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1

Chapter

Important safety information

Note

Please read the following important safety information first.

This information can help you safely use your desktop or notebook personal computer. Follow and retain all information included with your computer. The information in this document does not alter the terms of your purchase agreement or the Lenovo™ Statement of Limited Warranty. For more information, refer to “Lenovo Statement of Limited Warranty”.

Customer safety is important. Our products are developed to be safe and effective. However, personal computers are electronic devices. Power cords, power adapters, and other features can create potential safety risks that can result in physical injury or property damage, especially if misused. To reduce these risks, follow the instructions included with your product, observe all warnings on the product and in the operating instructions, and review the information included in this document carefully. By carefully following the information contained in this document and provided with your product, you can help protect yourself from hazards and create a safer computer work environment.

Note

This information includes references to power adapters and batteries. In addition to notebook computers, some products (such as speakers and monitors) ship with external power adapters. If you have such a product, this information applies to your product. In addition, computer products contains a coin-sized internal battery that provides power to the system clock even when the computer is unplugged, so the battery safety information applies to all computer products.

Conditions that require immediate action

Products can become damaged due to misuse or neglect. Some product damage is serious enough that the product should not be used again until it has been inspected and, if necessary, repaired by an authorized servicer.

As with any electronic device, pay close attention to the product when it is turned on. On very rare occasions, you might notice an odor or see a puff of smoke or sparks vent from your product. Or you might hear sounds like popping, cracking, or hissing. These conditions might merely mean that an internal electronic component has failed in a safe and controlled manner. Or, they might indicate a potential safety issue. However, do not take risks or attempt to diagnose the situation yourself. Contact the Customer Support Center for further guidance.





Frequently inspect your computer and its components for damage, wear, or signs of danger. If you have any questions about the condition of a component, do not use the product. Contact the Customer Support Center or the product manufacturer for instructions on how to inspect the product and have it repaired, if necessary.

In the unlikely event that you notice any of the following conditions, or if you have any safety concerns with your product, stop using the product and unplug it from the power source and telecommunication lines until you can speak to the Customer Support Center for further guidance.

- Power cords, plugs, power adapters, extension cords, surge protectors, or power supplies that are cracked, broken, or damaged.
- Signs of overheating, smoke, sparks, or fire.
- Damage to a battery (such as cracks, dents, or creases), discharge from a battery, or a buildup of foreign substances on the battery.
- A cracking, hissing, or popping sound, or strong odor that comes from the product.
- Signs that liquid has been spilled or an object has fallen onto the computer product, power cord, or power adapter.
- The computer product, power cord, or power adapter has been exposed to water.
- The product has been dropped or damaged in any way.
- The product does not operate normally when you follow the operating instructions.

Note

If you notice these conditions with a product (such as an extension cord) that is not manufactured for or by Lenovo, stop using that product until you can contact the product manufacturer for further instructions, or until you get a suitable replacement.

General safety guidelines

Always observe the following precautions to reduce the risk of injury and property damage.

Service and upgrades

Do not attempt to service a product yourself unless instructed to do so by the Customer Support Center or your documentation. Only use a service provider who is approved to repair your particular product.

Note

Some computer parts can be upgraded or replaced by the customer. Upgrades typically are referred to as options. Replacement parts approved for customer installation are referred to as Customer Replaceable Units, or CRUs. Lenovo provides documentation with instructions when it is appropriate for customers to install options or replace CRUs. You must closely follow all instructions when installing or replacing parts. The Off state of a power indicator does not necessarily mean that voltage levels inside a product are zero. Before you remove the covers from a product equipped with an ac power cord, always make sure that the power is turned off and that the product is unplugged from any power source. If you have any questions or concerns, contact the Customer Support Center. Although there are no moving parts in your computer after the power cord has been disconnected, the following warnings are required for your safety.

2 Safety and warranty guide





Danger



Hazardous moving parts. Keep fingers and other body parts away.

Attention



Before replacing any CRUs, turn off the computer and wait three to five minutes to let the computer cool before opening the cover.

Static electricity prevention

Static electricity, although harmless to you, can seriously damage computer components and options.

Improper handling of static-sensitive parts can cause damage to the part. When you unpack an option or CRU, do not open the static-protective package containing the part until the instructions direct you to install it.

When you handle options or CRUs, or perform any work inside the computer, take the following precautions to avoid static-electricity damage:

- Limit your movement. Movement can cause static electricity to build up around you.
- Always handle components carefully. Handle adapters, memory modules, and other circuit boards by the edges. Never touch exposed circuitry.
- Prevent others from touching components.
- When you install a static-sensitive option or CRU, touch the static-protective package containing the part to a metal expansion-slot cover or other unpainted metal surface on the computer for at least two seconds. This reduces static electricity in the package and your body.
- When possible, remove the static-sensitive part from the static-sensitive packaging and install the part without setting it down. When this is not possible, place the static-sensitive packaging on a smooth, level surface and place the part on it.
- Do not place the part on the computer cover or other metal surface.



Power cords and power adapters

Use only the power cords and power adapters supplied by the product manufacturer.

The power cords shall be safety approved. For Germany, it shall be H05VV-F, 3G, 0.75 mm², or better. For other countries, the suitable types shall be used accordingly.

Never wrap a power cord around a power adapter or other object. Doing so can stress the cord in ways that can cause the cord to fray, crack, or crimp. This can present a safety hazard.

Always route power cords so that they will not be walked on, tripped over, or pinched by objects.

Protect power cords and power adapters from liquids. For instance, do not leave your power cord or power adapter near sinks, tubs, toilets, or on floors that are cleaned with liquid cleansers. Liquids can cause a short circuit, particularly if the power cord or power adapter have been stressed by misuse. Liquids also can cause gradual corrosion of power cord terminals and/or the connector terminals on a power adapter, which can eventually result in overheating.

Always connect power cords and signal cables in the correct order and ensure that all power cord connectors are securely and completely plugged into receptacles.

Do not use any power adapter that shows corrosion at the AC input pins or shows signs of overheating (such as deformed plastic) at the ac input or anywhere on the power adapter.

Do not use any power cords where the electrical contacts on either end show signs of corrosion or overheating or where the power cord appears to have been damaged in any way.

Extension cords and related devices

Ensure that extension cords, surge protectors, uninterruptible power supplies, and power strips that you use are rated to handle the electrical requirements of the product. Never overload these devices. If power strips are used, the load should not exceed the power strip input rating. Consult an electrician for more information if you have questions about power loads, power requirements, and input ratings.

Plugs and outlets

If a receptacle (power outlet) that you intend to use with your computer equipment appears to be damaged or corroded, do not use the outlet until it is replaced by a qualified electrician.

Do not bend or modify the plug. If the plug is damaged, contact the manufacturer to obtain a replacement.

Do not share an electrical outlet with other home or commercial appliances that draw large amounts of electricity; otherwise, unstable voltage might damage your computer, data, or attached devices.

Some products are equipped with a three-pronged plug. This plug fits only into a grounded electrical outlet. This is a safety feature. Do not defeat this safety feature by trying to insert it into a non-grounded outlet. If you cannot insert the plug into the outlet, contact an electrician for an approved outlet adapter or to replace the outlet with one that enables this safety feature. Never overload an electrical outlet. The overall system load





should not exceed 80 percent of the branch circuit rating. Consult an electrician for more information if you have questions about power loads and branch circuit ratings.

Be sure that the power outlet you are using is properly wired, easily accessible, and located close to the equipment. Do not fully extend power cords in a way that will stress the cords.

Be sure that the power outlet provides the correct voltage and current for the product you are installing.

Carefully connect and disconnect the equipment from the electrical outlet.

External devices

Do not connect or disconnect any external device cables other than USB and 1394 cables while the computer power is on; otherwise, you might damage your computer. To avoid possible damage to attached devices, wait at least five seconds after the computer is shut down to disconnect external devices.

Batteries

All personal computers manufactured by Lenovo contain a non-rechargeable coin cell battery to provide power to the system clock. In addition, many mobile products, such as notebook computers, utilize a rechargeable battery pack to provide system power when in portable mode. Batteries supplied by Lenovo for use with your product have been tested for compatibility and should only be replaced with approved parts.

Never attempt to open or service any battery. Do not crush, puncture, or incinerate batteries or short circuit the metal contacts. Do not expose the battery to water or other liquids. Only recharge the battery pack strictly according to instructions included in the product documentation.

Battery abuse or mishandling can cause the battery to overheat, which can cause gasses or flame to “vent” from the battery pack or coin cell. If your battery is damaged, or if you notice any discharge from your battery or the buildup of foreign materials on the battery leads, stop using the battery and obtain a replacement from the battery manufacturer.

Batteries can degrade when they are left unused for long periods of time. For some rechargeable batteries (particularly Lithium Ion batteries), leaving a battery unused in a discharged state could increase the risk of a battery short circuit, which could shorten the life of the battery and can also pose a safety hazard. Do not let rechargeable Lithium-Ion batteries completely discharge or store these batteries in a discharged state.

Heat and product ventilation

Computers generate heat when turned on and when batteries are charging. Notebook computers can generate a significant amount of heat due to their compact size. Always follow these basic precautions:

- Do not leave the base of your notebook computer in contact with your lap or any part of your body for an extended period when the computer is functioning or when the battery is charging. Your computer produces some heat during normal operation. Extended contact with the body could cause discomfort or, potentially, a skin burn.





- Do not operate your computer or charge the battery near flammable materials or in explosive environments.
- Ventilation slots, fans and/or heat sinks are provided with the product for safety, comfort, and reliable operation. These features might inadvertently become blocked by placing the product on a bed, sofa, carpet, or other flexible surface. Never block, cover, or disable these features.

You should inspect your desktop computer for dust accumulation at least once every three months. Before inspecting your computer, turn off the power and unplug the computer's power cord from the electrical outlet; then remove any dust from vents and perforations in the bezel. If you notice external dust accumulation, you should also examine and remove dust from the inside of the computer including heat sink inlet fins, power supply vents, and fans. Always turn off and unplug the computer before opening the cover. If possible, avoid operating your computer within 2 feet of high-traffic areas. If you must operate your computer in or near a high-traffic area, you should inspect and, if necessary, clean your computer more frequently.

For your safety and to maintain optimum computer performance, always follow these basic precautions with your desktop computer:

- Keep the cover closed whenever the computer is plugged in.
- Regularly inspect the outside of the computer for dust accumulation.
- Remove dust from vents and any perforations in the bezel. More frequent cleaning might be required for computers in dusty or high-traffic areas.
- Do not restrict or block any ventilation openings.
- Do not store or operate your computer inside furniture, as this might increase the risk of overheating.
- Airflow temperatures into the computer should not exceed 35°C (95°F).
- Do not use non-desktop air filtration devices.

Operating environment

The optimal environment in which to use your computer is 10°C-35°C (50°F-95°F) with humidity ranging between 35% and 80%. If your computer is stored or transported in temperatures less than 10°C (50°F), allow the cold computer to rise slowly to an optimal operating temperatures of 10°C-35°C (50°F-95°F) before use. This process could take two hours in extreme conditions. Failure to allow your computer to rise to an optimal operating temperature before use could result in irreparable damage to your computer.

If possible, place your computer in a well-ventilated and dry area without direct exposure to sunshine.

Keep electrical appliances such as an electric fan, radio, high-powered speakers, air conditioner, and microwave oven away from your computer because the strong magnetic fields generated by these appliances can damage the monitor and data on the hard disk drive.

Do not place any beverages on top of or beside the computer or other attached devices. If liquid is spilled on or in the computer or an attached device, a short circuit or other damage might occur.

Do not eat or smoke over your keyboard. Particles that fall into your keyboard can cause damage.

CD and DVD drive safety

CD and DVD drives spin discs at a high speed. If a CD or DVD is cracked or otherwise physically damaged, it





is possible for the disc to break apart or even shatter when the CD and DVD drives are in use. To protect against possible injury due to this situation, and to reduce the risk of damage to your machine, do the following:

- Always store CD and DVD discs in their original packaging.
- Always store CD and DVD discs out of direct sunlight and away from direct heat sources.
- Remove CD and DVD discs from the computer when not in use.
- Do not bend or flex CD and DVD discs, or force them into the computer or their packaging.
- Check CD and DVD discs for cracks before each use. Do not use cracked or damaged discs.

Electical current safety information

Danger

Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- To prevent possible shock hazard, do not use your computer during a lightning storm.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

To connect:	To disconnect:
<ol style="list-style-type: none"> 1. Turn everything OFF. 2. First, attach all cables to devices. 3. Attach signal cables to connectors. 4. Attach power cords to outlet. 5. Turn device ON. 	<ol style="list-style-type: none"> 1. Turn everything OFF. 2. First, remove power cords from outlet. 3. Remove signal cables from connectors. 4. Remove all cables from devices.





Lithium battery notice

Caution

Danger of explosion if battery is incorrectly replaced.

When replacing the lithium coin cell battery, use only the same or an equivalent type that is recommended by the manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

Modem safety information

Caution

To reduce the risk of fire, use only No. 26 AWG or larger telecommunication line cord.

To reduce the risk of fire, electrical shock, or injury when using telephone equipment, always follow basic safety precautions, such as:

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.

Laser compliance statement

Some personal computer models are equipped from the factory with a CD-ROM drive or a DVD-ROM drive. CD-ROM drives and DVD-ROM drives are also sold separately as options. CD-ROM drives and DVD-ROM drives are laser products. These drives are certified in the U.S. to conform to the requirements of the Department of Health and Human Services 21 Code of Federal Regulations (DHHS 21 CFR) Subchapter J for Class 1 laser products. Elsewhere, these drives are certified to conform to the requirements of the International Electrotechnical Commission (IEC) 60825-1 and CENELEC EN 60 825-1 for Class 1 laser products.

When a CD-ROM drive or a DVD-ROM drive is installed, note the following handling instructions.





Caution

Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

Do not remove the drive covers. Removing the covers of the CD-ROM drive or DVD-ROM drive could result in exposure to hazardous laser radiation. There are no serviceable parts inside the CD-ROM drive or DVD-ROM drive.

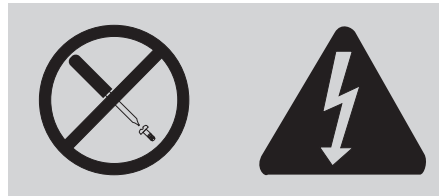
Some CD-ROM drives and DVD-ROM drives contain an embedded Class 3A or Class 3B laser diode. Note the following statement.

Danger

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam,

Power supply statement

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Data safety

Do not delete unknown files or change the name of files or directories that were not created by you; otherwise, your computer software might fail to work

Be aware that accessing network resources can leave your computer vulnerable to computer viruses, hackers, spyware, and other malicious activities that might damage your computer, software, or data. It is your responsibility to ensure that you have adequate protection in the form of firewalls, antivirus software, and anti-spyware software and keep this software up to date.

Cleaning and maintenance

Keep your computer and workspace clean. Shut down the computer and then disconnect the power cord before cleaning the computer. Do not spray any liquid detergent directly on the computer or use any detergent containing flammable material to clean the computer. Spray the detergent on a soft cloth and then wipe the computer surfaces.





Additional safety information

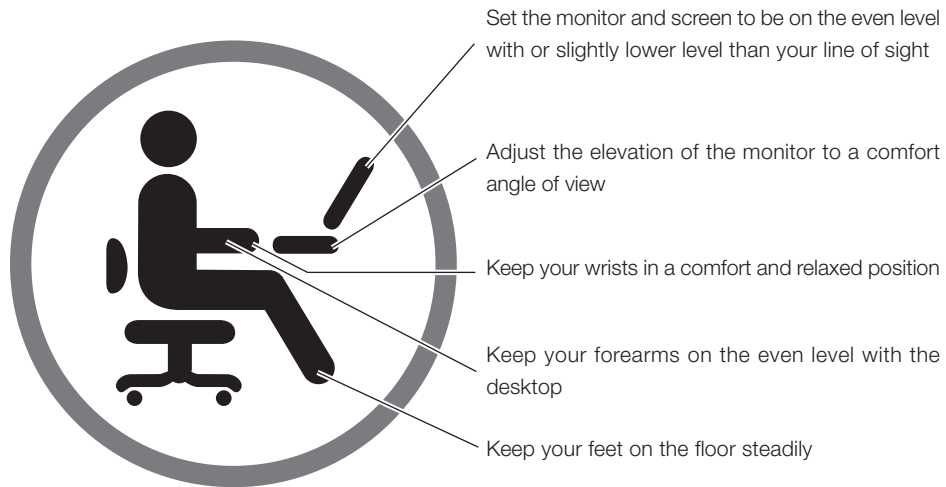
Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

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Your Additional Responsibilities

Selection of Operation Environment

Select a dry and clean workplace with sufficient sunlight and excellent ventilation, and provide the computer equipment with the power socket with fine grounded cable to meet your requirement.



1. To avoid unexpected failure, pay attention to ensure the computer to operate within the scope of environmental specifications and:

Adaptability index for product operation environment

Adaptability for power supply	220V ± 22V, 50Hz ± 1Hz
Operating temperature	10°C - 35°C
Relative operation humidity	35% - 80%
Storage & transportation temperature	-40°C - 55°C
Relative humidity for storage & transportation	20% - 93% (40°C)
Atmosphere pressure	86 kPa - 106 kPa





Warning

It will cause irremovable failure when the computer is powered on immediately after it is moved from the environment with low temperature to the operating temperature, so make sure your computer to restore for more than 2 hrs under the operating temperature.

2. Select appropriate operating desks and seats and adjust their height to ensure your forearms are parallel with the floor while operating the keyboard and mouse, and your eyes are basically on the same level with the monitor, as well as ensure that your thighs are basically parallel with the floor and your feet can be placed on the floor steadily. Furthermore, you may also choose backrest-adjustable seats to enhance your comfort.

Warning

Incorrect posture or keyboard used for too much may cause physical injury.

3. Avoid facing the screen for too much with the same posture. It is recommended to change your posture frequently and move your eyes away from the monitor from time to time, which will help you maintain a relax posture and reduce visual fatigue. Furthermore, take break for a moment or relax every some time (such as 1 hour) to help you eliminate your physical fatigue.

Warning

Watching the screen of the display for a long time may lead to your visual fatigue or even damage eyesight.

4. Avoid direct sunlight or other strong light to irradiate the computer, especially to avoid the reflection of the screen of the display caused by the direct irradiation to the display and the effect on your vision. If the computer is next to the window, take shading measures when the computer is used.
5. Both its mainframe and monitor will eradiate heating while the computer operates. Both the mainframe and the monitor are equipped with corresponding heating eradiation vents, and the system failure or damage may occur once these vents are blocked. Hence, ensure that the computer system is placed at a place with well ventilation and unblocked heating eradiation. It is recommended that the host, monitor and other objects be 5cm away from each other at least.

Warning

Must fully remove the dustproof shield (if provided) to facilitate the heating eradiation and ventilation when the computer is running or before the power supply of the computer is completely switched off.

6. Keep the computer away from objects or environments with electromagnetic interference (EMI) such as magnets, working mobile phones and electrical appliances.





12 Safety and warranty guide





2

Chapter

Lenovo Limited Warranty

This Lenovo Limited Warranty applies only to Lenovo hardware products you purchased for your own use and not for resale. This warranty may sometimes be referred to as the "Statement of Limited Warranty" (SOLW) in other documents from Lenovo.

What this Warranty Covers

Lenovo warrants that each hardware product is free from defects in materials and workmanship under normal use during the warranty period. The warranty period for the product starts on the original date of purchase specified on your invoice unless Lenovo informs you otherwise in writing. The warranty period and type of warranty service that apply to your product are designated below under the section titled "Warranty Information."

THIS WARRANTY IS YOUR EXCLUSIVE WARRANTY AND REPLACES ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES APPLY ONLY TO THE EXTENT REQUIRED BY LAW AND ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION ON DURATION MAY NOT APPLY TO YOU.

How to Obtain Warranty Service

If the product does not function as warranted during the warranty period, you may obtain warranty service by contacting Lenovo or an approved service provider. Each of them is referred to as a "Service Provider." A list of Service Providers and their telephone numbers is available at www.lenovo.com/support/phone.

Warranty service may not be available in all locations and may differ from location to location. Charges may apply outside a Service Provider's normal service area. Contact a local Service Provider for location-specific information.

What Your Service Provider Will Do to Correct Problems

When you contact a Service Provider, you must follow the problem determination and resolution procedures specified.

Your Service Provider will attempt to diagnose and resolve your problem over the telephone or through remote assistance. Your Service Provider may direct you to download and install designated software updates.





Some problems can be resolved with a replacement part that you install yourself (such as keyboard, mouse, speaker, memory, hard disk drive, or port replicator), called a "Customer Replaceable Unit" or "CRU." If so, your Service Provider will ship the CRU to you for you to install.

If your problem cannot be resolved over the telephone or remotely, through your application of software updates, or with a CRU, your Service Provider will arrange for service under the type of warranty service designated for the product under the section titled "Warranty Information."

If your Service Provider determines that it is unable to repair your product, your Service Provider will replace it with one that is at least functionally equivalent.

If your Service Provider determines that it is unable to either repair or replace your product, your sole remedy is to return the product to your place of purchase or to Lenovo and your purchase price will be refunded.

Exchange of a Product or Part

When the warranty service involves the exchange of a product or part, the item your Service Provider replaces becomes Lenovo's property and the replacement becomes yours. All removed items must be genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty status of the replaced item.

Before your Service Provider exchanges a product or part, you agree to:

1. remove all features, parts, options, alterations, and attachments not under warranty service;
2. ensure that the product is free of any legal obligations or restrictions that prevent its exchange; and
3. obtain authorization from the owner to have your Service Provider service a product that you do not own.

Your Additional Responsibilities

Where applicable, before service is provided, you agree to:

1. follow the service request procedures that your Service Provider specifies;
2. backup or secure all programs and data contained in the product;
3. provide your Service Provider with all system keys or passwords and sufficient, free, and safe access to your facilities to permit the terms of this warranty to be fulfilled; and
4. ensure that all information about identified or identifiable individuals ("Personal Data") is deleted from the product or that, with respect to any remaining Personal Data you did not delete, you are in compliance with all applicable laws.

Use of Personal Information

If you obtain service under this warranty, Lenovo will store, use and process information about your warranty issue and your contact information, including name, phone numbers, address, and e-mail address. Lenovo will use this information to perform service under this warranty and to improve our business relationship with you, such as to conduct internal reviews of the efficiency of the warranty service we provide to you. We may contact you to inquire about your satisfaction regarding our warranty service or to notify you about any product recalls or safety issues. We may also provide this information to entities acting on our behalf to accomplish these purposes.

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What this Warranty Does not Cover

This warranty does not cover the following:

- uninterrupted or error-free operation of a product;
- loss of, or damage to, your data;
- any software programs, whether provided with the product or installed subsequently;
- failure or damage resulting from misuse, accident, modification, unsuitable physical or operating environment, natural disasters, power surges, or improper maintenance by you;
- any third party products, including those that Lenovo may procure and provide with or integrate into the Lenovo product at your request; and
- any technical or other support, such as assistance with "how-to" questions and those regarding product set-up and installation.

This warranty is voided by removal or alteration of identification labels on the product or its parts.

Limitation of Liability

Lenovo is responsible for loss of, or damage to, your product only while it is 1) in your Service Provider's possession or 2) in transit in those cases in which the Service Provider is responsible for the transportation.

Neither Lenovo nor your Service Provider is responsible for any of your data including confidential, proprietary, or personal data contained in a product. You should remove and/or backup all such information from the product prior to its service or return.

Circumstances may arise where, because of a default on Lenovo's part or other liability, you may be entitled to recover damages from Lenovo. In each such instance, regardless of the basis on which you are entitled to claim damages from Lenovo (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), except and to the extent that liability cannot be waived or limited by applicable laws, Lenovo is liable for no more than the amount of actual direct damages suffered by you, up to the amount you paid for the product. This limit does not apply to damages for bodily injury (including death) and damage to real property and tangible personal property for which Lenovo is required by law to be liable.

This limit also applies to Lenovo's suppliers, resellers, and your Service Provider. It is the maximum for which Lenovo, its suppliers, resellers, and your Service Provider are collectively responsible.

UNDER NO CIRCUMSTANCES IS LENOVO, ITS SUPPLIERS, RESELLERS, OR SERVICE PROVIDERS LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) LOSS OF, OR DAMAGE TO, YOUR DATA; OR 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, BUSINESS REVENUE, GOODWILL, OR ANTICIPATED SAVINGS. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Dispute Resolution

If you acquired the product in Cambodia, Indonesia, Philippines, Vietnam or Sri Lanka, disputes arising out of or in connection with this warranty shall be finally settled by arbitration held in Singapore and this warranty shall be



governed, construed and enforced in accordance with the laws of Singapore, without regard to conflict of laws. If you acquired the product in India, disputes arising out of or in connection with this warranty shall be finally settled by arbitration held in Bangalore, India. Arbitration in Singapore shall be held in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. Arbitration in India shall be held in accordance with the laws of India then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law. All arbitration proceedings shall be conducted, including all documents presented in such proceedings, in the English language, and the English language version of this warranty prevails over any other language version in such proceedings.

Other Rights

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION. YOU ALSO MAY HAVE OTHER RIGHTS UNDER APPLICABLE LAW OR WRITTEN AGREEMENT WITH LENOVO. NOTHING IN THIS WARRANTY AFFECTS STATUTORY RIGHTS, INCLUDING RIGHTS OF CONSUMERS UNDER NATIONAL LEGISLATION GOVERNING THE SALE OF CONSUMER GOODS THAT CANNOT BE WAIVED OR LIMITED BY CONTRACT.

European Economic Area (EEA)

Customers in the EEA may contact Lenovo at the following address: Lenovo Warranty & Service Quality Dept., PO Box 19547, Inverkip Road, Greenock, Scotland PA16 9WX. Service under this warranty for Lenovo hardware products purchased in EEA countries may be obtained in any EEA country in which the product has been announced and made available by Lenovo.

This Lenovo Limited Warranty is available in other languages at www.lenovo.com/warranty.

Warranty Information

Product or Machine Type	Country or Region of Purchase	Warranty Period	Type of Warranty Service
Desktop: 8822, 8823	Indonesia, Malaysia,	1 year parts, 1 year labor Singapore, Thailand	1, 2, 4

If required, your Service Provider will provide repair or exchange service depending on the type of warranty service specified for your product and the available service. Scheduling of service will depend upon the time of your call, parts availability, and other factors.

A warranty period of 3 years on parts and 1 year on labor means that Lenovo provides warranty service without charge for:

- a. parts and labor during the first year of the warranty period (or a longer period as required by law); and
- b. parts only, on an exchange basis, in the second and third years of the warranty period. Your Service Provider



will charge you for any labor provided in performance of the repair or replacement(s) in the second and third year of warranty period.

Types of Warranty Service

1. Customer Replaceable Unit (“CRU”) Service

Under CRU Service, your Service Provider will ship CRUs to you for you to install. Most CRUs are easy to install whereas others may require some technical skill and tools. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You may request that a Service Provider install some CRUs under one of the other types of warranty service designated for your product. Installation of external CRUs (such as mice, keyboards, or monitors) is your responsibility. Lenovo specifies in the materials shipped with a replacement CRU whether the defective CRU must be returned. When return is required, 1) return instructions, a prepaid return shipping label, and a container are included with the replacement CRU, and 2) you may be charged for the replacement CRU if your Service Provider does not receive the defective CRU within thirty (30) days of your receipt of the replacement.

2. On-site Service

Under On-Site Service, your Service Provider will either repair or exchange the product at your location. You must provide a suitable working area to allow disassembly and reassembly of the Lenovo product. For some products, certain repairs may require your Service Provider to send the product to a designated service center.

3. Courier or Depot Service

Under Courier or Depot Service, your product will be repaired or exchanged at a designated service center, with shipping arranged by your Service Provider. You are responsible for disconnecting the product. A shipping container will be provided to you for you to return your product to a designated service center. A courier will pick up your product and deliver it to the designated service center. Following its repair or exchange, the service center will arrange the return delivery of the product to you.

4. Customer Carry-In or Mail-In Service

Under Customer Carry-In or Mail-In Service, your product will be repaired or exchanged at a designated service center, with delivery or shipping arranged by you. You are responsible to deliver or mail, as your Service Provider specifies, (prepaid unless specified otherwise) the product suitably packaged to a designated location. After the product has been repaired or exchanged, it will be made available for your collection. Failure to collect the product may result in your Service Provider disposing of the product as it sees fit. For Mail-in Service, the product will be returned to you at Lenovo's expense, unless your Service Provider specifies otherwise.



Lenovo Warranty Service Summary

Warranty Summary Information - Desktop

Product / Machine Type	Desktop 8822, 8823
Applicable Countries	Indonesia, Malaysia, Singapore, Thailand
Type of Warranty Service	Customer Replaceable Unit Service, On-site Service, Depot Service
Warranty Period	1 year on parts, 1 year on labor
Warranty Coverage	On-site Service is available within a 30 km, by road, radius of designated repair centres in designated cities, with Customer Carry In Service outside these areas.
Call Centre	Customers may place service requests between 9:00 am to 6:00 pm, Monday to Friday.
On-site Service	On-site service will be provided between 9:00 am to 6:00 pm on the Next Business Day.
International Warranty	International Warranty is not offered on this product.

This Lenovo Warranty Service Summary is to be read in conjunction with the Lenovo Limited Warranty. For a full explanation of your warranty entitlements, please also read the Lenovo Limited Warranty card or visit at www.lenovo.com/warranty. In the event of any overlap between this Lenovo Warranty Service Summary and the Lenovo Limited Warranty, the terms in this Lenovo Warranty Service Summary will prevail.

Warranty Service Telephone Numbers

The phone numbers provided below are correct as at time of printing and are subject to change without notice. For the latest warranty service contact telephone number in a country please contact Lenovo, or your reseller in your country.

- **Singapore: 800 6012 047**
- **Malaysia: 1800 18 2388**
- **Indonesia: 001 803 0601 2003**
- **Thailand: 1800 060 087**

A list of Service Providers and their telephone numbers is available at www.lenovo.com/support/phone.





3

Chapter

Statement

Thanks for using Lenovo products.

Carefully read all documents shipped with your computer before you install and use the product for the first time for better use of it. If you fail to operate the product according to instructions and requirements in all the manuals included with your computer, or operate the product inappropriately for reasons such as misunderstanding, Lenovo (Beijing) Co., Ltd. will not be responsible for any loss caused except those arising from the installation and operations carried out by Lenovo professional service staff.

Lenovo (Beijing) Co., Ltd. has performed strict collation for all the manuals included with your computer, but we cannot guarantee that it has no mistake and omission.

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The software interface and hardware configuration involved in all the manuals included with your computer depends on the actual configuration of the computer you purchase.

Welcome to contact us for any inconsistency between the product and all the manuals included with your computer. For the latest information or any questions or comments, contact or visit Lenovo website:

Service website: <http://www.lenovo.com>



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