disabled	Enabled
>4GByte addressing	Enabled or Disabled	Disabled
LUNs per target	0, 8, 16, 32, 64, 128, 256	0
Enable LIP reset	Yes or No	No
Enable LIP full login	Yes or No	Yes

Table 22. FAStT Host Adapter (FRU 09N7292) advanced adapter settings (continued)

Setting	Options	Default
Enable target reset	Yes or No	Yes
Login retry count	0-255	30
Port down retry count	0-255	30
Drivers load RISC code	Enabled or Disabled	Enabled
Enable database updates	Yes or No	No
Disable database load	Yes or No	No
IOCB allocation	1-512 buffers	256 buffers
Extended error logging	Enabled or Disabled	Disabled

Table 23. FAStT FC-2 Adapter (FRU 19K1273) advanced adapter settings

Setting	Options	Default
Execution throttle	1-256	256
Fast command posting	Enabled or Disabled	Disabled
>4GByte addressing	Enabled or Disabled	Disabled
LUNs per target	0, 8, 16, 32, 64, 128, 256	0
Enable LIP reset	Yes or No	No
Enable LIP full login	Yes or No	Yes
Enable target reset	Yes or No	Yes
Login retry count	0-255	30
Port down retry count	0-255	30
Drivers load RISC code	Enabled or Disabled	Enabled
Enable database updates	Yes or No	No
Disable database load	Yes or No	No
IOCB allocation	1-512 buffers	256 buffers
Extended error logging	Enabled or Disabled	Disabled

Execution throttle: This setting specifies the maximum number of commands executing on any one port. When a port reaches its execution throttle, Fast!UTIL does not run any new commands until the current command is completed. The valid options for this setting are 1 through 256. The default (optimum) is 256.

Fast command posting: This setting decreases command execution time by minimizing the number of interrupts. The default is Enabled for the FAStT Host Adapter (FRU 09N7292) and Disabled for the FAStT FC-2 Adapter (19K1273).

>4GByte addressing: Enable this option when the system has more than 4 GB of memory available. The default is Disabled.

LUNs per target (for IBM Fibre Channel Adapter [FRU 01K7354]): This setting specifies the number of LUNs per target. Multiple logical unit number (LUN) support

is typically for redundant array of independent disks (RAID) enclosures that use LUNs to map drives. The default is 8. For Netware, set the number of LUNs to 32.

LUNs per target (for FAStT Host Adapter [FRU 09N7292] and FAStT FC-2 Adapter [FRU 19K1273]): This setting specifies the number of LUNs per target. Multiple logical unit number (LUN) support is typically for redundant array of independent disks (RAID) enclosures that use LUNs to map drives. The default is 0. For Netware, set the number of LUNs to 32.

Enable LIP reset: This setting determines the type of loop initialization process (LIP) reset that is used when the operating system initiates a bus reset routine. When this option is set to **Yes**, the device driver initiates a global LIP reset to clear the target device reservations. When this option is set to **No**, the device driver initiates a global LIP reset with full login. The default is **No**.

Enable LIP full logon: This setting instructs the ISP chip to log into all ports after any LIP. The default is Yes.

Enable target reset: This setting enables the device drivers to issue a Target Reset command to all devices on the loop when a SCSI Bus Reset command is issued. The default is Yes.

Login retry count: This setting specifies the number of times the software tries to log in to a device. The default is 30 retries.

Port down retry count: This setting specifies the number of times the software retries a command to a port that is returning port-down status. The default is 30 retries.

Drivers load RISC code: When this option is set to Enabled, the adapter uses the RISC firmware that is embedded in the software device driver. When this option is set to Disabled, the software device driver loads the RISC firmware found in the adapter BIOS code. The default is Enabled.

Note: To load the embedded device driver software, the device driver being loaded must support this setting. If the device driver does not support this setting, the result is the same as if this option is set to Disabled, regardless of the setting. Leaving this option enabled ensures a certified combination of software device driver and RISC firmware.

Enable database updates: When this option is set to Enabled, the software can save the loop configuration information in flash memory as the system powers down. The default is No.

Disable database load: When this option is set to Enabled, the device database is read from the Registry during driver initialization. When this option is set to Disabled, the device database is created dynamically during device driver initialization. The default is No.

Note: This option usually applies to the Windows NT and Windows 2000 operating system environments.

IOCB allocation: This option specifies the maximum number of buffers from the firmware buffer pool that are allocated to any one port. The default setting is 256 buffers.

Extended error logging: This option provides additional error and debugging information to the operating system. When this option is set to Enabled, events are logged into the Windows NT Event Viewer or Windows 2000 Event Viewer (depending on the environment you are in). The default is Disabled.

Extended Firmware settings

You can access this option from the **Configuration Settings** menu by selecting **Extended Firmware Settings**. The current default settings for the host adapter are listed in Table 24 and are described in this section.

Note: The **Extended Firmware Settings** menu option is available only for the FAStT Host Adapter (FRU 09N7292) and the FAStT FC-2 Adapter (FRU 19K1273). Extended firmware settings are not available for the IBM Fibre Channel Adapter (FRU 01K7354).

Table 24. Extended firmware settings for FAStT Host Adapter (FRU 09N7292) and FAStT FC-2 Adapter (FRU 19K1273)

Setting	Options	Default
Extended control block	Enabled or Disabled	Enabled
RIO operation mode	0, 1, 2, 3, 4	0
Connection Options [for FAStT Host Adapter (FRU 09N7292)]	0, 1, 2, 3	3
Connection Options [for FAStT FC-2 Adapter (FRU 19K1273)]	0, 1, 2	2
NonParticipating hard ID	Enabled or Disabled	Disabled
Class 2 service	Enabled or Disabled	Disabled
ACK0	Enabled or Disabled	Disabled
Fibre Channel tape support	Enabled or Disabled	Disabled
Fibre Channel confirm	Enabled or Disabled	Disabled
Command reference number	Enabled or Disabled	Disabled
Read transfer ready	Enabled or Disabled	Disabled
Response timer	0-255	0
Interrupt delay timer	0-255	0
Data rate [for FAStT FC-2 Adapter (FRU 19K1273) only]	0-2	2

Extended control block: This setting enables all other extended firmware settings. The default is Enabled.

RIO operation mode: This setting specifies the reduced interrupt operation (RIO) modes, if supported by the software device driver. RIO modes enable posting multiple command completions in a single interrupt (see Table 25). The default is 0.

Table 25. RIO operation modes for FAStT Host Adapter (FRU 09N7292) and FAStT FC-2 Adapter (FRU 19K1273)

Option	Operation mode
0	No multiple responses
1	Multiple responses, 16-bit handles, interrupt host
2	Multiple responses, 32-bit handles, interrupt host

Table 25. RIO operation modes for FAStT Host Adapter (FRU 09N7292) and FAStT FC-2 Adapter (FRU 19K1273) (continued)

Option	Operation mode
3	Multiple responses, 16-bit handles, delay host interrupt
4	Multiple responses, 32-bit handles, delay host interrupt

Connection options: This setting defines the type of connection (loop or point-to-point) or connection preference (see Table 26). The default is 3 for the FAStT Host Adapter (FRU 09N7292) or 2 for the FAStT FC-2 Adapter (FRU 19K1273).

Table 26. Connection options for FAStT Host Adapter (FRU 09N7292) and FAStT FC-2 Adapter (FRU 19K1273)

Option	Type of connection
0	Loop only
1	Point-to-point only
2	Loop preferred; otherwise, point-to-point
3 (for FAStT Host Adapter [FRU 09N7292] only)	Point-to-point; otherwise, loop

Nonparticipating hard ID: This setting is reserved. The default is Disabled.

Class 2 service: This setting enables Class 2 service parameters to be provided during all automatic logins (loop ports). The default is Disabled.

ACK0: This setting determines the type of acknowledgment (ACK) used. When this option is set to Enabled, sequence ACK is used. When this option is set to Disabled, frame ACK is used. The default is Disabled.

Note: You must enable the Class 2 service setting to use the ACK0 setting.

Fibre Channel tape support: This setting is reserved for Fibre Channel tape support. The default is Disabled.

Fibre Channel confirm: This setting enables the host to send the FCP confirmation frame when requested by the target. The default is Disabled.

Command reference number: This setting is reserved for Fibre Channel tape support. The default is Disabled.

Read transfer ready: This setting is reserved. The default is Disabled.

Response timer: This setting contains the value (in 100-microsecond increments) used by a timer to limit the wait time for accumulating multiple responses. For example, if this field is 8, the time limit is 800 microseconds. The default is 0.

Interrupt delay timer: This setting contains the value (in 100-microsecond increments) used by a timer to set the wait time between accessing (DMA) a set of handles and generating an interrupt. The default is 0.

Data rate (for FAStT FC-2 Adapter [FRU 19K1273] only): This setting determines the data rate (see Table 27 on page 202). When this field is set to 2, the FAStT FC-2 Adapter determines what rate your system can accommodate and sets the rate accordingly. The default is 2.

Table 27. Data rate options for FAStT FC-2 Adapter (FRU 19K1273)

Option	Data Rate
0	1 Gb per second
1	2 Gb per second
2	Auto

Scan Fibre Channel devices

Use this option to scan the Fibre Channel loop and list all the connected devices by loop ID. Information about each device is listed, for example, vendor name, product name, and revision. This information is useful when you are configuring your adapter and attached devices.

Fibre Channel disk utility

Attention: Performing a low-level format removes all data on the disk.

Use this option to scan the Fibre Channel loop bus and list all the connected devices by loop ID. You can select a disk device and perform a low-level format or verify the disk media.

Select host adapter

Use this option to select, configure, or view a specific adapter if you have multiple adapters in your system.

Appendix L. Storage Manager FAQs

This appendix contains answers to frequently asked questions in the following areas:

- "Global Hot Spare (GHS) drives"
- "Auto Code Synchronization (ACS)" on page 206
- "Storage Partitioning" on page 209
- "Miscellaneous" on page 209

Global Hot Spare (GHS) drives

What is a Global Hot Spare?

A Global Hot Spare is a drive within the storage subsystem that has been defined by the user as a spare drive. The Global Hot Spare is to be used in the event that a drive that is part of an array with redundancy (RAID 1, 3, 5 array) fails. When the fail occurs, and a GHS drive is configured, the controller will begin reconstructing to the GHS drive. Once the reconstruction to the GHS drive is complete, the array will be promoted from the Degraded state to the Optimal state, thus providing full redundancy again. When the failed drive is replaced with a good drive, the copy-back process will start automatically.

What is reconstruction and copy-back?

Reconstruction is the process of reading data from the remaining drive (or drives) of an array that has a failed drive and writing that data to the GHS drive. Copy-back is the process of copying the data from the GHS drive to the drive that has replaced the failed drive.

What happens during the reconstruction of the GHS?

During the reconstruction process, data is read from the remaining drive (or drives) within the array and used to reconstruct the data on the GHS drive.

How long does the reconstruction process take?

The time to reconstruct a GHS drive will vary depending on the activity on the array, the size of the failed array, and the speed of the drives.

What happens if a GHS drive fails while sparing for a failed drive?

If a GHS drive fails while it is sparing for another drive, and another GHS is configured in the array, a reconstruction process to another GHS will be done.

If a GHS fails, and a second GHS is used, and both the originally failed drive and the failed GHS drive are replaced at the same time, how will the copy-back be done?

The controller will know which drive is being spared by the GHS, even in the event that the first GHS failed and a second GHS was used. When the original failed drive is replaced, the copy-back process will begin from the second GHS.

If the size of the failed drive is 9Gbyte, but only 3Gbytes of data have been written to the drive, and the GHS is an 18Gbyte drive, how much is reconstructed?

The size of the array determines how much of the GHS drive will be used. For example, if the array has two 9Gbyte drives, and the total size of all logical drives is 18Gbyte, then 9Gbytes of reconstruction will occur, even if only 3Gbytes of data exist on the drive. If the array has two 9Gbyte drives, and the total size of all logical drives is 4Gbytes, then only 2Gbytes of reconstruction will be done to the GHS drive.

How can you determine if a Global Hot Spare (GHS) is in use?

The Global Hot Spare is identified in Storage Manager by the following icon:

If a drive fails, which GHS will the controller attempt to use?

The controller will first attempt to find a GHS on the same channel as the failed drive; the GHS must be at least as large as the configured capacity of the failed drive. If a GHS does not exist on the same channel, or if it is already in use, the controller will check the remaining GHS drives, beginning with the last GHS configured. For example, if the drive at location 1:4 failed, and if the GHS drives were configured in the following order, 0:12, 2:12, 1:12, 4:12, 3:12, the controller will check the GHS drives in the following order, 1:12, 3:12, 4:12, 2:12, 0:12.

Will the controller search all GHS drives and select the GHS drive closest to the configured capacity of the failed drive?

No. The controller will use the first available GHS that is large enough to spare for the failed drive.

Can any size drive be configured as a GHS drive?

At the time a drive is selected to be configured as a GHS, it must be equal or larger in size than at least one other drive in the attached drive enclosures that is not a GHS drive. However, it is strongly recommended that the GHS have at least the same capacity as the target drive on the subsystem.

Can a GHS that is larger than the drive that failed act as a spare for the smaller drive?

Yes.

Can a 9Gbyte GHS drive spare for an 18Gbyte failed drive?

A GHS drive can spare for any failed drive, as long as the GHS drive is at least as large as the configured capacity of the failed drive. For example, if the failed drive is an 18Gbyte drive with only 9Gbyte configured as part of an array, a 9Gbyte drive can spare for the failed drive.

However, to simplify storage management tasks and to prevent possible data loss in case a GHS is not enabled because of inadequate GHS capacity, it is strongly recommended that the GHS have at least the same capacity as the target drive on the subsystem.

What happens if the GHS drive is not large enough to spare for the failed drive?

If the controller does not find a GHS drive that is at least as large as the configured capacity of the failed drive, a GHS will not be activated, and, depending on the array state, the LUN will become degraded or failed.

What action should be taken if all drives in the array are now larger than the GHS drive?

Ideally, the GHS drive will be replaced with a drive as large as the other drives in the array. If the GHS drive is not upgraded, it will continue to be a viable spare as long as it is as large as the smallest configured capacity of at least one of the configured drives within the array.

The previous two questions describe what might happen in this case. It is strongly recommended that you upgrade the GHS to the largest capacity drive.

How many GHS drives can be configured in an array?

The maximum number of GHS drives for Storage Manager versions 7 or 8 is fifteen per subsystem.

How many GHS drives can be reconstructed at the same time?

Controller firmware versions 3.x and older will only allow for one reconstruction process per controller to occur at the same time. An additional requirement is that in order for two reconstruction processes to occur at the same time, the LUNs affected cannot be owned by the same controller. For example, if a drive in LUN_1 and a drive in LUN-4 fail, and both LUNs are owned by Controller_A, then only one reconstruction will occur at a time. However, if LUN-1 is owned by Controller_A, and LUN-4 is owned by Controller_B, then two reconstruction process will occur at the same time. If multiple drives fail at the same time, the others will be queued after the currently-executing reconstruction completes.

Once the GHS reconstruction has started, and the failed drive is replaced, does the reconstruction of the GHS stop?

The reconstruction process will continue until complete, and then begin a copy-back to the replaced drive.

What needs to be done to a GHS drive that has spared for a failed drive after the copy-back to the replaced drive has been completed?

Once the copy-back to the replaced drive is complete, the GHS drive will be immediately available as a GHS. There is no need for the user to do anything.

Does the GHS have to be formatted before it can be used?

No. The GHS drive will be reconstructed from the other drive (or drives) within the LUN that had a drive fail.

What happens if a GHS drive is moved to a drive-slot that is part of LUN, but not failed?

When the GHS drive is moved to a drive-slot that is not failed and is part of a LUN, the drive will be spun up, marked as a replacement of the previous drive, and reconstruction started to the drive.

Can a GHS drive be moved to a drive-slot occupied by a faulted drive that is part of a LUN?

Yes. In this case, the GHS drive will now be identified as a replacement for the failed drive, and begin a copy-back or reconstruction, depending on whether a GHS drive was activated for the faulted drive.

What happens if a GHS drive is moved to an unassigned drive-slot, and the maximum GHS drives are already configured?

Once the maximum number of GHS drives have been configured, moving a GHS drive to an unassigned drive-slot will cause the GHS drive to become an unassigned drive.

What happens if a drive from a LUN is accidentally inserted into a GHS drive slot?

Once a drive is inserted into a slot configured as a GHS, the newly inserted drive will become a GHS, and the data previously on the drive will be lost. Moving drives in or out of slots configured as GHS drives must be done very carefully.

How does the controller know which drive slots are GHS drives?

The GHS drive assignments are stored in the dacStore region of the Sundry drives.

Auto Code Synchronization (ACS)

What is ACS?

ACS is a controller function that is performed during the controller Start-Of-Day (SOD) when a foreign controller is inserted into an array, at which time the Bootware (BW) and Appware (AW) versions will be checked and synchronized if needed.

What versions of FW support ACS?

ACS was first activated in controller FW version 3.0.x, but the LED display was added to controller FW version 03.01.x and later.

How to control if ACS is to occur?

ACS will occur automatically when a foreign controller is inserted, or during a power-on, if bit 1 is set to 0 (zero) and bit 2 is set to 1 (one) in NVSRAM byte offset 0x29. If these bits are set appropriately, the newly inserted controller will check the resident controller BW and AW versions with its own, and if different, will begin the synchronization process.

Bit 1 = 0	Auto Code Synchronization will occur only if the newly inserted controller is a foreign controller (a different controller from the one that was previously in the same slot).
Bit 2 = 1	Enable Automatic Code Synchronization (ACS)

What is a resident controller and what is a foreign controller?

A controller is considered to be resident if it is the last controller to have completed a SOD in that slot and has updated the dacStore on the drives. A foreign controller is one that is not recognized by the array when powered on or inserted.

Example A: In a dual controller configuration that has completed SOD, both controllers are considered to be resident. If the bottom controller is removed, and a new controller is inserted, the new controller will not be known by the array and will

be considered foreign, because it is not the last controller to have completed a SOD in that slot.

Example B: In a dual controller configuration that has completed SOD, both controllers are considered to be resident. If controller Y is removed from the bottom slot, and controller Z is inserted into the bottom slot, controller Z will be considered foreign until it has completed the SOD. If controller Z is then removed and controller Y is reinserted, controller Y will be considered foreign because it is not the last controller to have completed the SOD in that slot.

What happens if a single controller configuration is upgraded to dual controller?

If a controller is inserted into a slot that has not previously held a controller since the array was cleared, ACS will not be invoked. This is because there is no previous controller information in the dacStore region to use for evaluating the controller as being resident or foreign.

When will ACS occur?

Synchronization will occur only on power cycles and controller insertion, not on resets. During the power-on, the foreign controller will send its revision levels to the resident controller and ask if ACS is required. The resident controller will check NVSRAM settings and, if ACS is enabled, will then check the revision numbers. A response is then sent to the foreign controller, and if ACS is not required, the foreign controller will continue its initialization. If ACS is required, a block of RPA cache will be allocated in the foreign controller and the ACS process will begin.

Which controller determines if ACS is to occur?

The NVSRAM bits of the resident controller will be used to determine whether synchronization is to be performed. The controller being swapped in will always request synchronization, which will be accepted or rejected based on the NVSRAM bits of the resident controller.

What is compared to determine if ACS is needed?

The entire code revision number will be used for comparison. Both the BW and AW versions will be compared, and, if either are different, both the BW and AW will be erased and rewritten. The number of separate loadable partitions is also compared; if different, the code versions are considered to be different without considering the revision numbers.

How long will the ACS process take to complete?

The ACS process will begin during the Start-Of-Day process, or between 15 and 30 seconds after power-up or controller insertion. The ACS process for Series 3 controller code will take approximately three minutes to complete. As the code size increases, the time to synchronize will also increase. Once ACS is complete, do not remove the controllers for at least three minutes, in case NVSRAM is also synchronized during the automatic reset.

What will happen if a reset occurs before ACS is complete?

It is important that neither of the controllers are reset during the ACS process. If a reset occurs during this process, it is likely that the foreign controller will no longer boot or function correctly, and it may have to be replaced.

Is NVSRAM synchronized by ACS?

NVSRAM synchronization is not part of ACS, but is checked with dacStore on the drives every time the controller is powered on. The synchronization is not with the alternate controller, but with the NVSRAM as written to dacStore for the controller slot. Each controller, slot-A and slot-B, have individual NVSRAM regions within dacStore. The update process takes approximately five seconds, does not require a reset, and synchronizes the following NVSRAM regions: UserCfg, NonCfg, Platform, HostData, SubSys, DrvFault, InfCfg, Array, Hardware, FCCfg, SubSysID, NetCfg, Board.

Note: No LED display will be seen during the synchronization of the NVSRAM.

What is the order of the synchronization?

Both the BW and AW are synchronized at the same time. NVSRAM will be checked and synchronized during the automatic reset following the ACS of the controller code.

Will the controller LEDs flash during ACS?

The function to flash the LEDs during ACS was first enabled in controller Firmware version 03.01.01.01. If the foreign controller has a release prior to 03.01.01.01, the LED display will not be seen during ACS. The controller being updated controls the LED synchronization display.

What is the LED display sequence?

If the foreign controller has a Firmware version equal to or newer than 03.01.01.01, the LEDs will be turned on from right to left, and then turned off left to right. This sequence will continue until the ACS process is complete.

Is a reset required after ACS is complete?

When the ACS process is complete, the controller will automatically reset.

What is the ACS sequence for controllers with AW prior to 03.01.01.01?

If the foreign controller has AW prior to 03.01.01.01, the LED display will not be displayed. In this case, the controllers should not be removed or reset for at least 15 minutes. Once the foreign controller has reset, the controller will be ready for use within two minutes.

Will ACS occur if the controller is cold swapped?

Yes, providing the NVSRAM bits are set to allow ACS to occur.

What happens if both controllers are cold swapped?

If both controllers are cold swapped (that is, if both are foreign), the controller with the higher FW version number will be loaded onto the alternate controller. This is simply a numerical comparison. For example, if controller A is 03.01.01.08, and controller B is 03.01.01.11, then controller A will be upgraded to 03.01.01.11. The NVSRAM will be updated from dacStore.

What sequence of events should be expected during ACS?

If ACS is enabled, the process will begin about 30 seconds after the controller is inserted or powered on. When ACS begins, the SYM1000 and the foreign controller fault lights will begin to flash, and the controller LEDs will begin to turn on one at a time from right to left, then off left to right. This process will continue for approximately three minutes until the ACS process is complete. Once the ACS process is complete, the foreign controller will reset automatically and during the reset, the NVSRAM will be checked, and updated if needed. The entire process will take approximately five minutes to complete.

Storage Partitioning

Does the Storage Partitions feature alleviate the need to have clustering software at the host end?

No. Clustering software provides for the movement of applications between hosts for load balancing and failover. Storage Partitions just provides the ability to dedicate a portion of the storage to one or more hosts. Storage partitions should work well with clustering in that a cluster of hosts can be grouped as a Host Group to provide access to the same storage as needed by the hosts in that cluster.

If I have two hosts in a host group sharing the same logical drives, and both hosts trying to modify the same data on the same logical drive, how are conflicts resolved?

This is one of the primary value adds of clustering software. Clustering software comes in two flavors:

- Shared Nothing - In this model, clustered hosts partition the storage between the hosts in the cluster. In this model, only one host at a time obtains access to a particular set of data. In the event load balancing or a server failure dictates, the cluster software manages a data ownership transition of the set of data to another host. Microsoft MSCS is an example.

- Shared Clustering - In this model, clustered hosts all access the same data concurrently. The cluster software provides management of locks between hosts that prevents two hosts from accessing the same data at the same time. Sun Cluster Server is an example.

Note: In the Storage Manager 7.x client, you cannot change the default host type until the Write Storage Partitioning feature is disabled.

How many partitions does the user really get?

By default, the user has one partition always associated with the default host group. Therefore, when the user enables (up to 4) or (up to 8) partitions, they are technically getting 4 or 8 partitions in addition to the "default" partition. However, there is a caveat for leaving any logical drives in the Default Host Group (see next question).

Why wouldn't I use the default host group's partition?

You can potentially run into logical drive/LUN collisions if you replace a host port in a host without using the tools within the Definitions Window to associate the new host port with the host.

Furthermore, there is no read/write access control on logical drives that are located in the same partition. For operating systems running Microsoft Windows, data corruption will occur if a logical drive is mounted on more than two systems without the presence of middleware, such as Cluster Service, to provide read/write access locking.

Example: You have Host 1 mapped to logical drive Fred using LUN 1. There is also a logical drive George, which is still part of the Default Host Group that uses LUN 1. If you replace a host adapter in Host 1 without associating the new host adapter with Host 1, then Host 1 will now have access to logical drive George, instead of logical drive Fred, through LUN 1. Data corruption could occur.

Miscellaneous

What is the best way to identify which NVSRAM file version has been installed on the system when running in the controller?

In Storage Manager, use the profile command. The NVSRAM version is included in the board/controller area.

Alternatively, in the subsystem management window, right-click in the storage subsystem and select **Download -> NVSRAM**. The NVSRAM version is displayed.

When using arrayPrintSummary in the controller shell, what does *synchronized* really mean and how is it determined?

The term *synchronized* in the shell has nothing to do with firmware or NVSRAM. Simply put, *synchronized* usually means the controllers have successfully completed SOD in an orderly manner and have synchronized cache. A semaphore is passed back and forth between the controllers as one or more of the controllers are going through SOD. If this semaphore gets stuck on one controller, or if a controller does not make it through SOD, the controllers will not come up synchronized.

One way the semaphore can get stuck is if a LUN or its cache cannot be configured. In addition, if a controller has a memory parity error, the controllers will not be synchronized. There have been cases where one controller states the controllers are synchronized while its alternate states that they are not. One cause of this is that a LUN might be 'locked' by the non-owning controller; this can sometimes be fixed by turning off bit 3 of byte 0x29 in NVSRAM (Reserve and Release).

Storage Manager shows the nodes in the enterprise window with either IP address or machine name. Why is this not consistent?

Storage Manager tries to associate a name with each host node, but if one is not found, then the IP address is used. The inconsistency occurs because the client software cannot resolve the IP address to a name, or the user has manually added a host node by IP address.

Why do you see shared fibre drives twice during text setup of NT/W2K? The UTM does not seem protected (because you can create/delete the partition).

The UTM is only necessary if the Agent software is installed on a host. If you are direct-attached (network-attached) to a module, you do not need the Agent. This, in turn, means you do not need the UTM LUN. RDAC is what 'hides' the UTM from the host and creates the failover nodes. If RDAC is not installed on an operating system, then the UTM will appear to be a normal disk (either 20 Mbytes or 0 MBytes) to the operating system. However, there is no corresponding data space "behind" the UTM; the controller code write-protects this region. The controller will return an error if an attempt is made to write to this non-existent data region. The error is an ASC/ASCQ of 21/00 - Logical block address out of range, in the Event Viewer.

For Linux operating systems, the UTM LUN is not required and should not be present for a Linux Host.

If RDAC is not installed on a host, and NVSRAM offset 0x24 is set to 0, then you will see each LUN twice (once per controller). This is necessary because most HBAs need to see a LUN 0 on a controller in order for the host to come up. You should only be able to format one of the listed devices by using the node name which points to the controller that really owns the disk. You will probably get an error if you try to format a LUN through the node pointing to the non-owning controller. The UTM is "owned" by both controllers as far as the controller code is concerned, so you will probably be able to format or partition the UTM on either node.

In short, if RDAC is not installed, the UTM will appear to be a regular disk to the host. Also, you will see each disk twice. In this case, it is up to the user to know not to partition the UTM, and to know which of the two nodes for each device is the true device.

How can you determine from the MEL which node has caused problems (that is, which node has failed the controller)?

You cannot tell which host has failed a controller in a multi-host environment. You need to use the host Event Log to determine which host is having problems.

When RDAC initiates a Path failure and sets a controller to passive, why does the status in the enterprise window of Storage Manager shows the subsystem as optimal?

This is a change in the design from older code which should prove to be a useful support tool once we get used to it. A 'failed' controller which shows as passive in the EMW window, but which has been failed by RDAC, indicates that no hardware problem could be found on the controller. This type of state implies that we have a problem in the path to the controller, not with the controller itself. In short, a bad cable, hub, GBIC, and so on, on the host side is probably why the failover occurred. Hopefully, this will minimize the number of controllers which are mistakenly returned as bad.

(NT/W2K) What is the equivalent for symarray (NT) with Storage Manager W2K?

rdacfltr is the "equivalent" of symarray. However, symarray was a class driver, whereas rdacfltr is a Low level filter driver. rdacfltr will report Event 3 (configuration changes) and Event 18 (failover events) information. Any errors which are not of this type (such as check conditions) will be reported by W2K's class driver. These errors will be logged by the (disk) class driver. ASC/ASCQ codes and SRB status information should appear in the same location in these errors. The major difference is this break up of errors in W2K, but the error information should be available under one of these two sources in the Event Log.

Appendix M. PD hints — MEL data format

After you have read the relevant information in this appendix, return to "RAID Controller Passive PD map" on page 11.

The SM event viewer formats and displays the most meaningful fields of major event log entries from the controller. The data displayed for individual events varies with the event type and is described in "Event descriptions" on page 218. The raw data contains the entire major event data structure retrieved from the controller subsystem. The event viewer displays the raw data as a character string. Fields that occupy multiple bytes might appear to be byte-swapped depending on the host system.

Fields that might appear as byte-swapped are noted in the following figure.

	7	6	5	4	3	2	1	0
Byte	Constant Data Fields							
0-7	(MSB)	Sequence Number - *(byte swapped)*						
								(LSB)
8-11	(MSB)	Event Number - *(byte swapped)*						
								(LSB)
12-15	(MSB)	Timestamp - *(byte swapped)*						
								(LSB)
16-19	(MSB)	Location Information - *(byte swapped)*						
		(Channel & Device or Tray & Slot Number)						(LSB)
20-23	(MSB)	IOP ID - *(byte swapped)*						
								(LSB)
24-25	I/O Origin - *(byte swapped)*							
26-27	Reserved			(MSB)				
	LUN/Volume Number - *(byte swapped)*							(LSB)
28	Controller Number							
29	Number of Optional Fields Present (M)							
30	Total Length of Optional Field(N)							
31	Pad (unused)							
	Optional Field Data							
32	Data Length (L)							
33	Pad (unused)							
34 - 35	Data Field Type - *(byte swapped)*							
36 - 32 + L	Data …							
	Last Optional Field Data Entry							

Constant data fields

The constant data fields are described in the following section.

Sequence Number (bytes 0-7)

The **Sequence Number** field is a 64-bit incrementing value starting from the time the system log was created or last initialized. Resetting the log does not affect this value.

Event Number (bytes 8-11)

The **Event Number** field is a 4-byte encoded value that includes bits for drive and controller inclusion, event priority and the event value. The **Event Number** field is encoded as shown in the following table:

Table 28. Event number field

	7	6	5	4	3	2	1	0
0	Internal Flags		Log Group		Priority			
1	Category				Component			
2	(MSB)				Event Value			
3								(LSB)

Internal Flags

The **Internal Flags** field is used internally within the controller firmware for events that require unique handling; the host application ignores these values.

Table 29. Internal Flags field

Flag	Value
Mod Controller Number	0x2
Flush Immediate	0x1

Log Group

The **Log Group** field indicates what kind of event is being logged. All events are logged in the system log. The values for the **Log Group** field are as shown in the following table:

Table 30. Log Group field

Log Group	Value
System Event	0x0
Controller Event	0x1
Drive Event	0x2

Priority

The **Priority** field is defined as shown in the following table:

Table 31. Priority field

Priority	Value
Informational	0x0
Critical	0x1
Reserved	0x2 - 0xF

Event Group

The **Event Group** field specifies the general category of the event. General types of events that are logged for a given event group are listed after the event group. Event groups are defined as shown in the following table:

Table 32. Event Group field

Event Group	Value
Unknown	0x0
Error	0x1
Failure	0x2
Command	0x3
Notification	0x4
State	0x5
Host	0x6
General	0x7
Reserved	0x8 - 0xF

Component

The **Component** field is defined as shown in the following table:

Table 33. Component field

Component	Value
Unknown/Unspecified	0x0
Drive	0x1
Power Supply	0x2
Cooling Element	0x3
Mini hub	0x4
Temperature Sensor	0x5
Channel	0x6

<div align="center">*Table 33. Component field (continued)*</div>

Component	Value
Environmental Services Electronics (ESM)	0x7
Controller Electronics	0x8
Nonvolatile Cache (RPA Cache Battery)	0x9
Enclosure	0xA
Uninterruptible Power Supply	0xB
Chip - I/O or Memory	0xC
Volume	0xD
Volume Group	0xE
I/0 Port CRU	0xF

Timestamp (bytes 12-15)

The **Timestamp** field is a 4-byte value that corresponds to the real-time clock on the controller. The real-time clock is set (using the Start menu) at the time of manufacture. It is incremented every second and started relative to 1 January 1970.

Location Information (bytes 16-19)

The **Location Information** field indicates the Channel/Drive or Tray/Slot information for the event. Logging of data for this field is optional and is zero when not specified.

IOP ID (bytes 20-23)

The IOP ID used by MEL to associate multiple log entries with a single event or I/O. The IOP ID is guaranteed to be unique for each I/O. A valid IOP ID might not be available for certain MEL entries and some events use this field to log other information. The event descriptions indicate whether the IOP ID is being used for unique log information.

Logging of data for this field is optional and is zero when not specified.

I/O Origin (bytes 24-25)

The **I/O Origin** field specifies where the I/O or action originated that caused the event. It uses one of the Error Event Logger defined origin codes shown in the following table:

<div align="center">*Table 34. I/O Origin field*</div>

Value	Definition
0	Active Host
1	Write Cache
2	Hot Spare
3	Other Internal

A valid I/O Origin might not be available for certain MEL entries and some events use this field to log other information. The event descriptions indicate whether the I/O Origin is being used for unique log information.

Logging of data for this field is optional and is zero when not specified.

LUN/Volume Number (bytes 26-27)

The **LUN/Volume Number** field specifies the LUN or volume associated with the event being logged.

Logging of data for this field is optional and is zero when not specified.

Controller Number (byte 28)

The **Controller Number** field specifies the controller associated with the event being logged.

Table 35. Controller Number field

Value	Definition
0x00	Controller with Drive side SCSI ID 6 (normally the bottom controller in the subsystem)
0x01	Controller with Drive side SCSI ID 7 (normally the top controller in the subsystem)

Logging of data for this field is optional and is zero when not specified.

Number of Optional Fields Present (byte 29)

The **Number of Optional Fields Present** field specifies the number (if any) of additional data fields that follow. If this field is zero then there is no additional data for this log entry.

Optional Data

The format for the individual **Optional Data** fields follows:

Table 36. Optional data fields

0	Data Length (L)
1-2	Data Field Type
3	Data
L	...

Data Length (byte 32)

The length, in bytes, of the optional field data (including the Data Field Type).

Data Field Type (bytes 34-35)

See "Data field types" on page 287 for the definitions for the various Optional Data fields.

Data (byte 36 — 32 + L)

Optional field data associated with the Data Field Type. This data might appear as byte swapped when using the event viewer.

Event descriptions

The following sections contain descriptions for all events. Note that some events may not be logged in a given release. The critical events are highlighted with a gray shade. The critical events are logged in the Event Log in the Array Management Window of the storage management software. In addition, the critical events are also sent via email, SNMP, or both, depending on the alert notification set-up that the user performed within the Enterprise Management Window of the storage management software.

This section describes the following events and code information:

Destination Driver events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Channel Failure: **(SYMsm Description - Channel failed)** **Logged when the parallel SCSI destination driver detects a channel failure.**					
Controller (0x1)	**Critical (0x1)**	**Failure (0x2)**	**Chip (0xC)**	**0x1001**	**Device: FRU info** **Origin: FRU info**
Channel Revival: **(SYMsm Description - Channel revived)** **Currently Not Logged.**					
Controller (0x1)	**Informational (0x0)**	**Notification (0x4)**	**Chip (0XC)**	**0x1002**	
Tally Exceeded: **(SYMsm Description - Drive error tally exceeded threshold)** **Currently Not Logged.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x1003**	
Open Error: **(SYMsm Description - Error on drive open)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Error (0x1)**	**Drive (0x1)**	**0x1004**	
Read Failure: **(SYMsm Description - Drive read failure - retries exhausted)** **Currently Not Logged.**					
Drive (0x2)	**Informational (0x0)**	**Error (0x1)**	**Drive (0x1)**	**0x1005**	
Write Failure: **(SYMsm Description - Drive write failure - retries exhausted)** **Currently Not Logged.**					
Drive (0x2)	**Informational (0x0)**	**Error (0x1)**	**Drive (0x1)**	**0x1006**	
No Memory: **(SYMsm Description - Controller out of memory)** **Logged when memory allocation failed.**					
System (0x0)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1007**	**Id: 0: SCSI Device Structure** **1: SCSI_Op NCE Structure** **2: SCSI_Op NCE Structure (non-cache)** **3: SCSI Ops**

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Unsupported Chip: **(SYMsm Description: Unsupported SCSI chip)** **Currently Not Logged.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Chip (0xC)**	**0x1008**	
Memory Parity Error: **(SYMsm Description: Controller memory parity error)** **Logged when a memory parity error is detected by the destination driver.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1009**	
Drive Check Condition: **(SYMsm Description: Drive returned CHECK CONDITION)** **Logged when the driver was unable to recover the specified device returned a check condition to the driver and driver retries have been exhausted.**					
Drive (0x2)	**Informational (0x0)**	**Error (0x1)**	**Drive (0x1)**	**0x100A**	**Data Field Type: 0x010D**
Destination SOD Error: **(SYMsm Description: Start-of-day error in destination driver)** **Logged when the destination driver can't complete SOD initialization successfully.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x100B**	**Origin: Indicates the structure that couldn't be allocated.** **1: Call to VKI_REBOOT_HOOK failed.** **2: Status byte structure allocation failed** **3: Data_phase_tag_ptrs structure allocation failed** **4: Invalid_Reselect_data structure allocation failed** **Data Field Type: 0x0206**
Destination Hardware Error: **(SYMsm Description: Hardware error on drive side of controller)** **Currently Not Logged.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x100C**	
Destination Timeout: **(SYMsm Description: Timeout on drive side of controller)** **Currently Not Logged.**					
Controller	**Informational**	**Error**	**Controller**	**0x100D**	
Unexpected Interrupt: (SYMsm Description: Unexpected interrupt on controller) Logged due to an unexpected interrupt with no active device on chip.					
Controller (0x1)	Informational (0x0)	Error (0x1)	Controller (0x8)	0x100E	Data Field Type: 0x0201

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Bus Parity Error: (SYMsm Description: Bus parity error on controller)					
Logged when a Bus Parity error is detected by the destination driver.					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x100F**	
Drive PFA: **(SYMsm Description: Impending drive failure (PFA) detected)**					
The logged device generated a PFA condition.					
Controller (0x1)	**Critical (0x1)**	**Error (0x1)**	**Drive (0x1)**	**0x1010**	**None**
Chip Error: **(SYMsm Description: Chip error)**					
Currently Not Logged.					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Chip (0XC)**	**0x1011**	
Destination Driver: **(SYMsm Description: Destination driver error)**					
Logged when the destination driver has an unrecovered error from the drive.					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Drive (0x1)**	**0x1012**	**Origin: Contains the low level destination driver internal error.** **Id: Contains the raw error logger error number.**
Destination Diagnostic Failure: **(SYMsm Description: Destination driver level 0 diagnostic failed)**					
Logged when destination driver level 0 diagnostics failed for the specified channel.					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1013**	**Id: Contains diagnostic test that failed.** **1: Read/Write registers** **2: 64 byte FIFO** **3: DMA FIFO** **Data Field Type: 0x010B**
Destination Reassign Block: **(SYMsm Description: Destination driver successfully issued reassign blocks command)**					
Logged when the destination driver issues a reassign block to the drive due to a write failure.					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1014**	**Origin: Block List**

SCSI Source Driver events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
SCSI Chip: *(SYMsm Description: SRC driver detected exception on SCSI chip)* *Logged when the SRC driver detects an exception condition from the SCSI chip.*					
Controller (0x1)	*Informational (0x0)*	*Error (0x1)*	*Controller (0x8)*	*0x1101*	*Device: Base address of the SCSI chip* *Id: Register offset where exception was detected possible values are:* *0xC dstat register* *0x42 SIST0_REG* *0x43 SIST1_REG* *Origin: Value of the register*
Host Bus Reset: *(SYMsm Description: Host bus reset asserted)* *Logged when the source SCSI driver asserts the RESET signal on the host SCSI bus. This is usually done as a response to have a host bus reset propagated to it by the alternate controller in a Wolfpack environment.*					
System (0x0)	*Informational (0x0)*	*Notification (0x4)*	*Controller (0x8)*	*0x1102*	*None*
Host Bus Reset Received: *(SYMsm Description: Host bus reset received)* *Logged when a host bus reset was received and the controller is going to propagate it to the alternate controller in a wolf pack environment. Log entries for Host Bus Reset Received and Host Bus Reset should always appear in pairs in the system log.*					
System (0x0)	*Informational (0x0)*	*Notification (0x4)*	*Controller (0x8)*	*0x1103*	*None*
Unknown Interrupt: *(SYMsm Description: Unknown interrupt)* *Logged when the source SCSI driver detects an unknown interrupt.*					
Controller (0x1)	*Informational (0x0)*	*Error (0x1)*	*Controller (0x8)*	*0x1104*	*Device: Base address of the SCSI chip* *Origin: Value in the interrupt register.*

Fibre Channel Source Driver events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
LIP Reset Received: (SYMsm Description: Fibre channel-LIP reset received) **Logged when a selective LIP reset (LipPdPs) is received.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1201**	**Id: Internal Checkpoint Code** **Origin: 0 = Source Side FC**
Target Reset Received: **(SYMsm Description: Fibre channel-TGT reset received)** **Logged when a Target Reset if received.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1202**	**Id: Internal Checkpoint Code** **Origin: 0 = Source Side FC**
Third Party Logout Reset Received:**(SYMsm Description: Fibre channel-TPRLO reset received)** **Logged when a Third Party Logout with the Global Logout bit set. This is treated as a Target Reset by the controller.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1203**	**Id: Internal Checkpoint Code** **Origin: 0 = Source Side FC**
Initialization Error: **(SYMsm Description: Fibre channel-driver detected error after initialization)** **Logged when a controller is unable to initialize an internal structure.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1204**	**Id: Internal Checkpoint Code** **Origin: 0 = Source Side FC**
General Error: **(SYMsm Description: Fibre channel-driver detected error during initialization)** **Logged when an internal error (e.g. unable to obtain memory, unable to send frame) occurs.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1205**	**Id: Internal Checkpoint Code** **Origin: 0 = Source Side FC**
Link Error Threshold: (SYMsm Description: Fibre channel link errors continue) **Logged when Link Error count exceeds the threshold value after the initial notification.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Channel (0x6)**	**0x1206**	**Dev: Link Error Information** **Id: Internal Checkpoint Code**
Link Error Threshold Critical: (SYMsm Description: Fibre channel link errors-threshold exceeded) **Logged when Link Error count exceeds the threshold the first time.**					
Controller (0x1)	**Critical (0x1)**	**Error (0x1)**	**Channel (0x6)**	**0x1207**	**Dev: Link Error Information** **Id: Internal Checkpoint Code**

Fibre Channel Destination Driver events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Init Error: (SYMsm Description: Channel initialization error) **Logged when a controller is unable to initialize hardware or an internal structure.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x1500**	**Id: 1 = TachLite** **2 = SGB Allocation** **3 = Spy SGB Allocation**
Drive Reset: (SYMsm Description: Selective LIP reset issued to drive) **Logged when the fibre channel driver resets a device.**					
Drive (0x2)	Informational (0x0)	Error (0x1)	Drive (0x1)	0x1501	
Alt Controller Reset: (SYMsm Description: Selective LIP reset issued to alternate controller) Logged when the fibre channel driver resets the alternate controller.					
Controller (0x1)	Informational (0x0)	Error (0x1)	Controller (0x8)	0x1502	
Enclosure Reset: (SYMsm Description: Selective LIP reset issued to environmental card (ESM)) Logged when the fibre channel driver resets an enclosure.					
System (0x0)	Informational (0x0)	Error (0x1)	ESM (0x7)	0x1503	
Drive Enable: (SYMsm Description: Loop port enable (LPE) issued to drive) Logged when the fibre channel driver enables a drive.					
Drive (0x2)	Informational (0x0)	Notification (0x4)	Drive (0x1)	0x1504	
Alternate Enclosure Enable: (SYMsm Description: Loop port enable (LPE) issued to alternate controller) Logged when the alternate controller enables an enclosure.					
Controller (0x1)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x1505	
Enclosure Enable: (SYMsm Description: Loop port enable (LPE) issued to environmental card (ESM)) Logged when the fibre channel driver enables an enclosure.					
System (0x0)	Informational (0x0)	Notification (0x4)	ESM (0x7)	0x1506	
Drive Bypass: (SYMsm Description: Loop port bypass (LPB) issued to drive) Logged when the fibre channel driver bypasses a device.					
Drive (0x2)	Informational (0x0)	Error (0x1)	Drive (0x1)	0x1507	

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data

Alternate Controller Bypass: **(SYMsm Description: Loop port bypass (LPB) issued to alternate controller)**

Logged when the alternate controller is bypassed by the fibre channel driver.

Controller (0x1)	Informational (0x0)	Error (0x1)	Controller (0x8)	0x1508	

Enclosure Bypass: (SYMsm Description: Loop port bypass (LPB) issued to environmental card(ESM))

Logged when an enclosure is bypassed by the fibre channel driver.

System (0x0)	Informational (0x0)	Error (0x1)	ESM (0x7)	0x1509	

Drive Missing: (SYMsm Description: Unresponsive drive (bad AL_PA error))

Logged when the fibre channel driver detects that a drive is missing.

Drive (0x2)	Informational (0x0)	Error (0x1)	Drive (0x1)	0x150A	

Alternate Controller Missing: **(SYMsm Description: Unresponsive alternate controller (bad AL_PA error))**

Logged when the fibre channel driver detects that the alternate controller is missing.

Controller (0x1)	Informational (0x0)	Error (0x1)	Controller (0x8)	0x150B	

Enclosure Missing: **(SYMsm Description: Unresponsive environmental card (ESM) (bad AL_PA error))**

Logged when the fibre channel driver detects that an enclosure is missing.

System (0x0)	Informational (0x0)	Error (0x1)	ESM (0x7)	0x150C	

Channel Reset: (SYMsm Description: Channel reset occurred)

Logged when a fibre channel port is reset.

System (0x0)	Informational (0x0)	Notification (0x4)	Channel (0x6)	0x150D	

Loop Diagnostic Failure: **(SYMsm Description: Controller loop-back diagnostics failed)**

Logged when loop or minihub diagnostics detect that the controller is the bad device on the loop.

System (0x0)	Critical (0x1)	Notification (0x4)	Controller (0x8)	0x150E	

Channel Miswire: (SYMsm Description: Channel miswire)

Logged when two channels are connected with one or more ESMs in between.

System (0x0)	Critical (0x1)	Error (0x1)	Channel (0x6)	0x150F	

ESM Miswire: (SYMsm Description: Environmental card miswire)

Logged when two ESMs of the same tray are seen on the same channel.

System (0x0)	Critical (0x1)	Error (0x1)	ESM (0x7)	0x1510	

Channel Miswire Clear: (SYMsm Description: Channel miswire resolved)					
Logged when the channel miswire is cleared.					
System (0x0)	Informational (0x0)	Notification (0x4)	Channel (0x6)	0x1511	
ESM Miswire Clear: (SYMsm Description: Environmental card miswire resolved)					
Logged when the environmental card miswire is cleared.					
System (0x0)	Informational (0x0)	Notification (0x4)	ESM (0x7)	0x1512	

VDD events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Repair Begin: (SYMsm Description: Repair started) Logged when a repair operation is started for the specified unit.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2001**	**None**
Repair End: (SYMsm Description: Repair completed) **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2002**	**Data Field Type: 0x0613**
Interrupted Write Begin: (SYMsm Description: Interrupted write started) **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2003**	
Interrupted Write End: (SYMsm Description: Interrupted write completed) **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2004**	
Fail Vdisk: (SYMsm Description: Virtual disk failed - interrupted write) **Logged when the specified LUN is internally failed.**					
System (0x0)	**Informational (0x0)**	**Failure (0x2)**	**Volume (0xD)**	**0x2005**	**Origin: LBA of the detected failure**
Fail Piece: (SYMsm Description: Piece failed) **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Failure (0x2)**	**Drive (0x1)**	**0x2006**	
Fail Piece Delay: (SYMsm Description: Fail piece delayed) **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Failure (0x2)**	**Drive (0x1)**	**0x2007**	
DEAD LUN Reconstruction: (SYMsm Description: Failed volume started reconstruction) Currently Not Logged.					
System (0x0)	Informational (0x0)	Notification (0x4)	Drive (0x1)	0x2008	

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
RAID 0 Write Fail: **(SYMsm Description: RAID 0 write failures)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Error (0x1)**	**Drive (0x1)**	**0x2009**	
Data Parity Mismatch: **(SYMsm Description: Data/parity mismatch on volume)** **Logged when a data/parity mismatch is detected during data scrubbing.**					
System (0x0)	**Informational (0x0)**	**Error (0x1)**	**Volume (0xD)**	**0x200A**	**Data Field Type: 0x0706**
Unrecovered Deferred Error: **(SYMsm Description: Unrecovered deferred error on volume)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Error (0x1)**	**Volume (0xD)**	**0x200B**	
Recovered Error: **(SYMsm Description: Recovered error on volume)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x200C**	
I/O Aborted: **(SYMsm Description: I/O aborted on volume)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Error (0x1)**	**Volume (0xD)**	**0x200D**	
VDD Reconfigure: **(SYMsm Description: Virtual disk driver reconfigured)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x200E**	
VDD Synchronize Begin: **(SYMsm Description: Cache synchronization started)** **Logged when cache synchronization is begun from an external (to VDD) source.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x200F**	**Data Field Type: 0x0706 0's in Number of blocks filed indicate entire LUN will be synchronized.**
VDD Synchronize End: (SYMsm Description: Cache synchronization completed) Logged when cache synchronization for the specified unit completes.					
System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x2010	Device: Contains ending error status Origin: Contains buf flags value

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
VDD Purge Begin: (SYMsm Description: Cache flush started)					
Logged when an operation to flush cache for the specified unit is begun.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2011**	**None**
VDD Purge End: (SYMsm Description: Cache flush completed)					
Logged when an operation to flush cache for the specified unit has completed.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2012**	**None**
VDD Cache Recover: (SYMsm Description: Unwritten data/parity recovered from cache)					
Logged when unwritten data and parity is recovered from cache at start-of-day or during a forced change in LUN ownership between the controllers.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2013**	**Origin: Contains the number of cache blocks recovered.**
VDD Error: (SYMsm Description: VDD logged an error)					
Logged when VDD logs an error.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2014**	**Data Field Type: 0x0707**
Uncompleted Write Count: (SYMsm Description: Uncompleted writes detected in NVSRAM at start-of-day)					
Logged at start-of-day when uncompleted writes are detected in NVSRAM.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2015**	**Origin: Contains the number of uncompleted writes found**
Write Count: (SYMsm Description: Interrupted writes processed)					
Logged when VDD processes interrupted writes for the specified unit.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2016**	**Origin: Number of interrupted writes processed.**
Log Write Count: (SYMsm Description: Interrupted writes detected from checkpoint logs)					
Logged when VDD creates a list of interrupted writes from the data/parity checkpoint logs.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2017**	**Origin: Number of interrupted writes processed.**
VDD Wait: (SYMsm Description: I/O suspended due to no pre-allocated resources)					
Logged when an I/O is suspended because of no preallocated resources. This event is logged once per resource.					
System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x2018	Data Field Type: 0x0700 Data: First 4 characters of the resource name.

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
VDD Long I/O: **(SYMsm Description: Performance monitor: I/O's elapsed time exceeded threshold)** **Logged if performance monitoring is enabled and an I/Os elapsed time equal to or exceeds the threshold limit.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2019**	**Origin: Contains the elapsed time for the I/O** **Device: Contains the threshold value.**
VDD Restore Begin: **(SYMsm Description: VDD restore started)** **Logged at the beginning of a RAID 1 or RAID 5 VDD restore operation.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x201A**	**Data Field Type: 0x0612**
VDD Restore End: **(SYMsm Description: VDD restore completed)** **Logged at the end of a restore operation.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x201B**	**Data Field Type: 0x0613**
VDD Recover Begin: **(SYMsm Description: VDD recover started)** **Logged at the beginning of a RAID 1 or RAID 5 VDD recover operation.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x201C**	**Data Field Type: 0x0617**
VDD Recover End: **(SYMsm Description: VDD recover completed)** **Logged at the end of a recover operation.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x201D**	**Data Field Type: 0x0613**
VDD Repair Begin: **(SYMsm Description: VDD repair started)** **Logged at the beginning of a repair operation.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x201E**	**None**
VDD Repair End: **(SYMsm Description: VDD repair completed)** **Logged at the end of a repair operation.**					
System	**Informational**	**Notification**	**Controller**	**0x201F**	**Data Field Type: 0x0613**
Interrupted Write Fail Piece: (SYMsm Description: Piece failed during interrupted write) Logged when a piece is failed during an interrupted write operation.					
System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x2020	Data Field Type: 0x0612

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Interrupted Write Fail Vdisk: (SYMsm Description: Virtual disk failed during interrupted write)					
Logged when a virtual disk is failed as part of a interrupted write operation.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2021**	**Origin: LBA of the LUN that caused the failure.**
Scrub Start: **(SYMsm Description: Media scan (scrub) started)**					
Logged when scrubbing is started for the specified unit.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2022**	**None**
Scrub End: **(SYMsm Description: Media scan (scrub) completed)**					
Logged when scrubbing operations for the specified unit have completed.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2023**	**Data Field Type: 0x0618**
Scrub Resume: **(SYMsm Description: Media scan (scrub) resumed)**					
Logged when scrubbing operations are resumed for the specified unit.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2024**	**None**
Reconstruction Begin: **(SYMsm Description: Reconstruction started)**					
Logged when reconstruction operations are started for the specified unit.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2025**	**None**
Reconstruction End: **(SYMsm Description: Reconstruction completed)**					
Logged when reconstruction operations for the specified unit have completed.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2026**	**Data Field Type: 0x0613**
Reconstruction Resume: **(SYMsm Description: Reconstruction resumed)**					
Logged when reconstruction operations are resumed for the specified unit.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2027**	**None**
Reconfiguration Begin: (SYMsm Description: Modification (reconfigure) started)					
Logged when reconfiguration operations are started for the specified unit.					
System (0x0)	Informational (0x0)	Notification (0x4)	Volume (0xD)	0x2028	None

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Reconfiguration End: **(SYMsm Description: Modification (reconfigure) completed)** **Logged when reconfiguration operations for the specified unit have completed.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2029**	**Data Field Type: 0x0613**
Reconfiguration Resume: **(SYMsm Description: Modification (reconfigure) resumed)** **Logged when reconfiguration operations are resumed for the specified unit.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x202A**	**None**
Parity Scan Begin: **(SYMsm Description: Redundancy check started)** **Logged when parity scan operations are started for the specified unit.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x202B**	**None**
Parity Scan End: **(SYMsm Description: Redundancy check completed)** **Logged when parity scan operations for the specified unit have completed**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x202C**	**None**
Parity Scan Resume: **(SYMsm Description: Redundancy check resumed)** **Logged when parity scan operations are resumed for the specified unit.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x202D**	**None**
Miscorrected Data: **(SYMsm Description: Read drive error during interrupted write)** **Logged when an Unrecoverable Read Error is detected.**					
System (0x0)	Critical (0x1)	Notification (0x4)	Controller (0x8)	0x202E	Origin: LBA of the LUN that caused the failure.
Auto LUN Transfer End: **(SYMsm Description: Automatic volume transfer completed)** **Logged when an auto lun transfer operation has completed.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x202F**	**None**
Format End: (SYMsm Description: Initialization completed on volume) Logged when a volume format has completed.					
System (0x0)	Informational (0x0)	Notification (0x4)	Volume (0xD)	0x2030	None

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Format Begin: **(SYMsm Description: Initialization started on volume)** **Logged when a volume format has begun.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2031**	**None**
Format Resume: **(SYMsm Description: Initialization resumed on volume)** **Logged when a volume format has resumed.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2032**	**None**
Parity Repair: **(SYMsm Description: Parity reconstructed on volume)** **Logged when parity has been reconstructed on a volume.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2033**	**None**
HSTSCANMismatch: **(SYMsm Description: Data/parity mismatch detected on volume)** **Logged when a data/parity mismatch is detected on a volume.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2034**	**None**

Cache Manager events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Late Check In: **(SYMsm Description: Alternate controller checked in late)** **Logged when the alternate controller checked in late.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2101**	**None**
Mirror Out Of Sync: **(SYMsm Description: Cache mirroring on controllers not synchronized)** **The mirror is out of sync with the alternate controllers mirror.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2102**	**None**
UPS: **(SYMsm Description: UPS battery is fully charged)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**UPS**	**0x2103**	
Synchronize and Purge: **(SYMsm Description: Controller cache synchronization/purge event)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2104**	
Reconfigure Cache: **(SYMsm Description: Controller cache reconfigure event)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2105**	
Set Configuration: **(SYMsm Description: Update requested on controller cache manager's DACSTORE)** **A request to update the cache managers DACSTORE area was received.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2106**	**None**
Clear Configuration: **(SYMsm Description: Clear requested on controller cache manager's DACSTORE)** **A request to clear the cache manager's DACSTORE area was received.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2107**	**None**
Cache Manager Errors: (SYMsm Description: Controller cache manager experiencing errors) Currently Not Logged.					
System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x2108	

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
CCM Hardware Mismatch: **(SYMsm Description: Controller cache not enabled - cache sizes do not match)** **Write back cache could not be enabled due to different cache sizes of the controllers in the subsystem. ASC/ASCQ value of 0xA1/0x00 is also logged with this event.**					
System (0x0)	**Critical (0x1)**	**Error (0x1)**	**Controller (0x8)**	**0x2109**	**None**
Cache Disabled Internal: **(SYMsm Description: Controller cache not enabled or was internally disabled)** **Write back cache could not be enabled or was internally disabled. The ASC/ASCQ value of 0xA0/0x00 is also logged with this event.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x210A**	**None**
Cache Synchronize Failed: **(SYMsm Description: Cache between controllers not synchronized)** **Cache synchronization between the controllers failed. The ASC/ASCQ value of 0x2A/0x01 is also logged with this event.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x210B**	**None**
Cache Battery Failure: **(SYMsm Description: Controller cache battery failed)** **Cache battery has failed. ASC/ASCQ of 0x0C/0x00 is also logged with this event.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Battery (0x9)**	**0x210C**	**None**
Deferred Error: **(SYMsm Description: Controller deferred error)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x210D**	
Cache Data Loss: **(SYMsm Description: Controller cache memory recovery failed after power cycle or reset)** **Logged by cache manager when cache blocks can't be successfully recovered. Companion to an ASC/ASCQ status of 0x0C/0x81.**					
Controller (0x1)	**Critical (0x1)**	**Error (0x1)**	**Controller (0x8)**	**0x210E**	**The LUN and LBA(in Id field) are logged in the event data if they are available. An unavailable LUN is logged as 0xFF. An unavailable LBA is logged as 0. No additional data is logged.**

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Memory Parity Error Detected: **(SYMsm Description: Controller cache memory parity error detected)** **Logged when a memory parity error is detected.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x210F**	**Device:** 0 = **Processor Memory** 1 = **RPA Memory** 2 = **Spectra Double Bit Error** 3 = **Spectra Multi-Bit Error** 4 = **Spectra PCI Error** 5 = **RPA PCI Error**
Cache Memory Diagnostic Fail: **(SYMsm Description: Controller cache memory initialization failed)** **Logged when a persistent RPA Memory Parity error is detected.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x2110**	
Cache Task Fail: **(SYMsm Description: Controller cache task failed)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Failure (0x2)**	**Controller (0x8)**	**0x2111**	
Cache Battery Good: **(SYMsm Description: Controller cache battery is fully charged)** **Logged when the cache battery has transitioned to the good state.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Battery (0x9)**	**0x2112**	**None**
Cache Battery Warning: **(SYMsm Description: Controller cache battery nearing expiration)** **Logged when the cache battery is within the specified number of weeks of failing. The ASC/ASCQ value of 0x3F/0xD9 is also logged with this event.**					
System (0x0)	**Critical (0x1)**	**Error (0x1)**	**Battery (0x9)**	**0x2113**	
Alternate Cache Battery Good: **(SYMsm Description: Alternate controller cache battery is fully charged)** **Logged when the alternate controller's cache battery has transitioned to the good state.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Battery (0x9)**	**0x2114**	**None**
Alternate Cache Battery Warning: (SYMsm Description: Alternate controller cache battery nearing expiration) Currently Not Logged.					
System (0x0)	Informational (0x0)	Error (0x1)	Battery (0x9)	0x2115	

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Alternate Cache Battery Fail: **(SYMsm Desription: Alternate controller cache battery failed)** **Logged when the alternate controller's cache battery has transitioned to the failed state.**					
System (0x0)	**Informational (0x0)**	**Failure (0x2)**	**Battery (0x9)**	**0x2116**	**None**
CCM Error Cleared: **(SYMsm Description: Controller cache manager error cleared)** **On occasion CCM may log an error prematurely and then clear it later. For example errors may be logged when the alternate controller is removed from the subsystem. If the controller is replaced before a write is done CCM will cancel the errors logged since the controller is replaced and functioning normally.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2117**	**Id: Contains the event that is being cleared**
Memory Parity ECC Error: **(SYMsm Description: Memory parity ECC error)** **Logged when a memory parity error occurs and information on the error is available.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x2118**	**Data Field Type: 0x0111**
Recovered Data Buffer Memory Error: **(SYMsm Description: Recoverable error in data buffer memory detected/corrected)** **Logged when the controller has detected and corrected a recoverable error in the data buffer memory.**					
Controller (0x1)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2119**	
Cache Error Was Corrected: **(SYMsm Description: Cache corrected by using alternate controller's cache)** **Logged when the cache manager has corrected using the alternate controller's cache memory.**					
Controller (0x1)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x211A**	**None**

Configuration Manager events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Mark LUN Optimal: (SYMsm Description: Volume marked optimal)					
Currently Not Logged.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2201**	
Add Vdisk: **(SYMsm Description: Volume added)**					
Logged when a LUN is added to the subsystem.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2202**	**Data Field Type: 0x0612**
Delete Vdisk: **(SYMsm Description: Volume group or volume deleted)**					
Logged when the specified virtual disk is deleted.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2203**	**None**
Resume I/O: **(SYMsm Description: I/O is resumed)**					
Logged when vdResumeIo is called for specified device.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2204**	**None**
Fail Copy Source: **(SYMsm Description: Source drive failed during copy operation)**					
Logged when the source drive of a copy type operation fails.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2205**	**None**
CFG Reconstruction Device Complete: **(SYMsm Description: Reconstruction completed)**					
Logged when CFG manager has completed reconfiguring the specified device successfully.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2206**	**None**
CFG Copy Device Complete: **(SYMsm Description: Device copy complete)**					
Logged when the configuration manager has completed the copy process to the specified device.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2207**	**None**
CFG Reconfiguration Setup: (SYMsm Description: Modification (reconfigure) started)					
Logged by the configuration manager when it has set up the specified unit and device number for reconfiguration and is going to call VDD to start the reconfiguration.					
System (0x0)	Informational (0x0)	Notification (0x4)	Volume (0xD)	0x2208	Data Field Type: 0x0612

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
CFG Reconfiguration: **(SYMsm Description: Modification (reconfigure) completed)** **Logged when the LUN has finished reconfigure process the new LUN state is in origin.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2209**	**None**
CFG Copyback Start: **(SYMsm Description: Copyback started)** **Logged when copy task is started.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x220A**	**None**
CFG Copyback Restart: **(SYMsm Description: Copyback restarted)** **Logged when copy task is restarted.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x220B**	**None**
CFG Fail Delayed: **(SYMsm Description: Device failed during interrupted write processing)** **Logged when the specified device or LUN is failed during interrupted write processing. SK/ASC/ASCQ = 0x06/0x3F/0x8E will be reported for the device that is failed. SK/ASC/ASCQ = 0x06/0x3F/0xE0 will be reported for each LUN that is goes dead.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x220C**	**None**
CFG Scrub Enabled: **(SYMsm Description: Media scan (scrub) enabled)** **Logged when the configuration manager enables scrubbing for the specified device.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x220D**	**Origin: 0 – Scrub & parity check are turned off** ** 1 - Scrub is enabled** ** 2 - Parity check is enabled** ** 3 - Scrub & parity check enabled**
CFG Scrub Start: **(SYMsm Description: Media scan (scrub) started)** **Logged when a scrub operation is started for the specified unit.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x220E**	**Origin: Actual buf address**
CFG Scrub Complete: (SYMsm Description: Media scan (scrub) completed) Logged when a scrub operation is completed for the specified unit.					
System (0x0)	Informational (0x0)	Notification (0x4)	Volume (0xD)	0x220F	None

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
CFG Restore Begin: **(SYMsm Description: Restore started)** **Logged when cfg manager begins a restore operation on specified unit and device number.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2210**	**None**
CFG Restore End: **(SYMsm Description: Restore completed)** **Logged when cfg manager successfully completes a restore operation. If an error occurred during the restore this entry may not appear.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2211**	**None**
CFG Parity Scan Restore: **(SYMsm Description: Parity repaired)** **Logged when the configuration manager repairs the parity of specified unit and device.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2212**	**Origin: Starting LBAs for the LUN**
Zero LUN: **(SYMsm Description: Volume initialized with zeros)** **Logged when zeros are written to the specified LUN.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2213**	**Data Field Type: 0x0706**
CFG Copy Sundry: **(SYMsm Description: One or more Sundry regions created)** **Logged when configuration manager creates 1 or more sundry drives.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Unknown (0x0)**	**0x2214**	**Origin: The number of sundry drives created**
CFG Post Fail: **(SYMsm Description: Drive marked failed)** **Logged when configuration manager posts a UA/AEN for a failed drive.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2215**	
Piece Out of Service (OOS): **(SYMsm Description: Piece taken out of service)** **Logged when the configuration manager take a piece of the specified LUN out of service.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2216**	**Origin: New LUN state**
Piece Fail: (SYMsm Description: Piece failed) Logged when a piece of specified LUN is failed.					
System (0x0)	Informational (0x0)	Notification (0x4)	Drive (0x1)	0x2217	Origin: Piece number

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Piece Fail Delay: (SYMsm Description: Piece failed during uncompleted write processing) **Logged when a piece of specified LUN is failed during uncompleted write processing.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2218**	**Origin: Piece number**
Piece Removed: (SYMsm Description: Piece removed from volume) **Logged when a piece of specified LUN has been removed.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2219**	**Origin: Piece number**
Piece Replace: (SYMsm Description: Piece replaced) **Logged when a piece of specified LUN has been replaced.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x221A**	**Origin: Piece number**
Piece In Service: (SYMsm Description: Piece placed in service) **Logged when the configuration manager places a LUN piece in service.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x221B**	**None**
Drive Group Offline: (SYMsm Description: Volume group placed offline) **Logged when an entire drive group is placed online the first 16 devices of the drive group are recorded in the data buffer.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume Group (0xE)**	**0x221C**	**Data Field Type: 0x0603**
Drive Group Online: (SYMsm Description: Volume group placed online) **Logged when an entire drive group is placed online.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume Group (0xE)**	**0x221D**	**Data Field Type: 0x0603**
LUN Initialized: (SYMsm Description: Volume group or volume initialized) **Logged when a LUN has been created.**					
System (0x0)	Informational (0x0)	Notification (0x4)	Volume (0xD)	0x221E	Device: Contains the LUN number initialized
IAF LUN Initialized: (SYMsm Description: Initialization (immediate availability) started or restarted) Logged when an immediate availability LUN has been initialized.					
System (0x0)	Informational (0x0)	Notification (0x4)	Volume (0xD)	0x221F	Device: Contains the LUN number initialized

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
GHS Added: **(SYMsm Description: Hot spare drive added to hot spare list)**					
Logged when a drive is added to the global hot spare list.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2220**	**None**
GHS Removed: **(SYMsm Description: Hot spare drive removed from hot spare list)**					
Logged when a drive is removed from the hot spare list.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2221**	**None**
Change Unit Number: **(SYMsm Description: Logical unit number for volume reassigned)**					
Logged when a new rank has a duplicate unit number as an existing LUN.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2222**	**Origin: New unit number** **LUN: Old unit number**
Duplicate Physical Device: **(SYMsm Description: Duplicate data structure exists for two devices)**					
Logged when cfg mgr discovers a duplicate data structure exists for two devices.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2223**	**Id: Device id of first device** **Device: Device id of second device**
CFG Reconstruction Start: **(SYMsm Description: Reconstruction started)**					
Logged when reconstruction is started for the specified device.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2224**	**None**
CFG Reconstruction Restart: **(SYMsm Description: Reconstruction restarted)**					
Logged when reconstruction is restarted for the specified device.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2225**	**None**
CFG Spin Down: **(SYMsm Description: Drive spun down)**					
Logged when the specified drive is spun down.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2226**	**None**

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Set Device Operational: **(SYMsm Description: Drive marked optimal)**					
Logged when the routine cfgSetDevOper (external interface) is called from the shell, by the format command handler, or by the mode select command handler.					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2227**	**None**
Delete Device: **(SYMsm Description: Drive deleted)**					
Logged when cfgDelDrive (external interface) or cfgDriveDeleted is called. This interface can be called from the shell or mode select command handler.					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2228**	**None**
Ctl Fail Drive: **(SYMsm Description: Drive failed by controller)**					
Logged when the configuration manager internally fails the device.					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Drive (0x1)**	**0x2229**	**Origin: Reason for failure 0x91: Locked Out 0xA3: User Failed via Mode Select**
Mark Drive GHS: **(SYMsm Description: Hot spare drive assigned)**					
Logged when an unassigned drive is specified as a global hot spare.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x222A**	**None**
CFG Cold Replaced: **(SYMsm Description: Drive replaced when Storage Array was turned off)**					
Logged when the configuration manager finds a drive that has been cold replaced. i.e. Replaced when the controller & subsystem were powered off.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x222B**	**None**
Device Unassigned: **(SYMsm Description: Drive marked unassigned)**					
Logged when a drive is to be marked unassigned, also Logged if an unknown drive that was part of a LUN is to be brought online.					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x222C**	**None**
Device Fail: **(SYMsm Description: Drive manually failed)**					
Logged when cfgFailDrive (external interface) or cfgDriveFailed is called.					
Device Removed: (SYMsm Description: Mark drive removed)					
Logged when a drive is to be marked removed.					
Drive (0x2)	Informational (0x0)	Notification (0x4)	Drive (0x1)	0x222E	None

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Device Replace: **(SYMsm Description: Drive marked replaced)** **Logged when a notification is received that a failed drive is to be replaced and that data reconstruction on this device should begin.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x222F**	**None**
Device Manager Fail: **(SYMsm Description: Drive failed by device manager)** **Logged when the configuration manager state machine has been called to fail the device. This is an additional event that indicates the configuration manager has determined that processing has to be done in order to fail the device. Appearance of this entry depends on the drive's previous state prior to being failed.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2230**	**Origin: Reason for Failure**
Device Manager Removed: **(SYMsm Description: Drive marked removed)** **Logged when the configuration manager state machine is going to mark a drive removed.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2231**	**None**
Device Manager Removed 1: **(SYMsm Description: Removed drive marked removed)** **Logged when the configuration manager is called to remove a drive that has already been removed.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2232**	**None**
Device Manager Removed 2: **(SYMsm Description: Unassigned drive marked removed)** **Logged when an unassigned drive has been marked as removed by the configuration manager.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2233**	**None**
Device Manager Removed 3: **(SYMsm Description: Reconstructing drive marked removed)** **Logged when a drive has been removed that hasn't finished reconstruction, usually happens when a drive that is waiting for reconstruction to begin is removed.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2234**	**None**
Device Manager Removed 4: (SYMsm Description: Optimal/Replaced drive marked removed) Logged when an optimal or replaced drive has been removed.					
Drive (0x2)	Informational (0x0)	Notification (0x4)	Drive (0x1)	0x2235	None

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Device Manager Copy Done: (SYMsm Description: Hot spare drive copy completed) **Logged by the configuration manager state machine when a copy operation has completed on a global hot spare drive.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2236**	**Origin: Internal device flags managed by the configuration manager, definition is unspecified.**
Device Manager Copy Done 1: (SYMsm Description: Replaced drive completed reconstruction) **Copy Done: Logged when a replaced drive has finished reconstruction.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2237**	**None**
Device Manager New: (SYMsm Description: Drive added in previously unused slot) **Logged when a drive has been inserted in a previously unused slot in the subsystem.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2238**	**None**
Device Manager GHS Unassigned: (SYMsm Description: Hot spare drive assigned internally) **Logged when an unassigned drive is marked as a global hot spare internally.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2239**	**None**
Device Manager Delete: (SYMsm Description: Drive marked deleted) **Logged when a drive is to be marked as deleted. Previously the drive was unassigned or failed.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x223A**	**None**
Device Manager Replace: (SYMsm Description: Failed/Replaced drive marked replaced) **Logged when a failed or replaced drive is marked as replaced.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x223B**	**None**
Device Manager Replace 1: (SYMsm Description: Drive reinserted) **Logged when a removed optimal drive or replaced drive has been reinserted or when a failed drive is reinserted.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x223C**	**Origin: Location where event is logged, value unspecified**
Device Manager Replace 2: (SYMsm Description: Unassigned drive replaced) Logged when an unassigned drive has been replaced.					
Drive (0x2)	Informational (0x0)	Notification (0x4)	Drive (0x1)	0x223D	Origin: Location where event is logged, value is unspecified

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Device Manager Operational:**(SYMsm Description: Drive marked optimal)** **Logged when a drive has been marked operational.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x223E**	**None**
Device Manager Operational:**(SYMsm Description: Partially reconstructed drive marked optimal)** **Logged when a optimal drive that hasn't completed reconstruction is marked operational.**					
Drive (0x2)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x223F**	**None**
Device Manager No DACSTORE Unassigned:**(SYMsm Description: DACSTORE created for unassigned or hot spare drive)** **Logged when an unassigned drive or unassigned global hot spare has no DACSTORE and a DACSTORE has been created.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2240**	**None**
Device Manager No DACSTORE Fail:**(SYMsm Description: Unassigned drive with no DACSTORE failed)** **Logged when an unassigned drive without a DACSTORE has been failed.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2241**	**None**
Device Manager No DACSTORE Delete:**(SYMsm Description: Unassigned drive with no DACSTORE deleted)** **Logged when an unassigned drive without a DACSTORE has been deleted.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2242**	**None**
Device Manager No DACSTORE Remove:**(SYMsm Description: Unassigned drive with no DACSTORE removed)** **Logged when an unassigned drive without a DACSTORE has been removed.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2243**	**None**
Device Manager Unassigned:**(SYMsm Description: Unknown drive marked unassigned)** **Logged when an unknown drive is marked unassigned.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2244**	**None**
CFG Scrub Stop: (SYMsm Description: Media scan (scrub) stopped) Logged when a scrub operation is stopped for the specified unit.					
System (0x0)	Informational (0x0)	Notification (0x4)	Volume (0xD)	0x2245	None

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data

CFG Scrub Resume: **(SYMsm Description: Media scan (scrub) resumed)**

Logged when a scrub operation is resumed for the specified unit or drive group.

System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2246**	**None**

CFG Unrecovered Interrupted Write: **(SYMsm Description: Data lost on volume during unrecovered interrupted write)**

Logged when a LUN is marked DEAD due to a media error failure during SOD. An error occurred during Interrupted Write processing causing the LUN to transition to the DEAD State. SK/ASC/ASCQ = 0x06/0x3F/0xEB will be offloaded for this error.

System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Volume (0xD)**	**0x2247**	**None**

CFG Unrecovered Write Failure: **(SYMsm Description: Drive failed – write failure)**

Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0x80 indicating the controller set the drive state to "Failed – Write Failure".

System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Drive (0x1)**	**0x2248**	**Origin: FRU info**

CFG Drive Too Small: **(SYMsm Description: Drive capacity less than minimum)**

Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0x8B indicating the controller set the drive state to "Drive Capacity < Minimum".

System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Drive (0x1)**	**0x2249**	**Origin: FRU info**

Wrong Sector Size: **(SYMsm Description: Drive has wrong block size)**

Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0x8C indicating the controller set the drive state to "Drive has wrong blocksize".

System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Drive (0x1)**	**0x224A**	**Origin: FRU info**

Drive Format Failed: **(SYMsm Description: Drive failed-initialization failure)**

Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0x86 indicating the controller set the drive state to "Failed – Format failure".

System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Drive (0x1)**	**0x224B**	**Origin: FRU info**

Wrong Drive: (SYMsm Description: Wrong drive removed/replaced)

Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0x89 indicating the controller set the drive state to "Wrong drive removed/replaced".

System (0x0)	Informational (0x0)	Notification (0x4)	Drive (0x1)	0x224C	Origin: FRU info

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Drive No Response: **(SYMsm Description: Drive failed-no response at start of day)** **Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0x85 indicating the controller set the drive state to "Failed – No Response".**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Drive (0x1)**	**0x224D**	**Origin: FRU info**
Reconstruction Drive Failed: **(SYMsm Description: Drive failed-initialization/reconstruction failure)** **Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0x82 indicating the controller set the drive state to "Failed" be it was unable to make the drive usable after replacement.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Drive (0x1)**	**0x224E**	**Origin: FRU info**
Partial Global Hot Spare: **(SYMsm Description: Hot spare capacity not sufficient for all drives)** **Logged when a defined Global Hot Spare device is not large enough to cover all of the drives in the subsystem.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x224F**	**None**
LUN Down: **(SYMsm Description: Volume failure)** **Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0xE0 indicating Logical Unit Failure.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Volume (0xD)**	**0x2250**	**None**
CFG Read Failure: **(SYMsm Description: Drive failed - reconstruction failure)** **Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0x8E indicating that the drive failed due to a reconstruction failure at SOD.**					
System (0x0)	**Critical (0x1)**	**State (0x5)**	**Drive (0x1)**	**0x2251**	**Origin: FRU info**
Fail Vdisk Delayed: **(SYMsm Description: Drive marked offline during interrupted write)** **Logged when the specified device is failed during interrupted write processing. SK/ASC/ASCQ = 0x06/0x3F/0x98 will be offloaded for each failing device.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Drive (0x1)**	**0x2252**	**None**
LUN Modified: (SYMsm Description: Volume group or volume modified (created or deleted)) Logged when the configuration manager posts an UA/AEN of ASC/ASCQ = 0x3F/0x0E indicating that previous LUN data reported via a Report LUNs command has changed (due to LUN creation/deletion or controller hot swap.					
System (0x0)	Informational (0x0)	Notification (0x4)	Volume (0xD)	0x2253	None

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Drive Parity Scan Error: **(SYMsm Description: Redundancy (parity) and data mismatch was detected)** **Logged when there is a parity data mismatch encountered during a drive parity scan operation.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Volume (0xD)**	**0x2254**	**Origin: Number of mismatches**
Bad LUN Definition: **(SYMsm Description: Volume definition incompatible with ALT mode-ALT disabled)** **Logged when there is an improper LUN definition for Auto-LUN transfer. The controller will operate in normal redundant controller mode without performing Auto-LUN transfers.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Volume (0xD)**	**0x2255**	**None**
Copyback Operation Complete: **(SYMsm Description: Copyback completed on volume)** **Logged when copyback is completed on volume.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2256**	**None**
Volume Reconfiguration Start: **(SYMsm Description: Modification (reconfigure) started on volume)** **Logged when reconfiguration is started on volume.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2257**	**None**
Volume Reconfiguration Completed: **(SYMsm Description: Modification (reconfigure) completed on volume)** **Logged when reconfiguration is completed on volume.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2258**	**None**
LUN Initialization Start: **(SYMsm Description: Initialization started on volume)** **Logged when initialization is started on volume.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x2259**	**None**
Immediate Availability Format Start: **(SYMsm Description: Immediate availability initialization (IAF) started on volume** **Logged when IAF started on volume.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x225A**	**None**

Hot-swap events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
HSM Drive Removed: **(SYMsm Description: Hot swap monitor detected drive removal)** **Logged in the system log when the hot swap monitor detects that a drive has been removed from the system.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2400**	**Device: Number of the removed drive**
HSM Drive Inserted: **(SYMsm Description: Hot swap monitor detected drive insertion)** **Logged in the system log when the hot swap monitor detects that a drive has been inserted in the system.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Drive (0x1)**	**0x2401**	**Device: Number of the inserted drive**
Controller: **(SYMsm Description: Controller inserted or removed)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2500**	
Mode Switch Active **(SYMsm Description: Controller mode changed to active)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**State (0x5)**	**Controller (0x8)**	**0x2501**	
Icon Error: **(SYMsm Description: Controller icon chip error)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x2502**	
Mode Switch Active/Passive: **(SYMsm Description: Controller mode changed to passive)** **Logged on successful completion of an Active/Passive mode switch.**					
System (0x0)	**Informational (0x0)**	**State (0x5)**	**Controller (0x8)**	**0x2503**	**Origin: Local and alternate mode information**
Mode Switch Dual Active: **(SYMsm Description: Controller mode changed to active)** **Logged on successful completion of a Dual Active mode switch.**					
System (0x0)	**Informational (0x0)**	**State (0x5)**	**Controller (0x8)**	**0x2504**	**Origin: Local and alternate mode information**
Mode Switch: (SYMsm Description: Controller mode switch occurred) Currently Not Logged.					
System (0x0)	Informational (0x0)	State (0x5)	Controller (0x8)	0x2505	

Start of Day events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
ACS Download Start: **(SYMsm Description: Automatic controller firmware synchronization started)** **Logged when an ACS Download is started.**					
Controller (0x1)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2600**	
ACS Download Completed: **(SYMsm Description: Automatic controller firmware synchronization completed)** **Logged after the controller has been rebooted after auto code synchronization has been preformed. An ASC/ASCQ value of 0x29/0x82 is also logged with this event.**					
Controller (0x1)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2601**	**Origin: Non-zero indicated download failure**
ACS Error: **(SYMsm Description: Automatic controller firmware synchronization failed)** **Logged when auto code synchronization failed.**					
System (0x0)	**Critical (0x1)**	**Error (0x1)**	**Controller (0x8)**	**0x2602**	**Data Field Type: 0x0701**
Default LUN Created: **(SYMsm Description: Default volume created)** **Logged when the default LUN was created at SOD.**					
System (0x0)	**Informational (0x0)**	**State (0x5)**	**Volume (0xD)**	**0x2603**	**None**
Persistent Memory Parity Error: **(SYMsm Description: Persistent controller memory parity error)** **Logged when SOD detects that the persistent memory parity error state has been set.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x2604**	**None**
Start of Day Completed: **(SYMsm Description: Start-of-day routine completed)** **Logged when the controller has completed initialization.**					
Controller (0x1)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2605**	**None**
RPA Parity Error: **(SYMsm Description: Controller RPA memory parity error detected)** **Logged during ccmInit during start of day if a parity error is found in RPA memory.**					
Controller (0x1)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x2700**	**Id: Error block Device: 1 = RPA Memory**
PCI Parity Error: (SYMsm Description: PCI controller parity error) Currently Not Logged.					
Controller (0x1)	Informational (0x0)	Error (0x1)	Controller (0x8)	0x2701	

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
RPA Unexpected Interrupt: **(SYMsm Description: Controller unexpected RPA interrupt detected)** **Logged when an unexpected RPA Interrupt is detected.**					
Controller (0x1)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2702**	**Data Field Type: 0x0110**
Recovered Processor DRAM Error:**(SYMsm Description: Recoverable error in processor memory detected/corrected)** **Logged when the controller has encountered recoverable processor DRAM ECC errors (below the maximum threshold).**					
Controller (0x1)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x2703**	

Subsystem Monitor events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Power Supply: (SYMsm Description: Power supply state change detected) **Logged when a power supply changes state.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Power Supply (0x2)**	**0x2800**	**Id: Power Supply Status:** **0 = Failed** **1 = Good**
On Battery: **(SYMsm Description: Storage Array running on UPS battery)** **Logged when the UPS battery starts to supply power to the subsystem.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Battery (0x9)**	**0x2801**	**None**
UPS Battery Good: **(SYMsm Description: UPS battery is fully charged)** **Logged when the UPS battery has charged and transitioned to the good state.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Battery (0x9)**	**0x2802**	**None**
UPS Battery 2 Minute Warning: **(SYMsm Description: UPS battery-two minutes to failure)** **Logged when the UPS battery has transitioned and given the 2 minute warning. The UPS has signaled that it has 2 minutes of power left before failing. The controllers will flush any dirty data in their caches and turn off data caching.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Battery (0x9)**	**0x2803**	**None**
Not Used					
				0x2804	
Line State Change: **(SYMsm Description: Controller tray component change detected)** **Logged when a discreet line state change is detected and an AEN is posted. This can either be a good to bad transition or bad to good. This does not include the cache battery line. Cache battery events are logged by the cache manager.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Unknown (0x0)**	**0x2805**	**Data Field Type: 0x0704**
Drive Enclosure: (SYMsm Description: Tray component change) Logged when SSM has detected a change in an enclosure device, other than a drive status.					
System (0x0)	Informational (0x0)	Notification (0x4)	ESM (0x7)	0x2806	Data Field Type: 0x0705

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Not Used					
				0x2807	
Enclosure ID Not Unique: **(SYMsm Description: Tray ID not unique)** **Logged when the controller determines that there are multiple sub-enclosures with the same ID value selected.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**ESM (0x7)**	**0x2808**	**Device: Sub-enclosure ID in conflict**
Line Good: **(SYMsm Description: Controller tray component changed to optimal)** **Logged when a subsystem line has transitioned to the Good state.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Enclosure (0xA)**	**0x2809**	**Device: Line number that has changed state**
Line Missing: **(SYMsm Description: Controller tray component missing)** **Logged when an expected subsystem line is missing.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Enclosure (0xA)**	**0x280A**	**Device: Line number that is missing**
Line Failed: **(SYMsm Description: Controller tray component failed)** **Logged when a subsystem line has transitioned to the Failed state.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Unknown (0x0)**	**0x280B**	**Device: Line number that has changed state**
Enclosure Good: **(SYMsm Description: Drive tray component changed to optimal)** **Logged when an enclosure has transitioned to the Good state.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**ESM (0x7)**	**0x280C**	**Device: Enclosure ID Origin: FRU Info**
Enclosure Fail: **(SYMsm Description: Drive tray component failed)** **Logged when an enclosure has transitioned to the Failed state.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**ESM (0x7)**	**0x280D**	**Device: Enclosure ID Origin: FRU Info**
Battery Low: **(SYMsm Description: Standby power source not fully charged)** **Logged when the battery charge is low.**					
System (0x0)	Critical (0x1)	Notification (0x4)	Battery (0x9)	0x280E	

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Redundancy Loss: **(SYMsm Description: Environmental card - loss of communication)** **Logged when a redundant path is not available to devices.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**ESM (0x7)**	**0x280F**	**Device: Enclosure ID** **Origin: FRU Group Qualifier for** **Sub-enclosure group (Byte 27) or** **drive slot**
Redundancy Restored: **(SYMsm Description: Environmental card - communication restored)** **Logged when a redundant path to devices is restored.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**ESM (0x7)**	**0x2810**	**Device: Enclosure ID** **Origin: FRU Group Qualifier for** **Sub-enclosure group (Byte 27) or** **drive slot**
Not Used					
				0x2811	
Minihub Normal: **(SYMsm Description: Mini-hub canister changed to optimal)** **Logged when Mini-hub canister is changed to optimal.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Minihub (0x4)**	**0x2812**	**ID = Type/Channel** **Type = 1: Host Side** **Type = 2: Drive Side**
Minihub Failed: **(SYMsm Description: Mini-hub canister failed)** **Logged when Mini-hub canister is failed.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Minihub (0x4)**	**0x2813**	**ID = Type/Channel** **Type = 1: Host Side** **Type = 2: Drive Side**
GBIC Optimal: **(SYMsm Description: GBIC changed to optimal)** **Logged when GBIC is changed to optimal.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Minihub (0x4)**	**0x2814**	**ID = Type/Channel** **Type = 1: Host Side** **Type = 2: Drive Side**
GBIC Failed: (SYMsm Description: GBIC failed) Logged when GBIC is failed.					
System (0x0)	Critical (0x1)	Notification (0x4)	Minihub (0x4)	0x2815	ID = Type/Channel Type = 1: Host Side Type = 2: Drive Side

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data

Enclosure ID Conflict: **(SYMsm Description: Tray ID conflict - duplicate IDs across drive trays)**					
Logged when the controller detects duplicate drive tray IDs in the subsystem.					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**ESM (0x7)**	**0x2816**	None

Enclosure ID Conflict Cleared: **(SYMsm Description: Tray ID conflict resolved)**					
Logged when the controller detects that an enclosure ID conflict no longer exists.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**ESM (0x7)**	**0x2817**	None

Enclosure ID Mismatch: **(SYMsm Description: Tray ID mismatch – duplicate IDs in same drive tray)**					
Logged when the controller detects that the two ESM boards in the same drive tray have different IDs.					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**ESM (0x7)**	**0x2818**	None

Enclosure ID Mismatch Cleared: **(SYMsm Description: Tray ID mismatch resolved)**					
Logged when the controller detects that the drive tray ESM board ID mismatch has been cleared.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**ESM (0x7)**	**0x2819**	None

Temperature Sensor Good: **(SYMsm Description: Temperature changed to optimal)**					
Logged when the controller detects that a temperature sensor has transitioned to a good status.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Temp Sensor (0x5)**	**0x281A**	**Data Field Type: 0x0800**

Temperature Sensor Warning: **(SYMsm Description: Nominal temperature exceeded)**					
Logged when the controller detects that a temperature sensor has transitioned to a warning status.					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Temp Sensor (0x5)**	**0x281B**	**Data Field Type: 0x0800**

Temperature Sensor Failed: **(SYMsm Description: Maximum temperature exceeded)**					
Logged when the controller detects that a temperature sensor has transitioned to a failed status.					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Temp Sensor (0x5)**	**0x281C**	**Data Field Type: 0x0800**

Temperature Sensor Missing: (SYMsm Description: Temperature sensor removed)					
Logged when the controller detects that a temperature sensor is missing.					
System (0x0)	Critical (0x1)	Failure (0x2)	Temp Sensor (0x5)	0x281 D	Data Field Type: 0x0800

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
ESM Version Mismatch: (SYMsm Description: Environmental card firmware mismatch) **Logged when the controller detects that two ESMs do not have the same version of firmware running**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**ESM (0x7)**	0x281E	**Data Field Type: 0x0800 The tray number appears in the device field and as extra data.**
ESM Version Mismatch Clear: **(SYMsm: Environmental card firmware mismatch resolved)** **Logged when the controller detects that the firmware mismatch has been cleared**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**ESM (0x7)**	0x281F	**Data Field Type: 0x0800 The tray number appears in the device field and as extra data.**
Controller Report Warning: **(SYMsm: Two controllers present but NVSRAM (offset 0x35, bit 6) set for NOT reporting a missing second controller)** **Logged when two controllers are present even though the NVSRAM bit for not reporting a missing second controller is set.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	0x2820	None
Mini Hub Unsupported: **(SYMsm: Incompatible mini-hub canister)** **Logged when an incompatible mini-hub canister is detected.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**MiniHub (0x4)**	0x2821	None

Command Handler events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Format Unit: (SYMsm Description: Format unit issued) **Logged when the controller processes a format command. The LUN value indicates the LUN that the controller is formatting.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x3000**	**ID field: Indicates the status of the format command :** **0 - Write zeros is being done to the unit** **1 - The configuration manager is initializing the LUN and controller data structures used.** **2 - The entire format operation has successfully completed, status has been returned to the host.**
Quiesce: **(SYMsm Description: Quiescence issued)** **Logged for the quiescence command.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x3001**	**Id field: Indicates the state of the quiesce command :** **0 - Quiescence is stopped.** **1 - Quiescence was started.**
Reassign Blocks: **(SYMsm Description: Reassign blocks issued from host)** **Logged for a reassign blocks command that has been issued from the host.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x3002**	**Id: Total number of blocks to be reassigned.** **Data Field Type: 0x0208**
Reserve: **(SYMsm Description: Reserve issued)** **Logged for the reserve command.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x3003**	**LUN: LUN being reserved.** **Id: Indicates the reserving host** **Device: If non-zero, Third party reservation information. The high order byte indicates that a 3rd party reservation was done the low order byte is the third party id.**

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data

Release: **(SYMsm Description: Release issued)**

Logged for the release command.

System (0x0)	Informational (0x0)	Command (0x3)	Volume (0xD)	0x3004	**LUN: LUN being reserved. Id: Indicates the reserving host Device: If non-zero, Third party reservation information. The high order byte indicates that a 3rd party reservation was done the low order byte is the third party id.**

Synchronize Cache: **(SYMsm Description: Synchronize controller cache issued)**

Logged when controllers begins execution of Synchronize Cache.

System (0x0)	Informational (0x0)	Command (0x3)	Controller (0x8)	0x3005	**None**

Safe Pass Through: **(SYMsm Description: Safe pass-through issued)**

These log entries are made by the set pass through and save pass through command handlers respectively before the pass through command is sent to the drive. The following passed through commands are not logged: Test Unit Ready, Read Capacity, Inquiry, Mode Sense. All other commands are logged regardless of their success or failure.

System (0x0)	Informational (0x0)	Command (0x3)	Drive (0x1)	0x3006	**Data Field Type: 0x0611**

Mode Select 1: **(SYMsm Description: Mode select for page 1 received)**

Logged when Mode Select for Page 0x01 is received and the Post Error bit value has changed from the value stored in NVSRAM.

System (0x0)	Informational (0x0)	Command (0x3)	Volume (0xD)	0x3007	**Id: Contains new post error (PER) bit value**

Mode Select 2: **(SYMsm Description: Mode select for page 2 received)**

Logged when mode select for Page 0x02 is received..

System (0x0)	Informational (0x0)	Command (0x3)	Volume (0xD)	0x3008	**Data Field Type: 0x0608** **Data buffer length = 16 Data: Page 0x02 Mode Select data sent to the controller in SCSI format.**

Mode Select 8: (SYMsm Description: Mode for caching page 8 received)

Logged when Mode Select Page 0x08 (Caching page) is received.

System (0x0)	Informational (0x0)	Command (0x3)	Volume (0xD)	0x3009	Data Field Type: 0x0608 Data buffer length = 12 Data: Page 0x08 Mode Select data sent to the controller in SCSI format.

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Mode Select A: **(SYMsm Description: Mode select for control mode page A received)** **Logged when Mode Select Page 0x0A (Control mode page) is received.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x300A**	**Data Field Type: 0x0608** **Data buffer length = 8** **Data: Page 0x0A Mode Select data sent to the controller in SCSI format**
Mode Select 2A: **(SYMsm Description: Mode select for array physical page 2A received)** **Logged when Mode Select Page 0x2A (Array physical page) is received.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x300B**	**Data Field Type: 0x060C**
Mode Select 2B: **(SYMsm Description: Mode select for array logical page 2B received)** **Logged when Mode Select Page 0x2B (Logical Array page) is received.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x300C**	**Data Field Type: 0x0608** **Data buffer length = 132** **Data: Page 0x2B Mode Select data sent to the controller in SCSI format.**
Mode Select 2C: **(SYMsm Description: Mode select for redundant controller page 2C received)** **Logged when Mode Select Page 0x2C (Redundant controller page) is received.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x300D**	**Data Field Type: 0x0608** **Data buffer length: = 106** **Data: Page 0x2C Mode Select data sent to the controller in SCSI format.**
Mode Select 2E: **(SYMsm Description: Mode select for vendor-unique cache page 2E received)** **Logged when Mode Select Page 0x2E - (Vendor unique cache page) is received.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x300E**	**Data Field Type: 0x0608** **Data buffer length = 30** **Data: Page 0x2E Mode Select data sent to the controller in SCSI format.**
Mode Select 2F: (SYMsm Description: Mode select for time page 2F received) Logged when Mode Select Page 0x2F (Time page) is received.					
System (0x0)	Informational (0x0)	Command (0x3)	Controller (0x8)	0x300F	Device: Contains the time passed to the controller

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Mode Select 3A: **(SYMsm Description: Mode select for hot spare page 3A received)**					
Logged when Mode Select Page 0x3A (The global hot spare page) is received.					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	0x3010	**Id: Action code specified in the page data** **Device: Hot spare device specified in the page data**
Defect List: **(SYMsm Description: Defect list received)**					
Currently Not Logged.					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	0x3011	
Write Buffer: **Write buffer received**					
Logged when Write Buffer is received to the following buffer ids:					
0xE8 – SubSystem Identifier **0xE9 – Subsystem Fault** **0xEA – Drive Fault** **0xED – Host Interface Parameters** **0xEE - User configuration options** **0xF0 - BootP Storage**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	0x3012	**Origin: contains the buffer id.** **Data Field Type: 0x0612**
Controller Firmware Download: **(SYMsm Description: Download controller firmware issued)**					
Logged when controller firmware download is started.					
Controller (0x1)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	0x3013	**Device:** 0 **= Download to drive started** 1 **= Download had completed** **Origin: Error value on completion of download** 0 **= Download Success** Other **= Error occurred, value of internal controller status**
Drive Firmware Download Start: (SYMsm Description: Drive firmware download started)					
Logged when drive firmware download has started.					
Drive (0x2)	Informational (0x0)	Command (0x3)	Drive (0x1)	0x3014	

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Pass Through: **(SYMsm Description: Drive pass-through issued)** **Currently Not Logged.**					
Drive (0x2)	**Informational (0x0)**	**Command (0x3)**	**Drive (0x1)**	**0x3015**	
Alternate Controller: **(SYMsm Description: Alternate controller transition issued)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x3016**	
Set Pass Through: **(SYMsm Description: Set pass-through issued)** **Currently Not Logged** **These log entries are made by the set pass through and save pass through command handlers respectively before the pass through command is sent to the drive. The following passed through commands are not logged: Test Unit Ready, Read Capacity, Inquiry, Mode Sense. All other commands are logged regardless of their success or failure.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Drive (0x1)**	**0x3017**	
Set Pass Command: **(SYMsm Description: Set pass command issued)** **Currently Not Logged.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Drive (0x1)**	**0x3018**	
Mode Select Active/Passive Mode: **(SYMsm Description: Volume ownership changed due to failover)** **Logged when a Mode Select command to make the controller Active is received.**					
System (0x0)	**Critical (0x1)**	**Command (0x3)**	**Controller (0x8)**	**0x3019**	
Drive Firmware Download Fail: **(SYMsm Description: Drive firmware download failed)** **Logged when drive firmware download has failed.**					
Drive (0x2)	**Informational (0x0)**	**Command (0x3)**	**Drive (0x1)**	**0x301A**	
Drive Firmware Download Complete: **(SYMsm Description: Drive firmware download completed)** **Logged when drive firmware download has completed successfully.**					
Drive	**Informational**	**Command**	**Drive**	**0x301B**	
ESM Firmware Download Start: (SYMsm Description: Environmental card firmware download started) Logged when ESM firmware download has started.					
Drive (0x2)	Informational (0x0)	Command (0x3)	ESM (0x7)	0x301C	Lun: Tray ID of tray containing ESM

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
ESM Firmware Download Fail:**(SYMsm Description: Environmental card firmware download failed)** **Logged when ESM firmware download has failed.**					
Drive (0x2)	**Informational (0x0)**	**Command (0x3)**	**ESM (0x7)**	**0x301D**	**Lun: Tray ID of tray containing ESM**
ESM Firmware Download Complete:**(SYMsm Description: Environmental card firmware download completed)** **Logged when ESM firmware download has successfully completed.**					
Drive (0x2)	**Informational (0x0)**	**Command (0x3)**	**ESM (0x7)**	**0x301E**	**Lun: Tray ID of tray containing ESM**

EEL events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
AEN Posted: **(SYMsm Description: AEN posted for recently logged event)** **Logged when the controller posts an AEN.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x3101**	**Data Field Type: 0x0100** **Data: Sense data of the AEN as defined in the Software Interface Specification.**
EEL Deferred Error: **(SYMsm Description: Deferred error (EEL))** **Currently Not Logged**					
System (0x0)	**Informational (0x0)**	**Error (0x1)**	**Controller (0x8)**	**0x3102**	
VKI Common Error: **(SYMsm Description: VKI commom error)** **Logged when VKI_CMN_ERROR is called with the error level set to ERROR. Calls made with a level of CONTINUE or NOTE will not be logged**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x3200**	**Data Field Type: 0x0700**
VKI Panic: **(SYMsm Description: VKI panic)** **Logged when VKI_CMN_ERROR is called with the error level set to PANIC. Calls made with a level of CONTINUE or NOTE will not be logged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x3201**	**Data Field Type: 0x0700**

RDAC, Quiesence and ICON Manager events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data

SysWipe: **(SYMsm Description: Sys wipe request sent to controller)** **Logged when a sys wipe request is sent to the controller. This routine is not called by the controller SW or FW currently. If logged it means the command was entered through the shell interface. If this entry is seen a corresponding entry of MEL_EV_ICON_SYS_WIPE_ALT should also be logged by the alternate controller.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4000**	**None**
NVSRAM Clear: **(SYMsm Description: NVSRAM clear request sent to alternate controller)** **Logged when an NVSRAM clear message is sent to the alternate controller. This is normally logged as part of a mode select command to the RDAC mode page 0x2C. The companion entry of MEL_EV_ICON_NV_CLR_ALT should also be seen in the event log along with this entry.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4001**	**None**
SysWipe Alternate: **(SYMsm Description: Sys wipe request received by alternate controller)** **Logged when a sys wipe request is received by the alternate controller. This is an unexpected log entry that is logged when the routine iconMgrSendSysWipe is executed from the shell of the alternate controller. This routine is not called by the controller SW. The companion entry of MEL_EV_ICON_SYS_WIPE should also be logged if this entry is seen.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4002**	**None**
NVSRAM Clear Alternate: **(SYMsm Description: NVSRAM clear request received by alternate controller)** **Logged when an NVSRAM clear message is received from the alternate controller. No additional data is logged. The companion entry of MEL_EV_ICON_NV_CLR should also be seen in the event log along with this entry.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4003**	**None**
Quiesce Message Received: (SYMsm Description: Alternate controller quiescence message received) Logged when a quiescence manager message was received from the alternate controller.					
System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x4004	Id: Message that was received: **0** = Start controller level quiescence and return Done when completed. **1** = Stop controller level quiescence. **2** = The alternate controller has quiesced. **3** = Release the controller from quiescence.

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Controller Quiesce Begin: **(SYMsm Description: Controller quiescence started)** **Logged when a controller level quiescence was begun on the controller.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4005**	**Id: Value of the forceOption parameter that was passed to the routine.**
Alternate Controller Quiesce Begin: **(SYMsm Description: Alternate controller quiescence started)** **Logged when a controller level quiescence was begun on the alternate controller.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4006**	**Id: Value of the forceOption parameter that was passed to the routine.**
Subsystem Quiesce Begin: **(SYMsm Description: Subsystem quiescence started)** **Logged when a subsystem level quiescence was begun.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4007**	**Id: Value of the forceOption parameter that was passed to the routine.**
Controller Quiesce Abort: **(SYMsm Description: Controller quiescence halted)** **Logged when a controller level quiescence is aborted.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4008**	**Id: Quiescence state of controller at beginning of the abort.**
Controller Quiesce Release: **(SYMsm Description: Controller quiescence released)** **Logged when a controller level quiescence is released.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4009**	**Id: Quiescence state of controller at beginning of release.**
Alternate Controller Quiesce Release: **(SYMsm Description: Alternate controller quiescence released)** **Logged when a controller level quiescence on alternate is released.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x400A**	**Id: Quiescence state of alternate controller at beginning of release.**
Reset All Channels: **(SYMsm Description: All channel reset detected)** **Logged when the controller detects that the alternate controller has been removed or replaced.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x400B**	
Alternate Controller Reset Hold: (SYMsm Description: Controller placed offline) Logged when the controller successfully puts the alternate controller in the reset/hold state.					
System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x400C	

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Alternate Controller Reset Release:**(SYMsm Description: Controller placed online)** **Logged when the controller successfully releases the alternate controller from the reset/failed state.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x400D**	
Auto Volume Transfer: **(SYMsm Description: Automatic volume transfer started)** **Logged when an Auto Volume Transfer is initiated.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x400E**	**Lun: Number of Volumes being transferred** **Origin: 0 = Normal AVT** **1 = Forced AVT (LUN will be zero)**
Alternate controller has been reset:**(SYMsm Description: Controller reset by its alternate)** **Logged when the alternate controller was reset. The controller number in the event reflects the controller that was held in reset.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x400F**	**None**
Controller Reset: **(SYMsm Description: Controller reset)** **Logged when the controller is going to reset itself through the controller firmware. This event is not logged when the controller is reset because of hardware errors (such as watchdog timeout conditions). The controller number reflects the controller number of the board that was reset.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x4010**	**None**

SYMbol server events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Assign Volume Group Ownership: (SYMsm Description: Assign volume group ownership)					
Logged on entry to assignVolumeGroupOwnership_1.					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume Group (0xE)**	**0x5000**	**Data Field Type: 0x0603 & 0x0803**
Create Hotspare: (SYMsm Description: Assign hot spare drive)					
Logged on entry to assignDriveAsHotSpares_1.					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5001**	**Data Field Type: 0x0804 or 0x0805**
Create Volume: (SYMsm Description: Create volume)					
Currently Not Logged					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5002**	
Delete Hotspare: (SYMsm Description: De-assign hot spare drive)					
Logged on entry to deassignDriveAsHotSpares_1.					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5003**	**Data Field Type: 0x0805**
Delete Volume: (SYMsm Description: Delete volume)					
Logged on entry to deleteVolume_1.					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x5004**	**LUN: Volume be deleted**
Set Controller Failed: **(SYMsm Description: Place controller offline)**					
Logged on entry to setControllerToFailed_1.					
System (0x0)	**Critical (0x1)**	**Command (0x3)**	**Controller (0x8)**	**0x5005**	**Data Field Type: 0x0813**
Set Drive Failed: **(SYMsm Description: Fail drive)**					
Logged on entry to setDriveToFailed_1.					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Drive (0x1)**	**0x5006**	**None**
Start Volume Format: (SYMsm Description: Initialize volume group or volume)					
Logged on entry to startVolumeFormat_1.					
System (0x0)	Informational (0x0)	Command (0x3)	Volume (0xD)	0x5007	None

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data

Initialize Drive: **(SYMsm Description: Initialize drive)**

Logged on entry to initializeDrive_1.

System (0x0)	Informational (0x0)	Command (0x3)	Drive (0x1)	0x5008	None

Controller Firmware Start: **(SYMsm Description: Controller firmware download started)**

Logged when a controller firmware download starts.

System (0x0)	Informational (0x0)	Command (0x3)	Controller (0x8)	0x5009	

Load Drive Firmware: **(SYMsm Description: Download drive firmware issued)**

Logged when a Download drive firmware is issued

System (0x0)	Informational (0x0)	Command (0x3)	Drive (0x1)	0x500A	

Controller NVSRAM Start: **(SYMsm Description: Controller NVSRAM download started)**

Logged when a controller NVSRAM download starts.

System (0x0)	Informational (0x0)	Command (0x3)	Controller (0x8)	0x500B	

Set Volume Group Offline: **(SYMsm Description: Place volume group offline)**

Logged on entry to setVolumeGroupToOffline_1.

System (0x0)	Informational (0x0)	Command (0x3)	Volume Group (0xE)	0x500C	Data Field Type: 0x0603

Set Volume Group Online: **(SYMsm Description: Place volume group online)**

Logged on entry to setVolumeGroupToOnline_1.

System (0x0)	Informational (0x0)	Command (0x3)	Volume Group (0xE)	0x500D	Data Field Type: 0x0603

Start Drive Reconstruction: **(SYMsm Description: Reconstruct drive/volume)**

Logged on entry to startDriveReconstruction_1.

System (0x0)	Informational (0x0)	Command (0x3)	Drive (0x1)	0x500E	None

Start Volume Group Defragment: (SYMsm Description: Start volume group defragment)

Logged on entry to startVolumeGroupDefrag_1.

System (0x0)	Informational (0x0)	Command (0x3)	Volume Group (0xE)	0x500F	Data Field Type: 0x0603

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data

Start Volume Group Expansion: (SYMsm Description: **Add free capacity to volume group**)

Logged on entry to startVolumeGroupExpansion_1.

System (0x0)	Informational (0x0)	Command (0x3)	Volume Group (0xE)	0x5010	Data Field Type: 0x0603 & 0x0809

Start Volume RAID Migration: (SYMsm Description: **Change RAID level of volume group**)

Logged on entry to startVolumeRAIDMigration_1.

System (0x0)	Informational (0x0)	Command (0x3)	Volume Group (0xE)	0x5011	Data Field Type: 0x0603 & 0x080A

Start Volume Segment Sizing: (SYMsm Description: **Change segment size of volume**)

Logged on entry to startVolumeSegmentSizing_1.

System (0x0)	Informational (0x0)	Command (0x3)	Volume (0xD)	0x5012	Data Field Type: 0x0802

Set Controller To Passive: (SYMsm Description: **Change controller to passive mode**)

Logged on entry to setControllerToPassive_1.

System (0x0)	Informational (0x0)	Command (0x3)	Controller (0x8)	0x5013	Data Field Type: 0x0813

Set Controller To Active: (SYMsm Description: **Change controller to active mode**)

Logged on entry to setControllerToActive_1.

System (0x0)	Informational (0x0)	Command (0x3)	Controller (0x8)	0x5014	Data Field Type: 0x0813

Set Storage Array Cache Parameters: (SYMsm Description: **Update cache parameters of Storage Array**)

Logged on entry to setSACacheParams_1. Instructs the SYMbol Server's controller to propagate a controller cache change to all controllers in the storage array.

System (0x0)	Informational (0x0)	Command (0x3)	Unknown (0x0)	0x5015	Data Field Type: 0x080B

Set Storage Array User Label: (SYMsm Description: Change name of Storage Array)

Logged on entry to setSAUserLabel_1. Instructs the controller to change the shared storage array name.

System (0x0)	Informational (0x0)	Command (0x3)	Unknown (0x0)	0x5016	Data Field Type: 0x080C

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Set Controller Time: (SYMsm Description: Synchronize controller clock) **Logged on entry to setControllerTime_1.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x5017**	**Data Field Type: 0x080D**
Set Volume Cache Parameters: (SYMsm Description: Change cache parameters of volume) **Logged on entry to setVolumeCacheParams_1.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x5018**	**Data Field Type: 0x080E**
Set Volume Parameters: (SYMsm Description: Change parameters of volume) **Logged on entry to setVolumeParams_1.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x5019**	**Data Field Type: 0x080F**
Set Volume User Label: (SYMsm Description: Change name of volume) **Logged on entry to setVolumeUserLable_1.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x501A**	**Data Field Type: 0x0801**
Set Controller To Optimal: (SYMsm Description: Place controller online) **Logged on entry to setControllerToOptimal_1.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x501B**	**Data Field Type: 0x0813**
Set Drive To Optimal: (SYMsm Description: Revive drive) **Logged on entry to setDriveToOptimal_1.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Drive (0x1)**	**0x501C**	**None**
Force Volume To Optimal: (SYMsm Description: Revive volume) **Logged on entry to forceVolumeToOptimal_1.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume Group (0xE)**	**0x501D**	**None**
Set Storage Array Tray Positions: (SYMsm Description: Change positions of trays in physical view) Logged on entry to setSATrayPositions_1.					
System (0x0)	Informational (0x0)	Command (0x3)	Unknown (0x0)	0x501E	Data Field Type: 0x0810
Set Volume Media Scan Parameters: (SYMsm Description: Change media scan (scrub) settings of volume) Logged on entry to setVolumeMediaScanParameters_1.					
System (0x0)	Informational (0x0)	Command (0x3)	Volume (0xD)	0x501F	Data Field Type: 0x0811

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Set Storage Array Media Scan Rate: **(SYMsm Description: Change media scan (scrub) settings of Storage Array)** **Logged on entry to setSAMediaScanRate_1.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5020**	**Data Field Type: 0x0812**
Clear Storage Array Configuration: **(SYMsm Description: Reset configuration of Storage Array)** **Logged on entry to clearSAConfiguration_1. Clears the entire array configuration, deleting all volumes and returning to a clean initial state.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5021**	**None**
Auto Storage Array Configuration: **(SYMsm Description: Automatic configuration on Storage Array)** **Logged on exit from to autoSAConfiguration_1.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5022**	**None**
RPC Function Return Code: **(SYMsm Description: Controller return status/function call for requested operation)** **Logged on the return from RPC function returning ReturnCode.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5023**	**Data Field Type: 0x0814**
Write Download Checkpoint: **(SYMsm Description: Internal download checkpoint)** **Logged whenever the download checkpoint is updated.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x5024**	**Data Field Type: 0x0815**
Controller Firmware Download Fail: **(SYMsm Description: Controller firmware download failed)** **Logged when a controller firmware download fails.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x5025**	
Controller Firmware Download Complete: **(SYMsm Description: Controller firmware download completed)** **Logged when a controller firmware download successfully completes.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x5026**	
Controller NVSRAM Download Fail: (SYMsm Description: Controller NVSRAM download failed) Logged when a controller NVSRAM download fails.					
System (0x0)	Informational (0x0)	Command (0x3)	Controller (0x8)	0x5027	

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Controller NVSRAM Download Complete:(SYMsm Description: Controller NVSRAM download completed) **Logged when a controller NVSRAM download successfully completes.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Controller (0x8)**	**0x5028**	
Battery Update: **(SYMsm Description: Reset controller battery age)** **Logged when the battery parameters are updated.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5029**	**Data Field Type: 0x0816**
Assign Volume Ownership: **(SYMsm Description: Assign volume ownership)** **Logged when volume ownership is modified.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x502A**	**None**
Volume Expand: **(SYMsm Description: Increase volume capacity)** **Logged when volume capacity is increased**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x502B**	**None**
Snap Params Set: **(SYMsm Description: Change parameters of snapshot repository volume)** **Logged when the snapshot parameters are changed.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x502C**	**None**
Recreate Snap: **(SYMsm Description: Re-create snapshot volume)** **Logged when the snapshot is recreated (restarted).**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x502D**	**None**
Disable Snap: **(SYMsm Description: Disable snapshot volume)** **Logged when the snapshot has been disabled (stopped).**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x502E**	**None**
Delete Ghost: (SYMsm Description: Delete missing volume) Logged when a missing volume is deleted.					
System (0x0)	Informational (0x0)	Command (0x3)	Volume (0xD)	0x502F	None

Storage Partitions Manager events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Create Cluster: **(SYMsm Description: Create host group)** **Logged on entry to spmCreateCluster.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5200**	**Data Field Type: 0x0900**
Delete Cluster: **(SYMsm Description: Delete host group)** **Logged on entry to spmDeleteCluster.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5201**	**Data Field Type: 0x0901**
Rename Cluster: **(SYMsm Description: Rename host group)** **Logged on entry to spmRenameCluster.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5202**	**Data Field Type: 0x0903**
Create Host: **(SYMsm Description: Create host)** **Logged on entry to spmCreateHost.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5203**	**Data Field Type: 0x0907**
Delete Host: **(SYMsm Description: Delete host)** **Logged on entry to spmDeleteHost.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5204**	**Data Field Type: 0x0901**
Rename Host: **(SYMsm Description: Rename host)** **Logged on entry to spmRenameHost.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5205**	**Data Field Type: 0x0903**
Move Host: **(SYMsm Description: Move host)** **Logged on entry to spmMoveHost.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5206**	**Data Field Type: 0x0902**

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Create Host Port: **(SYMsm Description: Create host port)** **Logged on entry to spmCreateHostPort.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5207**	**Data Field Type: 0x0904**
Delete Host Port: **(SYMsm Description: Delete host port)** **Logged on entry to spmDeleteHostPort.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5208**	**Data Field Type: 0x0901**
Rename Host Port: **(SYMsm Description: Rename host port)** **Logged on entry to spmRenameHostPort.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x5209**	**Data Field Type: 0x0905**
Move Host Port: **(SYMsm Description: Move host port)** **Logged on entry to spmMoveHostPort.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x520A**	**Data Field Type: 0x0902**
Set Host Port Type: **(SYMsm Description: Set host port type)** **Logged on entry to spmSetHostPortType.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x520B**	**Data Field Type: 0x0906**
Create SAPort Group: **(SYMsm Description: Create Storage Array port group)** **Logged on entry to spmCreateSAPortGroup.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x520C**	**Data Field Type: 0x0900**
Delete SAPort Group: **(SYMsm Description: Delete Storage Array port group)** **Logged on entry to spmDeleteSAPortGroup.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Unknown (0x0)**	**0x520D**	**Data Field Type: 0x0900**
Move SA Port: (SYMsm Description: Move Storage Array port) Logged on entry to spmMoveSAPort.					
System (0x0)	Informational (0x0)	Command (0x3)	Unknown (0x0)	0x520E	Data Field Type: 0x0902

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Create LUN Mapping: **(SYMsm Description: Create volume-to-LUN mapping)** **Logged on entry to spmCreateLUNMapping.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x520F**	**Data Field Type: 0x0908**
Delete LUN Mapping: **(SYMsm Description: Delete volume-to-LUN mapping)** **Logged on entry to spmDeleteLUNMapping.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x5210**	**Data Field Type: 0x0901**
Move LUN Mapping: **(SYMsm Description: Change volume-to-LUN mapping)** **Logged on entry to spmMoveLUNMapping.**					
System (0x0)	**Informational (0x0)**	**Command (0x3)**	**Volume (0xD)**	**0x5211**	**Data Field Type: 0x0909**
Write DACSTORE Error: **(SYMsm Description: Error writing configuration)** **Logged when an error occurs when attempting to update the SPM DASCSTORE region.**					
System (0x0)	**Informational (0x0)**	**Error (0x1)**	**Unknown (0x0)**	**0x5212**	**Data Field Type: 0x090A**

SAFE events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Feature Enabled: (SYMsm Description: Premium feature enabled) **Logged when a feature is successfully enabled.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Unknown (0x0)**	**0x5400**	**Id: Feature Code**
Feature Disabled: (SYMsm Description: Premium feature disabled) **Logged when a feature is successfully disabled.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Unknown (0x0)**	**0x5401**	**Id: Feature Code**
Non-Compliance: (SYMsm Description: Premium feature out of compliance) **Logged when there are features enabled that have not been purchased.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Unknown (0x0)**	**0x5402**	**Id: Features not in compliance**
Tier Non-Compliance: (SYMsm Description: Premium feature exceeds limit) **Logged when there are features that are not in tier compliance (e.g. 6 storage partitions when 4 have been purchased).**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Unknown (0x0)**	**0x5403**	**Id: Features not in tier compliance**
ID Changed: (SYMsm Description: Feature Enable Identifier changed) **Logged when a new SAFE ID is successfully generated and stored.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Unknown (0x0)**	**0x5404**	

Runtime Diagnostic events

Log Group	Priority	Event Group	Component	Event Number	Optional Data
Event: Event Description					
Runtine Diagnostics OK: (SYMsm Description: Controller passed diagnostics) **Logged when controller successfully passed runtime diagnostics.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x5600**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Alternate controller runtime diagnostics OK: (SYMsm Description: This controller's alternate passed diagnostics.) **Logged when alternate controller successfully passed diagnostics.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x5601**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime diagnostics timeout: (SYMsm Description: This controller's alternate failed – timeout waiting for results) **Logged when alternate controller failed due to timeout waiting for diagnostic results.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x5602**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Diagnostics in progress: (SYMsm Description: Diagnostics rejected - already in progress) **Logged when Runtime Diagnostics request rejected because already in progress.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x5603**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
No alternate present for diagnostic execution: (SYMsm Description: Diagnostics rejected – this controller's alternate is absent or failed) Logged when Runtime Diagnostics request rejected because the alternate controller is either absent, failed, or in passive mode.					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x5604**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data

ICON error during runtime diagnostics: (SYMsm Description: Diagnostics rejected – error occurred when sending the Icon message)

Logged when Runtime Diagnostics request failed because an error occurred when sending the ICON message.

System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x5605	Id: 1 if user initiated Data Field Type : 0x0A00 Data Field Value: ID of test requested. 0 – all tests.

Runtime diagnostic initialization error:**(SYMsm Description: Diagnostics rejected - ctlrDiag task unable to queue DIAG_INIT_MSG message)**

Logged when Runtime Diagnostics request failed because ctlrDiag task was unable to queue the DIAG_INIT_MSG message.

System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x5606	Id: 1 if user initiated Data Field Type : 0x0A00 Data Field Value: ID of test requested. 0 – all tests.

Runtime Diagnostics error – unknown return value:**(SYMsm Description: Diagnostics returned unknown ReturnCode)**

Logged when Runtime Diagnostics status unknown because of unknown ReturnCode.

System (0x0)	Informational (0x0)	Unknown (0x0)	Controller (0x8)	0x5607	Id: 1 if user initiated Data Field Type : 0x0A00 Data Field Value: ID of test requested. 0 – all tests.

Runtime Diagnostics error – bad test ID:**(SYMsm Description: Diagnostics rejected - test ID is incorrect)**

Logged when Runtime Diagnostics request rejected because test ID is invalid.

System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x5608	Id: 1 if user initiated Data Field Type : 0x0A00 Data Field Value: ID of test requested. 0 – all tests.

Runtime Diagnostics error – drive error:**(SYMsm Description: Diagnostics unable to select a drive for I/O)**

Logged when Runtime Diagnostics unable to select a drive to use for I/O.

System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x5609	Id: 1 if user initiated Data Field Type : 0x0A00 Data Field Value: ID of test requested. 0 – all tests.

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Runtime Diagnostics error – UTM not enabled:**(SYMsm Description: Diagnostics rejected – access volume (UTM)is not enabled)** **Logged when Runtime Diagnostics request rejected because UTM is not enabled.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x560A**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – lock error:**(SYMsm Description: Diagnostics rejected - CtlrDiag task cannot obtain Mode Select lock)** **Logged when Runtime Diagnostics request failed because the ctlrDiag task was unable to obtain the Mode Select lock.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x560B**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – lock error on alternate: (SYMsm Description: Diagnostics rejected – CtlrDiag task on controller's alternate cannot obtain Mode Select lock) **Logged when Runtime Diagnostics request failed because the ctlrDiag task on the alternate controller was unable to obtain the Mode Select lock.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x560C**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – Diagnostic read test failed:**(SYMsm Description: Diagnostics read test failed on controller)** **Logged when Runtime Diagnostics Read test failed on this controller.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x560D**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – Diagnostic read failure on alternate controller**(SYMsm Description: This controller's alternate failed diagnostics read test)** **Logged when Runtime Diagnostics Read test failed on the alternate controller.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x560E**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Runtime Diagnostics error – Diagnostic write test failed:**(SYMsm Description: Diagnostics write test failed on controller)** **Logged when Runtime Diagnostics Write test failed on this controller.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x560F**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – Diagnostic write test failed on alternate controller**(SYMsm Description: This controller's alternate failed diagnostics write test)** **Logged when Runtime Diagnostics Write test failed on the alternate controller.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x5610**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – loopback error:**(SYMsm Description: Controller passed diagnostics, but loopback test identified an error on loop(s))** **Logged when this controller passed diagnostics, but the loopback test identified an error on one or more of the loops.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x5611**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – loopback error on alternate:**(SYMsm Description: This controller's alternate passed diagnostics, but loopback test identified an error on loop(s))** **Logged when the alternate controller passed diagnostics, but the loopback test identified an error on one or more of the loops.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x5612**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – bad channel:**(SYMsm Description: Diagnostics loopback test identified bad destination channel(s))** **Logged when the specified destination channels were identified as bad during the Runtime Diagnostics Loopback Data test.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x5613**	**Id: 1 if user initiated** **Data Field Type : 0x0A02** **Data Field Value: Number of bad channels**

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Runtime Diagnostics error – Source link down:**(SYMsm Description: A host-side port (link) has been detected as down)** **Logged when this controller passed diagnostics, but the specified source link was down.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Channel (0x6)**	**0x5614**	**Id: 1 if user initiated** **Data Field Type : 0x0A01** **Data Field Value: Channel ID**
Not Used					
				0x5615	
Runtime Diagnostics error – Configuration error:**(SYMsm Description: Diagnostics rejected – configuration error on controller)** **Logged when configuration error on this controller for running diagnostics.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x5616**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – Alternate controller configuration error:**(SYMsm Description: Diagnostics rejected - configuration error on this controller's alternate)** **Logged when configuration error of the alternate controller for running diagnostics.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Controller (0x8)**	**0x5617**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – No memory:**(SYMsm Description: Diagnostics rejected - no cache memory on controller)** **Logged when there is no cache memory on controller for running diagnostics.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x5618**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error –No memory on alternate controller:**(SYMsm Description: Diagnostics rejected - no cache memory on this controller's alternate)** **Logged when there is no cache memory on the alternate controller for running diagnostics.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x5619**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
Runtime Diagnostics error – Controller not quiesced:**(SYMsm Description: Diagnostics rejected - data transfer on controller is not disabled (quiesced))** **Logged when Runtime Diagnostics request rejected because controller is not quiesced.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x561A**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics error – Alternate Controller not quiesced:**(SYMsm Description: Diagnostics rejected – data transfer on this controller's alternate is not disabled (quiesced))** **Logged when Runtime Diagnostics request rejected because the alternate controller is not quiesced.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x561B**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics Mode Error:**(SYMsm Description: Diagnostics rejected – both controllers must be in active mode)** **Logged when Runtime Diagnostics request rejected because both controllers must be in active mode.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x561C**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics – Begin Initialization Controller: **(SYMsm Description: Diagnostics initiated from this controller)** **Logged when Runtime Diagnostics is initiated from this controller.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x561D**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics – Begin Diagnostics Controller: **(SYMsm Description: Running diagnostics on this controller)** **Logged when Runtime Diagnostics is started on this controller.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x561E**	**Id: 1 if user initiated** **Data Field Type : 0x0A00** **Data Field Value: ID of test requested. 0 – all tests.**
Runtime Diagnostics – Download in Progress: (SYMsm Description: Diagnostics rejected – download is in progress) Logged when Runtime Diagnostics request is rejected because download is in progress.					
System (0x0)	Informational (0x0)	Notification (0x4)	Controller (0x8)	0x561F	Id: 1 if user initiated Data Field Type : 0x0A00 Data Field Value: ID of test requested. 0 – all tests.

Stable Storage events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
SSTOR Database Creation: **(SYMsm Description: Internal configuration database created)** **Logged when an internal configuration database is created.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6000**	**None**
SSTOR Database Merge: **(SYMsm Description: Internal configuration database merged)** **Logged when an internal configuration database is merged.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6001**	**None**
SSTOR Drive Mismatch: **(SYMsm Description: Internal configuration database – mismatch of drives)** **Logged when there is a drive mismatch in the internal configuration database.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6002**	**None**
SSTOR To Few Sundry: **(SYMsm Description: Internal configuration database – not enough optimal drives available)** **Logged when there are not enough optimal drives available.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6003**	**None**
SSTOR Re Synchronize: **(SYMsm Description: Internal configuration database is being resynchronized)** **Logged when the internal configuration database is being resynchronized.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6004**	**None**
SSTOR SS IO Failed: **(SYMsm Description: Internal configuration database read or write operation failed)** **Logged when an internal configuration database read or write operation fails.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6005**	**None**
SSTOR Merge Failed: **(SYMsm Description: Internal configuration database – merge failed)** **Logged when a stable storage database merge operation fails.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6006**	**None**

Hierarchical Config DB events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
DBM Config DB Cleared: **(SYMsm Description: Internal configuration database cleared)** **Logged when an internal configuration database is cleared.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6100**	**None**
DBM Config DB Full: **(SYMsm Description: Internal configuration database full)** **Logged when an internal configuration database is full.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Controller (0x8)**	**0x6101**	**None**
DBM Config DB Expanded: **(SYMsm Description: Internal configuration database – mismatch of drives)** **Logged when there is a drive mismatch on an internal configuration database.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6102**	**None**
DBM HCK ALTCTL Reset: **(SYMsm Description: This controller's alternate was reset)** **Logged when this controller's alternate is reset.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6103**	**None**
DBM HCK ALTCTL Failed: **(SYMsm Description: This controller's alternate was failed)** **Logged when this controller's alternate is failed.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6104**	**None**
DBM Corrupt File SYS: **(SYMsm Description: Internal configuration database – file system corrupted)** **Logged when the file system is corrupted on an internal configuration database.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6105**	**None**
DBM Invalid File SYS Version: **(SYMsm Description: Internal configuration database – incorrect file system version)** **Logged when an incorrect file system version is found in an internal configuration database.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Controller (0x8)**	**0x6106**	**None**

Snapshot Copy events

Event: Event Description					
Log Group	Priority	Event Group	Component	Event Number	Optional Data
CCopy Repo Overwarn: **(SYMsm Description: Snapshot repository volume capacity – threshold exceeded)** **Logged when the repository usage crosses over the warning threshold. This is an indication that something needs to be done to correct the dwindling free space in the repository before the snapshot fails.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Volume (0xD)**	**0x6200**	**None**
CCopy Repo Full: **(SYMsm Description: Snapshot repository volume capacity - full)** **Logged when the repository usage drops below the warning threshold. This could result from either a deletion of a point-in-time image or the capacity of the repository volume has been expanded or the warning threshold was changed.**					
System (0x0)	**Critical (0x1)**	**Notification (0x4)**	**Volume (0xD)**	**0x6201**	**None**
CCopy Snap Failed: **(SYMsm Description: Snapshot volume failed)** **Logged when a snapshot volume fails.**					
System (0x0)	**Critical (0x1)**	**Failure (0x2)**	**Volume (0xD)**	**0x6202**	**None**
CCopy Snap Created: **(SYMsm Description: Snapshot volume created)** **Logged when a new snapshot volume is created.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x6203**	**None**
CCopy Snap Deleted: **(SYMsm Description: Snapshot volume deleted)** **Logged when a snapshot volume is deleted.**					
System (0x0)	**Informational (0x0)**	**Notification (0x4)**	**Volume (0xD)**	**0x6204**	**None**

Data field types

Table 37. Data field types

Name	Data Field Type	Data Description
Controller Sense Data	0x0100	Controller sense data follows
Transition (Currently not used)	0x0101	2 byte values follow: old value/state in byte 1
Channel ID (Currently not used)	0x0102	4 byte ID follows channel & ID or tray & slot
Controller Number (Currently not used)	0x0103	4 byte value follows 0 even ID 1 odd ID controller
Block Number (Currently not used)	0x0104	4 byte LBA follows
Host Number (Currently not used)	0x0105	4 byte host number follows
Software Revision Number (Currently not used)	0x0106	4 byte SW revision number follows
Error Number (Currently not used)	0x0107	4 byte error number follows - event/component specific
Parity Error (Currently not used)	0x0108	
Device Name (Currently not used)	0x0109	8 bytes - device name string
Number of Blocks (Currently not used)	0x010A	4 byte number of blocks
Unit Number	0x010B	4 byte unit or device number
Component Unique (Currently not used)	0x010C	4 bytes of component specific unique data
Drive Sense	0x010D	First 32 bytes of drive sense data
Drive Inserted (Currently not used)	0x010E	Channel/device number of inserted device
Drive Removed (Currently not used)	0x010F	Channel/device number of removed device
Chip Status	0x0110	Value from chip being logged
ECC Parity Error	0x0111	14 Bytes of parity info **Type** (1 byte): 0x01: Spectra Double Bit ECC 0x02: Spectra Single Bit ECC 0x03: Processor Double Bit ECC 0x04: Processor Single Bit ECC **Syndrome** (1 byte): **Address** (4 bytes): Address of error **Upper Word** (4 bytes): **Lower Word** (4 bytes):
FCC Destination Drive Codes	0x0112	
Chip Address	0x0201	4 bytes chip address
Register Value (Currently not used)	0x0202	4 byte register value
Tally Type (Currently not used)	0x0203	4 bytes tally type that exceeded threshold
Destination Device (Currently not used)	0x0204	
Chip Period (Currently not used)	0x0205	4 bytes - SCSI chip sync clock factor

Table 37. Data field types (continued)

Name	Data Field Type	Data Description
No Memory	0x0206	4 bytes: 0 = Processor Memory 1 = RPA Memory
Bus Number (Currently not used)	0x0207	
Reassign Blocks Data	0x0208	Data: First eight device numbers and block addresses that were successfully reassigned by the controller. Data is pairs of device and block numbers each 4 bytes.
Piece Number (Currently not used)	0x0301	
Repair (Currently not used)	0x0302	
VDD Operation (Currently not used)	0x0303	1 byte VDD operation 0: Restore 1: Recovery 2: Repair 3: Interrupted Write 4: Extra Copy 5: Log Data 6: Stripe Write 7: New Data Write 8: New Parity Write 9: Write Cache
VDD Data, Parity or Repair Operation (Currently not used)	0x0304	1 byte 0: Data operation 1: Parity operation 2: Repair operation
VDD Algorithm (Currently not used)	0x0305	1 byte VDD algorithm in use
Configuration States (Currently not used)	0x0401	
LUN States (Currently not used)	0x0402	4 bytes - LUN state transition below
Controller State (Currently not used)	0x0403	4 bytes - Controller states
Controller Active-Active Mode	0x0404	**Primary controller state** (2 bytes) **Alternate controller state** (2 bytes) 0 = Passive Mode 1 = Active Mode
Controller Active-Passive Mode	0x0405	**Primary controller state** (2 bytes) **Alternate controller state** (2 bytes) 0 = Passive Mode 1 = Active Mode
User Data Length (Currently not used)	0x0501	A maximum of 64 bytes can be sent
User Data (Currently not used)	0x0502	
Configuration Data (Currently not used)	0x0601	
Drive Fault Data (Currently not used)	0x0602	
Drive Group Data	0x0603	Drive List
Fault Data (Currently not used)	0x0604	

Table 37. Data field types (continued)

Name	Data Field Type	Data Description
Post Error (Currently not used)	0x0605	
3rd Party ID (Currently not used)	0x0606	
Reconfiguration Data (Currently not used)	0x0607	
Mode Select Page Data	0x0608	Mode Select Page data in SCSI format. Length varies according to Mode Select Page
Reconstruction (Currently not used)	0x0609	
Mode Select Page 0x08 Data (Currently not used)	0x060A	
Mode Select Page 0x0A Data (Currently not used)	0x060B	
Mode Select Page 0x2A Data	0x060C	Data: Contains pairs of device and status numbers of device whose statuses were changed by the mode select command. A maximum of 40 pairs are logged using the following structure: **Device** (4 bytes) **Action** (1 byte)
Mode Select Page 0x2B Data (Currently not used)	0x060D	
Mode Select Page 0x2C Data (Currently not used)	0x060E	
Mode Select Page 0x2E Data (Currently not used)	0x060F	
Mode Select Time Data (Currently not used)	0x0610	4 bytes - new time value
Mode Select Page 0x3A Data (Currently not used)	0x0611	
VDD Information	0x0612	**Flags** (4 bytes): Beginning flags contents unspecified. **VpState** (4 bytes): State of the virtual piece **blockNum** (4 bytes): Beginning block number for the restore operation. **Cluster** (4 bytes): Beginning cluster number **Stripe** (4 bytes): Beginning stripe number **Offset** (4 bytes): Beginning offset within the stripe **Blocks** (4 bytes): Number of blocks to restore **remBlocks** (4 bytes): Number of remaining blocks to restore **dataDev** (4 bytes): Device number of the data drive not used for recover operations **parityDev** (4 bytes): Device number of the parity drive.
VDD Status	0x0613	**Flags** (4 bytes): buf flags **Error** (4 bytes): buf error
Pass Through Data	0x0614	**Direction of data transfer** (1 byte) **Pass through CDB** (16 bytes)
Write Buffer Data	0x0615	The data buffer contains a maximum of 64 bytes of data sent to the ID

Table 37. Data field types (continued)

Name	Data Field Type	Data Description
Download Destination (Currently not used)	0x0616	1 byte download device types
VDD Recovery Data	0x0617	Array of 6 byte entries (Maximum of 36 per MEL entry) indicating the LBA and Number of blocks being recovered. **LBA** (4 bytes) **Number of Blocks** (2 bytes)
Data Scrubbing End Tallies	0x0618	**Flags** (4 bytes): buf flags **Error** (4 bytes): buf error **Unrecovered** (1 byte): Number of Unrecovered errors found during scrub **Recovered** (1 byte): Number of recovered errors found during scrub **Mismatch** (1 byte): Number of data/parity mismatches found during scrub **Unfixable** (1 byte): Number of unfixable errors found during scrub
VDD Information Extended (Currently not used)	0x0650	
ASCII Text Data	0x0700	Data is variable length ASCII String
ACS Error	0x0701	4 bytes of ACS error data 1: Mirroring Error 2: Buffer Error 3: Image Error 4: CRC Error 5: Flash Error 6: ICON Error 7: Internal Error 8: Other Error
Enclosure ID (Currently not used)	0x0702	4 bytes sub enclosure ID
AC Status (Currently not used)	0x0703	
Line State Change Data	0x0704	**Byte 0:** Unused **Byte 1:** Transition Data 0 = Good to bad transition 1 = Bad to good transition **Byte 2:** Line Number **Byte 3:** User Component Code
Enclosure Data	0x0705	**Byte 0:** Transition Data 0 = Good to bad transition 1 = Bad to good transition **Byte 1:** FRU of device defined by sense data **Byte 2:** 1st Additional FRU byte **Byte 3:** 2nd Additional FRU byte
LBA Information	0x0706	**Starting LBA** (4 bytes) **Number of Block** (4 bytes)

Table 37. Data field types (continued)

Name	Data Field Type	Data Description
EEL Information	0x0707	**Recovered:** (4 bytes) 0 = Unrecovered 1 = Recovered **Detection** (4 bytes): Detection point in code where logged **LBA** (4 bytes): LBA of error Number of Blocks (4 bytes): Number of blocks involved in the request **ASC** (4 bytes): Internal controller error code **Recovery** (4 bytes): EEL defined recovery actions **Flags** (4 bytes): EEL flags
SYMbol Tray Number	0x0800	Tray location
Volume Label Update	0x0801	Volume Label Update Descriptor
SYMbol Volume Segment Update	0x0802	Volume Segment Sizing Descriptor
SYMbol Group Ownership Update Descriptor	0x0803	Volume Group Ownership information
SYMbol Hotspare Count	0x0804	Number of Hot Spares (4 bytes)
SYMbol Drive Reference List	0x0805	Drive Reference List
SYMbol Volume Creation Descriptor (Currently not used)	0x0806	
SYMbol Controller Firmware Descriptor	0x0807	Firmware Update Descriptor
SYMbol Drive Firmware Descriptor (Currently not used)	0x0808	
SYMbol Group Expansion Descriptor	0x0809	Volume Group Expansion Descriptor
SYMbol Group Migration Descriptor	0x080A	Volume RAID Migration Descriptor
SYMbol Storage Array Cache Update Descriptor	0x080B	Storage Array Parameter Update Descriptor
SYMbol Storage Array User Label Update	0x080C	Storage Array User Assigned Label
SYMbol Time	0x080D	Controller Time (8 bytes)
SYMbol Volume Cache Descriptor	0x080E	Volume Cache Parameters Update Descriptor
SYMbol Volume Parameters Descriptor	0x080F	Volume Parameters Update Descriptor
SYMbol Tray Position List	0x0810	Tray Position List
SYMbol Volume Media Scan Descriptor	0x0811	Volume Media Scan Parameters Update Descriptor
SYMbol Storage Array Media Scan Rate	0x0812	Storage Array Media Scan Rate (4 bytes)
SYMbol Controller Number	0x0813	**Controller Number** (4 bytes) 0 = This controller 1 = Alternate controller

Table 37. Data field types (continued)

Name	Data Field Type	Data Description
SYMbol Return Code	0x0814	**RPC Function** (4 bytes) See RPC Function Number table **Return Code** (4 bytes) See SYMbol Return code table
Download checkpoint data	0x0815	Checkpoint data
Battery Component Data	0x816	**Battery Reset** (4 bytes) 0 – battery reset not requested 1 – battery reset requested **Component Location** (12 bytes) – A unique ID that identifies the component to the controller firmware. Contents are not specified.
Snapshot parameters descriptor	0x0817	Snapshot Parameters Update Descriptor
Ghost WWN	0x0818	World Wide Name of the missing volume (16 bytes)
User Assigned Label	0x0900	
SYMbol Reference Data	0x0901	
SYMbol Reference Pair Data	0x0902	
SYMbol Reference Data with User Assigned Label	0x0903	
Host Port Creation Descriptor	0x0904	
Host Port Rename Descriptor	0x0905	
Host Port Type Update Descriptor	0x0906	
Host Creation Descriptor	0x0907	
LUN Mapping Creation Descriptor	0x0908	
LUN Mapping Update Descriptor	0x0909	
Error Return Code	0x090A	
Runtime Diagnostics Descriptor	0x0A00	data field Value: 0 - all tests Else - ID of test required
Runtime Diagnostics Channel ID	0x0A01	Data is a byte indicating the channel number that failed.
Runtime Diagnostics Channel List	0x0A02	Data is a length and a byte array of the failed channels.

RPC Function Numbers

RPC Function Number		SYMbol Function
1	0x01	**discoverControllers_1()**
		This function is used to query a SYMbol server for all controllers that it knows about. The responder will also indicate in its response structure whether it is actually a net-attached controller, or is a host-based agent that is returning information about multiple attached controllers.
2	0x02	**bindToController_1()**
		This function is used to bind a new connection to a particular controller. If the server is actually a controller itself, the controller will just ensure that its CONTROLLER REF is the same as the one passed in as an argument. If the server is an agent, it will use the CONTROLLER REF argument to determine which locally-attached controller should be used for all further interactions over the RPC connection.
3	0x03	**assignVolumeGroupOwnership_1()**
		Instructs the SYMbol Server's controller to transfer ownership of a volume group and its associated volumes to another controller.
4	0x04	**assignDrivesAsHotSpares_1()**
		Instructs the SYMbol Server's controller to create a given number of hot spare drives out of the drives currently unassigned.
5	0x05	**assignSpecificDrivesAsHotSpares_1()**
		Instructs the SYMbol Server's controller to create hot spare drives out of the given drives.
6	0x06	**getVolumeCandidates_1()**
		Instructs the SYMbol Server's controller to return a list of volume candidates for the specified type of volume creation operation.
7	0x07	**createVolume_1()**
		Instructs the SYMbol Server's controller to create new volume using the specified parameters.
8	0x08	**deassignDrivesAsHotSpares_1()**
		Instructs the SYMbol Server's controller to delete a specified hot spare drive. After the deletion has occurred the drive is marked as unassigned.
9	0x09	**deleteVolume_1()**
		Instructs the SYMbol Server's controller to delete a specified volume from a volume group.
10	0x0A	**SetControllerToFailed_1()**
		Instructs the SYMbol Server's controller to fail the specified controller. Note that a controller is not allowed to fail itself.

RPC Function Number		SYMbol Function
11	0x0B	**setDriveToFailed_1()**
		Instructs the SYMbol Server's controller to mark the specified drive as failed.
12	0x0C	**startVolumeFormat_1()**
		Instructs the SYMbol Server's controller to initiate a format of the specified volume.
13	0x0D	**initializeDrive_1()**
		Acquaints a newly plugged in drive to a storage array by setting up appropriate structures on the disk.
14	0x0E	**loadControllerFirmware_1()**
		Downloads a portion of a new firmware image to the SYMbol Server's controller.
15	0x0F	**loadControllerNVSRAM_1()**
		Downloads an entire NVSRAM image to the SYMbol Server's controller.
		Note that the FirmwareUpdateDescriptor must contain the ENTIRE image of the NVSRAM; iterative download of multiple segments is not allowed when transferring NVSRAM.
16	0x10	**resetMel_1()**
		Clear all entries from the Major Events Log.
17	0x11	**setVolumeGroupToOffline_1()**
		Instructs the SYMbol Server's controller to place a volume group offline. Useful for pluggable volume groups.
18	0x12	**setVolumeGroupToOnline_1()**
		Returns an offline volume group to online operation.
19	0x13	**startDriveReconstruction_1()**
		Forces a volume reconstruction using the newly plugged in drive. The parameter is a reference to the new drive.
20	0x14	**startVolumeGroupDefrag_1()**
		Initiates a volume group defragmentation operation.
21	0x15	**startVolumeGroupExpansion_1()**
		Initiates a volume group expansion (DCE) operation.
22	0x16	**startVolumeRAIDMigration_1()**
		Initiates a volume RAID migration (DRM) operation.
23	0x17	startVolumeSegmentSizing_1()
		Initiates a volume segment sizing (DSS) operation.

RPC Function Number		SYMbol Function
24	0x18	**setControllerToPassive_1()**
		Instructs the SYMbol Server's controller to place the specified controller in passive mode.
25	0x19	**setControllerToActive_1()**
		Instructs the SYMbol Server's controller to place the specified controller in active mode.
26	0x1A	**setSACacheParams_1()**
		Instructs the SYMbol Server's controller to propagate a controller cache change to all controllers in the storage array.
27	0x1B	**setSAUserLabel_1()**
		Instructs the SYMbol Server's controller to change the shared SA name.
28	0x1C	**setControllerTime_1()**
		Sets the internal clock of the SYMbol Server's controller. The time should be expressed in seconds since midnight (GMT) on 1/1/1970.
29	0x1D	**setVolumeCacheParams_1()**
		Sets the volume cache properties of a volume indicated in the VolumeCacheParamsUpdate structure.
30	0x1E	**setVolumeParams_1()**
		Sets various volume parameters. Primarily used to fine tune a volume.
31	0x1F	**setVolumeUserLabel_1()**
		Sets the user assigned label for the volume specified in the VolumeLabelUpdate structure.
32	0x20	**startSAIdentification_1()**
		Causes the storage array to physically identify itself. The identification will continue until a stop command is issued. This function does not block.
33	0x21	**startDriveIdentification_1()**
		Causes the drives specified to physically identify themselves until a stop command is issued. This function does not block.
34	0x22	**stopIdentification_1()**
		Explicitly stops the physical identification of an SA unit.
35	0x23	**SetHostInterfaceParams_1()**
		Change the preferred ID used for the specified I/O interface.
36	0x24	setControllerToOptimal_1()
		Instructs the SYMbol Server's controller to attempt to revive the specified controller from the failed state.

RPC Function Number		SYMbol Function
37	0x25	**setDriveToOptimal_1()**
		Instructs the SYMbol Server's controller to attempt to revive the given drive. Success will be reported via a definition change event on the given drive.
38	0x26	**forceVolumeToOptimal_1()**
		Instructs the SYMbol Server's controller to attempt to revive the given volume group.
39	0x27	**getControllerHostInterfaces_1()**
		Obtains the most up-to-date information about the host-side I/O interfaces of the controller that responds to the request.
40	0x28	**getObjectGraph_1()**
		Gets a bundle of information consisting of all possible entities that comprise a storage array. Normally used by the management app to construct a representation of the storage array.
41	0x29	**getVolumeActionPercentComplete_1()**
		Gets the completion percentage of a long running volume oriented operation. If no operation is running on the given volume then a -1 will be returned.
42	0x2A	**getRecoveryFailureList_1()**
		Gets a list of failure objects to assist in recovery. Each entry contains a recovery procedure key that can be used by the client as desired, and a SYMbol reference to the object associated with the failure.
43	0x2B	**getSAInfo_1()**
		Gets information pertaining to the general characteristics of the storage array. Normally used simply to check the status and management version of each storage array at start up.
44	0x2C	**getVolumePerformanceInfo_1()**
		Samples the performance of several volumes and reports on their performance. The Nth VolumePerformance structure in the VolumePerformanceList should correspond to the Nth reference in the VolumeRefList.
45	0x2D	**setSATrayPositions_1()**
		Used to store the user selectable tray ordering data on the controller.
46	0x2E	**setVolumeMediaScanParams_1()**
		Sets the media scan parameters for the specified volume.
47	0x2F	**setSAMediaScanPeriod_1()**
		Sets the media scan period (in days) for the array. Each controller will scan volumes such that a complete scan completes every N days, as specified by the argument passed to this procedure.

RPC Function Number		SYMbol Function
48	0x30	**getChangeInfo_1()**
		Fetches an indication of the most recent state/configuration changes that occurred on the storage array. This function is used to initiate a (potentially) "hanging" poll for change notifications. The call "hangs", in the sense that the caller gives a maximum wait time. The controller can stall up to the given interval before returning the result to the caller.
49	0x31	**clearSAConfiguration_1()**
		Clears the entire array configuration, deleting all volumes and returning to a clean initial state. This is a highly destructive and dangerous operation!
50	0x32	**autoSAConfiguration_1()**
		Tells the controller to automatically configure the Storage Array.
51	0x33	**getMelExtent_1()**
		Retrieves the beginning and ending sequence numbers in the Mel.
52	0x34	**getMelEntries_1()**
		Retrieves a list of MelEntries starting with the beginning sequence number and ending with the ending sequence number.
53	0x35	**getCriticalMelEntries_1()**
		Retrieves a list of MelEntries within the specified extent that have a severity level of CRITICAL.
54	0x36	**getControllerNVSRAM_1()**
		Reads the specified regions of NVSRAM.
55	0x37	**setControllerNVSRAM_1()**
		Modifies a portion of the target controller's NVSRAM.
56	0x38	**setSAPassword_1()**
		Sets a new password value for the array.
57	0x39	**pingController_1()**
		Verifies that the controller is operating properly.
58	0x3A	**startVolumeParityCheck_1()**
		Initiates a parity check operation for the specified volume.
59	0x3B	**getParityCheckProgress_1()**
		Queries for the status of an in-progress parity check operation. The return value is one of the following: An integer in the range 0-100, indicating the percent complete for an operation that is still in progress, or a negative integer indicating either a successfully complete scan or a scan that was stopped because of an error condition.

RPC Function Number		SYMbol Function
60	0x3C	**Not Used**
61	0x3D	**getLUNMappings_1()**
		Retrieves the Storage Pools Manager's LUNMappings data which apply to a particular ref.
62	0x3E	**createSAPortGroup_1()**
		Creates a new SAPortGroup & returns its ref. If a group by that name already exists, returns its ref.
63	0x3F	**deleteSAPortGroup_1()**
		Removes all SAPorts from an SAPortGroup, and deletes the group.
64	0x40	**moveSAPort_1()**
		Removes the SA Port 'itemRef' from any SA Port Group that it might be in, & moves it to the group 'containerRef'. If this leaves the previous SAPortGroup empty, the previous SAPortGroup is deleted.
65	0x41	**getSAPort_1()**
		Retrieves a storage array port.
66	0x42	**createHost_1()**
		Creates a new Host. If a Host already exists with 'label', returns a ref to it.
67	0x43	**createCluster_1()**
		Creates a new Host Group. If a Host Group already exists with 'label', returns a ref to it.
68	0x44	**deleteCluster_1()**
		Removes all Hosts from a Host Group, and deletes the Host Group.
69	0x45	**renameCluster_1()**
		Modifies a Host Group's label.
70	0x46	**deleteHost_1()**
		Removes all HostPorts from a Host, and deletes the Host. If this leaves the Host Group that the Host was in empty, the Host Group is deleted.
71	0x47	**renameHost_1()**
		Modifies a Host's label.
72	0x48	moveHost_1()
		Removes the Host 'itemRef' from any Host Group it might be in, & moves it to the Host Group 'containerRef'. If this leaves the previous Host Group empty, the previous Host Group is deleted.

RPC Function Number		SYMbol Function
73	0x49	**createHostPort_1()**
		Creates a new HostPort with the 'name' & 'label', & returns its ref. If a HostPort already exists with 'name' & 'label', returns its ref.
74	0x4A	**deleteHostPort_1()**
		Deletes a host port. If this leaves the Host that the HostPort was in empty, the Host is deleted. Then, if deleting the Host leaves the Host Group that the Host was in empty, the Host Group is deleted.
75	0x4B	**RenameHostPort_1()**
		Modifies a HostPort's name &/or label.
76	0x4C	**MoveHostPort_1()**
		Removes the HostPort 'itemRef' from any Host it might be in, & moves it to the Host 'containerRef'. If this leaves the previous Host empty, the Host is deleted. Then, if deleting the Host leaves the Host Group that the Host was in empty, the Host Group is deleted.
77	0x4D	**CreateLUNMapping_1()**
		Creates a LUN mapping.
78	0x4E	**deleteLUNMapping_1()**
		Deletes a LUN mapping.
79	0x4F	**getUnlabedHostPorts_1()**
		Get the volatile connections and host ports.
80	0x50	**setHostPortType_1()**
		Get the possible host port type labels.
81	0x51	**moveLUNMapping_1()**
		Move a LUN mapping.
82	0x52	**enableFeature_1()**
		Enable add-on(optional) features
83	0x53	**disableFeature_1()**
		Disable a single add-on(optional) feature
84	0x54	**stateCapture_1()**
		Capture diagnostic information
85	0x55	loadDriveFirmware()
		Downloads a portion of a new firmware image to a drive in the SYMbol Server.

RPC Function Number		SYMbol Function
86	0x56	**loadESMFirmware()**
		Downloads a portion of a new firmware image to an ESM card in the SYMbol Server.
87	0x57	**getHostSpecificNVSRAM()**
		Reads the Host Type Dependent regions of NVSRAM.
88	0x58	**setHostSpecificNVSRAM()**
		Modifies the Host Type Dependent regions of the target controller's NVSRAM.
89	0x59	**setBatteryParams()**
		Sets the battery properties for the given battery.
90	0x5A	**assignVolumeOwnership()**
		Instructs the SYMbol Server's controller to transfer ownership of a volume to another controller.
91	0x5B	**IssueRuntimeDiagnostics()**
		Issues Runtime Diagnostics.
92	0x5C	**resetController()**
		Requests a reboot of the given controller.
93	0x5D	**quiesceController()**
		Issues a quiesce command to the given controller.
94	0x5E	**unquiesceController()**
		Removes the given controller from a quiesced state.
95	0x5F	**startVolumeExpansion()**
		Initiates a Volume Expansion (DVE or DCE/DVE) operation.
96	0x60	**createSnapshot()**
		Creates a snapshot volume of a given base.
97	0x61	**disableSnapshot()**
		Disables (stops) a snapshot.
98	0x62	**recreateSnapshot()**
		Recreates (restarts) a snapshot.
99	0x63	setSnapshotParams()
		Modifies the parameters of a snapshot.
100	0x64	getRepositoryUtilization()
		Returns repository-utilization information for selected snapshots.

	RPC Function Number		SYMbol Function
	101	0x65	calculateDVECapacity()
			Calculates the volume's maximum capacity after a DVE operation.
	102	0x66	getReadLinkStatus()
			Gets the Read Link Status information.
	103	0x67	setRLSBaseline()
			Sets the Read Link Status baseline information.

SYMbol return codes

Table 38. SYMbol return codes

Return Code		Definition
1	0x01	RETCODE_OK The operation completed successfully.
2	0x02	RETCODE_ERROR The operation cannot complete because either (1) the current state of a component does not allow the operation to be completed or (2) there is a problem with the Storage Array. Please check your Storage Array and its various components for possible problems and then retry the operation.
3	0x03	RETCODE_BUSY The operation cannot complete because a controller resource is being used by another process. If there are other array management operations in progress, wait for them to complete, and then retry the operation. If this message persists, turn the power to the controller tray off and then on.
4	0x04	RETCODE_ILLEGAL_PARAM The operation cannot complete because of an incorrect parameter in the command sent to the controller. Please retry the operation. If this message persists, contact your Customer Support Representative.
5	0x05	RETCODE_NO_HEAP An out of memory error occurred on one of the controllers in the Storage Array. Contact your Customer Support Representative about the memory requirements for this Storage Array.
6	0x06	RETCODE_DRIVE_NOT_EXIST The operation cannot complete because one or more specified drives do not exist. Please specify only drives currently installed in the Storage Array and then retry the operation.
7	0x07	RETCODE_DRIVE_NOT_UNASSIGNED The operation cannot complete because one or more specified drives do not have an unassigned status. Please specify only drives with an unassigned status and then retry the operation.

Table 38. SYMbol return codes (continued)

Return Code		Definition
8	0x08	RETCODE_NO_SPARES_ASSIGNED None of the selected drives were assigned as hot spares. Possible causes include (1) the maximum number of hot spares have already been assigned or (2) the selected drives have capacities that are smaller than all other drives in the Storage Array. If you suspect the second cause, please use the Drive>>Properties option in the Array Management Window to obtain the selected drives' capacity.
9	0x09	RETCODE_SOME_SPARES_ASSIGNED Some but not all of the selected drives were assigned as hot spares. Check the Physical View in the Array Management Window to determine which drives were assigned. Possible causes include (1) the maximum number of hot spares have been assigned or (2) some of the selected drives have capacities that are smaller than all other drives in the Storage Array. If you suspect the second cause, please use the Drive>>Properties option in the Array Management Window to obtain the selected drives' capacity.
10	0x0A	RETCODE_VOLUME_NOT_EXIST The specified volume does not exist. The volume may have been deleted by a user on another management station accessing this Storage Array.
11	0x0B	RETCODE_VOLUME_RECONFIGURING The operation cannot complete because a volume is performing a modification operation. Please wait until the modification completes and then retry the operation. Use the Volume>>Properties option in the Array Management Window to check the progress.
12	0x0C	RETCODE_NOT_DUAL_ACTIVE The operation cannot complete because the controllers in the Storage Array must be Active/Active. Please use the Controller>>Change Mode option in the Array Management Window to change the controller to active.
13	0x0D	RETCODE_TRY_ALTERNATE This operation must be performed by the alternate controller.
14	0x0E	RETCODE_BACKGROUND An operation is running in the background.
15	0x0F	RETCODE_NOT_IMPLEMENTED This option is currently not implemented.
16	0x10	RETCODE_RESERVATION_CONFLICT The operation cannot complete because an application has reserved the selected volume. Please wait until the volume has been released and then retry the operation.
17	0x11	RETCODE_VOLUME_DEAD The operation cannot complete because either the volume remains failed or has transitioned to failed. Please use the Recovery Guru in the Array Management Window to resolve the problem.
18	0x12	RETCODE_INTERNAL_ERROR The operation cannot complete because of an internal target error. Please retry the operation. If this message persists, contact your Customer Support Representative.
19	0x13	RETCODE_INVALID_REQUEST The operation cannot complete because of a general configuration request error. Please retry the operation. If this message persists, contact your Customer Support Representative.

Table 38. SYMbol return codes (continued)

Return Code		Definition
20	0x14	RETCODE_ICON_FAILURE The operation cannot complete because there is a communications failure between the controllers. Please turn the power to the controller tray off and then on and then retry the operation. If this message persists, contact your Customer Support Representative.
21	0x15	RETCODE_VOLUME_FORMATTING The operation cannot complete because a volume initialization is in progress. Please wait until the initialization completes and then retry the operation. Use the Volume>>Properties option in the Array Management Window to check the progress.
22	0x16	RETCODE_ALT_REMOVED The operation cannot complete because the other controller is not present. Please insert the other controller and retry the operation.
23	0x17	RETCODE_CACHE_SYNC_FAILURE The operation cannot complete because the cache between the controllers could not be synchronized. This normally occurs if the controller's alternate pair has not completed its start-of-day routine. Please wait at least two minutes and then retry the operation. If this message persists, contact your Customer Support Representative.
24	0x18	RETCODE_INVALID_FILE The download cannot complete because a file is not valid. Replace the file and retry the operation.
25	0x19	RETCODE_RECONFIG_SMALL_DACSTORE The modification operation cannot complete because the controller configuration area (DACStore) is too small. Contact your Customer Support Representative.
26	0x1A	RETCODE_RECONFIG_FAILURE The modification operation cannot complete because there is not enough capacity on the volume group. If you have any unassigned drives, you can increase the capacity of the volume group by using the Volume Group>>Add Free Capacity option and then retry the operation.
27	0x1B	RETCODE_NVRAM_ERROR Unable to read or write NVSRAM.
28	0x1C	RETCODE_FLASH_ERROR There was a failure in transferring the firmware to flash memory during a download operation. Please retry the operation.
29	0x1D	RETCODE_AUTH_FAIL_PARAM This operation cannot complete because there was a security authentication failure on a parameter in the command sent to the controller. Please retry the operation. If this message persists, contact your Customer Support Representative.
30	0x1E	RETCODE_AUTH_FAIL_PASSWORD The operation cannot complete because you did not provide a valid password. Please re-enter the password.
31	0x1F	RETCODE_MEM_PARITY_ERROR There is a memory parity error on the controller.

Table 38. SYMbol return codes (continued)

Return Code		Definition
32	0x20	RETCODE_INVALID_CONTROLLERREF The operation cannot complete because the controller specified in the request is not valid (unknown controller reference).
33	0x21	RETCODE_INVALID_VOLUMEGROUPREF The operation cannot complete because the volume group specified in the request is not valid (unknown volume group reference). The volume group may have been deleted or modified by a user on another management station accessing this Storage Array.
34	0x22	RETCODE_INVALID_VOLUMEREF The operation cannot complete because the volume specified in the request is not valid (unknown volume reference). The volume may have been deleted or modified by a user on another management station accessing this Storage Array.
35	0x23	RETCODE_INVALID_DRIVEREF The operation cannot complete because the drive specified in the request is not valid (unknown drive reference). The drive may have been used or modified by a user on another management station accessing this Storage Array.
36	0x24	RETCODE_INVALID_FREEEXTENTREF The operation cannot complete because the free capacity specified in the request is not valid (unknown free capacity reference). The free capacity may have been used or modified by a user on another management station accessing this Storage Array.
37	0x25	RETCODE_VOLUME_OFFLINE The operation cannot complete because the volume group is offline. Please place the volume group online by using the Volume Group>>Place Online option in the Array Management Window.
38	0x26	RETCODE_VOLUME_NOT_OPTIMAL The operation cannot complete because some volumes are not optimal. Please correct the problem causing the non-optimal volumes using the Recovery Guru and then retry the operation.
39	0x27	RETCODE_MODESENSE_ERROR The operation cannot complete because state information could not be retrieved from one or more controllers in the Storage Array.
40	0x28	RETCODE_INVALID_SEGMENTSIZE The operation cannot complete because either (1) the segment size requested is not valid, or (2) the segment size you specified is not allowed because this volume has an odd number of segments. Therefore, you can only decrease the segment size for this volume to a smaller number.
41	0x29	RETCODE_INVALID_CACHEBLKSIZE The operation cannot complete because the cache block size requested is not valid.
42	0x2A	RETCODE_INVALID_FLUSH_THRESHOLD The operation cannot complete because the start cache flush value requested is not valid.
43	0x2B	RETCODE_INVALID_FLUSH_AMOUNT The operation cannot complete because the stop cache flush value requested is not valid.

Table 38. SYMbol return codes (continued)

Return Code		Definition
44	0x2C	RETCODE_INVALID_LABEL The name you have provided cannot be used. The most likely cause is that the name is already used by another volume. Please provide another name.
45	0x2D	RETCODE_INVALID_CACHE_MODIFIER The operation cannot complete because the cache flush modifier requested is not valid.
46	0x2E	RETCODE_INVALID_READAHEAD The operation cannot complete because the cache read ahead requested is not valid.
47	0x2F	RETCODE_INVALID_RECONPRIORITY The operation cannot complete because the modification priority requested is not valid.
48	0x30	RETCODE_INVALID_SCANPERIOD The operation cannot complete because the media scan duration requested is not valid.
49	0x31	RETCODE_INVALID_TRAYPOS_LENGTH The number of trays requested has exceeded the maximum value.
50	0x32	RETCODE_INVALID_REGIONID The operation cannot complete because the requested NVSRAM region is not valid.
51	0x33	RETCODE_INVALID_FIBREID The operation cannot complete because the preferred loop ID requested is not valid. Please specify an ID between 0 and 127.
52	0x34	RETCODE_INVALID_ENCRYPTION The operation cannot complete because the encryption routine requested is not valid.
53	0x35	RETCODE_INVALID_RAIDLEVEL The operation cannot complete because of the current RAID level of the volume group. Remember that some operations cannot be performed on certain RAID levels because of redundancy or drive requirements.
54	0x36	RETCODE_INVALID_EXPANSION_LIST The operation cannot complete because the number of drives selected is not valid.
55	0x37	RETCODE_NO_SPARES_DEASSIGNED No hot spare drives were deassigned. Possible causes include (1) the drives are not hot spares, (2) the hot spares are removed, (3) the hot spares are failed, or (4) the hot spares are integrated into a volume group. Check these possible causes and then retry the operation.
56	0x38	RETCODE_SOME_SPARES_DEASSIGNED Not all of the requested hot spare drives were deassigned. Possible causes include (1) the drives are not hot spares, (2) the hot spares are removed, (3) the hot spares are failed, or (4) the hot spares are integrated into a volume group. Check these possible causes and then retry the operation.
57	0x39	RETCODE_PART_DUP_ID The operation cannot complete because the identifier or name you provided already exists. Please provide another identifier or name and then retry the operation.

Table 38. SYMbol return codes (continued)

Return Code		Definition
58	0x3A	RETCODE_PART_LABEL_INVALID The operation cannot complete because the name you provided is not valid. Please provide a non-blank name and then retry the operation.
59	0x3B	RETCODE_PART_NODE_NONEXISTENT The operation cannot complete because the host group, host, or host port you have selected no longer exists. The object may have been deleted or modified by a user on another management station accessing this Storage Array. Please close and re-open the dialog box to refresh the information.
60	0x3C	RETCODE_PART_PORT_ID_INVALID The creation of the host port cannot complete because the host port identifier is not valid. Either the identifier is empty or has characters other than 0-9 and A-F. Please enter a valid host port identifier and then retry the operation.
61	0x3D	RETCODE_PART_VOLUME_NONEXISTENT The creation of a new volume-to-LUN mapping cannot complete because the volume you have selected no longer exists. The volume may have been deleted or modified by a user on another management station accessing this Storage Array. Please close and open the dialog box to refresh the information.
62	0x3E	RETCODE_PART_LUN_COLLISION The operation cannot complete because the logical unit number (LUN) is already in use. Please select another LUN.
63	0x3F	RETCODE_PART_VOL_MAPPING_EXISTS The operation cannot complete because the volume you have selected already has a volume-to-LUN mapping. The mapping may have defined by a user on another management station accessing this Storage Array. Please close and re-open the dialog box to refresh the information.
64	0x40	RETCODE_PART_MAPPING_NONEXISTENT The operation cannot complete because the volume-to-LUN mapping you have selected no longer exists. The mapping may have been deleted by a user on another management station accessing this Storage Array. Please close and re-open the dialog box to refresh the information.
65	0x41	RETCODE_PART_NO_HOSTPORTS The operation cannot complete because the host group or host has no host ports. Please define a host port for the host group or host and then retry the operation.
66	0x42	RETCODE_IMAGE_TRANSFERRED The image was successfully transferred.
67	0x43	RETCODE_FILE_TOO_LARGE The download cannot complete because a file is not valid. Replace the file and retry the operation.
68	0x44	RETCODE_INVALID_OFFSET A problem has occurred during the download. Please retry the operation.
69	0x45	RETCODE_OVERRUN The download cannot complete because a file is not valid. Replace the file and retry the operation.
70	0x46	RETCODE_INVALID_CHUNKSIZE A problem has occurred during the download. Please retry the operation.

Table 38. SYMbol return codes (continued)

Return Code		Definition
71	0x47	RETCODE_INVALID_TOTALSIZE The download cannot complete because a file is not valid. Replace the file and retry the operation.
72	0x48	RETCODE_DOWNLOAD_NOT_PERMITTED Unable to perform the requested download because the NVSRAM option to support this download type is disabled. Contact your Customer Support Representative.
73	0x49	RETCODE_SPAWN_ERROR A resource allocation error (unable to spawn a task) occurred on one of the controllers in the Storage Array.
74	0x4A	RETCODE_VOLTRANSFER_ERROR The operation cannot complete because the controller was unable to transfer the volumes to its alternate controller. Please check the alternate controller for problems and then retry the operation.
75	0x4B	RETCODE_INVALID_DLSTATE The operation cannot complete because the controller pair is in an Active/Passive mode. Please use the Controller>>Change Mode option in the Array Management Window to change the passive controller to active and then retry the operation.
76	0x4C	RETCODE_CACHECONFIG_ERROR The operation cannot complete because of an incorrect controller configuration. Possible causes include (1) the controller pair is in an Active/Passive mode, or (2) controller cache synchronization failed. Please use the Controller>>Change Mode option in the Array Management Window to change the passive controller to active and then retry the operation. If this message persists, contact your Customer Support Representative.
77	0x4D	RETCODE_DOWNLOAD_IN_PROGRESS The operation cannot complete because a download is already in progress. Please wait for the download to complete and, if necessary, retry the operation.
78	0x4E	RETCODE_DRIVE_NOT_OPTIMAL The operation cannot complete because a drive in the volume group is not optimal. Please correct the problem causing the non-optimal drive using the Recovery Guru and then retry the operation.
79	0x4F	RETCODE_DRIVE_REMOVED The operation cannot complete because a drive in the volume group is removed. Please insert a drive and then retry the operation.
80	0x50	RETCODE_DUPLICATE_DRIVES The operation cannot complete because the selected drive is already part of the volume group. Please select another drive and retry the operation.
81	0x51	RETCODE_NUMDRIVES_ADDITIONAL The operation cannot complete because the number of drives selected exceeds the maximum additional drives allowed. Please select a smaller number of drives and then retry the operation.
82	0x52	RETCODE_NUMDRIVES_GROUP The operation cannot complete because either (1) the number of drives selected is not valid for the RAID level of the volume group or (2) the number of drives in the volume group is not valid for the proposed RAID level.

Table 38. SYMbol return codes (continued)

Return Code		Definition
83	0x53	RETCODE_DRIVE_TOO_SMALL The operation cannot complete because at least one of the drives selected has a capacity that is not large enough to hold the existing data of the volume group. Please select another drive and retry the operation.
84	0x54	RETCODE_CAPACITY_CONSTRAINED The operation cannot complete because there is no free capacity or not enough free capacity on the volume group to accommodate the new RAID level.
85	0x55	RETCODE_MAX_VOLUMES_EXCEEDED The operation cannot complete because the maximum number of volumes for this Storage Array has been reached.
86	0x56	RETCODE_PART_IS_UTM_LUN The operation cannot complete because the logical unit number (LUN) is already in use by the Access Volume. Please select another LUN.
87	0x57	RETCODE_SOME_SPARES_TOO_SMALL One or more drives were assigned as hot spares. However, some of the drives do not have a capacity large enough to cover all of the drives in the Storage Array. If a drive fails that has a capacity larger than these hot spares drive(s), it will not be covered by these drives. Check the capacity of the newly-assigned hot spare drives by using the Drive>>Properties option in the Array Management Window. You may want to deassign the smaller hot spare drives.
88	0x58	RETCODE_SPARES_SMALL_UNASSIGNED Not all of the drives that you attempted to assign as hot spares were assigned. In addition, one or more drives that were assigned as hot spares do not have a capacity large enough to cover all of the drives in the Storage Array. If a drive fails that has a capacity larger than these hot spares drive(s), it will not be covered by these drives. Check the capacity of the newly-assigned hot spare drives by using the Drive>>Properties option in the Array Management Window. You may want to deassign the smaller hot spare drives.
89	0x59	RETCODE_TOO_MANY_PARTITIONS Cannot create or change a volume-to-LUN mapping because either you have not enabled the Storage Partitioning feature or the Storage Array has reached its maximum number of allowable partitions. Storage Partitioning is a Premium Feature that must be specifically enabled through the user interface. Use the Storage Array>>Premium Features option to enable the feature. If you have not previously obtained a Feature Key File for Storage Partitioning, contact your storage supplier.
90	0x5A	RETCODE_PARITY_SCAN_IN_PROGRESS A redundancy check is already in progress. Either a redundancy check is currently being performed or it was cancelled but the time-out period (1 to 2 minutes) has not been reached. Please wait until the check has completed or timed out and then retry the operation.
91	0x5B	RETCODE_INVALID_SAFE_ID The Feature Enable Identifier contained in the Feature Key File you have selected does not match the identifier for this Storage Array. Please select another Feature Key File or obtain a Feature Key File using the correct identifier. You can determine the Feature Enable Identifier for this Storage Array by selecting the Storage Array>>Premimum Feature>>List option.

Table 38. SYMbol return codes (continued)

Return Code		Definition
92	0x5C	RETCODE_INVALID_SAFE_KEY The Feature Key File you have selected is not valid. The security (digest) information contained in the file does not match what was expected from the controller. Please contact your Customer Support Representative.
93	0x5D	RETCODE_INVALID_SAFE_CAPABILITY The Premium Feature you are attempting to enable with this Feature Key File is not supported on the current configuration of this Storage Array. Please determine the configuration (such as appropriate level of firmware and hardware) necessary to support this feature. Contact your Customer Support Representative if necessary.
94	0x5E	RETCODE_INVALID_SAFE_VERSION The Feature Key File you have selected is not valid. The version information contained in the file does not match what was expected from the controller. Please contact your Customer Support Representative.
95	0x5F	RETCODE_PARTITIONS_DISABLED Cannot create an unmapped volume, since storage partitions are disabled.
96	0x60	RETCODE_DRIVE_DOWNLOAD_FAILED A firmware download to a drive failed.
97	0x61	RETCODE_ESM_DOWNLOAD_FAILED A firmware download to an ESM card failed.
98	0x62	RETCODE_ESM_PARTIAL_UPDATE Firmware download to tray (ESMs) failed for one ESM, so versions mismatch.
99	0x63	RETCODE_UTM_CONFLICT The operation could not complete because the NVSRAM offset 0x32 is attempting to enable a logical unit number (LUN) for an access volume that conflicts with a LUN for a volume that already exists on the Storage Array. If you are downloading a new NVSRAM file, you will need to obtain a new file with the offset set to a LUN that does not conflict. If you are setting this NVSRAM offset using the Script Editor "set controller nvsramByte" command, you must choose a different LUN that does not conflict.
100	0x64	RETCODE_NO_VOLUMES A volume must exist to perform the operation.
101	0x65	RETCODE_AUTO_FAIL_READPASSWORD The operation cannot complete because either there is a problem communicating with any of the drives in the Storage Array or there are currently no drives connected. Please correct the problem and then retry the operation.
102	0x66	RETCODE_PART_CRTE_FAIL_TBL_FULL The operation cannot complete because the maximum number of host-groups, hosts, and host-ports have been created for this Storage Array.
103	0x67	RETCODE_ATTEMPT_TO_SET_LOCAL The operation cannot complete because you are attempting to modify host-dependent values for region ID 0xF1. You must change host-dependent values in one of the host index areas.

Table 38. SYMbol return codes (continued)

Return Code		Definition
104	0x68	RETCODE_INVALID_HOST_TYPE_INDEX The operation cannot complete because the host index must be between 0 and {MAX_HOST_TYPES-1}.
105	0x69	RETCODE_FAIL_VOLUME_VISIBLE The operation cannot complete because there is already an access volume mapped at the host group or host.
106	0x6A	RETCODE_NO_DELETE_UTM_IN_USE The operation cannot complete because you are attempting to delete the access volume-to-LUN mapping that you are currently using to communicate with this Storage Array.
107	0x6B	RETCODE_INVALID_LUN The operation cannot complete because the logical unit number (LUN) is not valid. Please specify a number between 0 and 31.
108	0x6C	RETCODE_UTM_TOO_MANY_MAPS The operation cannot complete because the logical unit number you are attempting to map to this access volume is outside the allowable range. Please select one of the logical unit numbers (LUN) that have already been mapped to one of the other access volumes.
109	0x6D	RETCODE_DIAG_READ_FAILURE Diagnostics Read test failed. The controller has been placed offline. Use the Recovery Guru to replace the faulty controller. For information on read test failures, refer to online Help.
110	0x6E	RETCODE_DIAG_SRC_LINK_DOWN The Diagnostics passed, but I/Os were performed internally because the test was unable to communicate on the host/source links. For information on host/source link communication errors, refer to online Help.
111	0x6F	RETCODE_DIAG_WRITE_FAILURE Diagnostics Write test failed. The controller has been placed offline. Use the Recovery Guru to replace the faulty controller. For information on write test failures, refer to online Help.
112	0x70	RETCODE_DIAG_LOOPBACK_ERROR The Diagnostics passed, but the loopback test identified an error on one or more of the loops. For information on loop errors, refer to online Help.
113	0x71	RETCODE_DIAG_TIMEOUT The diagnostics operation failed because the controller did not respond within the allotted time. The controller has been placed offline. Use the Recovery Guru to recover from the offline controller.
114	0x72	RETCODE_DIAG_IN_PROGRESS The diagnostics request failed because an internal controller or user initiated diagnostics is already in progress.
115	0x73	RETCODE_DIAG_NO_ALT The diagnostics request failed because the operation requires two Active/Optimal controllers.
116	0x74	RETCODE_DIAG_ICON_SEND_ERR The diagnostics failed because of an ICON communication error between controllers.

Table 38. SYMbol return codes (continued)

Return Code		Definition
117	0x75	RETCODE_DIAG_INIT_ERR The diagnostics request failed because of an internal initialization error.
118	0x76	RETCODE_DIAG_MODE_ERR Controllers must be in active/active mode to run diagnostics.
119	0x77	RETCODE_DIAG_INVALID_TEST_ID The diagnostics request failed because the controller does not support one or more selected diagnostic tests.
120	0x78	RETCODE_DIAG_DRIVE_ERR The diagnostics request failed because the controller was unable to obtain the location (drive number) of the diagnostics data repository.
121	0x79	RETCODE_DIAG_LOCK_ERR The diagnostics request failed because the controller was unable to obtain a mode select lock.
122	0x7A	RETCODE_DIAG_CONFIG_ERR The diagnostics request failed because a diagnostic volume cannot be created.
123	0x7B	RETCODE_DIAG_NO_CACHE_MEM The diagnostics request failed because there was not enough memory available to run the operation.
124	0x7C	RETCODE_DIAG_NOT_QUIESCED The diagnostics request failed because the operation cannot disable data transfer.
125	0x7D	RETCODE_DIAG_UTM_NOT_ENABLED The diagnostics request failed because an Access Volume is not defined.
126	0x7E	RETCODE_INVALID_MODE_SWITCH The controller mode switch to passive failed because the controller has Auto-Volume Transfer mode enabled. For more information about AVT, see "Learn about Auto-Volume Transfer and Multi-Path Drivers" in the Learn More section of the online help.
127	0x7F	RETCODE_INVALID_PORTNAME The operation cannot complete because the I/O interface specified in the request is not valid (unknown port name).
128	0x80	RETCODE_DUPLICATE_VOL_MAPPING The operation cannot complete because the volume-to-LUN mapping has already been assigned to this storage partition (host group or host). A storage partition cannot have duplicate volume-to-LUN mappings.
129	0x81	RETCODE_MAX_SNAPS_PER_BASE_EXCEEDED The operation cannot complete because the maximum number of snapshot volumes have been created for this base volume.
130	0x82	RETCODE_MAX_SNAPS_EXCEEDED The operation cannot complete because the maximum number of snapshot volumes have been created for this Storage Array.

Table 38. SYMbol return codes (continued)

Return Code		Definition
131	0x83	RETCODE_INVALID_BASEVOL The operation cannot complete because you cannot create a snapshot volume from either a repository volume or another snapshot volume.
132	0x84	RETCODE_SNAP_NOT_AVAILABLE The operation cannot complete because the snapshot volume's associated base volume or repository volume is missing.
133	0x85	RETCODE_NOT_DISABLED The re-create operation cannot complete because the snapshot volume must be in the disabled state.
134	0x86	RETCODE_SNAPSHOT_FEATURE_DISABLED The operation cannot complete because the Snapshot Volume Premium Feature is disabled or unauthorized.
135	0x87	RETCODE_REPOSITORY_OFFLINE The operation cannot complete because the snapshot volume's associated repository volume is in an offline state.
136	0x88	RETCODE_REPOSITORY_RECONFIGURING The delete operation cannot complete because the snapshot volume's associated repository volume is currently performing a modification operation. Please wait until the modification completes and then retry the operation. Use the Volume>>Properties option in the Array Management Window to check the progress.
137	0x89	RETCODE_ROLLBACK_IN_PROGRESS The delete operation cannot complete because there is a rollback operation in progress.
138	0x8A	RETCODE_NUM_VOLUMES_GROUP The operation cannot complete because the maximum number of volumes has been created on this volume group.
139	0x8B	RETCODE_GHOST_VOLUME The operation cannot complete because the volume on which you are attempting to perform the operation is missing. The only action that can be performed on a missing volume is deletion.
140	0x8C	RETCODE_REPOSITORY_MISSING The delete operation cannot complete because the snapshot volume's associated repository volume is missing.
141	0x8D	RETCODE_INVALID_REPOSITORY_LABEL The operation cannot complete because the name you provided for the snapshot repository volume already exists. Please provide another name and then retry the operation.
142	0x8E	RETCODE_INVALID_SNAP_LABEL The operation cannot complete because the name you provided for the snapshot volume already exists. Please provide another name and then retry the operation.
143	0x8F	RETCODE_INVALID_ROLLBACK_PRIORITY The operation cannot complete because the rollback priority you specified is not between 0 and 4. Please specify a value in this range and then retry the operation.

Table 38. SYMbol return codes (continued)

Return Code		Definition
144	0x90	RETCODE_INVALID_WARN_THRESHOLD The operation cannot complete because the warning threshold you specified is not between 0 and 100. Please specify a value in this range and then retry the operation.
145	0x91	RETCODE_CANNOT_MAP_VOLUME The operation cannot complete because the volume you specified is a snapshot repository volume. You cannot map a logical unit number (LUN) or host to a snapshot repository volume.
146	0x92	RETCODE_CANNOT_FORMAT_VOLUME The initialization operation cannot complete because the volume you specified is either a snapshot volume, a snapshot repository volume, or a standard volume that has associated snapshot volumes. You cannot initialize these types of volumes.
147	0x93	RETCODE_DST_NOT_FIBRE The operation cannot complete because the drive-side interface is SCSI not Fibre Channel.
148	0x94	RETCODE_REPOSITORY_TOO_SMALL The operation cannot complete because the capacity you specified for the snapshot repository volume is less than the minimum size (8MB) required.
149	0x95	RETCODE_RESPOSITORY_FAILED The operation cannot complete because the snapshot repository volume is failed. Please use the Recovery Guru in the Array Management Window to resolve the problem.
150	0x96	RETCODE_BASE_VOLUME_FAILED The operation cannot complete because the base volume associated with this snapshot failed. Please use the Recovery Guru in the Array Management Window to resolve the problem.
151	0x97	RETCODE_BASE_VOLUME_OFFLINE The operation cannot complete because the base volume associated with this snapshot is offline. Please use the Recovery Guru in the Array Management Window to resolve the problem.
152	0x98	RETCODE_BASE_VOLUME_FORMATTING The create snapshot operation cannot complete because a base volume initialization is in progress. Please wait until the initialization completes and then retry the operation. Use the Volume>>Properties option in the Array Management Window to check the progress.

Event decoding examples

Example 1: AEN event

The following is an event as saved from the event viewer.

```
Sequence number: 47

Event type: 3101

Category: Internal

Priority: Informational
```

```
Description: AEN posted for recently logged event

Event specific codes: 6/95/2

Component type: Controller

Component location: Controller in slot B

Raw data:

2f 00 00 00 00 00 00 00 01 31 48 00 a6 cf e0 38

00 00 00 00 00 00 00 00 00 00 00 00 01 05 b4 00

20 00 00 01 70 00 06 00 00 00 00 98 00 00 00 00

95 02 00 00 00 00 00 00 01 00 00 00 00 00 00 00

00 00 00 00 20 00 00 81 00 00 00 00 00 08 18 00

00 00 00 00 00 00 00 00 00 00 00 00 00 00 7a 7a

7a 20 20 20 20 20 20 20 20 00 00 81 20 20 20 20

20 20 44 99 10 00 00 00 00 00 00 00 00 00 00 00

00 00 00 00 00 00 00 00 00 00 00 00 20 00 00 81

00 00 00 00 00 05 00 00 00 00 00 00 00 00 00 00

00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00

20 00 00 81 00 00 00 00 00 00 00 00 00 00 00 00

30 33 32 38 30 30 2f 31 30 32 38 35 31 00 00 00

00 00 00 00
```
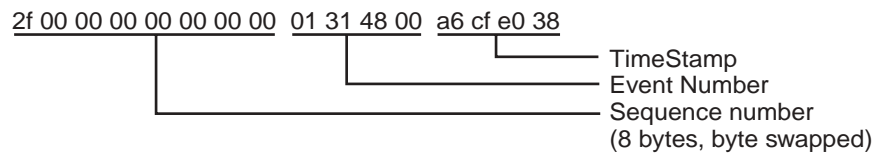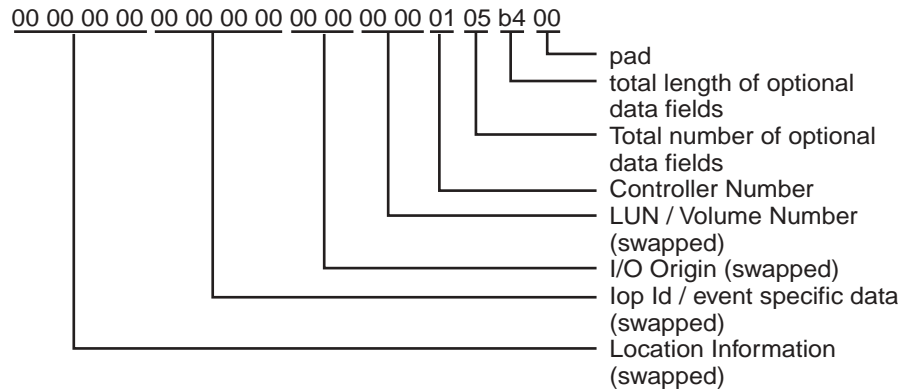
The raw data contains both constant length and optional event data for each event. It can be interpreted as follows:


Constant Length Event Data is present for every event log entry. Its length is 32 (0x20) bytes.

```
00 00 00 00 00 00 00 00 00 00 00 00 01 05 b4 00
```
                                              └─ pad
                                           └──── total length of optional
                                                 data fields
                                        └─────── Total number of optional
                                                 data fields
                                  └───────────── Controller Number
                               └──────────────── LUN / Volume Number
                                                 (swapped)
                      └───────────────────────── I/O Origin (swapped)
             └──────────────────────────────── Iop Id / event specific data
                                                 (swapped)
    └── Location Information
                                                 (swapped)

This example has five optional data fields with a total length of 180 (0xb4) bytes. Each optional data field has a header and data. Headers consists of the length and the data type of the optional data field. Each optional data record contains a maximum of 32 data bytes. The data type is defined in the MEL spec. To find the next data field, add the optional data field length plus the length of the header (4) to the current position in the buffer. You have reached the end when the number of optional data fields decoded equals the total number of optional fields.

First optional data field

```
20 00 00 01
```
             └─ data type (swapped) 0x0100 - Sense Data
          └──── pad byte
    └────────── length
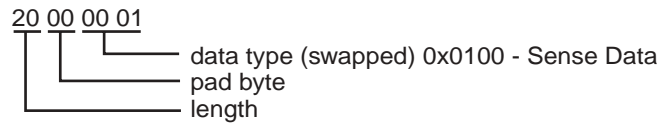
 Data:

```
                70 00 06 00 00 00 00 98 00 00 00 00
95 02 00 00 00 00 00 00 01 00 00 00 00 00 00 00 00
00 00 00 00
```

To get to the second data field add 34 (length of 32 + 4 header) to your position.

Second optional data field

```
        20 00 00 81
```

Length is 0x20 - Data type is (continued) sense data

```
                00 00 00 00 00 08 18 00
00 00 00 00 00 00 00 00 00 00 00 00 00 00 7a 7a
7a 20 20 20 20 20 20 20
```

The remainder of the optional data fields can be found by the same method.

Third optional data field

```
            20 00 00 81
```

Length is 0x20 - Data type is (continued) sense data

```
                                        20 20 20 20
20 20 44 99 10 00 00 00 00 00 00 00 00 00 00 00
00 00 00 00 00 00 00 00 00 00 00 00
```

Fourth optional data field

```
            20 00 00 81
```

Length is 0x20 - Data type is (continued) sense data

```
00 00 00 00 00 05 00 00 00 00 00 00 00 00 00 00
00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
```

Fifth optional data field

```
            20 00 00 81
```

Length is 0x20 - Data type is (continued) sense data

```
            00 00 00 00 00 00 00 00 00 00 00 00
30 33 32 38 30 30 2f 31 30 32 38 35 31 00 00 00
00 00 00 00
```

Example 2: Mini hub event

The following is an event as saved from the event viewer.

```
Date/Time: 8/17/00 6:51 AM

Sequence number: 2

Event type: 2815

Category: Internal

Priority: Critical

Description: GBIC failed

Event specific codes: 0/0/0
```
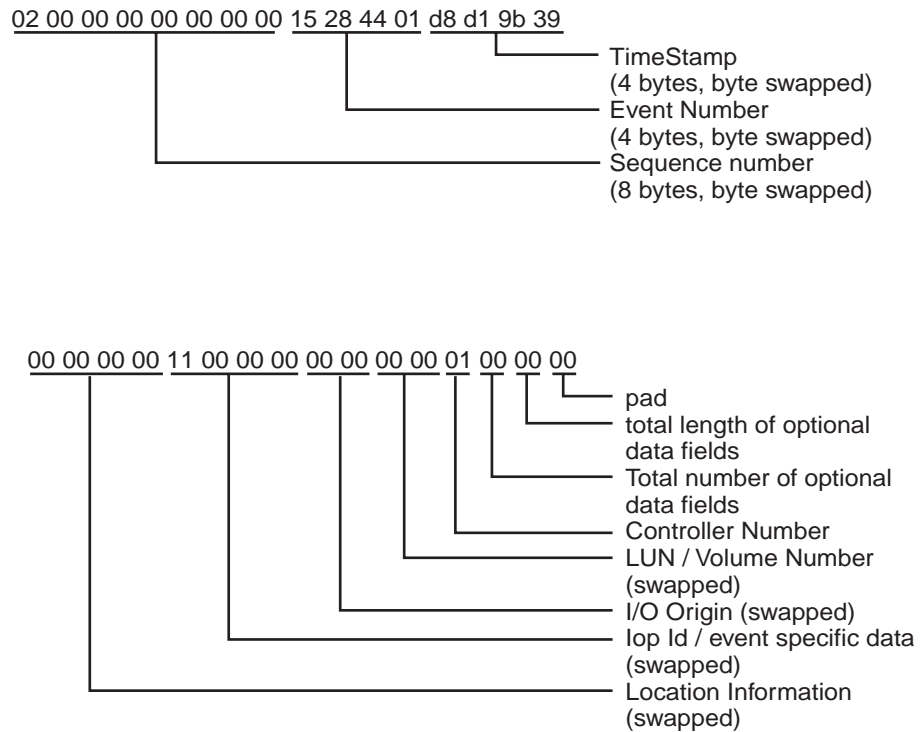
```
Component type: mini hub

Component location: None


Raw data:

02 00 00 00 00 00 00 00 15 28 44 01 d8 d1 9b 39

00 00 00 00 11 00 00 00 00 00 00 00 01 00 00 00
```
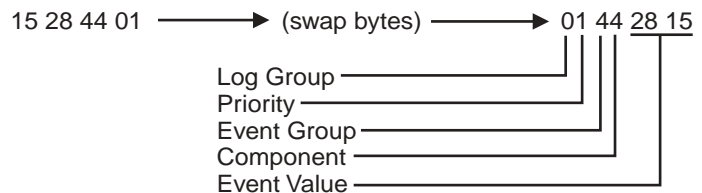
The raw data is composed of only Constant Length Event Data for this event. From the raw data, the mini hub that is reporting the error can be determined. The raw data can be interpreted as follows:

```
02 00 00 00 00 00 00 00 15 28 44 01 d8 d1 9b 39
                                          └──── TimeStamp
                                               (4 bytes, byte swapped)
                              └──────────────── Event Number
                                               (4 bytes, byte swapped)
         └─────────────────────────────────── Sequence number
                                               (8 bytes, byte swapped)
```

```
00 00 00 00 11 00 00 00 00 00 00 00 01 00 00 00
                                          └──── pad
                                       └─────── total length of optional
                                               data fields
                                 └───────────── Total number of optional
                                               data fields
                           └───────────────── Controller Number
                     └─────────────────────── LUN / Volume Number
                                               (swapped)
               └───────────────────────────── I/O Origin (swapped)
         └─────────────────────────────────── Iop Id / event specific data
                                               (swapped)
   └───────────────────────────────────────── Location Information
                                               (swapped)
```

Step 1: Decode Event Number field

The first step in decoding any event with this manual is to decipher the Event Number. This requires swapping the order of the bytes in the **Event Number** field of the raw data as follows:

```
15 28 44 01 ────▶ (swap bytes) ────▶ 01 44 28 15
                      Log Group ──────────┘ │ │ │
                      Priority ─────────────┘ │ │
                      Event Group ────────────┘ │
                      Component ────────────────┘
                      Event Value ──────────────┘
```

Under the Event Number title in the table given in "Event descriptions" on page 218, find the value that matches the Event Value in the raw data. The corresponding text entry preceding this Event Number in the table states: GBIC Failed, which is also the description given next to the Description title in the formatted region of the MEL entry. The text descriptions corresponding to the Log Group, Priority, Event Group, and Component can also be found on the same line in this table.

Step 2: Decode Optional Data For Event

The information under the Optional Data title for this Event Number states that the **ID** field of the raw data contains Type/Channel information for this type of event. This data is found in the Iop ID/event-specific data field of the raw data. The first step is to swap bytes in this field.
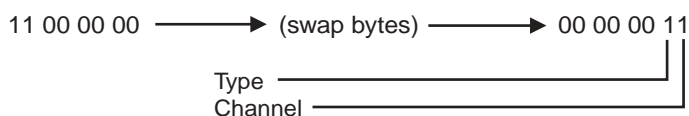
The information in the same table shows that Type 1 refers to a host-side mini hub. Because a 4774-based controller module can have up to two host-side mini hubs per controller, it is possible that you will use the value in the **Channel** field to determine which mini hub is reporting the error. The mini hubs for controller A (top controller) are in the first and third slots from the left when looking at the back of the controller module. The mini hubs for controller B (bottom controller) are in the second and fourth slots from the left when looking at the back of the controller module. For each controller, the mini hubs on the host side are assigned the values of 0 and 1, with the leftmost mini hub for each controller being assigned the value of 0. Because the value in the **Channel** field is 1 in this example, the second mini hub from the left for the controller that is reporting the error has a failed GBIC.

Finally, the controller that is reporting the error can be found by decoding the **Controller Number** field in the raw data. A value of 0 in the **Controller Number** field corresponds to Controller A, while a value of 1 in this field corresponds to Controller B. In this example, Controller 1 reports the error, which corresponds to Controller B.

Step 3: Summary of the Problem

For this MEL entry, controller B is reporting a GBIC failure in one of its mini hubs. When looking at the back of the controller module, the failed GBIC is in the second host-side mini hub from the left for this controller. Because the mini hubs for controller B are in slots 2 and 4, the second host-side mini hub for controller B is in slot 4. Thus, the mini hub that contains the failed GBIC is the one in slot 4. It is not currently possible to tell which GBIC in the mini hub is bad, although the fault LEDs in the mini hub may be used to determine this.

Example 3: Mini hub event

Event as saved from the event viewer:

Date/Time: 8/17/00 7:02 AM

Sequence number: 10

Event type: 2815

Category: Internal

Priority: Critical

```
Description: GBIC failed

Event specific codes: 0/0/0

Component type: mini hub

Component location: None

Raw data:

0a 00 00 00 00 00 00 00 15 28 44 01 52 d4 9b 39

00 00 00 00 23 00 00 00 00 00 00 00 00 00 00 00
```

This example is very similar to the previous example; the significant differences are in the **Optional Data** field and the **Controller Number** field. The value in the **Controller Number** field is 0, which corresponds to controller A. The value in the **Optional Data** field after byte swapping is: 00 00 00 23. Referring to step 2 in the previous example, this corresponds to a value of 2 in the Type field, and a value of 3 in the **Channel** field. We see that a value of 2 in the **Type** field denotes a drive-side mini hub. The drive-side mini hubs are assigned the values of 0 thru 3 from right to left when looking at the back of the controller module. These values are the same independent of the controller that is reporting the error. The value in the **Channel** field contains a value that corresponds to one of these mini hub values. In this example, the value in the **Channel** field is 3, which corresponds to the fourth drive-side mini hub from the right when viewing the controller module from the rear.

In summary, controller A is reporting a GBIC failure in the leftmost drive-side mini hub. The exact GBIC that is bad cannot be determined from the MEL entry, but the LEDs in the mini hub can be used to determine which GBIC has failed.

Appendix N. Related service information

Safety notices (multilingual translations)

The caution and danger safety notices in this section are provided in the following languages.

- English
- Portuguese (Brazil)
- Chinese
- French
- German
- Italian
- Korean
- Spanish

DANGER

To avoid a shock hazard, do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.

To avoid shock hazard:

- The power cord must be connected to a properly wired and earthed receptacle.

- Any equipment to which this product will be attached must also be connected to properly wired receptacles.

When possible, use one hand to connect or disconnect signal cables to prevent a possible shock from touching two surfaces with different electrical potentials.

Electrical current from power, telephone, and communications cables is hazardous. To avoid shock hazard, connect and disconnect cables as described following when installing, moving, or opening covers of this product or attached devices.

To Connect	To Disconnect
1. Turn Everything OFF.	1. Turn Everything OFF.
2. First, attach all cables to devices.	2. First, remove power cord(s) from outlet.
3. Attach signal cables to receptacles	3. Remove signal cables from receptacles.
4. Attach power cord(s) to outlet.	4. Remove all cables from devices.
5. Turn device ON.	
Note: In the UK, by law, the telephone cable must be connected after the power cord.	**Note:** In the UK, the power cord must be disconnected after the telephone cable.

CAUTION:

When replacing the battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer.

The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

CAUTION:

When a CD-ROM drive is installed, note the following.

Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

Removing the covers of the CD-ROM drive could result in exposure to hazardous laser radiation. There are no serviceable parts inside the CD-ROM drive. Do not remove the CD-ROM drive covers.

DANGER

Some CD-ROM drives contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

≥ 32 kg (70.5 lbs)   ≥ 55 kg (121.2 lbs)

CAUTION:

Use safe lifting practices when lifting your machine.

CAUTION:

Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunications systems, networks, and modems before you open the server covers, unless instructed otherwise in the installation and configuration procedures.

PERIGO

Para evitar choques elétricos, não conecte ou desconecte nenhum cabo, nem efetue instalação, manutenção ou reconfiguração deste produto durante uma tempestade com raios.

Para evitar choques elétricos:

- O cabo de alimentação deve ser conectado a um receptáculo corretamente instalado e aterrado.
- Todos os equipamentos aos quais este produto será conectado devem também ser conectados a receptáculos corretamente instalados.

Quando possível, utilize uma das mãos para conectar ou desconectar cabos de sinal, para evitar um possível choque ao tocar duas superfícies com potenciais elétricos diferentes.

A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicação é perigosa. Para evitar choques elétricos, conecte e desconecte os cabos conforme descrito a seguir, ao instalar, movimentar ou abrir tampas deste produto ou de dispositivos conectados.

Para Conectar	Para Desconectar
1. DESLIGUE tudo.	1. DESLIGUE tudo.
2. Conecte primeiro todos os cabos nos dispositivos.	2. Remova primeiro o(s) cabo(s) de alimentação das tomadas.
3. Conecte os cabos de sinal nos receptáculos.	3. Remova os cabos de sinal dos receptáculos.
4. Conecte o(s) cabo(s) de alimentação nas tomadas.	4. Remova todos os cabos dos dispositivos.
5. LIGUE o dispositivo.	

Cuidado:

Ao substituir a bateria, utilize apenas o Número de Peça IBM 33F8354 ou um tipo de bateria equivalente recomendado pelo fabricante. Se seu sistema possuir um módulo com uma bateria de lítio, substitua-o apenas pelo mesmo tipo de módulo, produzido pelo mesmo fabricante. A bateria contém lítio e pode explodir se não for utilizada, manuseada e descartada de forma adequada.

Não:

- Jogue ou coloque na água
- Aqueça a mais de 100°C (212°F)
- Conserte nem desmonte.

Descarte a bateria conforme requerido pelas disposições e regulamentações locais.

Cuidado:

Quando uma unidade de CD-ROM estiver instalada, observe o seguinte.

A utilização de controles ou ajustes ou a execução de procedimentos diferentes daqueles especificados nesta publicação pode resultar em exposição perigosa à radiação.

A remoção das tampas da unidade de CD-ROM pode resultar em exposição a radiação perigosa de laser. Não existem peças que possam ser consertadas no interior da unidade de CD-ROM. Não remova as tampas da unidade de CD-ROM.

PERIGO

Algumas unidades de CD-ROM contém um diodo de laser da Classe 3A ou da Classe 3B. Observe o seguinte.

Radiação de laser quando aberto. Não olhe diretamente para o feixe de laser, não olhe diretamente com instrumentos óticos, e evite exposição direta ao raio.
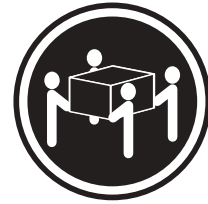
≥ 32 kg (70.5 lbs)   ≥ 55 kg (121.2 lbs)

Cuidado:

Utilize práticas seguras para levantamento de peso ao levantar sua máquina.

Cuidado:

A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicação é perigosa. Para evitar ferimentos pessoais ou danos aos equipamentos, desconecte os cabos de alimentação, sistemas de telecomunicação, redes e modems antes de abrir as tampas do servidor, a menos que receba outras instruções nos procedimentos de instalação e configuração.

声明 1

⚠️

危险！

为避免电击危险，请不要在暴风雨期间连接或断开任何电缆，
或是进行此产品的安装、维护或重新配置操作。

为避免电击危险：

– 电源线必须连接到适当的电线及接地插座。

– 此产品将要连接的所有设备也必须连接到正确接线的插座上。

如果可能，请使用一只手连接或断开连接信号电缆，以避免在
接触两个具有不同电势的表面时遭到电击。

电源线、电话线以及通信电缆中的电流非常危险。为避免电击，
请在安装、移动或打开本产品或连接设备的外盖时，按照下述
步骤连接或断开电缆。

要连接电缆	要断开电缆
1.关闭所有设备。	1.关闭所有设备。
2.首先将所有电缆与设备连接。	2.首先从电源插座拔下电源线。
3.将信号线连接到插座。	3.从插座拔下信号电缆。
4.将电源线连接到电源插座。	4.从设备上拔下所有电缆。
5.打开设备。	

声明 2

注意！

当更换电池时，仅可使用 IBM 部件号为 33F8354 的产品或由制造商
推荐的同等电池。如果系统中有包含锂电池的模块，则只能使用由相
同制造商制造的相同类型模块更换。该电池含有锂，如果使用、操作
或处理不当会发生爆炸。

不要：

– 将其投入或浸于水中

– 加热超过100 °C （212 °F）

– 修理或拆卸

应按照当地法规和条例对此电池进行处理。

声明 3

注意 ！

在已安装 CD-ROM 驱动器的情况下，请注意下面的内容。

不遵循此处指定的控制、调整、或操作过程的操作将可能导致危险
的辐射泄漏。

取下 CD-ROM 驱动器的外盖会导致危险的激光辐射泄漏。CD-ROM 驱
动器内没有可以使用的部件。请不要取下 CD-ROM 驱动器的外盖。

声明 4

危险 ！

一些 CD-ROM 驱动器中包含内置的 3A 类或 3B 类激光二极管。
请注意下述内容。

打开驱动器会产生激光辐射。请不要凝视激光束，请不要使用光学仪器
直接观看激光束，同时也要避免人体直接暴露在激光束下。

声明 5
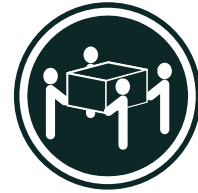
32 kg (70.5 磅 **)**   **55 kg (121.2** 磅 **)**

注意！

搬运机器时，请进行安全搬运操作。

声明 10

注意！

电源线、电话线以及通信电缆中的电流非常危险。为避免人身伤害或设备损坏，除非在安装和配置过程中特别指明，请在打开服务器外盖前断开已连接的全部电源线、电信系统、网络及调制解调器。

• 聲明 1

危險

為了避免雷擊，在閃電期間，請勿連接或拔掉本裝置上的任何電纜線，或請勿安裝、維修或重新架構本產品。

為了避免雷擊：

- 電源線必須連接到接線及接地正確的插座。
- 本產品所連接的設備也必須連接到接線正確的插座。

儘可能使用單手來連接或拔掉信號電纜，以避免因接觸兩不同電位的平面，而受到電擊。

電源、電話及通信電纜上均有電流流通。為了避免電擊，在安裝、移動本產品，或開啟本產品的蓋子或與本產品連接之裝置的蓋子時，請依照下列「連接」及「拔掉」電纜線的步驟操作。

連接	拔掉
1. 關掉所有開關。	1. 關掉所有開關。
2. 首先，將所有電纜線連接到裝置。	2. 首先，自電源插座拔掉電源線。
3. 將信號電纜連接到信號插座。	3. 拔掉信號插座上的所有信號電纜。
4. 將電源線連接到電源插座。	4. 拔掉裝置上的所有電纜線。
5. 開啟裝置電源。	

- 聲明 2

注意：
更換電池時，只可使用 IBM 零件編號 33F8354 的電池，或廠商建議
的相當類型的電池。如您系統中的模組含有鋰電池，更換時，請使
用相同廠商製造的相同模組類型。如未正常使用、處理或捨棄含有
鋰的電池時，可能會造成爆炸。

嚴禁：.

- 丟入或浸入水中
- 加熱超過攝氏100 度（華氏 212 度）
- 修補或拆解

處理廢棄電池時，請遵照當地法令規章處理。

- 聲明 3

注意：
安裝光碟機時，請注意下列事項：

不依此處所指示的控制、調整或處理步驟，恐有遭致輻射之虞。

移開光碟機蓋子，恐有遭致雷射輻射之虞。光碟機中沒有需要維修
的部分。請勿移開光碟機的蓋子。

- 聲明 4

危險

光碟機含有內嵌式 Class 3A 或 Class 3B 雷射二極體時，請
注意下列事項：

開啓時會產生雷射輻射。請勿凝視光束，不要使用光學儀器
直接觀察，且應避免直接暴露在光束下。

- 聲明 5

>= 32 公斤（70.5 磅）   >= 55 公斤（121.2 磅）

注意：
提昇機器時，請使用安全提昇措施。

• 聲明 10

注意:
電源、電話及通信電纜上均有電流流通。在安裝及架構之時,若非
專家指導,為了避免人員受傷、設備受損,在開啟伺服器蓋子之前
,請切斷電源線、電信系統、網路及數據機。

DANGER

Pour éviter tout risque de choc électrique, ne manipulez aucun câble et n'effectuez aucune opération d'installation, d'entretien ou de reconfiguration de ce produit au cours d'un orage.

Pour éviter tout risque de choc électrique:

- Les cordons d'alimentation du présent produit et de tous les appareils qui lui sont connectés doivent être branchés sur des socles de prise de courant correctement câblés et mis à la terre.

Afin d'éviter tout risque de choc électrique provenant d'une différence de potentiel de terre, n'utilisez qu'une main, lorsque cela est possible, pour connecter ou déconnecter les cordons d'interface.

Le courant électrique passant dans les câbles de communication, ou les cordons téléphoniques et d'alimentation peut être dangereux. Pour éviter tout risque de choc électrique, lorsque vous installez ou que vous déplacez le présent produit ou des périphériques qui lui sont raccordés, reportez-vous aux instructions ci-dessous pour connecter et déconnecter les différents cordons.

Connexion	Déconnexion
1. Mettez les unités hors tension.	1. Mettez les unités hors tension
2. Commencez par brancher tous les cordons sur les unités.	2. Commencez pas débrancher les cordons alimentation des socles de prise de courant.
3. Branchez les câbles d'interface sur les prises.	3. Débranchez les câbles d'interface des prises.
4. Branchez les cordons d'alimentation sur un socle de prise de courant.	4. Débranchez tous les câbles des unités.
5. Mettez les unités sous tension.	

Attention:

Remplacez la pile usagée par une pile de référence identique exclusivement - voir la référence IBM - ou par une pile équivalente recommandée par le fabricant. Si votre système est doté d'un module contenant une pile au lithium, vous devez le remplacer uniquement par un module identique, produit par le même fabricant. La pile contient du lithium et présente donc un risque d'explosion en cas de mauvaise manipulation ou utilisation.

- Ne la jetez pas à l'eau.
- Ne l'exposez pas à une température supérieure à 100° C.
- Ne cherchez pas à la réparer ou à la démonter.

Pour la mise au rebut, reportez-vous à la réglementation en vigueur.

Attention:

Si une unité de CD-ROM est installée, prenez connaissance des informations suivantes:

Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites dans le présent document.

Pour éviter une exposition directe au rayon laser, n'ouvrez pas l'unité de CD-ROM. Vous ne pouvez effectuer aucune opération de maintenance à l'intérieur.
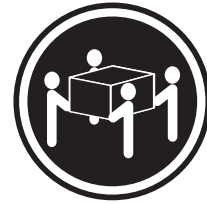

DANGER

Certaines unités de CD-ROM contiennent une diode laser de classe 3A ou 3B. Prenez connaissance des informations suivantes:

Rayonnement laser lorsque le carter est ouvert. évitez de regarder fixement le faisceau ou de l'observer à l'aide d'instruments optiques. évitez une exposition directe au rayon.

≥ 32 kg (70.5 lbs)   ≥ 55 kg (121.2 lbs)

Attention:

Ce produit pèse un poids considérable. Faites-vous aider pour le soulever.

Attention:

Le courant électrique circulant dans les câbles de communication et les cordons téléphoniques et d'alimentation peut être dangereux. Pour votre sécurité et celle de l'équipement, avant de retirer les carters du serveur, mettez celui-ci hors tension et déconnectez ses cordons d'alimentation, ainsi que les câbles qui le relient aux réseaux, aux systèmes de télécommunication et aux modems (sauf instruction contraire mentionnée dans les procédures d'installation et de configuration).

VORSICHT

Aus Sicherheitsgründen bei Gewitter an diesem Gerät keine Kabel anschließen oder lösen. Ferner keine Installations-, Wartungs- oder Rekonfigurationsarbeiten durchführen.

Aus Sicherheitsgründen:

- Gerät nur an eine Schutzkontaktsteckdose mit ordnungsgemäß geerdetem Schutzkontakt anschließen.

- Alle angeschlossenen Geräte ebenfalls an Schutzkontaktsteckdosen mit ordnungsgemäß geerdetem Schutzkontakt anschließen.

Signalkabel möglichst einhändig anschließen oder lösen, um einen Stromschlag durch Berühren von Oberflächen mit unterschiedlichem elektrischem Potential zu vermeiden.

Elektrische Spannungen von Netz-, Telefon- und Datenübertragungsleitungen sind gefährlich. Um einen Stromschlag zu vermeiden, nur nach den Anweisungen arbeiten, die für Installation, Transport oder öffnen von Gehäusen dieses Produkts oder angeschlossenen Einheiten gelten.

Kabel anschließen	Kabel lösen
1. Alle Geräte ausschalten und Netzstecker ziehen.	1. Alle Geräte ausschalten.
2. uerst alle Kabel an Einheiten anschließen.	2. Zuerst Netzstecker von Steckdose lösen.
3. ZSignalkabel an Anschlußbuchsen anschließen.	3. Signalkabel von Anschlußbuchsen lösen.
4. Netzstecker an Steckdose anschließen.	4. Alle Kabel von Einheiten lösen.
5. Gerät einschalten.	

Achtung:

Eine verbrauchte Batterie nur durch eine Batterie mit der IBM Teilenummer 33F8354 oder durch eine vom Hersteller empfohlene Batterie ersetzen. Wenn Ihr System ein Modul mit einer Lithium-Batterie enthält, ersetzen Sie es immer mit dem selben Modultyp vom selben Hersteller.Die Batterie enthält Lithium und kann bei unsachgemäßer Verwendung, Handhabung oder Entsorgung explodieren.

Die Batterie nicht

- mit Wasser in Berührung bringen.
- über 100 C erhitzen.
- reparieren oder zerlegen.

Die örtlichen Bestimmungen für die Entsorgung von Sondermüll beachten.

Achtung:

Wenn ein CD-ROM-Laufwerk installiert ist, beachten Sie folgendes. Steuer- und Einstellelemente sowie Verfahren nur entsprechend den Anweisungen im vorliegenden Handbuch einsetzen. Andernfalls kann gefährliche Laserstrahlung auftreten.

Das Entfernen der Abdeckungen des CD-ROM-Laufwerks kann zu gefährlicher Laserstrahlung führen. Es befinden sich keine Teile innerhalb des CD-ROM-Laufwerks, die vom Benutzer gewartet werden müssen. Die Verkleidung des CD-ROM-Laufwerks nicht öffnen.
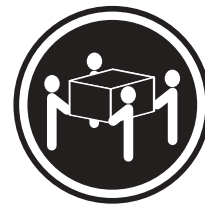

VORSICHT

Manche CD-ROM-Laufwerke enthalten eine eingebaute Laserdiode der Klasse 3A oder 3B. Die nachfolgend aufgeführten Punkte beachten.

Laserstrahlung bei geöffneter Tür. Niemals direkt in den Laserstrahl sehen, nicht direkt mit optischen Instrumenten betrachten und den Strahlungsbereich meiden.

≥ 32 kg (70.5 lbs)   ≥ 55 kg (121.2 lbs)

Achtung:

Beim Anheben der Maschine die vorgeschriebenen Sicherheitsbestimmungen beachten.

Achtung:

An Netz-, Telefon- und Datenleitungen können gefährliche elektrische Spannungen anliegen. Um eine Gefährdung des Benutzers oder Beschädigung des Geräts zu vermeiden, ist der Server auszuschalten. Die Verbindung zu den angeschlossenen Netzkabeln, Telekommunikationssystemen, Netzwerken und Modems ist vor dem öffnen des Servergehäuses zu unterbrechen (sofern in Installations-und Konfigurationsanweisungen nicht anders angegeben).

PERICOLO

Per evitare il pericolo di scosse elettriche durante i temporali, non collegare o scollegare cavi, non effettuare l'installazione, la manutenzione o la riconfigurazione di questo prodotto.

Per evitare il pericolo di scosse elettriche:

- collegare il cavo di alimentazione ad una presa elettrica correttamente cablata e munita di terra di sicurezza;
- collegare qualsiasi apparecchiatura collegata a questo prodotto ad una presa elettrica correttamente cablata e munita di terra di sicurezza.

Quando possibile, collegare o scollegare i cavi di segnale con una sola mano per evitare il rischio di scosse derivanti dal contatto con due superfici a diverso potenziale elettrico.

La corrente elettrica circolante nei cavi di alimentazione, del telefono e di segnale è pericolosa. Per evitare scosse elettriche, collegare e scollegare i cavi come descritto quando si effettuano l'installazione, la rimozione o l'apertura dei coperchi di questo prodotto o durante il collegamento delle unità.

Per collegare	Per scollegare
1. SPEGNERE tutti i dispositivi.	1. SPEGNERE tutti i dispositivi.
2. Collegare prima tutti i cavi alle unità.	2. Rimuovere prima il(i) cavo(i) di alimentazione dalla presa elettrica.
3. Collegare i cavi di segnale alle prese.	3. Rimuovere i cavi di segnale dalle prese.
4. Collegare il(i) cavo(i) di alimentazione alla presa elettrica.	4. Rimuovere tutti i cavi dalle unità.
5. ACCENDERE le unità.	

Attenzione:

Quando si sostituisce la batteria, utilizzare solo una batteria IBM o batterie dello stesso tipo o di tipo equivalente consigliate dal produttore. Se il sistema di cui si dispone è provvisto di un modulo contenente una batteria al litio, sostituire tale batteria solo con un tipo di modulo uguale a quello fornito dal produttore. La batteria contiene litio e può esplodere se utilizzata, maneggiata o smaltita impropriamente.

Evitare di:

- Gettarla o immergerla in acqua
- Riscaldarla ad una temperatura superiore ai 100° C
- Cercare di ripararla o smaltirla

Smaltire secondo la normativa in vigore (D.Lgs 22 del 5/2/97) e successive disposizioni nazionali e locali.

Attenzione:

Quando è installata un'unità CD-ROM, notare quanto segue:

L'utilizzo di controlli, regolazioni o l'esecuzione di procedure on descritti nel presente manuale possono provocare l'esposizione a radiazioni pericolose.

L'apertura di un'unità CD-ROM può determinare l'esposizione a radiazioni laser pericolose. All'interno dell'unità CD-ROM non vi sono parti su cui effettuare l'assistenza tecnica. Non rimuovere i coperchi dell'unità CD-ROM.
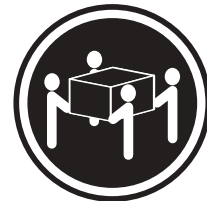

PERICOLO

Alcune unità CD-ROM contengono all'interno un diodo laser di Classe 3A o Classe 3B. Prestare attenzione a quanto segue:

Aprendo l'unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici ed evitare l'esposizione diretta al fascio.

≥ 32 kg (70.5 lbs)   ≥ 55 kg (121.2 lbs)

Attenzione:

Durante il sollevamento della macchina seguire delle norme di di sicurezza.

Attenzione:

La corrente circolante nei cavi di alimentazione, del telefono e di segnale è pericolosa. Per evitare situazioni pericolose per le persone o danneggiamenti all'apparecchiatura, scollegare i cavi di alimentazione, i sistemi di telecomunicazioni, le reti e ed i modem prima di aprire i coperchi del servente se non diversamente indicato nelle procedure di installazione e configurazione.

⚠️

위험

전기 충격을 피하려면 날씨가 나쁠 때(예: 눈 또는 비가 오거나 천둥 번개가 칠 때)는 케이블을 연결하거나 끊지 않도록 하고 이 제품의 설치, 유지보수 또는 재구성 등의 작업을 수행하지 않도록 하십시오.

전기 충격을 피하려면 다음과 같아야 합니다.

– 고압선은 적절한 배선 및 접지 상태의 콘센트로 연결되어야 합니다.

– 이 제품이 접속될 모든 장비도 적절한 배서 상태의 콘센트로 연결되어야 합니다.

다른 전위를 가진 두 표면을 만졌을 때 발생할 수 있는 전기 충격을 피하려면 한 손으로 신호선을 연결하거나 끊으십시오.

전원, 전화 및 통신 케이블로부터 흘러 나오는 전류는 위험합니다. 전기 충격을 피하려면 이 제품이나 접속 장치를 설치, 이동 및 덮개를 열 때 다음 설명에 따라 케이블을 연결하고 끊도록 하십시오.

연결하려면	연결해제하려면
1. 모든 스위치를 켠다.	1. 모든 스위치를 끈다.
2. 먼저 모든 케이블을 장치에 연결한다.	2. 먼저 모든 케이블을 장치에 제거한다.
3. 신호선을 콘센트에 연결한다.	3. 신호선을 콘센트에서 제거한다.
4. 전원을 콘센트에 연결한다.	4. 장치에서 모든 케이블을 제거한다.
5. 장치 스위치를 켠다.	

경고문 2

⚠️

주의:

배터리를 교체할 때는 IBM 부품 번호 &PN. 또는 제조업체에서 추천하는 동등한 유형의 배터리를 사용하십시오. 시스템에 리튬 배터리를 포함하는 모듈이 있으면 이것은 동일한 제조업체에서 생산된 동일한 모듈 유형으로만 교체하십시오. 배터리에는 리튬이 포함되어 있으므로 제대로 사용, 처리 또는 처분하지 않으면 폭발할 수 있습니다.

다음을 주의하십시오.

– 던지거나 물에 담그지 않도록 하십시오.
– 100°C(212°F) 이상으로 가열하지 않도록 하십시오.
– 수리하거나 분해하지 않도록 하십시오.

지역 법령이나 규정의 요구에 따라 배터리를 처분하십시오.

경고문 3

⚠️

주의:
CD-ROM 드라이브가 설치되어 있으면 다음 사항을 명심하십시오.

여기에서 지정하지 않은 방식으로 CD-ROM 드라이브를 제어 또는 조절하거나 다른 절차로 사용하면 위험한 방사능 노출이 발생할 수 있습니다.

CD-ROM 드라이브의 덮개를 제거하면 위험한 레이저 방사능이 노출될 수 있습니다. CD-ROM 드라이브 내에는 정비할 수 있는 부품이 없습니다. CD-ROM 드라이브 덮개를 제거하지 않도록 하십시오.

경고문 4

위험

일부 CD-ROM 드라이브에는 클래스 3A 또는 3B 레이저 2극 진공관(다이오드)이 들어 있습니다. 다음 사항을 명심하십시오.

열면 레이저 방사능이 노출됩니다. 광선을 주시하거나 광학 기계를 직접 쳐다보지 않도록 하고 광선에 노출되지 않도록 하십시오.

경고문 5

32kg(70.5 파운드)   55kg(121.2 파운드)

주의:
기계를 들 때는 안전하게 들어 올리십시오.

PELIGRO

Para evitar una posible descarga eléctrica, no conecte ni desconecte los cables ni lleve a cabo ninguna operación de instalación, de mantenimiento o de reconfiguración de este producto durante una tormenta eléctrica.

Para evitar una posible descarga:

- El cable de alimentación debe conectarse a un receptáculo con una instalación eléctrica correcta y con toma de tierra.

- Los aparatos a los que se conecte este producto también deben estar conectados a receptáculos con la debida instalación eléctrica.

Cuando sea posible, utilice una sola mano para conectar o desconectar los cables de señal a fin de evitar una posible descarga al tocar dos superficies con distinto potencial eléctrico.

La corriente eléctrica de los cables de comunicaciones, teléfono y alimentación puede resultar peligrosa. Para evitar una posible descarga, siga las indicaciones de conexión y desconexión de los cables siempre que tenga que instalar, mover o abrir las cubiertas de este producto o de los dispositivos acoplados.

Instrucciones de conexión	Instrucciones de desconexión
1. Apague todos los componentes (OFF).	1. Encienda todos los componentes (ON).
2. En primer lugar, conecte todos los cables a los dispositivos.	2. En primer lugar, retire los cables de alimentación de las tomas.
3. Conecte los cables de señal a los receptáculos.	3. Retire los cables de señal de los receptáculos.
4. Conecte los cables de alimentación a las tomas.	4. Retire todos los cables de los dispositivos.
5. Encienda el dispositivo (ON).	

Percaución:

Al cambiar la batería, utilice únicamente la batería IBM Número de pieza 33F8354 o un tipo de batería equivalente recomendado por el fabricante. Si el sistema tiene un módulo que contiene una batería de litio, sustitúyalo únicamente por el mismo tipo de módulo del mismo fabricante. La batería contiene litio y puede explotar si no se utiliza, manipula o desecha correctamente.

Lo que no debe hacer

- Tirar o sumergir el producto en agua.

- Exponer el producto a una temperatura superior a 100°C.

- Reparar o desmontar el producto.

Cuando quiera desechar la batería, siga las disposiciones y reglamentaciones locales.

⚠

Percaución:

Cuando instale una unidad de CD-ROM, tenga en cuenta la siguiente información.

Si se llevan a cabo controles o ajustes o se utilizan métodos que no se atengan a lo aquí especificado, se puede producir una exposición peligrosa a las radiaciones.

Si se retiran las cubiertas de la unidad de CD-ROM, se puede producir una peligrosa exposición a radiaciones de láser. Dentro de la unidad de CD-ROM no existen piezas reparables. No retire las cubiertas de la unidad de CD-ROM.

PELIGRO

Algunas unidades de CD-ROM tienen incorporado un diodo de láser de Clase 3A o de Clase 3B Tenga en cuenta la siguiente información.

Cuando la unidad está abierta se generan emisiones de rayos láser. No dirija la mirada al haz, no lo observe directamente con instrumentos ópticos y evite la exposición directa.

≥ 32 kg (70.5 lbs)   ≥ 55 kg (121.2 lbs)

Percaución::

Alce la máquina con cuidado; el sobrepeso podría causar alguna lesión.

⚠

Percaución:

La corriente eléctrica de los cables de comunicaciones, de teléfono y de alimentación puede resultar peligrosa. Para evitar posibles lesiones o daños del aparato, desconecte los cables de alimentación, los sistemas de telecomunicaciones, las redes y los módems antes de abrir las cubiertas del servidor, salvo que se indique lo contrario en las instrucciones de las operaciones de instalación y configuración.

Safety information

This section contains the safety information with which you need to be familiar, before you service an IBM mobile computer.

General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
    1. Ensure you can stand safely without slipping.
    2. Distribute the weight of the object equally between your feet.
    3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
    4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. *Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.*
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service representatives and the customer's personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing. **Remember:** Metal objects are good electrical conductors.
- Wear safety glasses when you are doing any of the following: hammering, drilling soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

Grounding requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Electrical safety

> **Important**
>
> Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents.
>
> Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

Observe the following rules when working on electrical equipment.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing main units
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has *exposed* electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you.

    Remember: Another person must be there to switch off the power, if necessary.
  - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

    Remember: There must be a complete circuit to cause electrical shock. By observing the previous rule, you might prevent a current from passing through your body.
  - When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
  - Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

  Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.
- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- *Never assume* that power has been disconnected from a circuit. First, *check* that it has been powered-off.

- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.

- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.

- Do not service the following parts (or similar units) *with the power on* when they are removed from their normal operating places in a machine. (This practice ensures correct grounding of the units.)

  — Power supply units

  — Pumps

  — Blowers and fans

  — Motor generators

- If an electrical accident occurs:

  — **Use caution; do not become a victim yourself.**

  — **Switch off power.**

  — **Send another person to get medical aid.**

Handling electrostatic discharge-sensitive devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

Notes:

1. Use product-specific ESD procedures when they exceed the requirements noted here.

2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

Use the following precautions when handling ESD-sensitive parts.

- Keep the parts in protective packages until they are inserted into the product.

- Avoid contact with other people.

- Wear a grounded wrist strap against your skin to eliminate static on your body.

- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.

- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

  Note: The use of a grounding system is desirable but not required to protect against ESD damage.

  — Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.

  — Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.

  — Use the round ground-prong of the ac plug on ac-operated computers.

- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.

Safety inspection guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of non-IBM features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).

- Explosive hazards, such as a damaged CRT face or bulging capacitor

- Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the following checks with the power off, and the power cord disconnected.

1. Check exterior covers for damage (loose, broken, or sharp edges).

2. Power-off the computer. Disconnect the power cord.

3. Check the power cord for the following:

   a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.

   b. The power cord should be the appropriate type as specified in the parts listings.

   c. Insulation must not be frayed or worn.

4. Remove the cover.

5. Check for any obvious non-IBM alterations. Use good judgment as to the safety of any non-IBM alterations.

6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.

7. Check for worn, frayed, or pinched cables.

8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Miscellaneous information

Acronyms, abbreviations, and terms

Term	Information
ACPA/A	Audio Capture and Playback Adapter
ADP	Automatic Data Processing
AGP	Advanced Graphics Port
Alt	Alternate
ANSI	American National Standards Institute
ARTIC	A Real Time Interface Coprocessor
ASCII	American National Standard Code for Interface Interchange
AT®	Advanced Technology (refer to AT Bus)
AVC	Audio Video Connection
BIOS	Basic Input/Output System
bps	Bits Per Second
BPS	Bytes Per Second
CCITT	The International Telephone and Telegraph Consultative Committee
CCS	Common Command Set
CCSB	Common Complete Status Block
CCSB	Configuration Control Sub Board
CD	Compact Disc
CDPD	Cellular Digital Packet Data
CD-ROM	CD Read-Only Memory
CGA	Color Graphics Adapter (See EGA)
CRC	Cyclic Redundancy Check
CRT	Cathode Ray Tube
CRU	Customer Replaceable Unit
CSA	Canadian Standards Association
CSD	Corrective Service Diskette
DASD	Direct Access Storage Device (hard disk)
DMA	Direct Memory Access
DRAM	Dynamic Random Access Memory
ECA	Engineering Change Announcement
ECC	Error Correction Code
EGA	Enhanced Graphics Adapter
ESD	Electrostatic Discharge
ESDI	Enhanced Small Device Interface
EEPROM	Electrically Erasable Programmable Read-Only Memory

Term	Information
EWS	Energy Work Station
FC	Fibre Channel
FRU	Field Replaceable Unit (replaceable part)
GBIC	Gigabit Interface Converter
GPIB	General Purpose Interface Bus (IEEE 348)
GSA	General Services Administration
Ht	Height
IDE	Integrated Drive Electronics
I/O	Input/Output
IC	Integrated Circuit
IEEE	Institute of Electrical and Electronics Engineers
IEC	International Electrotechnical Commission
IML	Initial Machine Load
IPL	Initial Program Load
IRQ	Interrupt Request
ISA	Industry Standard Architecture
ISO	International Organization for Standardization
ISDN	Integrated-Services Digital Network
LAN	Local Area Network
LBA	Local Block Address
LED	Light Emitting Diode
LTB	Local Transfer Bus
LUN	Logical Unit Number (refer to SCSI)
MAP	Maintenance Analysis Procedure
MCGA	Modified Color Graphics Adapter
MCA	Micro Channel® Architecture (bus structure)
MHz	Mega Hertz (million cycles per second)
MIDI	Musical Instrument Digital Interface
MM	Multimedia
N/A	Not Available or Not Applicable
NDD	National Distribution Division
NDIS	Network Driver Interface Specification
NMI	Non-Maskable Interrupt
NSC	National Support Center
NVSRAM	Non-Volatile Static Random Access Memory
OEM	Original Equipment Manufacturer
PCI	Peripheral Component Interconnect
PCMCIA	Personal Computer Memory Card International Association

Term	Information
POS	Programmable Option Select
PUN	Physical Unit Number (refer to SCSI)
RAID	Redundant Array of Inexpensive Disks
RAM	Random Access Memory (read/write)
RGB	Red Green Blue (refer to monitors)
RIPL	Remote Initial Program Load
ROM	Read-Only Memory
SASD	Sequential Access Storage Device (Tape)
SCB	Subsystem Control Block
SCSI	Small Computer Systems Interface
SCSI ID	SCSI Identification Number
SPD	Software Product Description
SR	Service Representative
SRAM	Static Random Access Memory
SSA	Serial Storage Architecture
SVGA	Super Video Graphics Array (800x600x16)
STN	Super Twisted Nematic
T/A	NDD Technical Advisor (see your Marketing Representative)
TDD	Telecommunications Device for the Deaf
TFT	Thin-Film Transistor
TPF	ThinkPad® File
TSR	Terminate and Stay Resident
UL	Underwriters Laboratory
VCA	Video Capture Adapter
VESA	Video Electronics Standards Association
VGA	Video Graphics Array (640x480x16)
VPD	Vital Product Data
VRAM	Video Random Access Memory
WORM	Write Once Read Many (storage medium)
XGA®	Extended Graphics Array
Y/C	Luminance/Chrominance Signal (Video)

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